# Nneka Nnagbo

Designer

Experienced web designer skilled in developing web applications and communications products, with over four years proven record in building interactive web properties and diverse online content.

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## WORK EXPERIENCE

### Information Communications Officer and Data Visualization Specialist
Public Affairs Branch - Canada Revenue Agency

*06/2017 – Present*                    *Ottawa, Ontario*

*Achievements/Tasks*

○ Contribute to the development of new information systems and information architecture on Canada.ca webpages in order to enhance task optimization, UX/UI, and site navigation for users.

○ Research, analyze, and synthesize data sets, web metrics, and statistical reports from multiple sources.

○ Data storytelling and visualization of datasets through the design and development of dashboards to build compelling media reports.

○ Social listening and building complex boolean searches via social media monitoring tools such as Cision Visible Intelligence software.

### Webmaster and Junior Program Officer
Canada Revenue Agency

*09/2013 – 06/2017*                    *Ottawa, Ontario*

*Achievements/Tasks*

○ Design, develop, and maintain Agency's intranet sites and web pages. Development of web based tools and templates. Update and add new content as required.

○ Enhance website navigation by ensuring valid and accurate coding of the subsequent coding languages: Hypertext Markup Language (HTML5), CSS3, and JavaScript. Working knowledge of WET 4.0 and WCAG 2.0.

### Contributing Journalist and Staff Photographer
Ottawa Beat Magazine ⤢

*2016 – Present*                    *Ottawa, Ontario*

### Graphic Design Intern
KROWD Magazine

*2016*                    *Ottawa, Ontario*

*Achievements/Tasks*

○ Create design solutions that have high visual impact. Thinking creatively to produce new ideas and concepts.

○ Keep abreast of emerging technologies in new media, particularly design programs such as Sketch and Adobe InDesign, Illustrator, Photoshop, After Effects, and Dreamweaver.

## EDUCATION

### Bachelor of Social Sciences, BSocSc.
University of Ottawa

*2010 – 2015*

### Ontario College Diploma in Public Relations
Algonquin College - School of Media and Design

*2017 – Present*

## TECHNICAL SKILLS

HTML5/CSS3    Sketch    Animated Interface Design

Adobe Analytics    Javascript (jQuery)

Cision Visible Intelligence    Adobe Illustrator

Codepen    Notepad ++    Wordpress

Adobe Photoshop    Adobe InDesign    Bootstrap

Material UI    Responsive Web Design

## PROJECTS

User Experience Writer (2017 – Present) ⤢

○ Working with a cross-functional team of UX designers, researchers, and programmers to design and develop a new design system for the Government of Canada. The design system is intended to standardize the visual language and user experience of government's digital collaboration tools. The system will encompass visual elements, user interface components, branding and writing guidelines.

## ADDITONAL EDUCATION & CERTIFICATES

MicroMasters, User Experience Research and Design
*University of Michigan (2017 - Present)*

Specialization in User Interface Design
*University of Minnesota (2017 - Present)*

Web Design: Basics of Web Development and Coding (2017)
*University of Michigan*

Introduction to Data Analysis using Excel (2016)
*Microsoft*