

INSURANCE

- Sprint International's liability is limited to £50.00 unless the shipper has requested additional insurance by entering a value in the Value for insurance box on the front of the consignment note.
- The charge for additional insurance is 3% of the value of the goods. The minimum charge is £20.00.
- Insurance is subject to goods being packed either (a) in the manufacturers original packaging or (b) by a firm of professional export packers. Any other packaging will invalidate any claim for compensation in respect of damage.
- Insurance for jewellery, watches, precious metals, china, crystal, fine arts, antiques, fragile items and any item with a value greater than £5,000.00 is by special arrangement only. No insurance for such items will be deemed to have been arranged unless the shipper has obtained the prior, written consent of Sprint International Express Ltd.
- Insurance is only available in respect of loss or damage. No insurance whatsoever is available in respect of delay or consequential or indirect loss.
- Any claim for compensation in respect of loss or damage must be made in writing and must be received by Sprint International Express within 7 days of the loss or damage occurring.
- No compensation shall be payable in the event of loss, damage, misdelivery or delay caused by events beyond Sprint International's control including (but not limited to) acts of god, perils of the air, adverse weather conditions, mechanical delays, acts of war, hostilities, civil commotions, strikes or acts of public authorities (eg: customs, health & quarantine officials).
- Where additional insurance has been arranged, Sprint International's maximum liability will be the lesser of your Value for insurance or you actual damages in the event of a claim.

Items not acceptable for transportation:

- Cash
- Negotiable instruments equivalent to cash such as endorsed stocks and bonds
- Weapons, ammunition or explosives (including fireworks & Christmas crackers)
- Any item which it is illegal to have in possession in the United Kingdom or elsewhere
- Any item which it is illegal to take out of the United Kingdom or to take into the country to which it is consigned.
- Any item of a corrosive, toxic, combustible or flammable nature.

Customs duties/local taxes

The shipper is wholly responsible for all charges, including transportation charges, and all duties, local taxes, customs assessments, governmental penalties and fines, taxes and legal costs related to this shipment.