

FPT ACADEMY INTERNATIONAL

Hướng dẫn đăng nhập và tải sách trên ONLINEVARSIITY



B1: Truy cập trang OnlineVarisity (<http://www.onlinevarsity.com>)

B2: Đăng nhập theo ID và password đã được gửi qua email (**OV support**)

B3: Chọn Dashboard để vào trang My Course

B4: Chọn ebook muốn xem, làm theo hướng dẫn để download về máy



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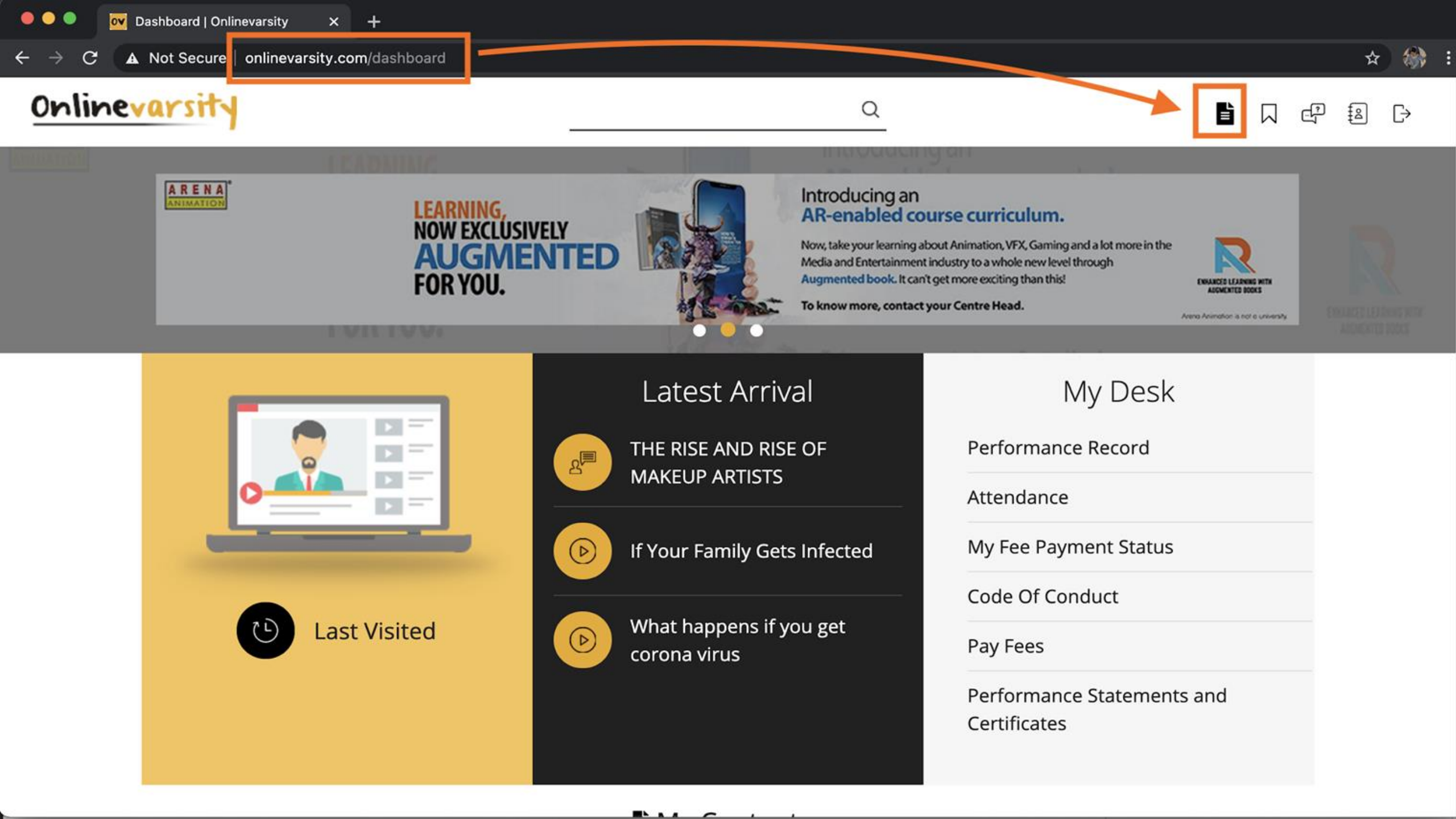


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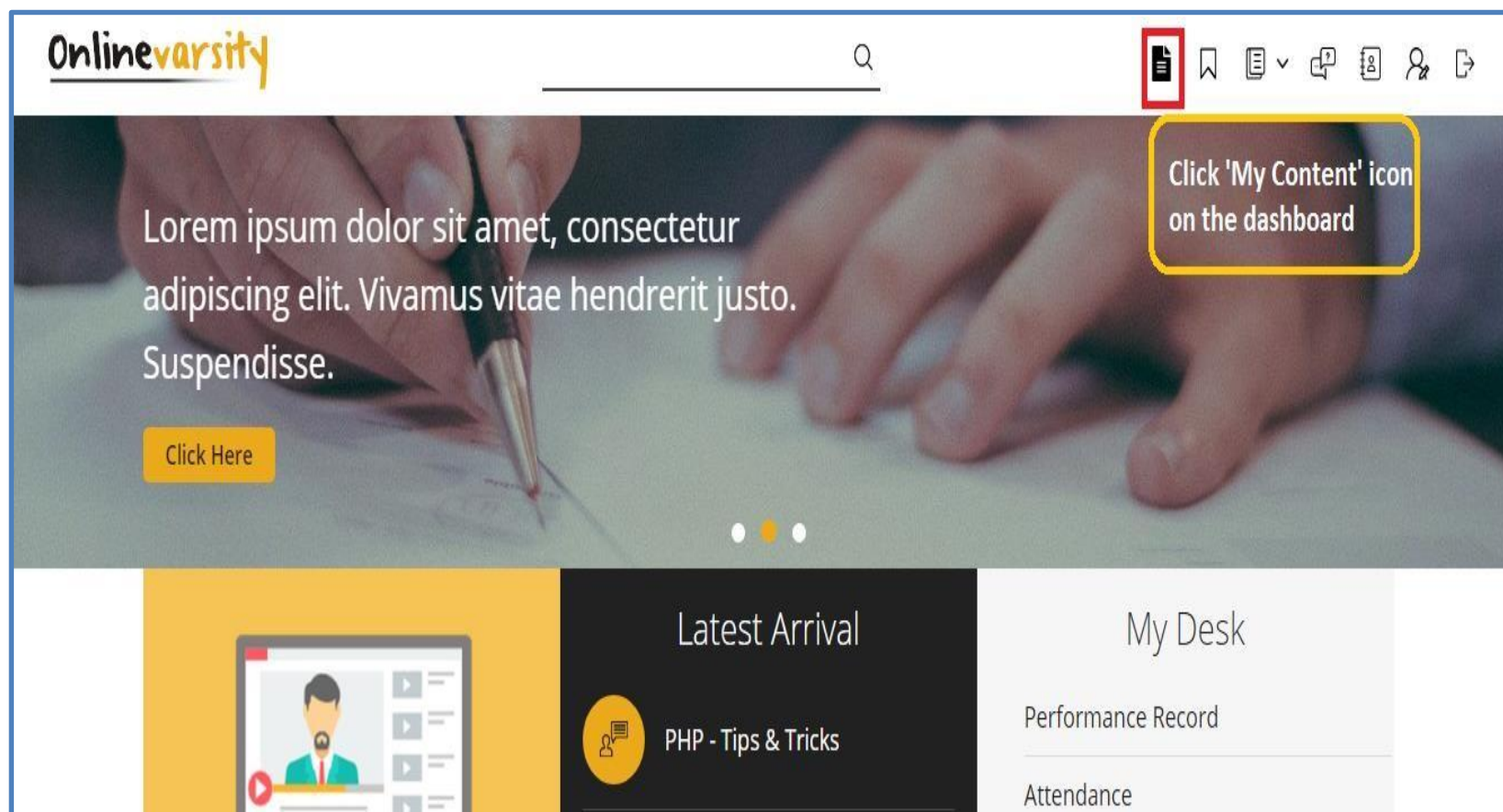
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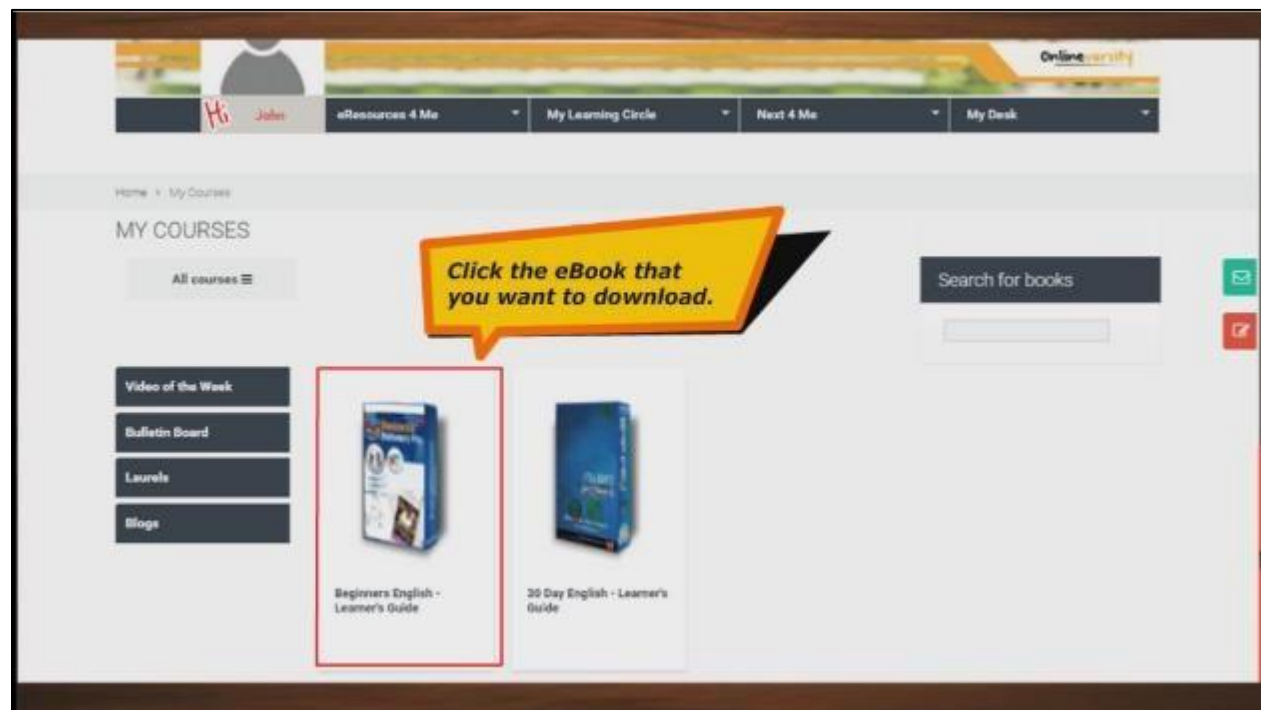
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Step 1: Post login (www.onlinevarsity.com), Click 'My Content' icon on the dashboard.



The screenshot shows the OnlineVarsity dashboard. At the top, there is a navigation bar with the 'OnlineVarsity' logo on the left, a search bar in the center, and a series of icons on the right. The 'My Content' icon, which depicts a document with a checkmark, is highlighted with a red rectangular box. A yellow callout box with a black border points to this icon, containing the text 'Click 'My Content' icon on the dashboard'. Below the navigation bar is a large banner image showing a hand writing on a piece of paper. Overlaid on the left side of the banner is the text 'Lorem ipsum dolor sit amet, consectetur adipiscing elit. Vivamus vitae hendrerit justo. Suspendisse.' and a yellow button labeled 'Click Here'. Below the banner, the dashboard is divided into three main sections. The left section, titled 'Latest Arrival', features a yellow background and a video player icon showing a man in a suit. The middle section, titled 'My Desk', has a dark background and lists 'Performance Record' and 'Attendance' in white text. The right section is partially visible and appears to have a light background.

Step 2:



Click the eBook that you wish to download under **'My Content'** section on the dashboard. (Click **View More** to display all assigned eBooks)



Step 3:





The screenshot shows the OnlineVarsity website interface. At the top, there's a navigation bar with a user profile (Hi Nick Name), and dropdown menus for eResources 4 Me, My Learning Circle, Next 4 Me, and My Desk. Below the navigation bar, the breadcrumb trail reads "Home > Beginners English - Learner's Guide". The main heading is "BEGINNERS ENGLISH - LEARNER'S GUIDE". On the left, there's a tablet displaying a document titled "Session 1: How to Perform Site Technique" with a green button that says "Click to Download eBook" and a red download icon. A yellow callout box with a red border points to this button, containing the text: "Click here to download your secured eBook. (Note: Ensure that pop-ups are not blocked in the browser)". To the right of the callout, there are links for "Additional Reading Material", "Download Course Files", "Show", "Assessments", and "To Learn". Below these links is a "Feedback" button with a checkmark icon. On the far right, there's a promotional image for "Wanna be a Selfie Pro" featuring a man and a woman. At the bottom left, there's a "Bookmark" button.

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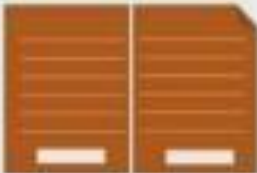
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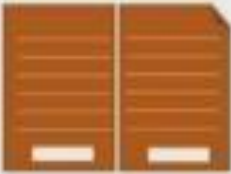





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Step 14:



The screenshot shows the Adobe ID login page. The URL in the browser's address bar is <https://adobeid-na1.services.adobe.com/renga-idprovider/pages/login?callback=https%3A%2F%2Fms-na1.adobeconnect.com%2F%2Fadobeid%2F%2FsunbreakWebUI%2F>. The page features the Adobe ID logo and the text "FOR YOUR PROTECTION, PLEASE VERIFY YOUR IDENTITY:". Below this, there are input fields for "Email address" and "Password", a "Forgot password?" link, and a blue "SIGN IN" button. A link "Get an Adobe ID" is highlighted with a red box. A yellow callout box with an orange border contains the text: "If you are not a registered user, click 'Get an Adobe ID', else enter your credentials and click **SIGN IN**." Below the callout, there is a link "Not a member yet?" and a link "Want to use your company or school account? Sign in with an Enterprise Account".


Step 15:



The screenshot shows the Adobe ID Sign up page. The URL in the browser is https://adobeid-na1.services.adobe.com/renga-idprovider/pages/create_account?client_id=SunbreakWebUI1&callback=https%3A%2F%2Fms-na1.adobeio.com%2F. The page title is "Adobe ID Sign up". The form includes fields for "First name", "Last name", "Email address", "Password", "Country / Region", and "Date of birth" (Month, Day, Year). There are checkboxes for "Stay informed about Adobe products and services" and "I have read and agree to the Terms of Use and Privacy Policy". A "SIGN UP" button is at the bottom, with a link "Already have an Adobe ID? Sign in" below it. A yellow callout box with a red border points to the "First name" and "Last name" fields, containing the text: "Enter your **First name** and **Last name**."

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Adobe ID
Sign up

John Mayor

Email address

Password

Country / Region

Date of birth

Month Day Year ?

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Date of birth

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SIGN UP

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Select Country/Region.



Step 18:

The screenshot shows the Adobe ID Sign up page. The form fields are as follows:

- First Name: John
- Last Name: Mayor
- Email: johnmayor@gmail.com
- Password: (masked with dots)
- Country: United States
- Date of birth: (Month, Day, Year dropdowns)
- Checkboxes:
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- Captcha: I'm not a robot (with a reCAPTCHA logo)
- Sign Up Button: A large blue button labeled "SIGN UP".
- Link: [Already have an Adobe ID? Sign in](#)

A yellow callout bubble points to the "Date of birth" field with the text: **Select your *Date of birth*.**



Step 19:

The screenshot shows the Adobe ID sign-up page. The browser address bar displays the URL: https://adobeid-na1.services.adobe.com/tena-idprovider/pages/create_account?client_id=SunbreakWebUIT&callback=https%3A%2F%2Fims-na1.adobeconnect.com%2F...

The page features the Adobe ID logo and the text "Sign up". Below this, there are input fields for the first name ("John"), last name ("Mayor"), email address ("johnmayor@gmail.com"), and a password field (masked with dots). A callout box with an orange border and a black arrow points to the checkbox for the terms and conditions, containing the text: "Select the check box to accept the **Terms**."

Below the password field, there is a checkbox labeled "I have read and agree to the [Terms of Use and Privacy Policy](#)". Below this is a CAPTCHA section with the text "I'm not a robot" and a CAPTCHA image. At the bottom, there is a large blue "SIGN UP" button and a link that says "Already have an Adobe ID? Sign in".

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The screenshot shows the Adobe ID Sign up page in a web browser. The URL in the address bar is https://adobeid-na1.services.adobe.com/engage-idprovider/pages/create_account?client_id=SunbreakWebUI1&callback=https%3A%2F%2Ffims-na1.adobe.com%2Ffims-na1.adobe.com%2Ffims-na1.adobe.com. The page title is "Adobe ID Sign up". The form fields are as follows:

- First Name: John
- Last Name: Mayor
- Email: johnmayor@gmail.com
- Password: (masked with dots)
- Country: United States
- Date of birth: February 2, 1983

Below the date of birth field, there is a callout box with the text "Select the check box." pointing to a checkbox labeled "I'm not a robot". To the right of the checkbox is a CAPTCHA image. Below the checkbox is a blue "SIGN UP" button. At the bottom of the page, there is a link that says "Already have an Adobe ID? Sign in".

Step 21:

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••••••••
United States
Date of birth
February 2 1983

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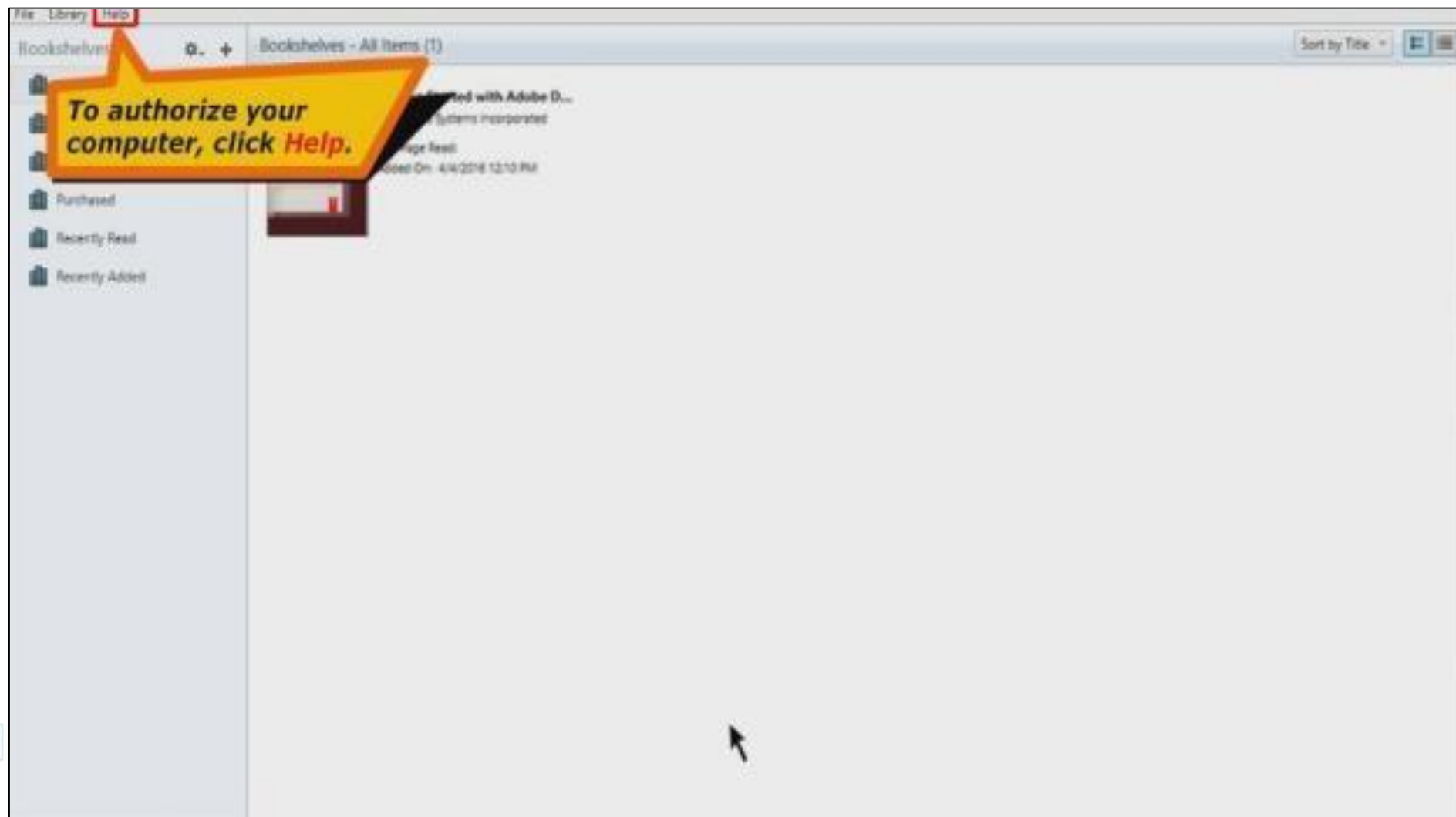
SIGN UP Click **SIGN UP.**

Already have an Adobe ID? [Sign in](#)

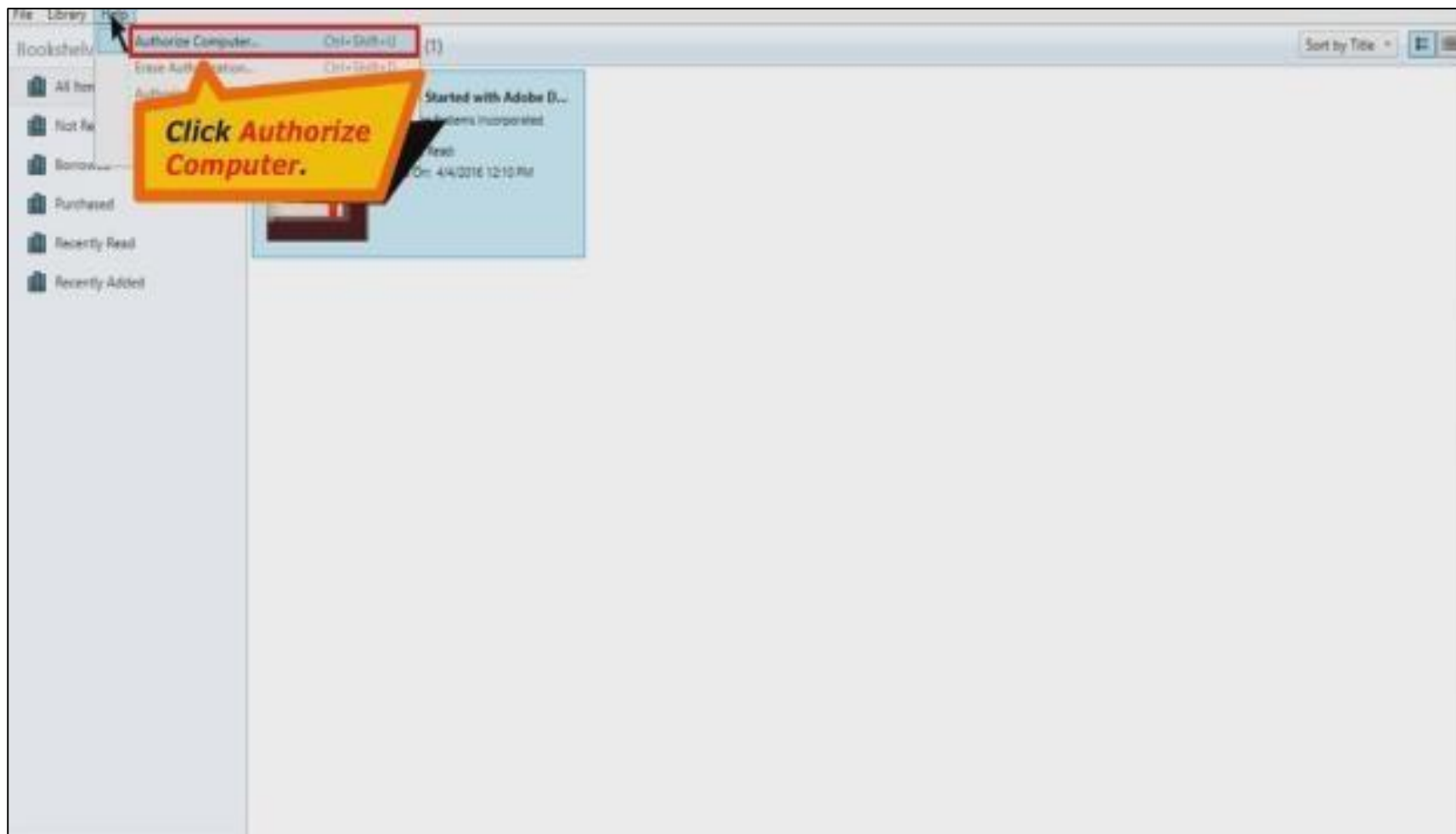
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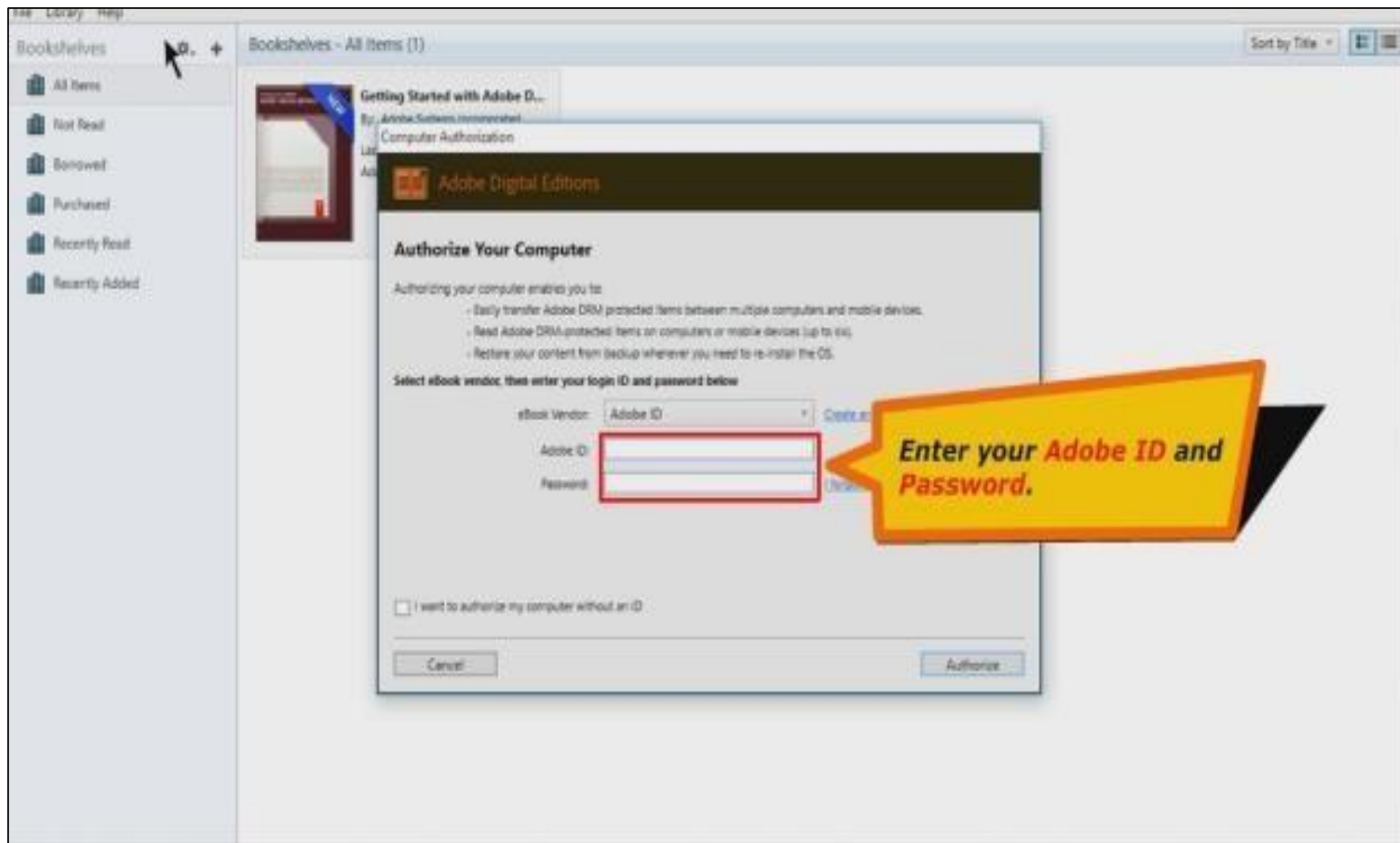


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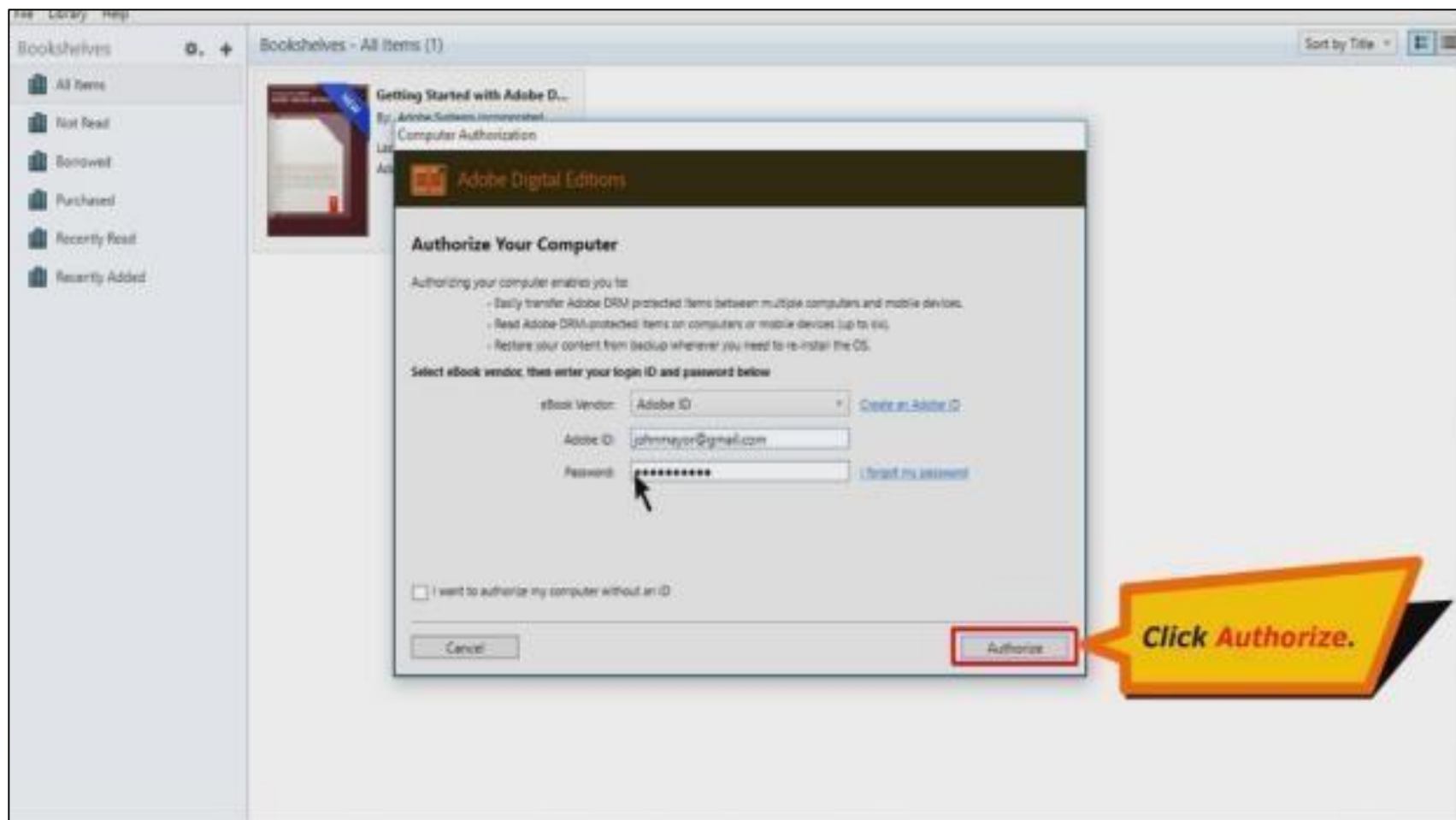
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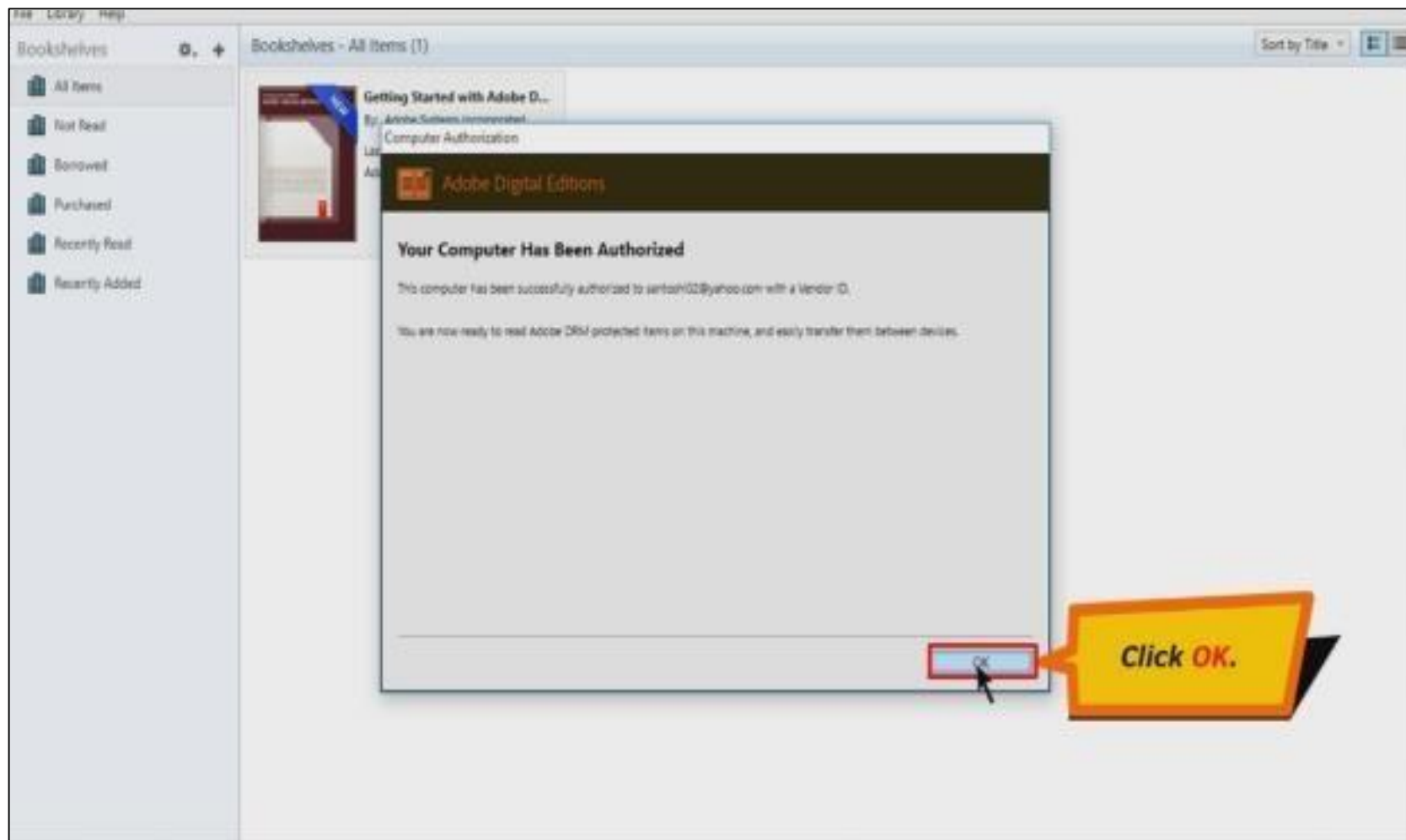


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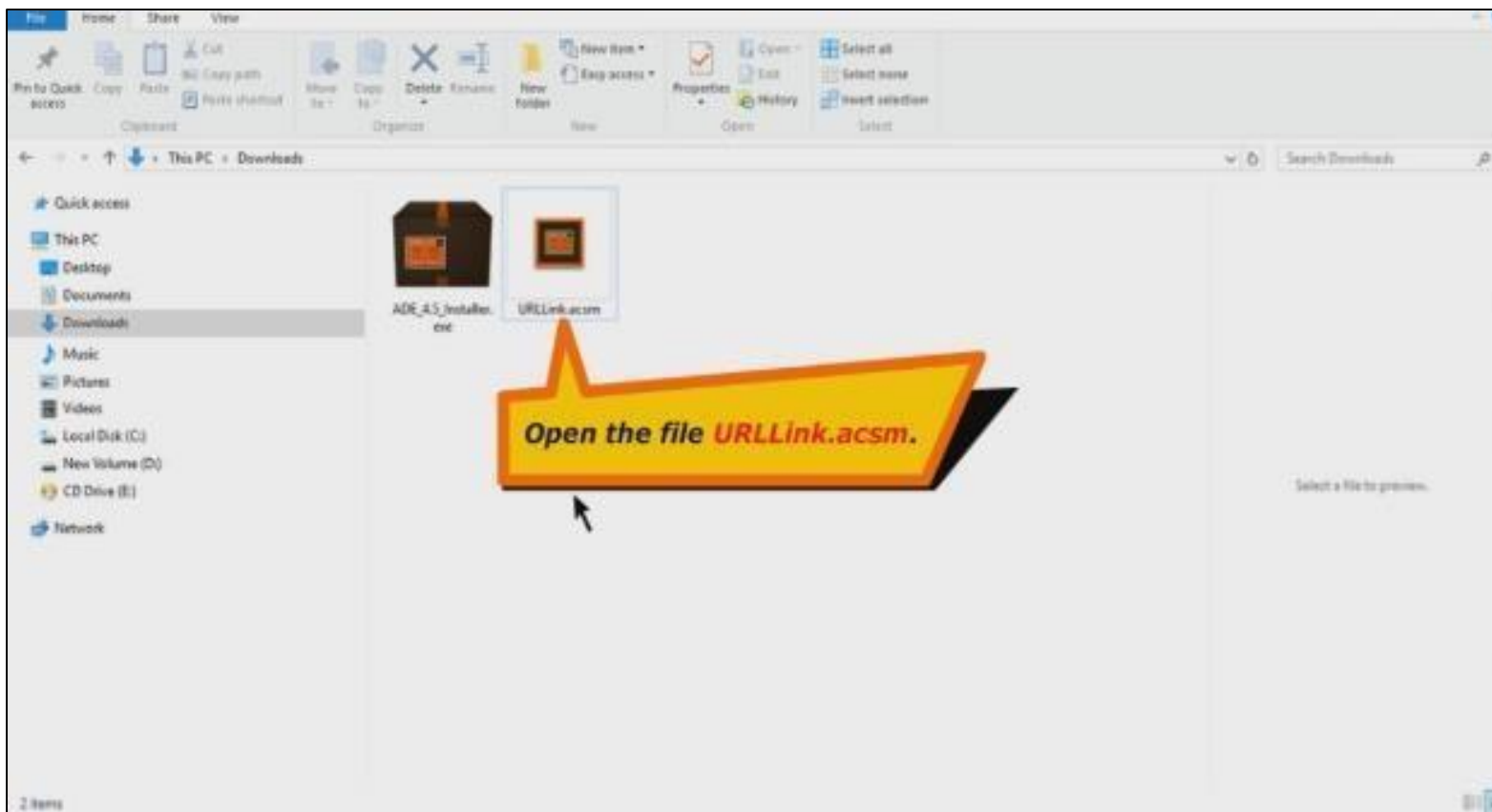
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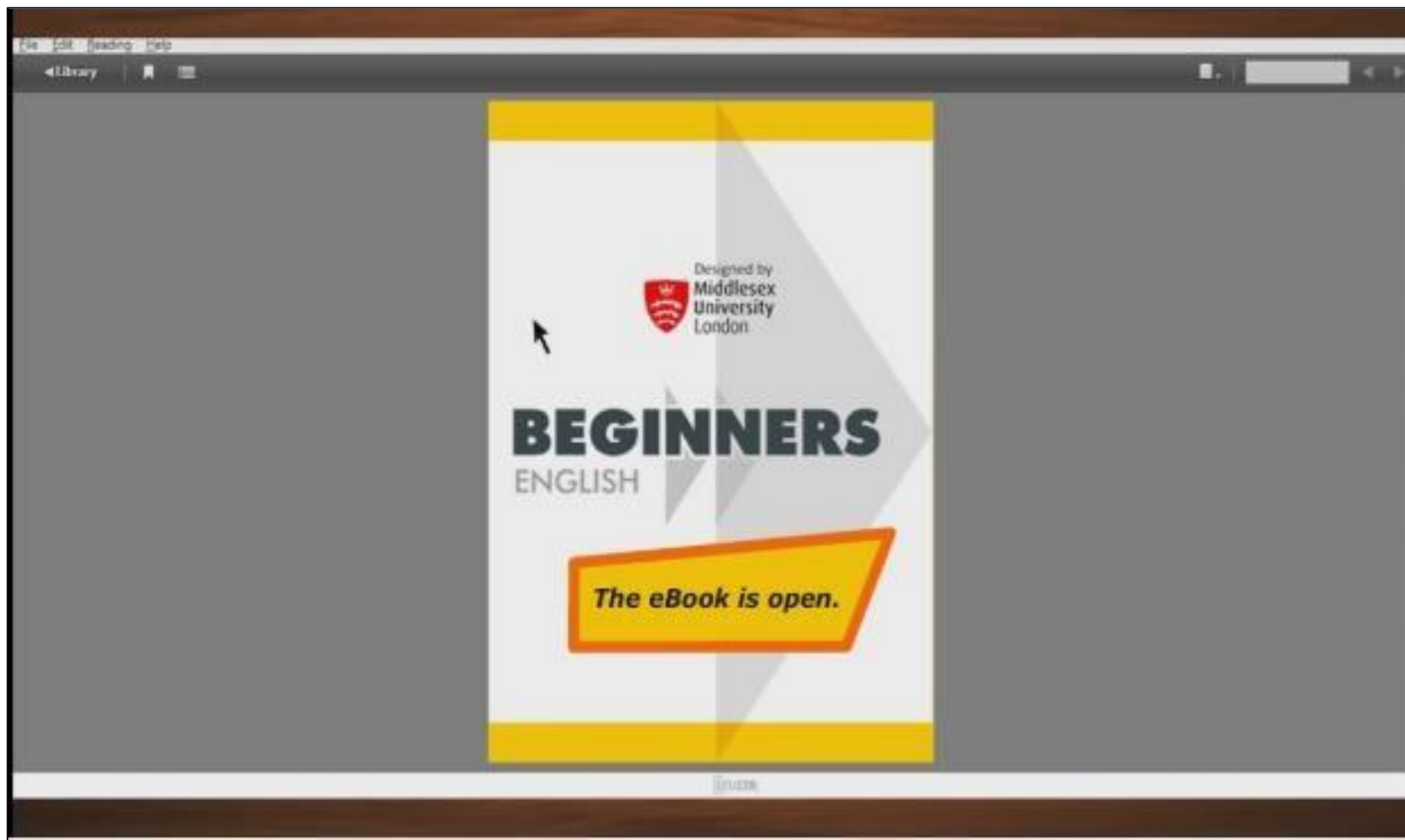
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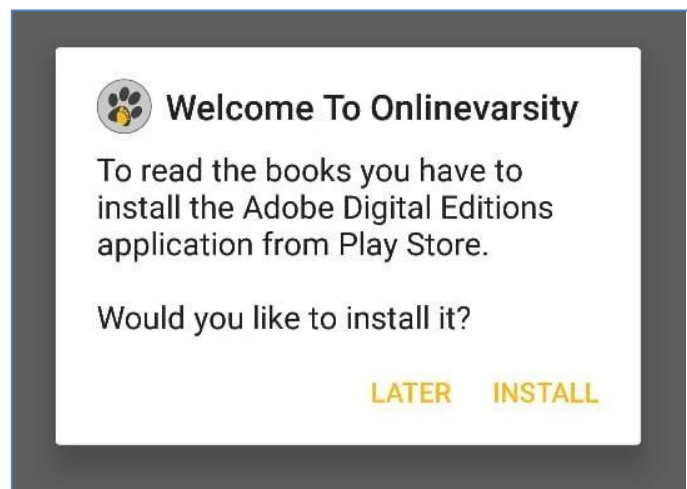
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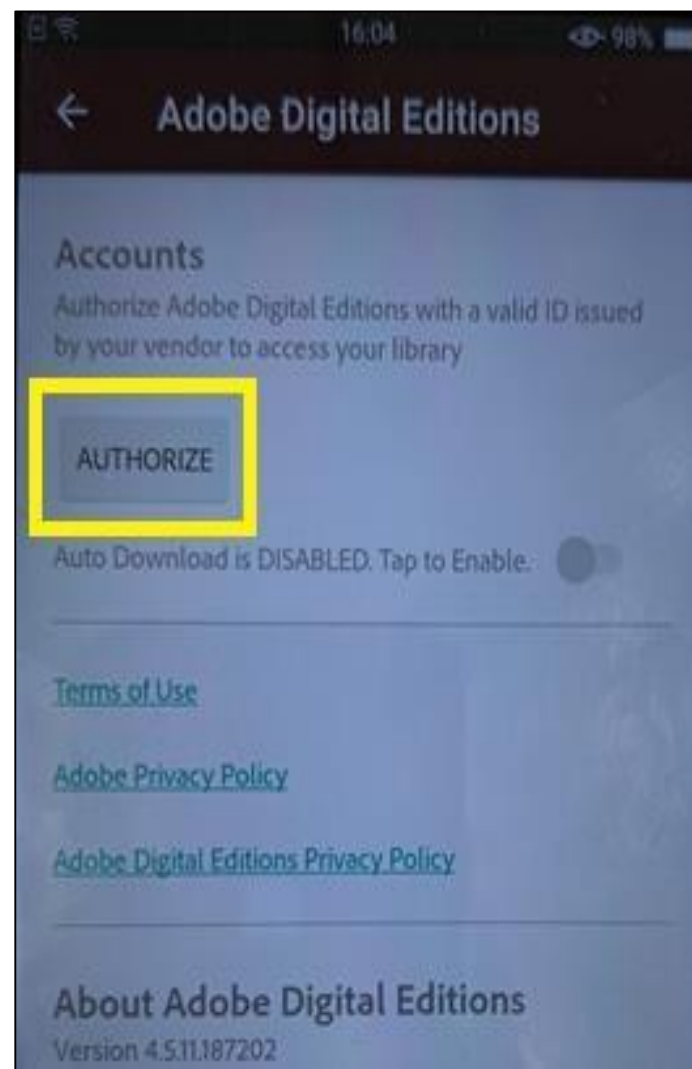
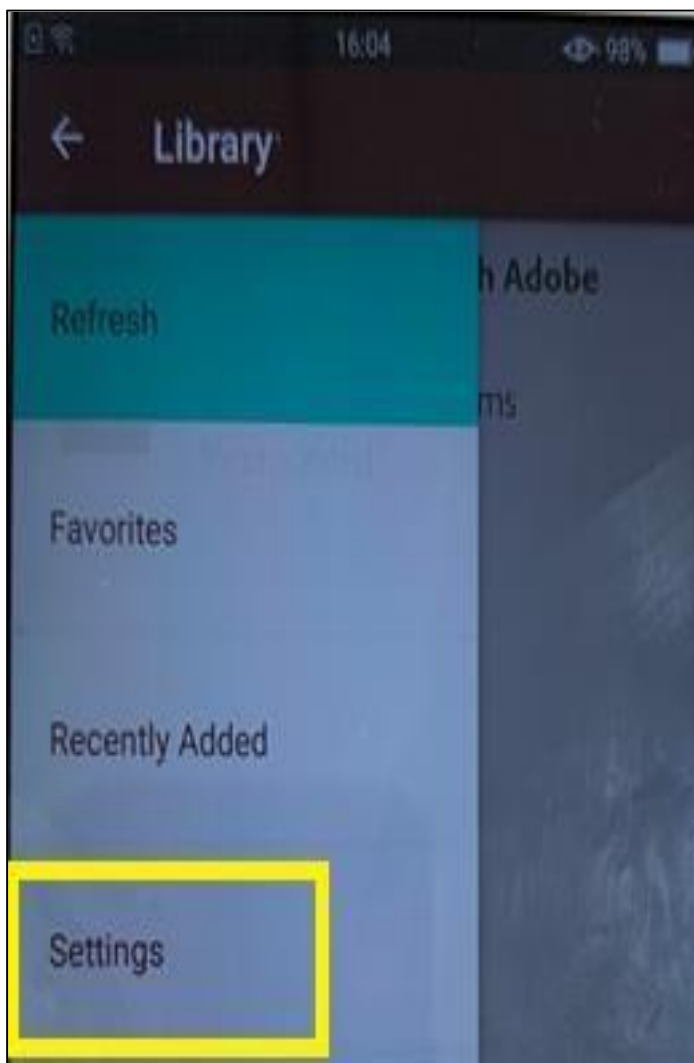
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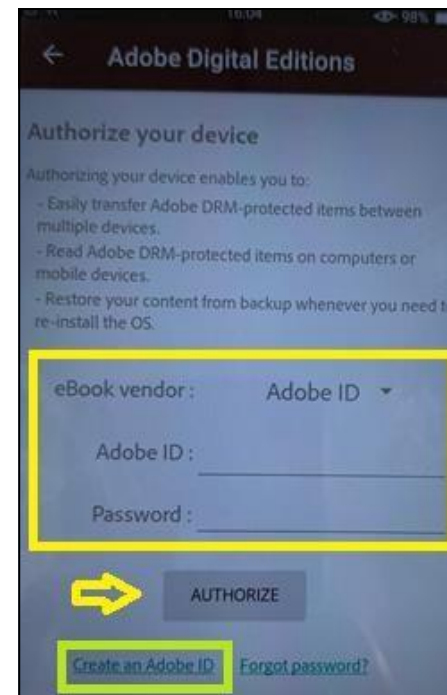


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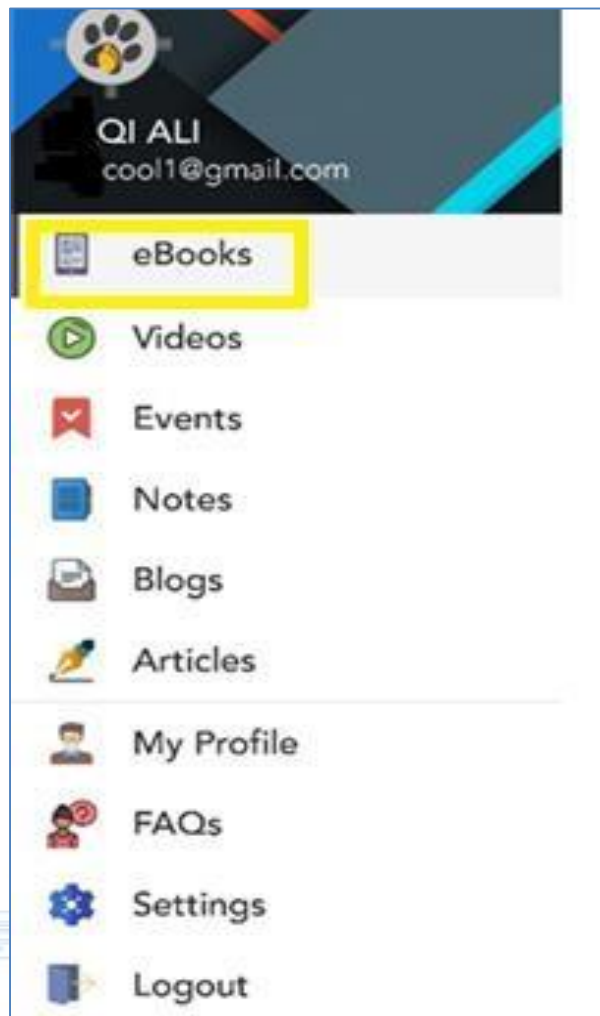
Note: Ensure **Adobe ID** is selected from the **eBook Vendor** drop-down list.

(d) You will receive a message that your device has been successfully authorized.

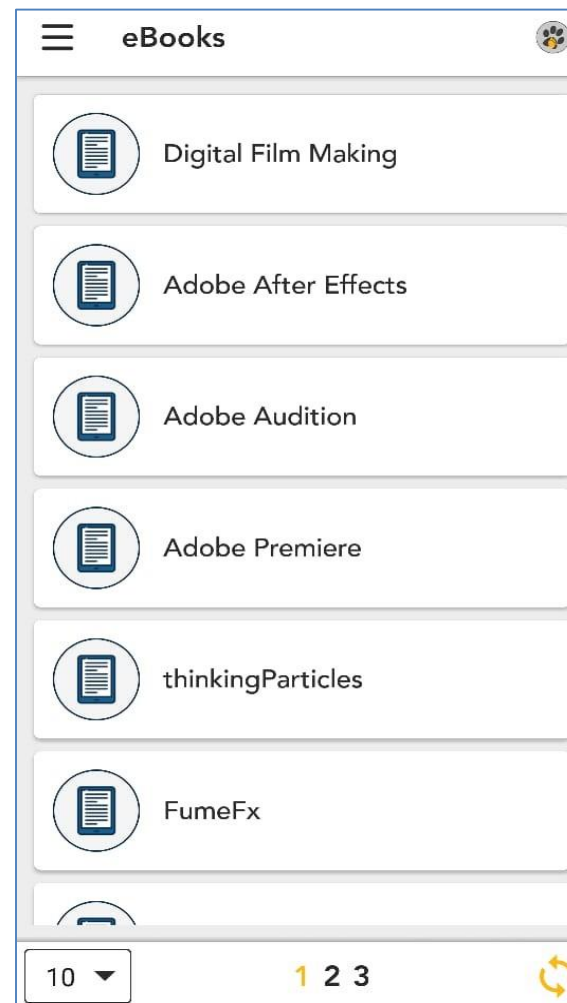


Downloading eBooks

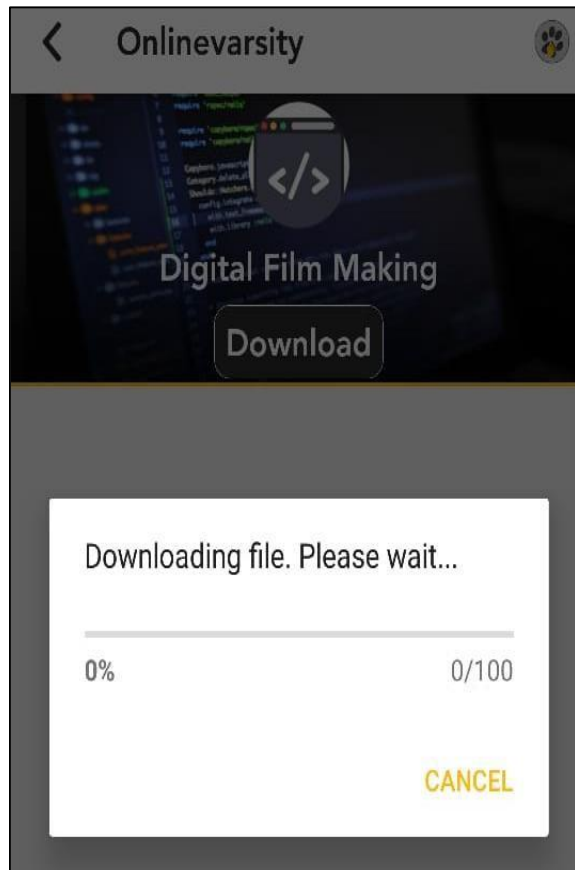
4. Open the OV App and click on **eBooks**



5. List of eBooks assigned to you will be displayed. Click the eBook you wish to download.



6. The eBook will start downloading in ADE.



7. You can directly access the downloaded eBooks from ADE Library.

**Once the eBook is downloaded on your device
you can access it multiple times from the ADE library
without any internet connection.**

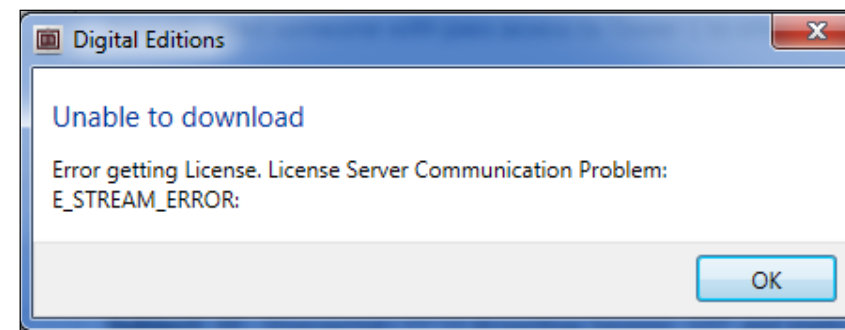
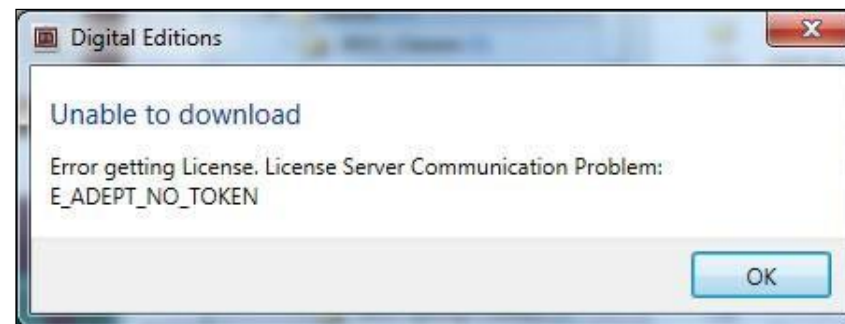


Troubleshooting Adobe Digital Editions (ADE) Errors

Let's troubleshoot some **ADE** errors, you might encounter while downloading eBooks.

E_1.ADEPT_NO_TOKEN & E_STREAM_ERROR

This error message is displayed when ADE is not able to communicate with the Adobe License Server.



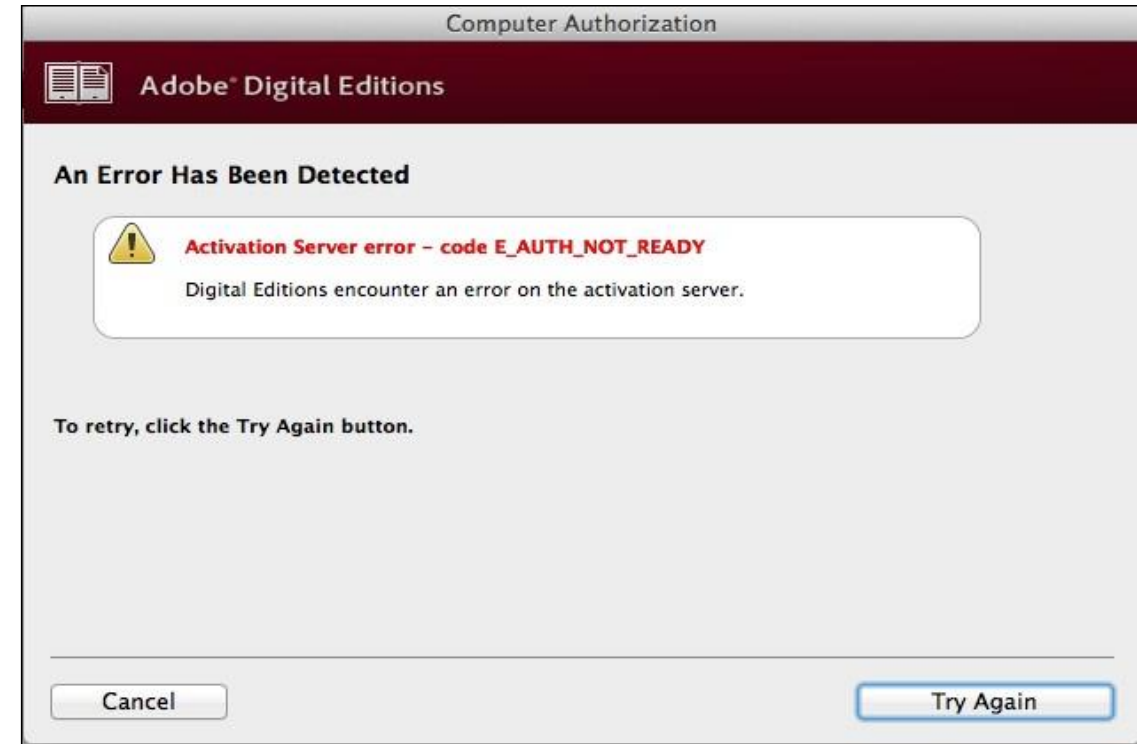
E2_LIC_ALREADY_FULFILLED_BY_ANOTHER_USE

This issue is faced if multiple Adobe ids were used to authorize the system. **Kindly ensure you use the same Adobe ID that was used earlier to download the eBook.**



3.E_AUTH_NOT_READY

This error message is displayed when the authorization information is damaged.

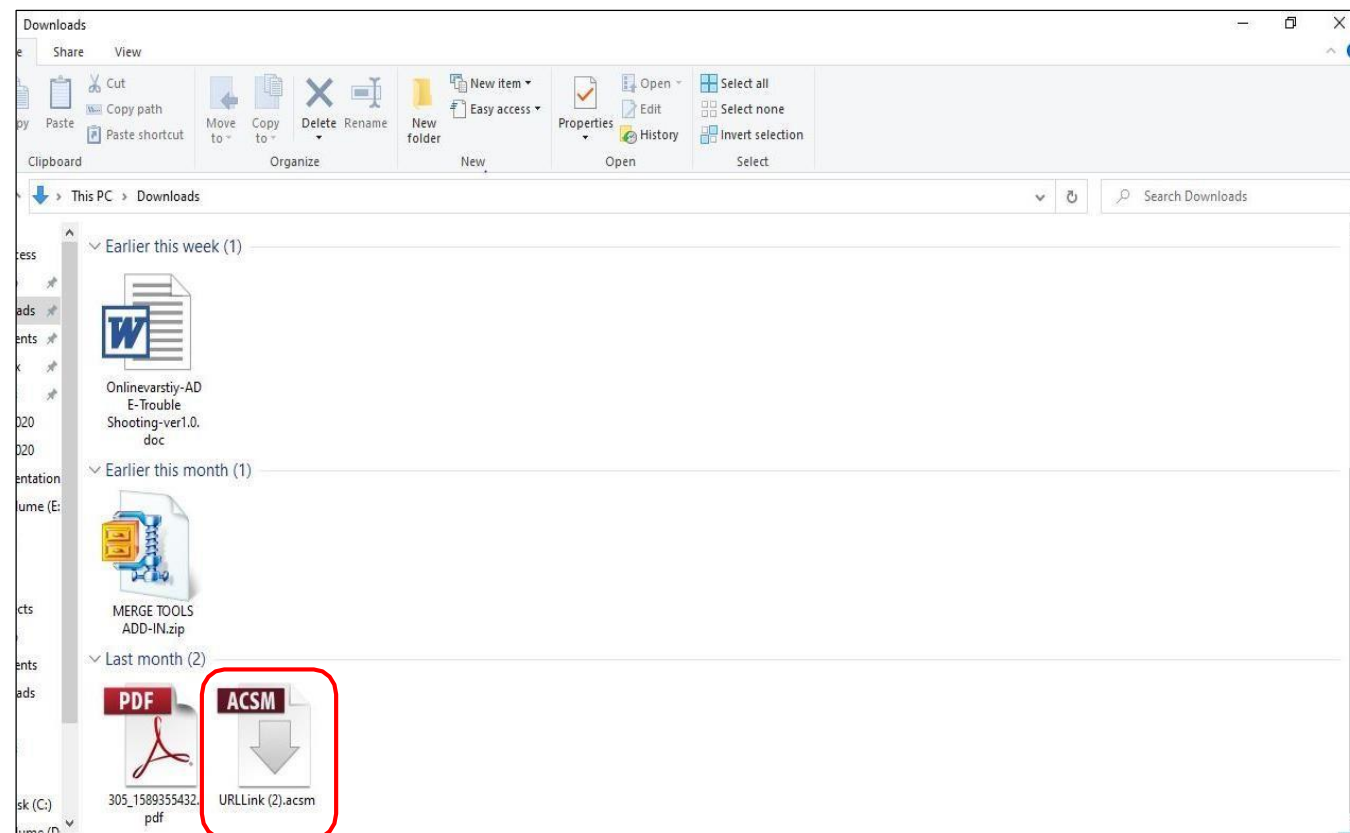


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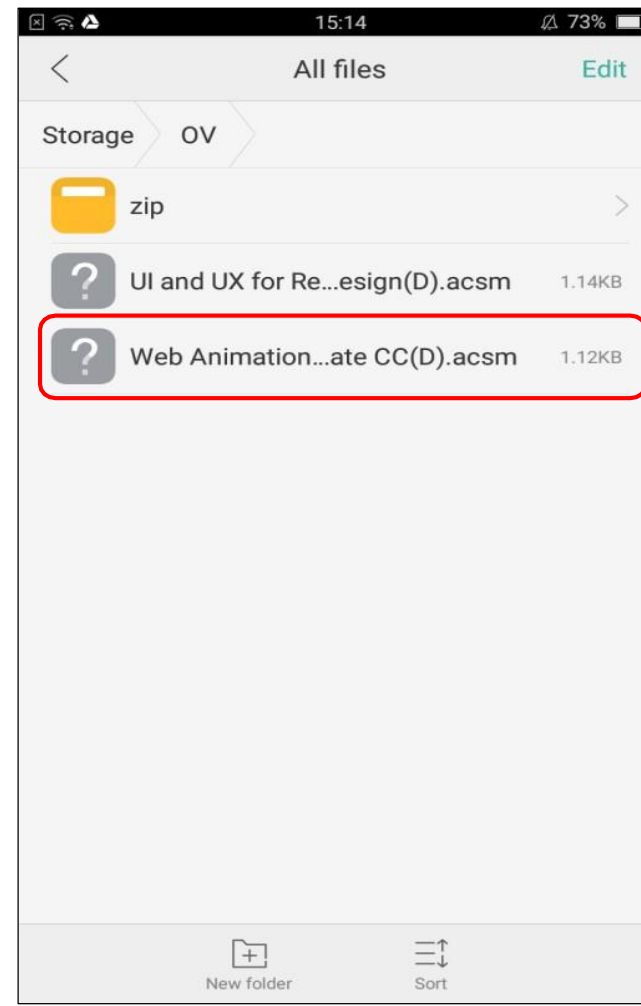
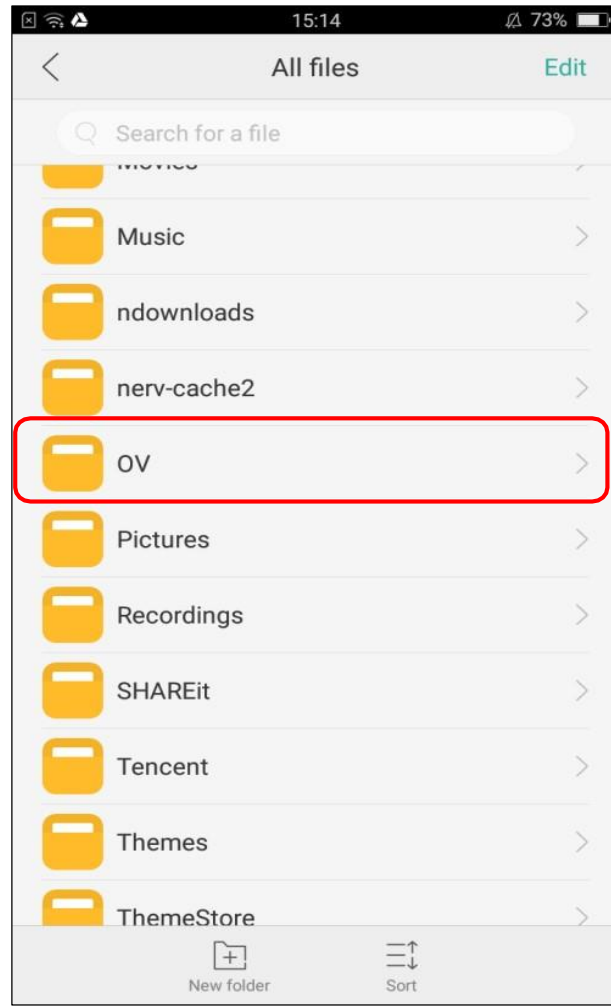
Solution for all the above errors is as follows:

Ensure Internet is working fine.

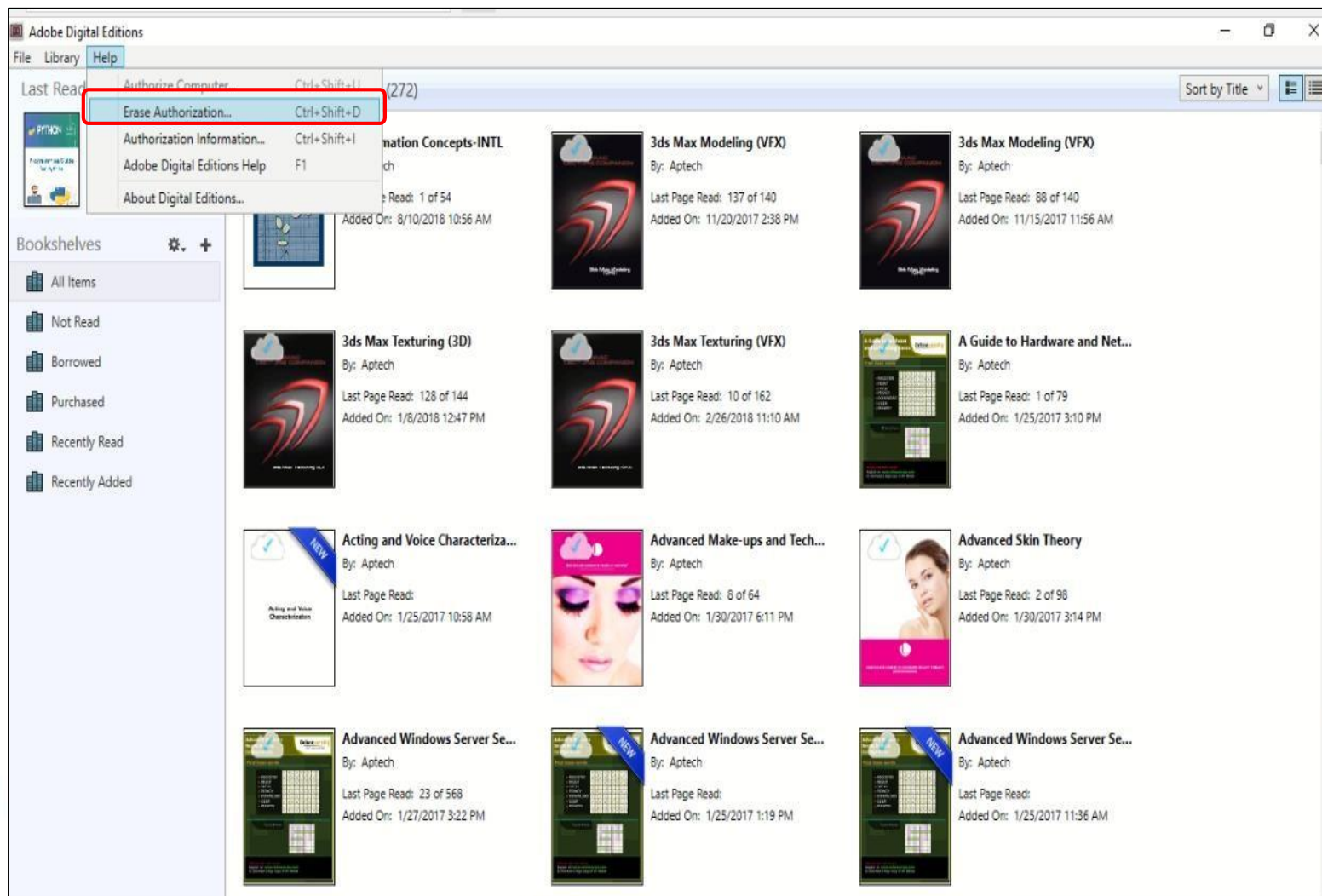
1. Clear the system cache
2. Ensure your device date and time is correct
3. Delete all instances of .acsm files for this eBook from your system (Downloaded folder or any other folder that you have saved this file)



Note: If you are downloading the eBook from OV App, locate the OV folder on your phone memory and delete the .acsm file from that folder.



4. Erase ADE Authorization (ADE → Help → Erase Authorization)



5. The **Erase Computer Authorization** dialog box will be displayed. Enter the password and click on **Continue**. Next, click on **Erase Authorization**.

Computer Authorization

Adobe® Digital Editions

Erase Computer Authorization

Enter the login ID and password of the account that you want to deauthorize.
Important: You have to be online till the deauthorization process is complete.

Authorized Users: Kripa.poojari@gmail.com | Adobe ID ▼

Password:

Cancel Continue

Computer Authorization

Adobe® Digital Editions

Erase Computer Authorization

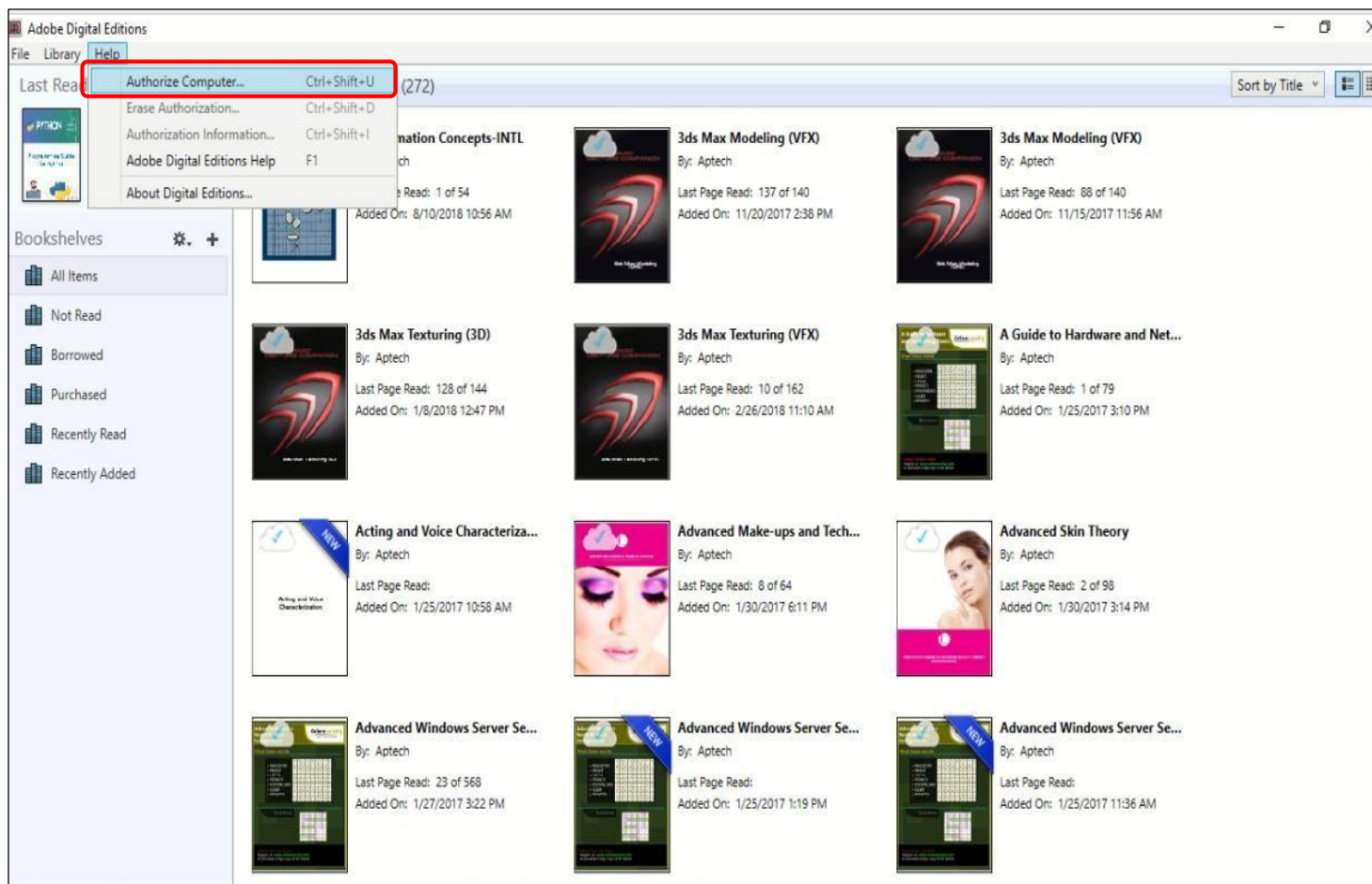
Are you sure you want to erase this computer's authorization? You may no longer be able to read Adobe DRM protected items in your library.

Cancel Erase Authorization



Downloading eBooks

- Restart the device
- Authorize the device (**ADE** → **Help** → **Authorize**) with your Adobe credentials



8. The **Authorize Your Computer** dialog box will be displayed. Select **Adobe ID** from the **eBook Vendor** drop-down list. Enter your Adobe ID and password and click on **Authorize**.

Note: Please **DO NOT** select **I want to Authorize my computer without an ID** checkbox.

Next, click on **OK**.

The screenshot shows the 'Computer Authorization' dialog box with the 'Adobe Digital Editions' header. The 'Authorize Your Computer' section explains that authorizing the computer enables users to easily transfer Adobe DRM protected items between multiple computers and mobile devices, read Adobe DRM-protected items on computers or mobile devices (up to six), and restore content from backup. It prompts the user to select an eBook vendor and enter their login ID and password. The 'eBook Vendor' dropdown is set to 'Adobe ID', with a 'Create an Adobe ID' link. The 'Adobe ID' field contains 'kripa.poojari@gmail.com' and the 'Password' field is masked with dots, with a 'I forgot my password' link. At the bottom, there is an unchecked checkbox for 'I want to authorize my computer without an ID' and 'Cancel' and 'Authorize' buttons.

The screenshot shows the 'Computer Authorization' dialog box with the 'Adobe Digital Editions' header. The 'Your Computer Has Been Authorized' section states that the computer has been successfully authorized to kripa.poojari@gmail.com with a Vendor ID. It informs the user that they are now ready to read Adobe DRM protected items on this machine and easily transfer them between devices. An 'OK' button is located at the bottom right.

9. Login to your Onlinevarsity account and download the eBook again.

If you are unable to de-authorize ADE by the above method, you can de-authorize by modifying the registry key. The steps are as follows:



1. Close all applications.
2. Select **Start → Run**.
3. In the Open text box, type regedit, and press **Enter**. The **Registry Editor** opens.
4. In the left pane of the Registry Editor, locate the registry key,
HKEY_CURRENT_USER\Software\Adobe\Adept
5. Select the **Adept** key.
6. Right-click the **Adept** key and choose **Delete**.
7. In the **Confirm Key Delete** dialog box, click **OK**.
8. Close the **Registry Editor**.
9. Open **ADE** and reauthorize.

4. **E_ADEPT_REQUEST_EXPIRED**

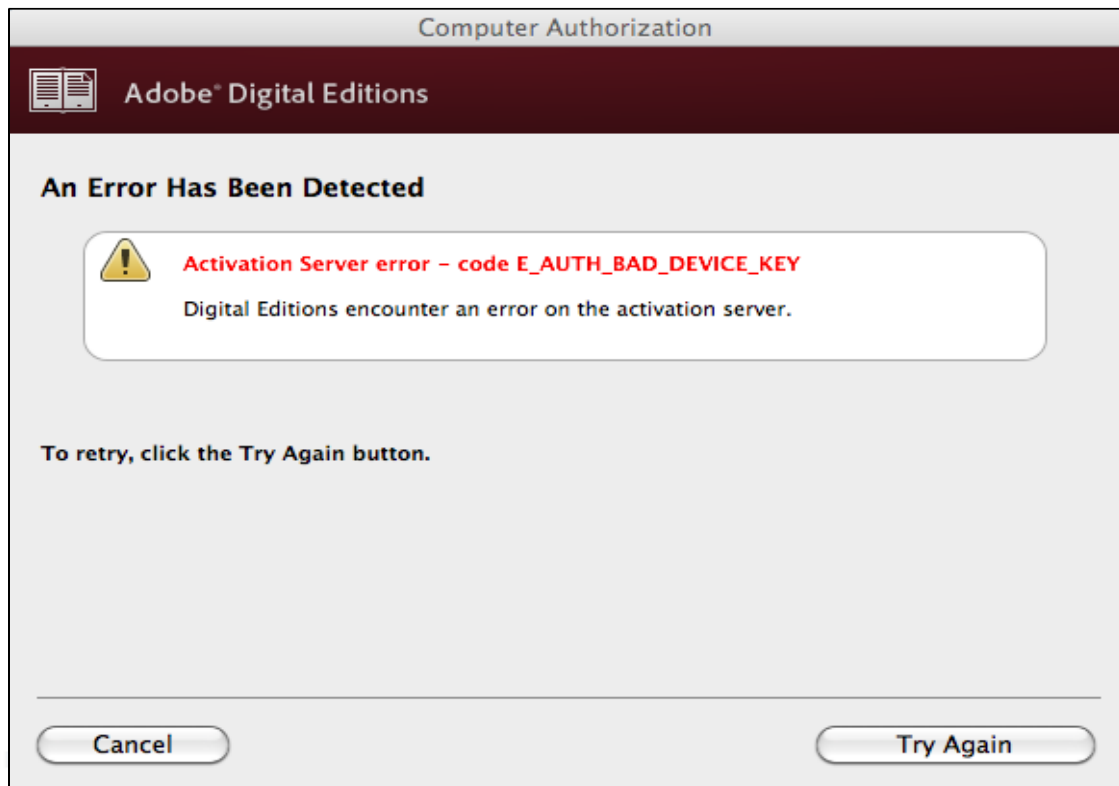
This error message is displayed when the following system settings are incorrect.
Kindly check for your system settings and try to download the eBook again.

- Clock time
- Date
- Time zone



5 E_AUTH_BAD_DEVICE_KEY (Mac OS X)

This issue occurs when ADE does not pass the keychain authentication process.



1. Go to **Utilities** → **Open Keychain Access Application**.
2. Select the login keychain and unlock it by clicking the padlock icon next to it.
3. If you do not remember the keychain password, see **Resetting your keychain** in Mac OS X.
4. On the right side, there is a list of applications. Double-click **Digital Editions**.
5. Click on the **Access Control Menu**.
6. Select **Allow All Applications To Access This Item** and save changes.
7. Launch Digital Editions and you can authorize now.

