

NUR SYAZWANI MOHD MUZAKIR

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SUMMARY

Motivated and dedicated final-year student of the Bachelor of Science (Hons.) in Information Technology, majoring in Software Engineering at Universiti Utara Malaysia (UUM), Sintok, Kedah, with a stellar First-Class CGPA of 3.75. A dependable team player recognized for a strong work ethic, ability to perform under pressure, and a genuine passion for continuous learning. Eager to contribute skills, academic excellence, and enthusiasm to a dynamic organization while continuing to grow professionally.

EDUCATION

UNIVERSITI UTARA MALAYSIA (UUM)

Sintok, Kedah

Bachelor of Science (Hons.) in Information Technology

October 2022 – Present

- Contributed to cybersecurity research titled “Factors Influencing Effective Cyber Crisis Response Among IT Professionals”, focusing on incident response strategies and preparedness.
- Developed critical thinking and problem-solving skills in advanced software development, data analytics, and system design.
- CGPA: 3.75 | Dean’s list: Semester 2, 4, and 5

POLITEKNIK UNGKU OMAR

Ipoh, Perak

Diploma in Information Technology (Digital Technology)

June 2019 – February 2022

- Built a strong foundation in programming, database management, and software project development.
- Involved in collaborative projects emphasizing planning, version control, and user-centered interface design.
- CGPA: 3.88 | MUET: BAND 4 | Dean’s list: All Semesters

PROFESSIONAL EXPERIENCE

MG MILLIONAIRE GLOBAL

Sabak Bernam, Selangor

Part-Time Sales Assistant

May 2022 – September 2022

- Achieved daily sales targets of RM1,000 by leveraging strategic online engagement and effective customer service.
- Handled customer inquiries, provided tailored product recommendations, and resolved order issues efficiently.
- Strengthened interpersonal and persuasive communication skills through regular client interactions.

JABATAN KERJA RAYA MALAYSIA (JKR)

Sabak Bernam, Selangor

IT Technician Intern

September 2021 – February 2022

- Assisted in hardware maintenance, system diagnostics, and troubleshooting to ensure smooth daily IT operations.
- Conducted system testing and validation to confirm equipment met required performance and safety standards.
- Collaborated with IT staff to document technical procedures and create user reference materials.

ACADEMIC PROJECTS

Purchase Order Monitoring Mobile (POMM) App

- Developed a Flutter app for gadget store order management with inventory control, order tracking, and admin dashboards.
- Implemented PHP and MySQL backend integration with automated email notifications.
- Gained hands-on experience in REST API integration and mobile UI/UX design.

Bookbytes App

- Provided a seamless book shopping experience via a mobile app, leveraging Flutter and Dart with Billplz payment support.
- Designed and implemented a MySQL database to manage books, users, and transactions.
- Strengthened skills in full-stack mobile development and payment gateway integration.

Well Fitness & Gymnasium App

- Designed an Android application for gym booking and session management using Java and Firebase.
- Enabled slot booking, attendance tracking, and admin reporting features.
- Developed skills in Firebase integration, dynamic UI design, and form-based data handling.

EXTRA-CURRICULAR ACTIVITIES

International Mobility Program – Sukabumi, Indonesia

February 2025

- Represented UUM in academic and cultural exchange with Universitas Muhammadiyah Sukabumi under Institute for Advanced and Smart Digital Opportunities (IASDO).
- Gained cross-cultural experience through academic sharing and community-based activities.

Event Committee – Student Organizations, UUM

June 2023 – December 2023

- Managed logistics, registration, and catering for the Business Talk Program by Kelab Patriot Chapter Perak, ensuring smooth event execution.
- Coordinated itinerary and program flow for the Fun Run organized by Kelab Kenu, strengthening time management and real-time coordination skills.

College Student Committee Member, Politeknik Ungku Omar

June 2019 – March 2020

- Led student welfare initiatives, organized community activities, and coordinated feedback and discipline management.
- Developed leadership, organizational, and conflict resolution skills.

ADDITIONAL INFORMATION

- **Programming Languages:** C++, Python, Dart, Java, PHP, SQL, HTML, VB .NET
- **Tools & Platforms:** Microsoft Office, MySQL, Android Studio, Flutter, Firebase, Visual Studio, Git
- **Languages:** Malay (Native), English (Fluent), Arabic (Basic)