**SCENARIO 1 – Order a Pizza, Side and Drink**

**Scenario Description:** Order 1 large Texas BBQ pizza with a BBQ stuffed crust, 2 lots of Garlic Bread & a 1.5L bottle of Coke. Further the user is to pay for the order by card (Does not require actual card details but must be in the correct format). The meal should be ordered for as soon as possible.

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| **USER ROLE** | **PERSONA** | **PURPOSE** |
| Customer | Joe Blogs, 07777 777777, 11 Archer Terrace, The Hoe, PL1 1AA, Middle Aged Father, Wife is out of town, Cannot cook very well, Children want pizza for dinner, Uncomfortable with Computers | Feed his children |

**USER GOALS –** To successfully place the order specified

**Decomposition of Task:**

|  |  |  |
| --- | --- | --- |
| Action No. | Action Description | Notes: |
| 1 | Enter Postcode into Home Page textbox |  |
| 2 | Scroll down menu page |  |
| 3 | Click Size drop down menu on Texas BBQ |  |
| 4 | Select Large Size |  |
| 5 | Click Crust drop down menu on Texas BBQ |  |
| 6 | Select BBQ stuffed crust |  |
| 7 | Click Add To Basket button on Texas BBQ |  |
| 8 | Scroll down menu page |  |
| 9 | Click quantity drop down box on Garlic Bread |  |
| 10 | Select 2 for the quantity |  |
| 11 | Click Add To Basket button on Garlic Bread |  |
| 12 | Scroll down menu page |  |
| 13 | Click quantity drop down box on bottle of Coke |  |
| 14 | Select 1 for the quantity |  |
| 15 | Click Add To Basket button on bottle of Coke |  |
| 16 | Click Basket |  |
| 17 | Click Checkout button |  |
| 18 | Enter user information |  |
| 19 | Click Next button |  |
| 20 | Select payment type |  |
| 21 | Enter card details |  |
| 22 | Click submit order |  |

**SCENARIO 2 – Log in, Collect & Deliver a Pizza and Sign Out**

**Scenario Description:** Log in to driver account and begin work, Wait for a delivery, Accept a delivery and collect order from takeaway, Deliver order to address by knocking on door and giving pizza to customer once verifying it is the customer, Sign out of work

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| **USER ROLE** | **PERSONA** | **PURPOSE** |
| Delivery Driver | Jack Smith, Username – JackSmith1, Password – Jack95Smith, Student working part time, Needs money to fund lifestyle, Has a little spare time before seeing friends later, Comfortably enough time for one delivery | Complete a quick delivery to earn money |

**USER GOALS –** To deliver an order to a customer

**Decomposition of Task:**

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| Action No. | Action Description | Notes: |
| 1 | Enter login details |  |
| 2 | Press Login button |  |
| 3 | Press Go Live button |  |
| 4 | Wait for a delivery |  |
| 5 | Press and hold Accept Job button |  |
| 6 | Follow directions to pizza store |  |
| 7 | Press Arrived at pizza store button |  |
| 8 | Press OK button to confirm order is correct |  |
| 9 | Follow directions to customer house |  |
| 10 | Press Arrived at Customer button |  |
| 11 | Press No button to Any Problems question |  |
| 12 | Press Stop Working button |  |
| 13 | Press Sign Out button |  |