

List of Classes we found:

- SMEs
- System
- Efficiency
- Problems
- Experience
- Program
- Company
- Technical Support Team
- Single Person
- People
- Customers
- Users
- Things Simple
- Issues
- IT support levels
- Society
- Era of pandemic
- Technological field
- Last decade
- Ignorance
- Problem

- Solution
- Efficient results
- Collaboration
- Registers
- Structure
- Customer service
- IT related services
- Internet providers
- Consulting centers
- Technical support
- Request
- Control
- Organization of the problems
- Structure
- Hierarchical way
- Business
- Internet
- Calls
- Failures
- Points
- Town
- Manager
- Notes

- Name
- Client
- Sector
- Exercise
- Time
- Phone call
- Email
- Message
- Social network
- Complaint
- Consulting
- Technical support center
- Pcs
- Machine
- File
- Screen
- Cache files
- Order
- Priority
- Levels
- Deadline
- Protocol
- Satisfaction

- Incident
- Level 0
- Level 1
- Level 2
- Level 3
- Level 4
- Technician
- Support structure
- Answers
- Questions
- Software
- Agents
- Help desk
- Applications
- Hardware
- Configurations
- Specialists
- Investigation
- Code
- Enhancements
- Vendors
- Organization

List of Classes we use:

- Administrator
- Client
- File
- Login
- Problem
- Technical
- TypeProblem
- BaseData
- FatherMenu
- Main