

# Natalie Mueller

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## Objective

I am seeking a position where I can grow in a supportive environment and create a strong foundation for a career in software development.

## Skills

Excellent written and verbal communication skills, fast learner who enjoys troubleshooting, works efficiently with a team and in self-directed settings, always striving to expand my knowledge and improve my skills.

## Experience

Supplemental Health Care  
Park City, UT

November 2018 – April 2020

### Junior Software Developer

- Spearheaded the design and implementation of a new internal software system by creating and presenting visual prototypes to department heads, conducting beta tests and making adjustments based on use case and feedback, and working closely with other developers on database and code design.
- Upgraded the design and UI for various internal systems and designed a number of customer-facing websites.

Intelligent Dealer, LLC  
Park City, UT

February 2017 – November 2018

### Junior Web Developer

- Oversaw installs for new customers including preparing and shipping out new hardware, extracting and processing data, and setting up user access.
- Ensured customer data was accurate and up-to-date by writing and maintaining scripts for data processing and scheduling and automating tasks.
- Updated and maintained products by planning and implementing new features, testing UI and code functionality, and fixing issues and bugs.

B. Jackson Construction & Engineering, Inc.  
West Jordan, UT

September 2011 – February 2017

### Office Administrator

- Wrote and maintained custom software using PHP and MySQL for tracking employee time and equipment use, managing shop work orders, and mandatory incident reporting.

- Kept track of software bugs, planned features, and user feedback to prioritize development time.
- Worked closely with managers to develop spreadsheets for tracking and analyzing project data.
- Prepared laptops, tablets, and cell phones for new hires by installing software and drivers, mapping network drives, and connecting to printers and scanners.
- Provided on-site tech support to staff including troubleshooting program errors, upgrading hardware and peripherals, resetting account passwords, and offered general assistance with software use.

## Proficiencies

Experience with HTML, CSS, JavaScript, jQuery, Bootstrap, Photoshop, Git, C#, Asp.Net, Entity Framework, PHP, Node, MSSQL, MySQL, MongoDB, and Shell Scripting