# Nneka Nnagbo
UX/UI Designer

nnekannagbo.github.io  /  nnekakassandra@gmail.com  /  613-410-4863

**Education**

### Algonquin College, School of Media and Design
Graduate Diploma in Public Relations
2017 - 2019

### University of Michigan, School of Information
MicroMasters, User Experience Research and Design
2017 - 2019

### University of Ottawa
Bachelor of Social Science, Political Science and Public Administration
12/2015

### Elmwood Private School
International Baccalaureate (IB) Diploma - Secondary Education
04/2010

**Experience**

### Canada Revenue Agency — UX/UI Designer
Design and enhance core user experience for Canadians on Canada.ca CRA
web pages and digital products.
03/2019 - Present | Ottawa, ON

### Canada Revenue Agency — Digital Communications Officer
Create digital communications products with a task and user focus, conduct
campaign performance measurement, web content writing and content
optimization on Canada.ca web pages, and design and development of
compelling, data-driven campaign dashboards.
06/2017 - 03/2019 | Ottawa, ON

### Canada Revenue Agency — Webmaster and Junior Program Officer
Design, develop, and maintain Agency's intranet web pages. Develop
web-based tools and templates. Enhance site navigation using HTML5, CSS3,
and JavaScript. Working knowledge of WET 4.0 and WCAG 2.1.
09/2013 - 06/2017 | Ottawa, ON

### Ottawa Beat Magazine — Contributing Journalist, Staff Photographer
Pitch articles, interview various artists, compile background research, and
write editorials and feature pieces. I take all original photos on film.
04/2016 - Present | Ottawa, ON

| | |
|---|---|
| Additional Experience | **UX Designer — Treasury Board Secretariat**<br>Micro-mission with the Treasury Board Secretariat for a collaborative task performance improvement project. My role consists of baseline testing, task analysis and development, prototyping, content writing, and validation testing.<br>01/2019 - 04/2019 \| Ottawa, ON<br><br>**UX Writer — Treasury Board Secretariat**<br>Write documentation for new Government of Canada Aurora Design System to standardize the visual language and user experience of government's digital collaboration tools.<br>04/2018 - 08/2018 \| Ottawa, ON<br><br>**Graphic Design Intern — KROWD Magazine**<br>Create design solutions with high visual impact. Thinking creatively to produce new ideas and concepts. Keep abreast of emerging technologies in new media and design.<br>06/2016 - 01/2017 \| Ottawa, ON |
| Certificates | **HTML Developer Certificate**<br>2019 \| W3Schools<br><br>**Web Design: Basic of Web Development and Coding**<br>2017 \| University of Michigan |
| Skills | Sketch \| Adobe CC \| HTML \| CSS \| JavaScript \| Prototyping \| Wireframing<br>Animated interface design \| Iconography \| Branding \| Responsive web design |