

Nicole Sanchez

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Portfolio: nncole.vercel.app | **GitHub:** github.com/nncole | **LinkedIn:** linkedin.com/in/sancheznncole

OBJECTIVE

An aspiring front-end developer with a strong drive to learn and a passion for merging design and development. Seeking a full-time position to apply acquired skills in creating visually appealing and functional websites, while continuing to grow professionally through hands-on experience and collaboration.

EDUCATION

Bachelor of Science in Computer Science
STI College Sta. Mesa

August 2020 – July 2025

EXPERIENCE

IT Technical Support Intern

February 2025 – April 2025

Mandaluyong City Hall, CICT Department, Mandaluyong, Philippines

- Diagnosed and resolved hardware and network issues.
- Set up and maintained desktops, printers, scanners, and other devices.
- Installed, configured, and updated operating systems and software applications.
- Organized and digitized physical documents through scanning and filing.

Customer Service Representative

November 2023 – January 2024

Digital Room (Phils) Inc., Mandaluyong, Philippines

- Handled 25+ calls daily with minimal hold times, ensuring timely customer-focused solutions.
 - Assisted customers with product inquiries, order placements, pricing concerns, and transferred calls related to cancellations and refunds to the appropriate team.
 - Memorized a wide range of products across multiple websites under the company's umbrella to provide customers with accurate information regarding their printing needs.
 - Documented customer interactions to help the next representative address the same customer's needs efficiently, minimizing call handling time.
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SKILLS

- **Web Development:** HTML5, CSS3, JavaScript, React, Responsive Design
 - **Tools & Technologies:** Git, GitHub, Figma, Canva, Visual Studio Code
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PROJECTS / CERTIFICATIONS

Scrimba Front End Developer Career Path Certification | [GitHub Repo](#)

September 2025

- Earned certification after completing interactive coursework and hands-on projects in HTML, CSS, JavaScript, React, responsive design, accessibility, and modern frontend development practices.
- Currently working on Scrimba-provided solo challenge projects to deepen understanding and further develop mastery of these skills.

freeCodeCamp Responsive Web Design Certification | [GitHub Repo](#)

July 2025

- Built responsive websites using semantic HTML, modern CSS, and responsive design principles.

Android-based Blood Donation & Request Platform

- Full title: *Lifeline: An Android-based Blood Donation and Request Platform with GPS Route Planning*
- Co-led documentation and designed a Figma prototype to guide development, collaborating with medical technologists from partnered hospitals to ensure accuracy and alignment with thesis objectives.