

Nneka Nnagbo

UX Design Specialist

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613.410.4863

Experience

Canada Revenue Agency UX Design Specialist

Designing CRA's external web presence on Canada.ca and optimizing digital services and top tasks for Canadians.

Mar 2019 - Present

Treasury Board of Canada UX Writer

Wrote the documentation for the Government of Canada's (GC) Aurora Design System to standardize the visual language of the GC's digital collaboration tools.

Apr 2018 - Aug 2018

Canada Revenue Agency Digital Communication Lead

Led the design, development, and launch of a campaign performance measurement dashboard that captured data from various channels and measured campaign success.

Jun 2017 - Mar 2019

Canada Revenue Agency Webmaster

Developed and maintained intranet web pages. Enhanced page navigation using HTML5, CSS3, and JavaScript. Required a working knowledge of WET 4.0 and WCAG 2.1.

Sept 2013 - June 2017

Certifications

BrainStation User Interface Design Certificate

Jul 2020

Akendi Certified User Experience Designer (CXD)

Sept 2019

Education

OCAD University

MDes Inclusive Design

2020 - 2022

Algonquin College

Public Relations Diploma

2017 - 2019

University of Ottawa

BSocSc. Political Science and Public Administration

2010 - 2015

Skills

Design

Focus on prototyping, visual and interaction design, user research, usability testing, wireframing, mixed reality

Frontend

HTML5, CSS3, Bootstrap

Tools Stack

Sketch, Figma, Axure, Adobe CC, InVision, Unity