

# Nathan Neuman

## (CUSTOMER SERVICE – COMMUNICATION – COLLABORATION)

I am a motivated Economics student with experience in customer service and order processing, eager to apply analytical skills in a dynamic work environment. I have a plethora of academic experience along with manual labor, food preparation, and customer service experience.

## SELECTED EXPERIENCE

HOME DEPOT | Merrifield, VA 04/18/2024–Present  
**Parking lot associate**

- Manual labor, customer service,
  - Working directly with other lot associates to collect scattered shopping carts and keep the parking lot clean.
  - Providing assistance to customers to load heavy or large quantity products into their vehicle.
  - Cleaning and maintaining the parking lot as well as watering plants outside the front end.
- Key accomplishments.
  - Utilized problem solving skills to address and resolve customer complaints or issues promptly.
  - Managed the organization of 200+ shopping carts daily, improving customer satisfaction.
  - Cooperated effectively as part of a team, fostering a cooperative work environment.

DOMINO'S PIZZA | Vienna, VA 08/20/2022–02/12/2023  
**Pizza Maker/Customer Service Representative**

- Prepared and cooked quality pizzas
- Handled customer transactions
- Assisted customers with issues and complications with their order

## EDUCATION, CERTIFICATION, AND TECHNICAL SKILLS

### Education

- Advanced Diploma, George C Marshall High School, 2024
- Bachelors in science, Economics, George Mason University, 2028 (in-progress)

### Technical Skills

- Microsoft Office (Word, Excel, PowerPoint, Outlook)

## PROFESSIONAL ASSOCIATIONS

### Industry

- Home Depot, retail/manual labor.

### Volunteer

- Boy Scouts of America (food drive)
- Unitarian Universalist Congregation of Fairfax (invasive species removal)

### Activities

- Secretary of the Brazilian Heritage Club in High School (2023-2024)
- Marching Band (2020-2024)

## HONORS, AWARDS, AND COMMENDATIONS

**Awards**

- Taekwondo Black Belt, International Taekwondo Federation, 2018

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**SKILLS**

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- Communication: Clearly expressing information to coworkers and academic peers, as well as assisting customers.
- Adaptability: Flexibility in accepting and learning new tasks and adapting to new situations.
- Collaboration: Cooperating with coworkers and academic peers to complete group tasks.
- Manual labor: No problem with working long shifts involving physical labor.
- Problem-solving: Implementing critical thinking and a positive mindset to effectively complete tasks.