# CITIGROUP -- QUARTERLY FINANCIAL DATA SUPPLEMENT

1Q22

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(In millions of dollars, except per share amounts and as otherwise noted)

		1Q		2Q		3Q		4Q		1Q	(Decre	Increase/ ease) from
		2021		2021		2021	_	2021		2022	4Q21	1Q21
Total revenues, net of interest expense <sup>(1)(2)</sup>	\$	19,667	\$	17,753	\$	17,447	\$	17,017	\$	19,186	13%	(2%)
Total operating expenses <sup>(1)(3)</sup>	•	11,413	*	11,471	•	11,777	*	13,532	*	13,165	(3%)	15%
Net credit losses (NCLs)		1,748		1,320		961		866		872	1%	(50%)
Credit reserve build / (release) for loans		(3,227)		(2,446)		(1,149)		(1,176)		(612)	48%	81%
Provision / (release) for unfunded lending commitments		(626)		44		(13)		(193)		474	NM	NM
Provisions for benefits and claims, HTM debt securities and other assets		50		16		9		38		21	(45%)	(58%)
Provisions for credit losses and for benefits and claims	-	(2,055)		(1,066)	_	(192)		(465)		755	NM	NM
Income from continuing operations before income taxes		10,309		7,348		5,862		3,950		5,266	33%	(49%)
Income taxes <sup>(4)</sup>		2,332		1,155		1,193		771		941	22%	(60%)
Income from continuing operations		7,977		6,193		4,669		3,179		4,325	36%	(46%)
Income (loss) from discontinued operations, net of taxes		(2)		10		(1)		-		(2)	NM	-
Net income before noncontrolling interests		7,975		6,203		4,668		3,179		4,323	36%	(46%)
Net income (loss) attributable to noncontrolling interests		33		10		24		6		17	NM	(48%)
Citigroup's net income	\$	7,942	\$	6,193	\$	4,644	\$	3,173	\$	4,306	36%	(46%)
Diluted earnings per share:												
Income from continuing operations	\$	3.62	\$	2.84	\$	2.15	\$	1.46	\$	2.02	38%	(44%)
Citigroup's net income	\$	3.62	\$	2.85	\$	2.15	\$	1.46	\$	2.02	38%	(44%)
			_		_							,
Preferred dividends	\$	292	\$	253	\$	266	\$	229	\$	279	22%	(4%)
Income allocated to unrestricted common shareholders - basic												
Income from continuing operations	\$	7,586	\$	5,889	\$	4,353	\$	2,924	\$	4,004	37%	(47%)
Citigroup's net income	\$	7,584	\$	5,899	\$	4,352	\$	2,924	\$	4,002	37%	(47%)
Income allocated to unrestricted common shareholders - diluted												
Income from continuing operations	\$	7,593	\$	5,897	\$	4,361	\$	2,932	\$	4,012	37%	(47%)
Citigroup's net income	\$	7,591	\$	5,907	\$	4,360	\$	2,932	\$	4,010	37%	(47%)
Shares (in millions):												
Average basic		2,082.0		2,056.5		2,009.3		1,984.3		1,971.7	(1%)	(5%)
Average diluted		2,096.6		2,073.0		2,026.2		2,001.6		1,988.2	(1%)	(5%)
Common shares outstanding, at period end		2,067.0		2,026.8		1,984.3		1,984.4		1,941.9	(2%)	(6%)
Regulatory capital ratios and performance metrics:												
,		11.57%		11.77%		44.050/		12.25%		11.4%		
Common Equity Tier 1 (CET1) Capital ratio <sup>(5)(6)(7)</sup> Tier 1 Capital ratio <sup>(5)(6)(7)</sup>		13.24%		13.28%		11.65% 13.15%		12.25%		11.4%		
Total Capital ratio (5)(6)(7)		15.36%		15.58%		15.37%		16.04%		14.8%		
Supplementary Leverage ratio (SLR) <sup>(5)(7)(8)</sup>		6.95%		5.84%		5.80%		5.73%		5.6%		
Return on average assets		1.39%		1.06%		0.79%		0.53%		0.74%		
Return on average common equity		17.2%		13.0%		9.5%		6.4%		9.0%		
Average tangible common equity (TCE) (in billions of dollars)	\$	154.7	\$	156.9	\$	157.4	\$	157.0	\$	155.3	(1%)	_
Return on average tangible common equity (RoTCE)	Ψ	20.1%	Ψ	15.2%	Ψ	11.0%	Ψ	7.4%	Ψ	10.5%	(170)	
Efficiency ratio (total operating expenses/total revenues, net)		58.0%		64.6%		67.5%		79.5%		68.6%		
Balance sheet data (in billions of dollars, except per share amounts):												
Total assets	\$	2,314.3	\$	2,327.9	\$	2,361.9	\$	2,291.4	\$	2,394.1	4%	3%
Total average assets	Ψ	2,316.8	Ψ	2,341.8	Ψ	2,346.0	Ψ	2,386.2	Ψ	2,374.0	(1%)	2%
Total loans		666.0		676.8		664.8		667.8		659.7	(1%)	(1%)
Total deposits		1.301.0		1.310.3		1,347.5		1.317.2		1.333.7	1%	3%
Citigroup's stockholders' equity		202.5		202.2		200.9		202.0		1,333.7	(2%)	(2%)
								92.21		92.03	(2%)	٠,,
Book value per share		88.18		90.86		92.16					-	4%
Tangible book value per share		75.50		77.87		79.07		79.16		79.03	-	5%
Direct staff (in thousands)		211		214		220		223		228	2%	8%

- (1) During the fourth quarter of 2021, Citi reclassified deposit insurance expenses from Interest expense to Other operating expenses for all periods presented. For additional information, see Note 1 to the Consolidated Financial Statements in Citi's 2021 Annual Report on Form 10-K.
- (2) The third quarter of 2021 includes an approximate \$680 million loss on sale (an approximate \$580 million after-tax), related to Citi's agreement to sell its Australia consumer banking business.
- (3) The fourth quarter of 2021 includes approximately \$1.052 billion in expenses (approximately \$792 million after-tax), primarily related to charges incurred from the voluntary early retirement plan (VERP) in connection with the wind-down of Citi's consumer banking business in Korea.
- (4) 2021 includes an approximate \$600 million benefit from a reduction in Citi's valuation allowance related to its Deferred Tax Assets (DTAs).
- (5) 1Q22 is preliminary.
- (6) Citi's reportable CET1 Capital and Tier 1 Capital ratios were derived under the Basel III Advanced Approaches framework as of March 31, 2021, and the Basel III Standardized Approach framework for the subsequent periods presented. Citi's reportable Total Capital ratios were derived under the Basel III Advanced Approaches framework for all periods presented. These reportable ratios reflect the more binding ratios under both the Standardized Approach and the Advanced Approaches under the Collins Amendment. For the composition of Citi's CET1 Capital and ratio, see page 18.
- (7) Citi's regulatory capital ratios reflect certain deferrals based on the modified regulatory capital transition provision related to the Current Expected Credit Losses (CECL) standard. For additional information, see "Capital Resources" in Citi's 2021 Annual Report on Form 10-K.
- (8) For the composition of Citi's SLR, see page 18.

Note: Ratios and variance percentages are calculated based on the displayed amounts.

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## CITIGROUP CONSOLIDATED STATEMENT OF INCOME

(In millions of dollars)

	1Q	2Q	3Q	4Q	1Q		ncrease/ ase) from
	2021	2021	2021	2021	2022	4Q21	1Q21
Revenues							
Interest revenue	\$ 12,534	\$ 12,463	\$ 12,650	\$ 12,828	\$ 13,151	3%	5%
Interest expense <sup>(1)</sup>	2,028	1,985	1,959	2,009	2,280	13%	12%
Net interest income (NII)	10,506	10,478	10,691	10,819	10,871	-	3%
Commissions and fees	3,670	3,374	3,399	3,229	2,568	(20%)	(30%)
Principal transactions	3,913	2,304	2,233	1,704	4,590	NM	17%
Administrative and other fiduciary fees	961	1,022	1,007	953	966	1%	1%
Realized gains (losses) on investments	401	137	117	10	80	NM	(80%)
Impairment losses on investments and other assets	(69)	(13)	(30)	(94)	(90)	4%	(30%)
Provision for credit losses on AFS debt securities <sup>(2)</sup>	-	-	(1)	(2)	-	100%	-
Other revenue (loss)	285	451	31	398	201	(49%)	(29%)
Total non-interest revenues (NIR)	9,161	7,275	6,756	6,198	8,315	34%	(9%)
Total revenues, net of interest expense	19,667	17,753	17,447	17,017	19,186	13%	(2%)
Provisions for credit losses and for benefits and claims							
Net credit losses	1,748	1,320	961	866	872	1%	(50%)
Credit reserve build / (release) for loans	(3,227)	(2,446)	(1,149)	(1,176)	(612)	48%	81%
Provision for credit losses on loans	(1,479)	(1,126)	(188)	(310)	260	NM	NM
Provision for credit losses on held-to-maturity (HTM) debt securities	(11)	4	(10)	14	(2)	NM	82%
Provision for credit losses on other assets	9	(3)	(3)	(3)	(4)	(33%)	NM
Policyholder benefits and claims	52	15	22	27	27	-	(48%)
Provision for credit losses on unfunded lending commitments	(626)	44	(13)	(193)	474	NM	NM
Total provisions for credit losses and for benefits and claims <sup>(3)</sup>	(2,055)	(1,066)	(192)	(465)	755	NM	NM
Operating expenses							
Compensation and benefits	6,001	5,982	6,058	7,093	6,820	(4%)	14%
Premises and equipment	576	558	560	620	543	(12%)	(6%)
Technology / communication	1,852	1,895	1,997	2,084	2,016	(3%)	9%
Advertising and marketing	270	340	402	478	311	(35%)	15%
Other operating <sup>(1)</sup>	2,714	2,696	2,760	3,257	3,475	7%	28%
Total operating expenses	11,413	11,471	11,777	13,532	13,165	(3%)	15%
Income from continuing operations before income taxes	10,309	7,348	5,862	3,950	5,266	33%	(49%)
Provision for income taxes <sup>(4)</sup>	2,332	1,155	1,193	771	941	22%	(60%)
Income (loss) from continuing operations	7,977	6,193	4,669	3,179	4,325	36%	(46%)
Discontinued operations							
Income (loss) from discontinued operations Provision (benefit) for income taxes	(2)	10	(1)		(2)	NM -	-
Income (loss) from discontinued operations, net of taxes	(2)	10	(1)		(2)	NM	-
Net income before noncontrolling interests	7,975	6,203	4,668	3,179	4,323	36%	(46%)
Net income (loss) attributable to noncontrolling interests	33	10	24	6	17_	NM	(48%)
Citigroup's net income	\$ 7,942	\$ 6,193	\$ 4,644	\$ 3,173	\$ 4,306	36%	(46%)

<sup>(1)</sup> See footnote 1 on page 1.

 <sup>(2)</sup> This presentation is in accordance with ASC 326, which requires the provision for credit losses on AFS securities to be included in revenue.
 (3) This total excludes the provision for credit losses on AFS securities, which is disclosed separately above.
 (4) See footnote 4 on page 1.

NM Not meaningful.

(In millions of dollars)

	,	March 31,		June 30,	Sej	ptember 30,	De	cember 31,	,	March 31,		ncrease/ ase) from
		2021		2021		2021		2021		2022 <sup>(1)</sup>	4Q21	1Q21
Assets												
Cash and due from banks (including segregated cash and other deposits)	\$	26,204	\$	27,117	\$	28,906	\$	27,515	\$	27,768	1%	6%
Deposits with banks, net of allowance		298,478		272,121		294,902		234,518		244,319	4%	(18%)
Securities borrowed and purchased under agreements to resell, net of allowance		315,072		309,047		337,696		327,288		345,410	6%	10%
Brokerage receivables, net of allowance		60,465		61,138		59,487		54,340		89,218	64%	48%
Trading account assets		360,659		370,950		342,914		331,945		357,997	8%	(1%)
Investments												
Available-for-sale debt securities, net of allowance		304,036		302,977		295,573		288,522		264,774	(8%)	(13%)
Held-to-maturity debt securities, net of allowance		161,742		176,742		198,056		216,963		242,547	12%	50%
Equity securities		7,181		7,344		7,220		7,337		7,281	(1%)	1%
Total investments		472,959		487,063		500,849		512,822		514,602	-	9%
Loans, net of unearned income												
Consumer <sup>(2)</sup>		375,532		380,804		369,292		376,534		350,328	(7%)	(7%)
Corporate <sup>(3)</sup>		290,456		296,030		295,472		291,233		309,341	6%	7%
Loans, net of unearned income		665,988		676,834		664,764		667,767		659,669	(1%)	(1%)
Allowance for credit losses on loans (ACLL)		(21,638)		(19,238)		(17,715)		(16,455)		(15,393)	6%	29%
Total loans, net		644,350		657,596		647,049		651,312		644,276	(1%)	-
Goodwill		21,905		22,060		21,573		21,299		19,865	(7%)	(9%)
Intangible assets (including MSRs)		4,741		4,687		4,553		4,495		4,522	1%	(5%)
Other assets, net of allowance		109,433		116,089		123.947		125,879		146,128	16%	34%
Total assets	\$	2,314,266	\$	2,327,868	\$	2,361,876	•	2,291,413	\$	2,394,105	4%	3%
10tal 833613	<u> </u>	2,314,200	-	2,327,000	Ψ	2,301,070	<u> </u>	2,231,413	Ψ	2,004,100	770	370
Liabilities												
Non-interest-bearing deposits in U.S. offices	\$	138,192	\$	149,373	\$	145,103	\$	158,552	\$	153,666	(3%)	11%
Interest-bearing deposits in U.S. offices		497,335		485,589		567,902		543,283		557,327	3%	12%
Total U.S. deposits		635,527	-	634,962		713,005		701,835		710,993	1%	12%
Non-interest-bearing deposits in offices outside the U.S.		101,662	-	101,723		94,016		97,270		98,579	1%	(3%)
Interest-bearing deposits in offices outside the U.S.		563,786		573,596		540,507		518,125		524,139	1%	(7%)
Total international deposits		665,448	-	675,319	-	634,523		615,395		622,718	1%	(6%)
Total deposits		1,300,975		1,310,281		1,347,528		1,317,230		1,333,711	1%	3%
Securities loaned and sold under agreements to resell		219,168		221,817		209,184		191,285		204,494	7%	(7%)
Brokerage payables		60,907		59,416		60,501		61,430		91,324	49%	50%
Trading account liabilities		179,117		174,706		179,286		161,529		188,059	16%	5%
Short-term borrowings		32,087		31,462		29,683		27,973		30,144	8%	(6%)
Long-term debt		256,335		264,575		258,274		254,374		253,954	-	(1%)
Other liabilities <sup>(4)</sup>		62,404		62,701		75,810		74,920		94,066	26%	51%
Total liabilities	\$	2,110,993	\$	2,124,958	\$	2,160,266	\$	2,088,741	\$	2,195,752	5%	4%
Facility												
Equity Stockholders' equity												
Preferred stock	\$	20,280	\$	17,995	\$	17,995	\$	18,995	\$	18,995		(6%)
	Ψ		Ψ		Ψ		φ		Ψ		-	(070)
Common stock		31		31		31		31		31	-	-
Additional paid-in capital		107,694		107,820		107,922		108,003		108,050		
Retained earnings		174,816		179,686		183,024		184,948		187,962	2%	8%
Treasury stock, at cost		(65,261)		(68,253)		(71,246)		(71,240)		(73,744)	(4%)	(13%)
Accumulated other comprehensive income (loss) (AOCI) <sup>(5)</sup>		(35,011)		(35,120)		(36,851)		(38,765)		(43,585)	(12%)	(24%)
Total common equity	\$	182,269	\$	184,164	\$	182,880	\$	182,977	\$	178,714	(2%)	(2%)
Total Citigraup stockholders' equity	\$	202,549	\$	202,159	\$	200,875	s	201,972	\$	197,709	(2%)	(2%)
Total Citigroup stockholders' equity	<u> </u>		Þ		Þ		Þ		Þ			` '
Noncontrolling interests		724		751		735		700		644	(8%)	(11%)
· ·		222 25		000 075			-	222 25		100.050	(00/)	(00/)
Total equity  Total liabilities and equity	\$	203,273 2,314,266	\$	202,910 2,327,868	\$	201,610 2,361,876	\$	202,672 2,291,413	\$	198,353 2,394,105	(2%) 4%	(2%) 3%

<sup>(1)</sup> Preliminary.

#### NM Not meaningful.

<sup>(2)</sup> Consumer loans include loans managed by PBWM and Legacy Franchises (other than Mexico Small Business & Middle-Market Banking (Mexico SBMM) loans).

<sup>(3)</sup> Corporate loans include loans managed by ICG and Legacy Franchises-Mexico SBMM.

<sup>(4)</sup> Includes allowance for credit losses for unfunded lending commitments. See page 15.

<sup>(5)</sup> As discussed in note 2 on page 1, Citi's third quarter of 2021 results include an approximate \$680 million loss on sale (an approximate \$580 million after-tax), related to Citi's agreement to sell its Australia consumer banking business. The loss primarily reflects the impact of an approximate \$625 million (\$475 million (after-tax)) currency translation adjustment (CTA) loss (net of hedges) at September 30, 2021, December 31, 2021 and March 31, 2022, already reflected in the Accumulated Other Comprehensive Income (AOCI) component of equity. Upon closing, the CTA balance will be removed from the AOCI component of equity, resulting in a neutral impact from CTA to Citi's Common Equity Tier 1 Capital.

## OPERATING SEGMENT AND REPORTING UNIT DETAILS

(In millions of dollars)

(	1Q 2021	2Q 2021	3Q 2021	4Q 2021	1Q 2022		crease/ se) from 1Q21
Net revenues	 2021	 2021	 2021	 2021	 2022	4Q21	1021
Institutional Clients Group	\$ 11,388	\$ 9,549	\$ 9,991	\$ 8,908	\$ 11,160	25%	(2%)
Personal Banking and Wealth Management	5,992	5,698	5,852	5,785	5,905	2%	(1%)
Legacy Franchises	2,243	2,279	1,536	2,193	1,931	(12%)	(14%)
Corporate/Other	44	227	68	131	190	45%	NM
Total net revenues	\$ 19,667	\$ 17,753	\$ 17,447	\$ 17,017	\$ 19,186	13%	(2%)
Income from continuing operations							
Institutional Clients Group	\$ 5,430	\$ 3,433	\$ 3,115	\$ 2,330	\$ 2,658	14%	(51%)
Personal Banking and Wealth Management	2,420	1,805	1,896	1,613	1,860	15%	(23%)
Legacy Franchises	320	492	(201)	(620)	(385)	38%	NM
Corporate/Other	(193)	463	(141)	(144)	192	NM	NM
Income from continuing operations	\$ 7,977	\$ 6,193	\$ 4,669	\$ 3,179	\$ 4,325	36%	(46%)
Discontinued operations	(2)	10	(1)	-	(2)	NM	-
Net income attributable to noncontrolling interests	33	10	24	6	17	NM	(48%)
Net income	\$ 7,942	\$ 6,193	\$ 4,644	\$ 3,173	\$ 4,306	36%	(46%)

NM Not meaningful.

### INSTITUTIONAL CLIENTS GROUP

(In millions of dollars, except as otherwise noted)

(In millions of dollars, except as otherwise noted)											1Q22	ncrease/
		1Q 2021		2Q 2021		3Q 2021		4Q 2021		1Q 2022	(Decre	ase) from 1Q21
Commissions and fees	\$	1,110	\$	1,071	\$	1,055	\$	1,064	\$	1,130	6%	2%
Administration and other fiduciary fees	•	657	*	698	*	676	•	662	*	672	2%	2%
Investment banking		1,787		1,568		1,685		1,669		1,039	(38%)	(42%)
Principal transactions		3,745		2,135		2,229		1,654		4,442	NM	19%
Other		356		317		608		91		93	2%	(74%)
Total non-interest revenue		7,655	-	5,789		6,253		5,140		7,376	44%	(4%)
Net interest income (including dividends)		3,733		3,760		3,738		3,768		3,784	-	1%
Total revenues, net of interest expense		11,388		9,549		9,991		8,908		11,160	25%	(2%)
Total operating expenses		5,932		5,829		5,963		6,225		6,723	8%	13%
Net credit losses on loans		175		68		31		82		30	(63%)	(83%)
Credit reserve build / (release) for loans		(1,103)		(812)		14		(192)		596	NM	NM
Provision for credit losses on unfunded lending commitments		(606)		47		(13)		(181)		352	NM	NM
Provisions for credit losses for HTM debt securities and other assets		(5)		3		(8)		10		(7)	NM	(40%)
Provision for credit losses		(1,539)		(694)		24		(281)		971	NM	NM
Income from continuing operations before taxes		6,995		4,414		4,004		2,964		3,466	17% 27%	(50%)
Income taxes Income from continuing operations	-	1,565 <b>5,430</b>		981 3,433		889 3,115		634 2,330		808 2,658	27% <b>14%</b>	(48%) ( <b>51%)</b>
Noncontrolling interests		37		12		24		10		18	80%	(51%)
Net income	\$	5,393	\$	3,421	\$	3,091	\$	2,320	\$	2,640	14%	(51%)
EOP assets (in billions)	\$	1,636	\$	1,654	\$	1,670	\$	1,613	\$	1,704	6%	4%
Average assets (in billions)		1,649		1,667		1,660		1,698		1,685	(1%)	2%
Efficiency ratio		52%		61%		60%		70%		60%	. ,	
Revenue by reporting unit												
Services	\$	3,000	\$	3,140	\$	3,141	\$	3,258	\$	3,448	6%	15%
Markets		5,933		4,255		4,387		3,343		5,826	74%	(2%)
Banking	-	2,455		2,154		2,463		2,307		1,886	(18%)	(23%)
Total revenues, net of interest expense	\$	11,388	\$	9,549	\$	9,991	\$	8,908	\$	11,160	25%	(2%)
Revenue by region												
North America	\$	4,475	\$	3,279	\$	3,727	\$	3,278	\$	3,722	14%	(17%)
EMEA		3,602		3,127		2,981		2,705		4,030	49%	12%
Latin America		1,000		1,035		1,129		1,113		1,141	3%	14%
Asia Total revenues, net of interest expense	\$	2,311 11,388	\$	2,108 9,549	\$	2,154 9,991	\$	1,812 8,908	\$	2,267 11,160	25% 25%	(2%) (2%)
Income (loss) from continuing operations by region						<del></del> -						
North America	\$	2,529	\$	1,074	\$	718	\$	768	\$	589	(23%)	(77%)
EMEA		1,440		1,101		990		672		928	38%	(36%)
Latin America		500		507		580		473		359	(24%)	(28%)
Asia		961		751		827		417		782	88%	(19%)
Income from continuing operations	\$	5,430	\$	3,433	\$	3,115	\$	2,330	\$	2,658	14%	(51%)
Average loans by reporting unit (in billions)												
Services	\$	70	\$	74	\$	76	\$	77	\$	81	5%	16%
Banking Markets		197 14		197 16		196 17		195 17		194 14	(1%)	(2%)
Total	\$	281	\$	287	\$	289	\$	289	\$	289	(18%)	3%
Average deposits by reporting unit (in billions)												
Treasury and trade solutions (TTS)	\$	653	\$	652	\$	668	\$	684	\$	664	(3%)	2%
Securities services		128		137		135		140		135	(4%)	5%
Services		781		789		803		824		799	(3%)	2%
Markets	_	28	•	29		28		28		27	(4%)	(4%)
Total	\$	809	\$	818	\$	831	\$	852	\$	826	(3%)	2%
Services Key Drivers (in billions of dollars, except as otherwise noted)					_							
AUC/AUA (in trillions of dollars)	\$	21.2	\$	22.7	\$	22.6	\$	23.7	\$	23.0	(3%)	8%
Cross border transaction value U.Sdollar clearing volume (in millions)	\$	64.5 35.4	\$	67.8 36.0	\$	69.0 37.0	\$	78.2 37.8	\$	75.6 36.1	(3%) (4%)	17% 2%
Commercial card spend volume (in millions)	\$	35.4 7.4	\$	9.3	\$	10.5	\$	37.8 11.4	\$	11.4	(470)	2% 54%
Commorcial card opena volume	Ψ	77	Ψ	0.0	Ψ	10.0	Ψ	11.4	Ψ	11.7	-	O-7/0

NM Not meaningful.

(In millions of dollars, except as otherwise noted)												
												crease/
		1Q 2021		2Q 2021		3Q 2021		4Q		1Q 2022		se) from
Services		2021		2021		2021	_	2021		2022	4Q21	1Q21
Net interest income	\$	1,617	\$	1,640	\$	1,613	\$	1,682	\$	1,907	13%	18%
Non-interest revenue	Ψ.	1,383	Ť	1,500	Ψ.	1,528	•	1,576	Ť	1,541	(2%)	11%
Total Services revenues	\$	3,000	\$	3,140	\$	3,141	\$	3,258	\$	3,448	6%	15%
Net interest income	\$	1,405	\$	1,427	\$	1,389	\$	1,444	\$	1,659	15%	18%
Non-interest revenue Treasury and trade solutions	\$	783 <b>2,188</b>	\$	858 2.285	\$	908 <b>2.297</b>	\$	960 <b>2,404</b>	\$	931 <b>2,590</b>	(3%) <b>8%</b>	19% <b>18%</b>
Treasury and trade solutions		2,100	<b>-</b>	2,205	Ą	2,291	- 3	2,404	- 4	2,590	0 70	10%
Net interest income	\$	212	\$	213	\$	224	\$	238	\$	248	4%	17%
Non-interest revenue		600		642		620		616		610	(1%)	2%
Securities services	\$	812	\$	855	\$	844	\$	854	\$	858	-	6%
Healands												
Markets Net interest income	\$	1.309	\$	1.379	\$	1.265	\$	1.250	\$	1,109	(11%)	(15%)
Non-interest revenue	Ψ	4.624	Ψ	2,876	Ψ	3,122	Ψ	2,093	Ψ	4,717	NM	2%
Total Markets revenues	\$	5,933	\$	4,255	\$	4,387	\$	3,343	\$	5,826	74%	(2%)
Fixed income markets	\$	4.346	\$	3,111	\$	3.040	\$	2.425	\$	4.299	77%	(1%)
Equity markets	φ	1,587	φ	1.144	φ	1.347	φ	918	φ	1.527	66%	(4%)
Total	\$	5,933	\$	4,255	\$	4,387	\$	3,343	\$	5,826	74%	(2%)
Rates and currencies	\$	3,024	\$	1,978	\$	2.112	\$	1.721	\$	3.231	88%	7%
Spread products / other fixed income	Ψ	1,322	Ψ	1,133	Ψ	928	Ψ	704	Ψ	1,068	52%	(19%)
Total fixed income markets revenues	\$	4,346	\$	3,111	\$	3,040	\$	2,425	\$	4,299	77%	(1%)
												- <i></i>
Banking												
Net interest income	\$	807	\$	741	\$	860	\$	836	\$	768	(8%)	(5%)
Non-interest revenue Total Banking revenues, including gain/(loss) on loan hedges	\$	1,648 <b>2,455</b>	\$	1,413 <b>2,154</b>	\$	1,603 <b>2,463</b>	\$	1,471 2,307	\$	1,118 1,886	(24%) (18%)	(32%) ( <b>23%)</b>
		2,455	<b>-</b>	2,134	Ą	2,463	- 3	2,307	- 4	1,000	(10%)	(23%)
Investment banking	•	204	•	405	•	520	•	574	•	247	(200/)	220/
Advisory Equity underwriting	\$	281 835	\$	405 484	\$	539 468	\$	571 462	\$	347 185	(39%) (60%)	23% (78%)
Debt underwriting		682		614		770		520		496	(5%)	(27%)
Total investment banking		1,798		1,503	_	1,777		1,553		1,028	(34%)	(43%)
Corporate lending - excluding gain/(loss) on loan hedges <sup>(1)</sup>		735		688		732		733		689	(6%)	(6%)
Total Banking revenues (ex-gain/(loss) on loan hedges) <sup>(1)</sup>	\$	2,533	\$	2,191	\$	2,509	\$	2,286	\$	1,717	(25%)	(32%)
Gain/(loss) on loan hedges <sup>(1)</sup>		(78)	-	(37)		(46)	-	21		169	`NM´	`NM
Total Banking revenues including gain/(loss) on loan hedges <sup>(1)</sup>	\$	2,455	\$	2,154	\$	2,463	\$	2,307	\$	1,886	(18%)	(23%)
Total ICG revenues, net of interest expense	\$	11,388	\$	9,549	\$	9,991	\$	8,908	\$	11,160	25%	(2%)
Taxable-equivalent adjustments <sup>(2)</sup>		114		181		105		159		100	(37%)	(12%)
Total ICG revenues - including taxable-equivalent adjustments <sup>(2)</sup>	\$	11,502	\$	9,730	\$	10,096	\$	9,067	\$	11,260	24%	(2%)

<sup>(1)</sup> Credit derivatives are used to economically hedge a portion of the corporate loan portfolio that includes both accrual loans and loans at fair value. Gain/(loss) on loan hedges includes the mark-to-market on the credit derivatives partially offset by the mark-to-market on the loans in the portfolio that are at fair value. Hedges on accrual loans reflect the mark-to-market on credit derivatives used to economically hedge the corporate loan accrual portfolio. The fixed premium costs of these hedges are netted against the corporate lending revenues to reflect the cost of credit protection. Citigroup's results of operations excluding the impact of gain/(loss) on loan hedges are non-GAAP financial measures.

NM Not meaningful.

<sup>(2)</sup> Primarily relates to income tax credits related to affordable housing and alternative energy investments as well as tax exempt income from municipal bond investments.

### PERSONAL BANKING AND WEALTH MANAGEMENT

(In millions of dollars, except as otherwise noted)

		1Q		2Q		3Q		4Q		1Q	(Decrea	icrease/ ise) from
		2021		2021		2021		2021		2022	4Q21	1Q21
Net interest income	\$	5,165	\$	4,985	\$	5,174	\$	5,322	\$	5,385	1%	4%
Non-interest revenue		827		713		678		463		520	12%	(37%)
Total revenues, net of interest expense		5,992		5,698		5,852		5,785		5,905	2%	(1%)
Total operating expenses		3,422		3,547		3,624		4,017		3,889	(3%)	14%
Net credit losses on loans		990		862		641		568		691	22%	(30%)
Credit reserve build / (release) for loans		(1,542)		(1,040)		(836)		(866)		(1,062)	(23%)	31%
Provision for credit losses on unfunded lending commitments		(11)		5		(7)		(3)		(2)	33%	82%
Provisions for benefits and claims, and other assets		6		3		1		5		(3)	NM	NM
Provisions for credit losses and for benefits and claims (PBC)		(557)		(170)		(201)		(296)		(376)	(27%)	32%
Income (loss) from continuing operations before taxes		3,127		2,321		2,429		2,064		2,392	16%	(24%)
Income taxes (benefits)		707		516		533		451		532	18%	(25%)
Income (loss) from continuing operations		2,420		1,805		1,896		1,613		1,860	15%	(23%)
Noncontrolling interests		-		-		-		-			-	-
Net income (loss)	\$	2,420	\$	1,805	\$	1,896	\$	1,613	\$	1,860	15%	(23%)
EOP assets (in billions)	\$	461	\$	452	\$	477	\$	464	\$	476	3%	3%
Average assets (in billions)		458		458		474		476		474	-	3%
Efficiency ratio		57%		62%		62%		69%		66%		
Revenue by reporting unit and component												
Branded cards	\$	2,104	\$	1,968	\$	2,045	\$	2,073	\$	2,090	1%	(1%)
Retail services		1,305		1,210		1,277		1,290		1,299	1%	`- ′
Retail banking		635		618		629		624		595	(5%)	(6%)
U.S. Personal Banking		4,044		3,796		3,951		3,987		3,984	`- ′	(1%)
Private bank		786		747		722		688		779	13%	(1%)
Wealth at Work		171		171		172		177		183	3%	7%
Citigold		991		984		1,007		933		959	3%	(3%)
Global Wealth Management		1,948		1,902		1,901		1,798		1,921	7%	(1%)
Total	\$	5,992	\$	5,698	\$	5,852	\$	5,785	\$	5,905	2%	(1%)
Average loans by reporting unit (in billions)												
U.S. Personal Banking	\$	159	\$	157	\$	158	\$	162	\$	161	(1%)	1%
Global Wealth Management	Ψ	144	φ	147	φ	151	φ	150	Ψ	151	1%	5%
Total	\$	303	\$	304	\$	309	\$	312	\$	312	-	3%
Total			Ψ	004	<u> </u>		<u> </u>	012	<u> </u>	012		070
Average deposits by reporting unit (in billions)												
U.S. Personal Banking	\$	108	\$	113	\$	114	\$	114	\$	118	4%	9%
Global Wealth Management		289		297		310		323		329	2%	14%
Total	\$	397	\$	410	\$	424	\$	437	\$	447	2%	13%

NM Not meaningful.

		1Q		2Q		3Q		4Q		1Q		crease/ se) from
		2021		2021		2021		2021		2022	4Q21	1Q21
U.S. Personal Banking Key Indicators (in billions of dollars, except as otherwise noted)												
New account acquisitions (in thousands)												
Branded cards		797		907		995		1,069		991	(7%)	24%
Retail services		2,204		2,792		2,526		3,126		2,178	(30%)	(1%)
Credit card spend volume												
Branded cards	\$	85.8	\$	103.5	\$	106.0	\$	115.2	\$	106.8	(7%)	24%
Retail services		18.7		23.6		22.7		27.1		21.4	(21%)	14%
Average loans <sup>(1)</sup>												
Branded cards	\$	78.7	\$	79.4	\$	81.9	\$	84.5	\$	84.0	(1%)	7%
Retail services		43.8		42.3		42.4		43.8		44.2	1%	1%
EOP loans <sup>(1)</sup>												
Branded cards	\$	78.5	\$	82.1	\$	82.8	\$	87.9	\$	85.9	(2%)	9%
Retail services		42.5		42.7		42.7		46.0		44.1	(4%)	4%
NII as a % of average loans <sup>(2)</sup>											` ,	
Branded cards		9.49%		8.90%		9.00%		8.93%		9.16%		
Retail services		16.23%		15.70%		16.54%		16.55%		16.93%		
NCLs as a % of average loans												
Branded cards		2.84%		2.36%		1.73%		1.33%		1.46%		
Retail services		3.45%		3.09%		2.23%		2.10%		2.31%		
Loans 90+ days past due as a % of EOP loans												
Branded cards		0.75%		0.56%		0.44%		0.44%		0.47%		
Retail services		1.39%		1.08%		0.99%		1.05%		1.15%		
oans 30-89 days past due as a % of EOP loans												
Branded cards		0.62%		0.43%		0.45%		0.46%		0.49%		
Retail services		1.21%		0.97%		1.10%		1.17%		1.27%		
· · · · · · · · · · · · · · · · · · ·												
Average deposits	\$	108	\$	113	\$	114	\$	114	\$	118	4%	9%
Branches (actual)		687		659		658		658		658	-	(4%)
Mortgage originations	\$	4.4	\$	4.1	\$	3.4	\$	3.4	\$	3.1	(9%)	(30%)
Global Wealth Management Key Indicators (in billions of dollars)												
Client assets	\$	756	\$	790	\$	789	\$	814	\$	788	(3%)	4%
Average loans	•	144	*	147	7	151	7	150	7	151	1%	5%
Average deposits		289		297		310		323		329	2%	14%
J.S. mortgage originations		4.0		5.0		3.8		3.5		3.7	6%	(8%)

Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.
 Net interest income includes certain fees that are recorded as interest revenue.

# LEGACY FRANCHISES<sup>(1)</sup>

(In millions of dollars, except as otherwise noted)

	1Q	2Q	3Q	4Q	1Q		ncrease/ ase) from
	 2021	 2021	 2021	 2021	 2022	4Q21	1Q21
Net interest income Non-interest revenue <sup>(2)</sup> Total revenues, net of interest expense	\$ 1,563 680 <b>2,243</b>	\$ 1,621 658 <b>2,279</b>	\$ 1,532 4 1,536	\$ 1,534 659 <b>2,193</b>	\$ 1,508 423 <b>1,931</b>	(2%) (36%) <b>(12%)</b>	(4%) (38%) <b>(14%)</b>
Total operating expenses <sup>(3)</sup>	1,752	1,788	1,748	2,971	2,293	(23%)	31%
Net credit losses on loans Credit reserve build / (release) for loans Provision for credit losses on unfunded lending commitments Provisions for benefits and claims, HTM debt securities and other assets	 583 (582) (9) 52	 390 (594) (8) 8	 289 (327) 7 17	 216 (118) (9) 23	 151 (146) 124 31	(30%) (24%) NM 35%	(74%) 75% NM (40%)
Provisions for credit losses and for benefits and claims (PBC) Income from continuing operations before taxes Income taxes (benefits)	 44 447 127	 (204) 695 203	 (14) (198) 3	112 (890) (270)	160 (522) (137)	43% 41% 49%	NM NM NM
Income (loss) from continuing operations Noncontrolling interests Net income (loss)	\$ 320 (3) 323	\$ 492 (2) 494	\$ (201) (1) (200)	\$ (620) (4) (616)	\$ (385) (2) (383)	<b>38%</b> 50% <b>38%</b>	NM 33% NM
EOP assets (in billions) Average assets (in billions) Efficiency ratio	\$ 129 129 78%	\$ 131 128 78%	\$ 124 126 114%	\$ 125 123 135%	\$ 122 124 119%	(2%) 1%	(5%) (4%)
Revenue by reporting unit and component							
Asia Consumer Mexico Consumer/SBMM	\$ 1,075 1,137	\$ 1,052 1,184	\$ 330 1,162	\$ 948 1,168	\$ 787 1,139	(17%) (2%)	(27%)
Legacy Holdings Assets Total	\$ 31 2,243	\$ 2,279	\$ 1,536	\$ 77 2,193	\$ 5 1,931	(94%) (12%)	(84%) (14%)
Asia Consumer - Key Indicators (in billions of dollars)							
EOP loans EOP deposits Average loans Net credit losses on loans as a % of average loans Loans 90+ days past due as a % of EOP loans Loans 30-89 days past due as a % of EOP loans	\$ 54.0 54.6 54.9 1.67% 0.68% 0.85%	\$ 53.5 54.0 54.2 1.13% 0.65% 0.87%	\$ 42.9 46.6 46.4 1.10% 0.60% 0.80%	\$ 41.1 43.3 42.3 0.96% 0.51% 0.69%	\$ 19.5 17.5 23.1 0.79% 0.28% 0.32%	(53%) (60%) (45%)	(64%) (68%) (58%)
Mexico Consumer/SBMM - Key Indicators (in billions of dollars) EOP loans EOP deposits Average loans Net credit losses on loans as a % of average loans Loans 90+ days past due as a % of EOP loans (Mexico Consumer only) Loans 30-89 days past due as a % of EOP loans (Mexico Consumer only)	\$ 20.1 32.6 20.6 7.38% 2.35% 2.08%	\$ 20.0 33.0 20.2 5.14% 1.84% 1.60%	\$ 19.4 31.4 19.6 3.70% 1.52% 1.46%	\$ 20.0 32.7 19.4 2.72% 1.38% 1.30%	\$ 20.7 33.9 19.6 2.55% 1.32% 1.30%	4% 4% 1%	3% 4% (5%)
<u>Legacy Holdings Assets - Key Indicators</u> (in billions of dollars)  EOP loans	\$ 6.1	\$ 5.0	\$ 4.2	\$ 3.9	\$ 3.7	(5%)	(39%)

<sup>(1)</sup> Legacy Franchises consists of the consumer franchises in 13 markets across Asia and EMEA that Citi intends to exit (Asia Consumer), the consumer, small business & middle-market banking (Mexico SBMM) operations in Mexico (collectively Mexico Consumer/SBMM); and Legacy Holdings Assets (primarily North America consumer mortgage loans and other legacy assets).

### NM Not meaningful.

<sup>(2)</sup> See footnote 2 on page 1.

<sup>(3)</sup> See footnote 3 on page 1.

### CORPORATE / OTHER<sup>(1)</sup>

(In millions of dollars, except as otherwise noted)

		1Q		2Q	3Q		4Q	1Q		crease/ se) from
	2	021	2	2021	 2021	2	021	 2022	4Q21	1Q21
Net interest income	\$	45	\$	112	\$ 247	\$	195	\$ 194	(1%)	NM
Non-interest revenue		(1)		115	(179)		(64)	(4)	94%	NM
Total revenues, net of interest expense		44		227	68		131	190	45%	NM
Total operating expenses		307		307	442		319	260	(18%)	(15%)
Provisions for HTM debt securities and other assets		(3)		2	 (1)			-	-	100%
Income (loss) from continuing operations before taxes		(260)		(82)	(373)		(188)	(70)	63%	73%
Income taxes (benefits)		(67)		(545)	 (232)		(44)	 (262)	NM	NM
Income (loss) from continuing operations		(193)		463	(141)		(144)	192	NM	NM
Income (loss) from discontinued operations, net of taxes		(2)		10	(1)		-	(2)	NM	-
Noncontrolling interests		(1)		-	1		-	1	100%	NM
Net income (loss)	\$	(194)	\$	473	\$ (143)	\$	(144)	\$ 189	NM	NM
EOP assets (in billions)	\$	88	\$	91	\$ 91	\$	89	\$ 92	3%	5%

<sup>(1)</sup> Includes certain unallocated costs of global staff functions (including finance, risk, human resources, legal and compliance), other corporate expenses and unallocated global operations and technology expenses and income taxes, as well as Corporate Treasury and discontinued operations.

NM Not meaningful.

# AVERAGE BALANCES AND INTEREST RATES (1)(2)(3)(4)(5) Taxable Equivalent Basis

			Average	e Volumes				lr	nterest				% Average Rate (4)	
n millions of dollars, except as otherwise noted	C	First Quarter 2021	Qu	ourth uarter 2021	First Quarter 2022 <sup>(5)</sup>	C	First luarter 2021	Q	ourth Quarter 2021	Q	First Quarter 2022 <sup>(5)</sup>	First Quarter 2021	Fourth Quarter 2021	First Quarter 2022 <sup>(5)</sup>
ssets											<del></del>			
Deposits with banks	\$	307,340	\$	295,330	\$ 260,536	\$	145	\$	159	\$	296	0.19%	0.21%	0.46%
Securities borrowed and purchased under resale agreements <sup>(6)</sup>		306,381		341,256	343,636		294		289		394	0.39%	0.34%	0.46%
Trading account assets <sup>(7)</sup>		307,817		269,149	270,460		1,338		1,276		1,148	1.76%	1.88%	1.72%
Investments		457,949		512,181	518,820		1,780		1,951		2,067	1.58%	1.51%	1.62%
Consumer loans		378,085		371,481	352,230		6,702		6,618		6,262	7.19%	7.07%	7.21%
Corporate loans		287,885		295,927	296,346		2,231		2,328		2,477	3.14%	3.12%	3.39%
Total loans (net of unearned income) <sup>(8)</sup>		665,970		667,408	648,576		8,933	-	8,946	-	8,739	5.44%	5.32%	5.46%
Other interest-earning assets		76,091		86,527	119,816		97		249		549	0.52%	1.14%	1.86%
otal average interest-earning assets	\$	2,121,548	\$ 2	2,171,851	\$ 2,161,844	\$	12,587	\$	12,870	\$	13,193	2.41%	2.35%	2.47%
iabilities														
Deposits <sup>(9)</sup>		1,073,827	1	1,111,944	1,080,105		712		778		871	0.27%	0.28%	0.33%
Securities loaned and sold under repurchase agreements <sup>(6)</sup>		235,263		221,948	210,101		253		212		282	0.44%	0.38%	0.54%
Trading account liabilities <sup>(7)</sup>		117,364		114,233	114,313		114		112		147	0.39%	0.39%	0.52%
Short-term borrowings and other interest-bearing liabilities		93,344		103,523	138,861		31		51		55	0.13%	0.20%	0.16%
Long-term debt <sup>(10)</sup>		206,264		175,804	170,927		918		856		925	1.80%	1.93%	2.19%
otal average interest-bearing liabilities	\$	1,726,062	\$ 1	1,727,452	\$ 1,714,307	\$	2,028	\$	2,009	\$	2,280	0.48%	0.46%	0.54%
												2.02%	1.98%	2.05%

- (1) Interest revenue and Net interest income include the taxable equivalent adjustments (based on the U.S. federal statutory tax rate of 21%) of \$53 million for 1Q21, \$42 million for 4Q21 and \$42 million for 1Q22
- (2) Citigroup average balances and interest rates include both domestic and international operations
- (3) Monthly averages have been used by certain subsidiaries where daily averages are unavailable
- (4) Average rate percentage is calculated as annualized interest over average volumes.
- (5) First quarter of 2022 is preliminary.

1Q22 increase (decrease) from:

- (6) Average volumes of securities borrowed or purchased under agreements to resell and securities loaned or sold under agreements to repurchase are reported net pursuant to FIN 41; the related interes excludes the impact of ASU 2013-01 (Topic 210).
- (7) Interest expense on trading account liabilities of ICG is reported as a reduction of interest revenue. Interest revenue and interest expense on cash collateral positions are reported in trading account assets and trading account liabilities, respectively.
- (8) Nonperforming loans are included in the average loan balances
- (9) See footnote 1 on page 1.
- (10) Excludes hybrid financial instruments with changes in fair value recorded in Principal transactions revenue

Reclassified to conform to the current period's presentation.

7 bps

3 bps

(In billions of dollars)

(In billions of dollars)	1Q	2Q		3Q		4Q	1Q	1Q22 Increase/ (Decrease) from		
	 2021		2021		2021	 2021	 2022	4Q21	1Q21	
Corporate loans - by region										
North America	\$ 126.6	\$	127.6	\$	127.7	\$ 126.7	\$ 129.2	2%	2%	
EMEA	76.6		77.6		77.4	75.7	81.2	7%	6%	
Latin America	31.7		32.6		31.6	32.2	35.9	11%	13%	
Asia	55.6		58.2		58.8	56.6	63.0	11%	13%	
Total corporate loans	\$ 290.5	\$	296.0	\$	295.5	\$ 291.2	\$ 309.3	6%	6%	
Corporate loans - by reporting unit										
Services	\$ 72.7	\$	77.5	\$	79.8	\$ 75.2	\$ 86.7	15%	19%	
Markets	16.0		17.3		17.5	15.1	14.6	(3%)	(9%)	
Banking	195.1		194.7		191.8	194.2	200.9	3%	3%	
Legacy Franchises - Mexico SBMM	6.7		6.5		6.4	6.7	7.1	6%	6%	
Total corporate loans	\$ 290.5	\$	296.0	\$	295.5	\$ 291.2	\$ 309.3	6%	6%	
Personal Banking and Wealth Management										
Branded cards	\$ 78.5	\$	82.1	\$	82.8	\$ 87.9	\$ 85.9	(2%)	9%	
Retail services	42.5		42.7		42.7	46.0	44.1	(4%)	4%	
Retail banking	35.6		34.3		33.5	33.1	33.3	1%	(6%)	
U.S. Personal Banking	\$ 156.6	\$	159.1	\$	159.0	\$ 167.0	\$ 163.3	(2%)	4%	
Global Wealth Management	145.4		149.7		150.2	151.2	150.2	(1%)	3%	
Total	\$ 302.0	\$	308.8	\$	309.2	\$ 318.2	\$ 313.5	(1%)	4%	
egacy Franchises - Consumer										
Asia Consumer <sup>(3)</sup>	\$ 54.0	\$	53.5	\$	42.9	\$ 41.1	\$ 19.5	(53%)	(64%)	
Mexico Consumer	13.4		13.5		13.0	13.3	13.6	2%	1%	
Legacy Holdings Assets	 6.1		5.0		4.2	3.9	3.7	(5%)	(39%)	
Total	\$ 73.5	\$	72.0	\$	60.1	\$ 58.3	\$ 36.8	(37%)	(50%)	
otal consumer loans	\$ 375.5	\$	380.8	\$	369.3	\$ 376.5	\$ 350.3	(7%)	(7%)	
otal loans	\$ 666.0	\$	676.8	\$	664.8	\$ 667.8	\$ 659.7	(1%)	(1%)	

Corporate loans include loans managed by ICG and Legacy Franchises-Mexico SBMM.
 Consumer loans include loans managed by PBWM and Legacy Franchises (other than Mexico Small Business & Middle-Market Banking (Mexico SBMM) loans).
 Asia Consumer includes loans of certain EMEA countries for all periods presented.

## **DEPOSITS**

(In billions of dollars)

		1Q	2Q		3Q			4Q		1Q	1Q22 Increase/ (Decrease) from		
		2021		2021		2021		2021		2022	4Q21	1Q21	
ICG by region													
North America	\$	385.1	\$	379.1	\$	408.0	\$	382.8	\$	390.5	2%	1%	
EMEA	*	205.3	•	204.3	•	200.3	*	193.1	*	208.6	8%	2%	
Latin America		36.5		36.7		38.8		37.7		38.9	3%	7%	
Asia		171.3		178.4		185.5		175.8		187.5	7%	9%	
Total	\$	798.2	\$	798.5	\$	832.6	\$	789.4	\$	825.5	5%	3%	
ICG by reporting unit													
Treasury and trade solutions	\$	639.8	\$	634.9	\$	667.8	\$	627.9	\$	657.5	5%	3%	
Securities services		129.9		135.2		136.7		133.8		138.7	4%	7%	
Services	\$	769.7	\$	770.1	\$	804.5	\$	761.7	\$	796.2	5%	3%	
Markets		27.0		26.5		26.7		26.4		27.8	5%	3%	
Banking		1.5		1.9		1.4		1.3		1.5	15%	-	
Total	\$	798.2	\$	798.5	\$	832.6	\$	789.4	\$	825.5	5%	3%	
Personal Banking and Wealth Management													
U.S. Personal Banking	\$	112.9	\$	113.1	\$	113.5	\$	116.8	\$	119.5	2%	6%	
Global Wealth Management		293.4		303.9		316.5		329.2		332.1	1%	13%	
Total	\$	406.3	\$	417.0	\$	430.0	\$	446.0	\$	451.6	1%	11%	
Legacy Franchises													
Asia Consumer <sup>(1)</sup>	\$	54.6	\$	54.0	\$	46.6	\$	43.3	\$	17.5	(60%)	(68%)	
Mexico Consumer/SBMM		32.6		33.0		31.4		32.7		33.9	4%	4%	
Legacy Holdings Assets	<u></u>	-		-		-		-			-	-	
Total	\$	87.2	\$	87.0	\$	78.0	\$	76.0	\$	51.4	(32%)	(41%)	
Corporate/Other		9.3		7.8		6.9		5.8		5.2	(10%)	(44%)	
Total deposits - EOP	\$	1,301.0	\$	1,310.3	\$	1,347.5	\$	1,317.2	\$	1,333.7	1%	3%	
Total deposits - average	\$	1,304.0	\$	1,321.3	\$	1,343.0	\$	1,370.3	\$	1,334.3	(3%)	2%	

<sup>(1)</sup> Asia Consumer includes deposits of certain EMEA countries for all periods presented.

## ALLOWANCE FOR CREDIT LOSSES (ACL) ROLLFORWARD

(In millions of dollars, except for ratios)

		alance	Builds / (releases)						FY 2021		Balance		Build (Release)		1Q22		Balance		ACLL/EOP Loans			
	12	/31/20		1Q21		2Q21		3Q21	4Q21	F	Y 2021	FX	Other	1.	2/31/21		1Q22	FX/C	Other	3	/31/22	3/31/22
Allowance for credit losses on loans (ACLL)																						
ICG	\$	4,356	\$	(1,103)	\$	(812)	\$	14	\$ (192)	\$	(2,093)	\$	(22)	\$	2,241	\$	596	\$	5	\$	2,842	
Legacy Franchises corporate (Mexico SBMM)		420		(124)		(51)		(61)	 (1)		(237)		(9)		174		5		4		183	
Total corporate ACLL	\$	4,776	\$	(1,227)	\$	(863)	\$	(47)	\$ (193)	\$	(2,330)	\$	(31)	\$	2,415	\$	601	\$	9	\$	3,025	1.00%
U.S. Cards	\$	14,665	\$	(1,301)	\$	(840)	\$	(763)	\$ (921)	\$	(3,825)	\$	-	\$	10,840	\$	(1,009)	\$	-	\$	9,831	7.56%
Retail banking and Global Wealth Management		1,643		(241)		(200)		(73)	 55		(459)		(3)		1,181		(53)		(5)		1,123	
Total PBWM	\$	16,308	\$	(1,542)	\$	(1,040)	\$	(836)	\$ (866)	\$	(4,284)	\$	(3)	\$	12,021	\$	(1,062)	\$	(5)	\$	10,954	
Legacy Franchises consumer		3,872		(458)		(543)		(266)	(117)		(1,384)		(469)		2,019		(151)		(454)		1,414	
Total consumer ACLL	\$	20,180	\$	(2,000)	\$	(1,583)	\$	(1,102)	\$ (983)	\$	(5,668)	\$	(472)	\$	14,040	\$	(1,213)	\$	(459)	\$	12,368	3.53%
Total ACLL	\$	24,956	\$	(3,227)	\$	(2,446)	\$	(1,149)	\$ (1,176)	\$	(7,998)	\$	(503)	\$	16,455	\$	(612)	\$	(450)	\$	15,393	2.35%
Allowance for unfunded lending commitments (ACLUC)		2,655		(626)		44		(13)	(193)		(788)		4		1,871		474		(2)		2,343	
Total ACLL and ACLUC		27,611													18,326						17,736	
Other <sup>(1)</sup>		146		1_		1		(13)	 11				2		148		(6)		(6)		136	
Total allowance for credit losses (ACL)	\$	27,757	\$	(3,852)	\$	(2,401)	\$	(1,175)	\$ (1,358)	\$	(8,786)	\$	(497)	\$	18,474	\$	(144)	\$	(458)	\$	17,872	

<sup>(1)</sup> Includes ACL on HTM securities and Other assets.

### ALLOWANCE FOR CREDIT LOSSES ON LOANS AND UNFUNDED LENDING COMMITMENTS

Page 1

(In millions of dollars)

(In millions of dollars)	1Q	••								1Q22 Increase/ (Decrease) from		
	2021		2Q 2021		3Q 2021		4Q 2021		1Q 2022	4Q21	1Q21	
							-				-	
Total Citigroup		•	04.000	•	40.000	•	4= =4=	•	40 455	(70()	(0.40()	
Allowance for credit losses on loans (ACLL) at beginning of period  Gross credit (losses) on loans	\$ 24,956	\$	21,638	\$	<b>19,238</b> (1,389)	\$	17,715	\$	<b>16,455</b> (1,240)	(7%) 3%	(34%) 44%	
Gross recoveries on loans	(2,208) 460		(1,844) 524		(1,389)		(1,279) 413		368	(11%)	(20%)	
Net credit (losses) / recoveries on loans (NCLs)	(1,748)	-	(1,320)	_	(961)		(866)		(872)	1%	(50%)	
Replenishment of NCLs	1,748	-	1,320		961		866		872	1%	(50%)	
Net reserve builds / (releases) for loans	(3,227)		(2,446)		(1,149)		(1,176)		(612)	48%	81%	
Provision for credit losses on loans (PCLL)	(1,479)		(1,126)		(188)		(310)		260	NM	NM	
Other, net <sup>(1)(2)(3)(4)(5)(6)</sup>	(91)	_	46	•	(374)	•	(84)	•	(450)	NM (CO()	NM (20%)	
ACLL at end of period (a)	\$ 21,638	\$	19,238	\$	17,715	\$	16,455	\$	15,393	(6%)	(29%)	
Allowance for credit losses on unfunded lending												
commitments (ACLUC) <sup>(7)</sup> (a)	\$ 2,012	\$	2,073	\$	2,063	\$	1,871	\$	2,343	25%	16%	
Provision (release) for credit losses on unfunded lending commitments	\$ (626)	\$	44	\$	(13)	\$	(193)	\$	474	NM	NM	
Total allowance for credit losses on loans, leases and	£ 22.050	•	04.044	•	40.770	•	40.000		47 700	(20/.)	(050()	
unfunded lending commitments [sum of (a)]	\$ 23,650	\$	21,311	\$	19,778	\$	18,326	\$	17,736	(3%)	(25%)	
Total ACLL as a percentage of total loans <sup>(8)</sup>	3.29%		2.88%		2.69%		2.49%		2.35%			
Consumer												
ACLL at beginning of period	\$ 20,180	\$	18,096	\$	16,566	\$	15,105	\$	14,040	(7%)	(30%)	
NCLs	(1,563)		(1,243)		(922)		(781)		(841)	8%	(46%)	
Replenishment of NCLs	1,563		1,243		922		781		841	8%	(46%)	
Net reserve builds / (releases) for loans	(2,000)		(1,583)		(1,102)		(983)		(1,213)	(23%)	39%	
Provision for credit losses on loans (PCLL) Other, net <sup>(1)(2)(3)(4)(5)(6)</sup>	(437)		(340)		(180)		(202)		(372)	(84%)	15%	
ACLL at end of period (b)	\$ 18,096	\$	53 16,566	\$	(359) <b>15,105</b>	\$	(82) 14,040	\$	(459) 12,368	NM (130()	NM (220/)	
. ,,										(12%)	(32%)	
Consumer ACLUC <sup>(7)</sup> (b)	\$ 42	\$	44	\$	35	\$	29	\$	139	NM	NM	
Provision (release) for credit losses on unfunded lending commitments	\$ (15)	\$	1	\$	(9)	\$	(5)	\$	109	NM	NM	
Total allowance for credit losses on loans, leases and unfunded lending commitments [sum of (b)]	\$ 18,138	\$	16,610	\$	15,140	\$	14,069	\$	12,507	(11%)	(31%)	
Consumer ACLL as a percentage of total consumer loans	4.82%		4.35%		4.09%		3.73%		3.53%			
Corporate												
ACLL at beginning of period	\$ 4,776	\$	3,542	\$	2,672	\$	2,610	\$	2,415	(7%)	(49%)	
NCLs	(185)		(77)		(39)		(85)		(31)	(64%)	(83%)	
Replenishment of NCLs	185		77		39		85		31	(64%)	(83%)	
Net reserve builds / (releases) for loans	(1,227)		(863)		(47)		(193)		601	NM	NM	
Provision for credit losses on loans (PCLL)	(1,042)		(786)		(8)		(108)		632	NM	NM	
Other, net <sup>(1)</sup> ACLL at end of period (c)	\$ 3,542	\$	2,672	\$	(15) 2,610	\$	2,415	\$	3,025	NM 25%	NM (15%)	
ACEL at end of period (c)	Ψ 3,342		2,072	Ψ	2,010	<u> </u>	2,713	<u> </u>	3,023	2370	(1370)	
Corporate ACLUC <sup>(7)</sup> (c)	\$ 1,970	\$	2,029	\$	2,028	\$	1,842	\$	2,204	20%	12%	
Provision (release) for credit losses on unfunded lending commitments	\$ (611)	\$	43	\$	(4)	\$	(188)	\$	365	NM	NM	
Total allowance for credit losses on loans, leases and unfunded lending commitments [sum of (c)]	\$ 5,512	\$	4,701	\$	4,638	\$	4,257	\$	5,229	23%	(5%)	
Corporate ACLL as a percentage of total corporate loans <sup>(7)</sup>	1.25%		0.93%		0.91%		0.85%		1.00%	20.0	(0,0)	
	2070		2.2270		2.2.70		2.2270					

Footnotes to this table are on the following page (page 16).

# ALLOWANCE FOR CREDIT LOSSES ON LOANS AND UNFUNDED LENDING COMMITMENTS Page 2

#### The following footnotes relate to the table on the preceding page (page 15):

- (1) Includes all adjustments to the allowance for credit losses, such as changes in the allowance from acquisitions, dispositions, securitizations, foreign currency translation (FX translation), purchase accounting adjustments, etc.
- (2) 1Q21 consumer includes a decrease of approximately \$84 million related to FX translation.
- (3) 2Q21 consumer includes an increase of approximately \$53 million related to FX translation.
- (4) 3Q21 includes an approximate \$280 million reclass related to the announced sale of Citi's consumer banking operations in Australia. The ACLL was reclassified to Other assets during 3Q21. 3Q21 consumer also includes a decrease of approximately \$80 million related to FX translation.
- (5) 4Q21 includes an approximate \$90 million reclass related to the announced sale of Citi's consumer banking operations in the Philippines. The ACLL was reclassified to Other assets during 4Q21. 4Q21 consumer also includes a decrease of approximately \$6 million related to FX translation.
- (6) 1Q22 includes an approximate \$350 million reclass related to the announced sales of Citi's consumer banking businesses in Thailand, India, Malaysia, Taiwan, Indonesia, Bahrain, and Vietnam. The ACLL was reclassified to Other assets during 1Q22. 1Q22 consumer also includes a decrease of approximately \$100 million related to FX translation.
- (7) Represents additional credit reserves recorded as other liabilities on the Consolidated Balance Sheet.
- (8) March 31, 2021, June 30, 2021, September 30, 2021, December 31, 2021 and March 31, 2022 exclude \$7.5 billion, \$7.7 billion, \$7.2 billion, \$6.1 billion, and \$5.7 billion respectively, of loans that are carried at fair value.

#### NM Not meaningful.

#### NON-ACCRUAL ASSETS

(In millions of dollars)

	1Q 2021			3Q 2021		4Q 2021		1Q 2022		1Q22 Ir (Decrea	ncrease/ nse) from 1Q21
Corporate non-accrual loans by region <sup>(1)</sup> North America EMEA	\$ 1,211 562	\$	895 447	\$	923 407	\$	510 367	\$	462 688	(9%) 87%	(62%) 22%
Latin America Asia Total	739 204 <b>\$ 2,716</b>	\$	767 141 <b>2,250</b>	\$	679 110 <b>2,119</b>	\$	568 108 <b>1,553</b>	\$	631 85 <b>1,866</b>	11% (21%) <b>20%</b>	(15%) (58%) <b>(31%)</b>
Corporate non-accrual loans <sup>(1)</sup> Banking Services Markets Mexico SBMM Total	\$ 2,362 84 20 250 <b>\$ 2,716</b>	\$	1,852 81 12 305 <b>2,250</b>	\$	1,739 74 13 293 <b>2,119</b>	\$	1,239 70 12 232 1,553	\$	1,323 297 13 233 1,866	7% NM 8% - <b>20%</b>	(44%) NM (35%) (7%) (31%)
Consumer non-accrual loans <sup>(1)</sup> Personal Banking and Global Wealth Management Asia Consumer <sup>(2)</sup> Mexico Consumer Legacy Holdings Assets - Consumer Total	\$ 817 292 720 545 <b>\$ 2,374</b>	\$	711 303 612 506 <b>2,132</b>	\$	637 259 549 425 1,870	\$	680 209 524 413 <b>1,826</b>	\$	586 38 512 381 <b>1,517</b>	(14%) (82%) (2%) (8%) (17%)	(28%) (87%) (29%) (30%) (36%)
Total non-accrual loans (NAL)	\$ 5,090	\$	4,382	\$	3,989	\$	3,379	\$	3,383	-	(34%)
Other real estate owned (OREO) <sup>(3)</sup>	\$ 43	\$	33	\$	21	\$	27	\$	26	(4%)	(40%)
NAL as a percentage of total loans	0.76%		0.65%		0.60%		0.51%		0.51%		
ACLL as a percentage of NAL	425%		439%		444%		487%		455%		

<sup>(1)</sup> Corporate loans are placed on non-accrual status based upon a review by Citigroup's risk officers. Corporate non-accrual loans may still be current on interest payments. With limited exceptions, the following practices are applied for consumer loans: consumer loans, excluding credit cards and mortgages, are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due; residential mortgage loans are placed on non-accrual status at 90 days past due and written down to net realizable value at 180 days past due. Consistent with industry conventions, Citigroup generally accrues interest on credit card loans until such loans are charged off, which typically occurs at 180 days contractual delinquency. As such, the non-accrual loan disclosures do not include credit card loans. The balances above represent non-accrual loans within Consumer Loans and Corporate Loans on the Consolidated Balance Sheet.

#### NM Not meaningful.

<sup>(2)</sup> Asia Consumer includes balances for certain EMEA countries for all periods presented.

<sup>(3)</sup> Represents the carrying value of all property acquired by foreclosure or other legal proceedings when Citigroup has taken possession of the collateral. Also includes former premises and property for use that is no longer contemplated.

#### CET1 CAPITAL AND SUPPLEMENTARY LEVERAGE RATIOS, TANGIBLE COMMON EQUITY, BOOK VALUE PER SHARE AND TANGIBLE BOOK VALUE PER SHARE

(In millions of dollars or shares, except per share amounts and ratios)

Common Equity Tier 1 Capital Ratio and Components <sup>(1)</sup>	March 31, 2021		June 30, 2021		otember 30, 2021 <sup>(2)</sup>	De	cember 31, 2021 <sup>(2)</sup>	March 31, 2022 <sup>(2)(3)</sup>	
Citigroup common stockholders' equity <sup>(4)</sup> Add: qualifying noncontrolling interests Regulatory capital adjustments and deductions: Add:	\$ 182,402 132	\$	184,289 138	\$	183,005 136	\$	183,108 143	\$	178,845 126
CECL transition provision <sup>(5)</sup> Less:	4,359		3,774		3,389		3,028		2,271
Accumulated net unrealized gains (losses) on cash flow hedges, net of tax  Cumulative unrealized net gain (loss) related to changes in fair value of financial	1,037		864		663		101		(1,440)
liabilities attributable to own creditworthiness, net of tax Intangible assets:	(1,172)		(1,258)		(1,317)		(896)		27
Goodwill, net of related deferred tax liabilities (DTLs) <sup>(6)</sup> Identifiable intangible assets other than mortgage servicing rights	20,854		20,999		20,689		20,619		20,120
(MSRs), net of related DTLs Defined benefit pension plan net assets; other	4,054 1,485		3,986 2,040		3,899 2,068		3,800 2,080		3,698 2,230
Deferred tax assets (DTAs) arising from net operating loss, foreign tax credit and general business credit carry-forwards  Excess over 10% / 15% limitations for other DTAs, certain	11,691		11,192		10,897		11,270		11,701
common stock investments and MSRs <sup>(9)</sup>									1,157
Common Equity Tier 1 Capital (CET1)	\$ 148,944	\$	150,378	\$	149,631	\$	149,305	\$	143,749
Risk-Weighted Assets (RWA) <sup>(5)</sup>	\$ 1,287,619	\$	1,277,234	\$	1,284,316	\$	1,219,175	\$	1,264,581
Common Equity Tier 1 Capital ratio (CET1/RWA)	11.57%		11.77%		11.65%		12.25%		11.4%
Supplementary Leverage Ratio and Components									
Common Equity Tier 1 Capital (CET1) <sup>(5)</sup>	\$ 148,944	\$	150,378	\$	149,631	\$	149,305	\$	143,749
Additional Tier 1 Capital (AT1) <sup>(7)</sup>	21,540		19,258		19,271		20,263		20,264
Total Tier 1 Capital (T1C) (CET1 + AT1)	\$ 170,484	\$	169,636	\$	168,902	\$	169,568	\$	164,013
Total Leverage Exposure (TLE) <sup>(5)(8)</sup>	\$ 2,454,564	\$	2,903,760	\$	2,911,050	\$	2,957,764	\$	2,936,715
Supplementary Leverage ratio (T1C/TLE)	6.95%		5.84%		5.80%	_	5.73%	_	5.6%
Tangible Common Equity, Book Value and Tangible Book Value Per Share									
Common stockholders' equity Less:	\$ 182,269	\$	184,164	\$	182,880	\$	182,977	\$	178,714
Goodwill Intangible assets (other than MSRs)	21,905 4,308		22,060 4,268		21,573 4,144		21,299 4,091		19,865 4,002
Goodwill and identifiable intangible assets (other than MSRs) related to assets HFS	- 450.050	•	457.000	•	257	•	510		1,384
Tangible common equity (TCE)	\$ 156,056	\$	157,836	\$	156,906	\$	157,077	\$	153,463
Common shares outstanding (CSO)	2,067.0	_	2,026.8	_	1,984.3	_	1,984.4		1,941.9
Book value per share (common equity/CSO)	\$ 88.18	\$	90.86	\$	92.16	\$	92.21	\$	92.03
Tangible book value per share (TCE/CSO)	\$ 75.50	\$	77.87	\$	79.07	\$	79.16	\$	79.03

<sup>(1)</sup> See footnote 6 on page 1.

<sup>(2)</sup> See footnote 5 on page 3. (3) Preliminary.

<sup>(4)</sup> Excludes issuance costs related to outstanding preferred stock in accordance with Federal Reserve Board regulatory reporting requirements.

<sup>(5)</sup> See footnote 7 on page 1.

<sup>(6)</sup> Includes goodwill "embedded" in the valuation of significant common stock investments in unconsolidated financial institutions.

<sup>(7)</sup> Additional Tier 1 Capital primarily includes qualifying noncumulative perpetual preferred stock and qualifying trust preferred securities.

<sup>(8)</sup> Commencing with the second quarter of 2020 and continuing through the first quarter of 2021, Citigroup's TLE temporarily excluded U.S. Treasuries and deposits at Federal Reserve banks. For additional information, See "Capital Resources" in Citi's 2021 Annual Report on Form 10-K.

<sup>(9)</sup> Assets subject to 10%/15% limitations include MSRs, DTAs arising from temporary differences and significant common stock investments in unconsolidated financial institutions. As of March 31, 2022, the deduction related only to DTAs arising from temporary differences that exceeded the 10% limitation.