Nneka Nnagbo
User Experience (UX) Designer

nnekannagbo.github.io
nnekakassandra@gmail.com
613.410.4863

Experience

Canada Revenue Agency (CRA) UX Design Specialist

Designing CRA's external web presence on Canada.ca and optimizing digital services and top tasks for Canadians.

Mar 2019 - Present

Treasury Board of Canada UX Writer

Wrote documentation for the Government of Canada's (GC) Aurora Design System to standardize the visual language of the GC's digital collaboration tools.

Apr 2018 - Aug 2018

CRA Digital Communications Officer

Designed, developed, and launched an internal campaign performance measurement tool that captured data from various channels and measured the Agency's campaign success.

Jun 2017 - Mar 2019

CRA Webmaster

Developed and maintained intranet web pages. Enhanced page navigation using HTML5, CSS3, and JavaScript. Required a working knowledge of WET 4.0 and WCAG 2.2.

Sept 2013 - June 2017

Certificates

BrainStation User Interface Design Certificate

Jul 2020

Akendi Certified User Experience Designer (CXD)

Sept 2019

Education

OCAD University

MDes Inclusive Design

2020 - 2022

Algonquin College

Public Relations Diploma

2017 - 2019

University of Ottawa

BSocSc. Political Science and Public Administration

2010 - 2015

Skills

Design

Focus on inclusive and accessible prototyping, visual and interaction design, user research, moderated usability and accessibility testing

Frontend

HTML5, CSS3, JavaScript, Bootstrap 5

Tools Stack

Sketch, Figma, Axure, Adobe CC, InVision, Github