Nneka Nnagbo
UX/UI Designer

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Education

BrainStation
User Interface Design Certificate
Mar 2020

Algonquin College, School of Media and Design
Graduate Diploma in Public Relations
Apr 2019

University of Ottawa
Bachelor of Social Science, Political Science and Public Administration
Dec 2015

Elmwood Private School
International Baccalaureate (IB) Diploma - Secondary Education
Apr 2010

Experience

Canada Revenue Agency UX Designer
Design positive user experiences for Canadians by optimizing CRA's internal and external web presence and digital products.
Mar 2019 — Present (11 mos)

Canada Revenue Agency Digital Communications Officer
Created digital communications products with a task and user focus. Conducted campaign performance measurement, and designed compelling, data-driven campaign dashboards.
Jun 2017 — Mar 2019 (1yr 10 mos)

Canada Revenue Agency Webmaster
Developed and maintained the Agency's intranet web pages. Enhanced page navigation using HTML5, CSS3, and JavaScript. Working knowledge of WET 4.0 and WCAG 2.1.
Sept 2013 — Jun 2017 (3 yrs 10 mos)

Ottawa Beat Magazine Contributing Journalist, Staff Photographer
Pitch articles, interview various artists, compile background research, and write editorials and feature pieces. I take all original photos on film.
Apr 2016 — Jul 2019 (3 yrs, 2 mos)

Additional Experience	**Lead Designer** Digital Academy, Canada School of Public Service

Lead Designer Digital Academy, Canada School of Public Service
Led the design for a three month project with a multidisciplinary team, to solve a cross channel problem for the CRA. We developed a natural language bot.
Aug 2019 – February 2020 (6 mos)

UX Designer Treasury Board Secretariat (Micro Mission)
Designed and built new features for a CRA optimization project. Worked on baseline and validation testing, task analysis, prototyping, and content writing.
Jan 2019 – Apr 2019 (4 mos)

UX Writer Treasury Board Secretariat (Micro Mission)
Wrote the documentation for the Aurora Design System to standardize the visual language and user experience of government's digital collaboration tools.
Apr 2018 – Aug 2018 (4 mos)

Graphic Design Intern KROWD Magazine
Created design solutions with high visual impact and produced new ideas and concepts. Kept abreast of emerging technologies in new media and design.
Jun 2016 – Jan 2017 (8 mos)

Volunteer Experience

Board Member DIY Spring Festival
Select underrepresented Canaidan artists and bands to perform at the festival each year, and oversee how the budget is allocated.
Feb 2018 – Present

Grand Juror Polaris Music Prize
I sit on a select panel of music critics and judge and award the Polaris Music Prize without regard to musical genre or commercial popularity.
Jan 2019 – Present

Certification

UX Design Certificate
Sept 2019, Akendi

Skills

UX | UI & Interaction | Visual Design | HTML | CSS | JavaScript | Prototyping Interviews | Surveys | Usability & Concept Testing | Adobe CC | Sketch | Figma