

Nneka Nnagbo

UX/UI Designer

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Education

BrainStation

User Interface Design Certificate

Mar 2020

Algonquin College, School of Media and Design

Graduate Diploma in Public Relations

Apr 2019

University of Ottawa

Bachelor of Social Science, Political Science and Public Administration

Dec 2015

Elmwood Private School

International Baccalaureate (IB) Diploma - Secondary Education

Apr 2010

Experience

Lead Designer Digital Academy, Canada School of Public Service

Led the design for a three month project with a multidisciplinary team, to solve a cross channel problem for the CRA. We developed a natural language bot.

Aug 2019 – February 2020 (6 mos)

UX Designer Canada Revenue Agency

Design positive user experiences for Canadians by optimizing CRA's internal and external web presence and digital products.

Mar 2019 – Present (11 mos)

Digital Communications Officer Canada Revenue Agency

Created digital communications products with a task and user focus.

Conducted campaign performance measurement, and designed compelling, data-driven campaign dashboards.

Jun 2017 – Mar 2019 (1yr 10 mos)

Webmaster Canada Revenue Agency

Developed and maintained the Agency's intranet web pages. Enhanced page navigation using HTML5, CSS3, and JavaScript. Working knowledge of WET 4.0 and WCAG 2.1.

Sept 2013 – Jun 2017 (3 yrs 10 mos)

Additional Experience	Contributing Journalist, Staff Photographer Ottawa Beat Magazine Pitch articles, interview various artists, compile background research, and write editorials and feature pieces. I take all original photos on film. Apr 2016 – Jul 2019 (3 yrs, 2 mos)
	UX Designer Treasury Board Secretariat (Micro Mission) Designed and built new features for a CRA optimization project. Worked on baseline and validation testing, task analysis, prototyping, and content writing. Jan 2019 – Apr 2019 (4 mos)
	UX Writer Treasury Board Secretariat (Micro Mission) Wrote the documentation for the Aurora Design System to standardize the visual language and user experience of government's digital collaboration tools. Apr 2018 – Aug 2018 (4 mos)
	Graphic Design Intern KROWD Magazine Created design solutions with high visual impact and produced new ideas and concepts. Kept abreast of emerging technologies in new media and design. Jun 2016 – Jan 2017 (8 mos)
Volunteer Experience	Board Member DIY Spring Festival Select underrepresented Canadian artists and bands to perform at the festival each year, and oversee how the budget is allocated. Feb 2018 – Present
	Grand Juror Polaris Music Prize I sit on a select panel of music critics and judge and award the Polaris Music Prize without regard to musical genre or commercial popularity. Jan 2019 – Present
Certification	UX Design Certificate Sept 2019, Akendi
Skills	UX UI & Interaction Visual Design HTML CSS JavaScript Prototyping Interviews Surveys Usability & Concept Testing Adobe CC Sketch Figma