

Nneka Nnagbo

Information Communications Officer / Digital Communicator

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Education

Algonquin College, School of Media and Design

Graduate Diploma in Public Relations

2017 - 2019

University of Michigan, School of Information

MicroMasters, User Experience Research and Design

2017 - 2019

University of Ottawa

Bachelor of Social Science, Political Science and Public Administration

12/2015

Elmwood Private School

International Baccalaureate (IB) Diploma - Secondary Education

04/2010

Experience

Canada Revenue Agency — Information Communications Officer

Draft communications products; campaign performance measurement; enhance task optimization on campaign web pages; data storytelling and visualization of datasets; design and development of compelling dashboards.

06/2017 - Present | Ottawa, ON

Canada Revenue Agency — Webmaster and Junior Program Officer

Design, develop, and maintain Agency's intranet web pages. Develop web-based tools and templates. Enhance site navigation using the following coding languages: Hypertext Markup Language (HTML5), CSS3, and JavaScript. Working knowledge of WET 4.0 and WCAG 2.0.

09/2013 - 06/2017 | Ottawa, ON

Ottawa Beat Magazine — Contributing Journalist and Staff Photographer

Pitch articles, interview various artists, compile background research, and write editorial and features pieces. Conduct necessary edits on articles upon submission to editors.

04/2016 - Present | Ottawa, ON

Additional Experience **User Experience Writer** — Digital Collaboration (Treasury Board Secretariat)
Write documentation for new GC Tools digital design system to standardize the visual language and user experience of government's digital collaboration tools.
04/2018 - 08/2018 | Ottawa, ON

Graphic Design Intern — KROWD Magazine
Create design solutions that have high visual impact. Thinking creatively to produce new ideas and concepts. Keep abreast of emerging technologies in new media and design.
06/2016 - 01/2017 | Ottawa, ON

Certificates **Web Design: Basic of Web Development and Coding**
2017 | University of Michigan

Introduction to Data Analysis using Excel
2016 | Microsoft

Skills Sketch | Adobe Illustrator, Photoshop, InDesign, After Effects | HTML5
CSS3 | JavaScript (Jquery) | Bootstrap | High-level Flow | Wireframing
High-fidelity mockups | Prototyping | Animated Interface Design |
Responsive Web Design | Build complex Boolean searches