Conor O'Boyle

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Ballymarchaun House, Labane, Ardrahan, Co.Galway



EXPERIENCE

• Blizzard Entertainment Inc

Customer Service Associate - Blackpool, Cork Working initially resolving basic customer queries, my duties expanded to tracking down and resolving bug issues if there was known solution, while also writing detailed bug reports

Lightnet

Network Support Engineer - Loughrea, Galway Starting with handling customer queries, progressed to helping on-site installers handle repair callouts, solve network area issues and isolate and solve network security issues.

EDUCATION

• B.Sc. Computer Science and Information Technology

National University of Ireland, Galway 2023

Leaving Certificate

Calasanctius College, Oranmore 2015

SKILLS

Programming/Scripting Languages Python, C++, Bash, Javascript, Typescript, Java

Other technologies/paradigms

Object Oriented Programming, NoSQL (Firebase), SQL and MySQL, Linux command line/OS

• Project Management

Git, Github, Kanban, Slack

PROJECTS

• johnson/logstamp

[github.com/nmq-hyt/johnson &
/logstamp]

Two small bash scripts I developed to help backup my files, and another I made to help me make notes with timestamps.

Linux, Bash

decentsubs

[github.com/nmq-hyt/decentsubs]

A command-line tool used to make youtube subscriptions slightly more reliable.

Python

HOBBIES & INTERESTS

Akumakon (NUIG Anime & Manga Society Japanese culture convention

I was a volunteer for the convention for 2019, and was Vice Panels for 2020. The latter involved scheduling a panels timetable for the three-day length of the festival, evaluating panels applicants, liaising with other team members on various issues, and running the individual panels on the day in tandem with the Panels manager.