

# MetLife Personal Information Request Report

Reference ID: REF-2024-001234

Date: January 15, 2024

Request Type: Access to Personal Information

Dear John Smith,  
123 Main Street  
New York, NY 10001

## Why we're contacting you:

You have requested access to your personal information that MetLife maintains about you in accordance with applicable privacy laws. This report fulfills your request and provides comprehensive information about the personal data we have collected.

## What you need to know:

This report contains all personal information we have collected and processed about you, including data from various sources and systems. The information is organized by category and includes details about collection sources and purposes.

## What you need to do:

Please review this information carefully. If you notice any inaccuracies or have questions about how your information is being used, please contact us using the information below. You have the right to request corrections or deletions.

## We're here to help:

For questions about this report or your personal information:

☎ Phone: 1-800-METLIFE (1-800-638-5433)

✉ Email: [privacy@metlife.com](mailto:privacy@metlife.com)

✉ Mail: MetLife Privacy Office, 200 Park Avenue, New York, NY 10166

## **MetLife collected information from the following sources:**

- Application forms and enrollment documents
- Claims and benefit administration systems
- Customer service interactions and communications
- Third-party data providers and verification services
- Public records and databases
- Medical providers and healthcare networks
- Employers and group policy administrators

## **Purposes of collecting information:**

- Policy administration and claims processing
- Customer service and support
- Legal and regulatory compliance
- Fraud prevention and risk assessment
- Marketing and communication (with consent)
- Product development and analytics
- Underwriting and risk assessment

## **Disclosures of your information outside of MetLife:**

- Service providers and business partners
- Regulatory authorities as required by law
- Healthcare providers for claims processing
- Legal counsel in connection with legal proceedings
- Other parties with your explicit consent
- Reinsurance companies for risk management
- Fraud prevention agencies
- Government agencies as required by law

# Personal Information Elements Collected About You

| Category              | Data Element              | Value                   | Source             |
|-----------------------|---------------------------|-------------------------|--------------------|
| =====                 |                           |                         |                    |
| Personal Identity     | Full Name                 | John Smith              | App Data           |
|                       | Date of Birth             | 01/01/1980              | App Data           |
|                       | Social Security Number    | ***-**-1234             | App Data           |
|                       | Gender                    | Male                    | App Data           |
|                       | Marital Status            | Married                 | App Data           |
| Contact Information   | Email Address             | john.smith@email.com    | App Data           |
|                       | Phone Number              | (555) 123-4567          | App Data           |
|                       | Home Address              | 123 Main St, NY 10001   | App Data           |
|                       | Mailing Address           | Same as Home            | App Data           |
| Financial Information | Annual Income             | \$75,000                | App Data           |
|                       | Bank Account              | ****1234                | Cloud Storage      |
|                       | Employment Status         | Full-time               | App Data           |
|                       | Employer                  | ABC Corporation         | App Data           |
| Health Information    | Medical History           | [Protected Health Info] | Cloud Storage      |
|                       | Prescriptions             | [Protected Health Info] | Cloud Storage      |
|                       | Healthcare Provider       | Dr. Johnson, MD         | Cloud Storage      |
|                       | Insurance Claims          | 3 claims in 2023        | Cloud Storage      |
| Policy Information    | Policy Number             | POL-2024-001            | Policy Database    |
|                       | Coverage Type             | Life Insurance          | Policy Database    |
|                       | Premium Amount            | \$250/month             | Policy Database    |
|                       | Beneficiary               | Jane Smith (Spouse)     | App Data           |
|                       | Policy Start Date         | 01/01/2024              | Policy Database    |
| Digital Interactions  | Online Account            | jsmith_metlife          | Web Analytics      |
|                       | Last Login                | 01/14/2024              | Web Analytics      |
|                       | Mobile App Usage          | Active User             | Mobile Analytics   |
|                       | Communication Preferences | Email & SMS             | Preference Manager |