

## Form

any ideas that come to mind  
your problem statement.

es

### TIP

You can select a sticky note  
and hit the pencil (switch to  
draw) icon to start drawing!

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## Group ideas

Take turns sharing your ideas while clustering sticky notes have been grouped, give each group bigger than six sticky notes, try and see if

⌚ 20 minutes

CONTEXT OF A  
MANAGEMENT  
SYSTEM, THE "WHAT  
E" QUADRANT  
ALSO INCLUDE  
ATION ABOUT  
R'S PHYSICAL  
ENVIRONMENT

Person 2

POSITIVE  
FEEDBACK FROM  
OTHER USERS WHO  
HAVE FOUND THE  
SYSTEM HELPFUL  
AND  
USER-FRIENDLY

Person 3

THE SYSTEM IS TOO  
COMPLICATED TO  
UNDERSTAND AND  
USE EFFICIENTLY  
FEAR OF LOSING  
CONTROL OVER THE  
VEHICLE OPERATION

Person 4

THE USER MIGHT THINK  
THAT THE VEHICLE  
MANAGEMENT SYSTEM IS  
COMPLEX AND DIFFICULT  
TO  
UNDERSTAND, ESPECIALLY  
IF THEY ARE NOT  
TECH-SAVVY

Benefits  
and  
Limitations

CONTEXT OF A  
MANAGEMENT  
SYSTEM, THE "WHAT  
E" QUADRANT  
ALSO INCLUDE  
ATION ABOUT  
R'S PHYSICAL  
ENVIRONMENT

Person 5

SAVING TIME BY  
EASILY  
A USER-FRIENDLY  
AND INTUITIVE  
INTERFACE FOR  
MANAGING THEIR  
VEHICLE

Person 7

THE USER MIGHT FEEL  
FRUSTRATED AND  
OVERWHELMED WHEN  
USING THE VEHICLE  
MANAGEMENT  
SYSTEM, ESPECIALLY IF  
THEY ENCOUNTER ERRORS  
OR DON'T KNOW HOW TO  
PERFORM A PARTICULAR  
TASK.

Person 8

THE SYSTEM IS TOO  
COMPLICATED TO  
UNDERSTAND AND  
USE EFFICIENTLY  
FEAR OF LOSING  
CONTROL OVER THE  
VEHICLE OPERATION

The  
Eisenhower  
matrix