

## **Nneka Nnagbo**

Information Communications Officer / Digital Communicator

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### Education

#### **Algonquin College, School of Media and Design**

Graduate Diploma in Public Relations

2017 - 2019

#### **University of Michigan**

MicroMasters, User Experience Research and Design

2017 - 2019

#### **University of Ottawa**

Bachelor of Social Science, Political Science and Public Administration

2010 - 2015

#### **Elmwood Private School**

International Baccalaureate (IB) Diploma - Secondary Education

2010

### Experience

#### **Canada Revenue Agency** - Information Communications Officer

Draft communications products; campaign performance measurement; enhance task optimization on campaign web pages; data storytelling and visualization of datasets; design and development of compelling dashboards.

06/2017 - Present | Ottawa, ON

#### **Canada Revenue Agency** - Webmaster and Junior Program Officer

Design, develop, and maintain Agency's intranet web pages. Develop web-based tools and templates. Enhance site navigation using the following coding languages: Hypertext Markup Language (HTML5), CSS3, and JavaScript. Working knowledge of WET 4.0 and WCAG 2.0.

09/2013 - 06/2017 | Ottawa, ON

#### **Ottawa Beat Magazine** - Contributing Journalist and Photographer

Pitch articles, interview various artists, compile background research, and write editorial and features pieces. Conduct necessary edits on articles upon submission to editors.

04/2016 - Present | Ottawa, ON

Additional Experience    **User Experience Writer** - Digital Collaboration (Treasury Board Secretariat)  
Write documentation for new GC Tools digital design system to standardize the visual language and user experience of government's digital collaboration tools.  
04/2018 - 08/2018 | Ottawa, ON

**Graphic Design Intern** - KROWD Magazine  
Create design solutions that have high visual impact. Thinking creatively to produce new ideas and concepts. Keep abreast of emerging technologies in new media and design.  
06/2016 - 01/2017 | Ottawa, ON

Skills                      Sketch | Adobe Illustrator, Photoshop, InDesign, After Effects | HTML5  
CSS3 | JavaScript (Jquery) | Bootstrap | High-level Flow | Wireframing  
High-fidelity mockups | Prototyping | Animated Interface Design |  
Responsive Web Design | Build complex Boolean searches