## **CITIGROUP -- QUARTERLY FINANCIAL DATA SUPPLEMENT**

2Q22

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|  |    | 2Q      |    | 3Q      |    | 4Q      |    | 1Q      |    | 2Q      | (Decrea  | ncrease/<br>use) from |          | Six<br>Months |    | Six<br>Months | YTD 2022 vs.<br>YTD 2021 Increase/ |
|--|----|---------|----|---------|----|---------|----|---------|----|---------|----------|-----------------------|----------|---------------|----|---------------|------------------------------------|
|  |    | 2021    |    | 2021    |    | 2021    |    | 2022    |    | 2022    | 1Q22     | 2Q21                  | <u> </u> | 2021          |    | 2022          | (Decrease)                         |
| Total revenues, net of interest expense <sup>(1)(2)</sup>                | s  | 17,753  | \$ | 17,447  | s  | 17.017  | \$ | 19,186  | s  | 19,638  | 2%       | 11%                   | 5        | 37,420        | s  | 38.824        | 4%                                 |
| Total operating expenses <sup>(1)(3)</sup>                               | •  | 11,471  | •  | 11,777  | •  | 13.532  | *  | 13,165  | *  | 12.393  | (6%)     | 8%                    | 1*       | 22.884        | *  | 25.558        | 12%                                |
| Net credit losses (NCLs)   |    | 1,320   |    | 961     |    | 866     |    | 872     |    | 850     | (3%)     | (36%)                 |          | 3,068         |    | 1,722         | (44%)                              |
| Credit reserve build / (release) for loans                               |    | (2,446) |    | (1,149) |    | (1,176) |    | (612)   |    | 534     | NM       | NM                    |          | (5,673)       |    | (78)          | 99%                                |
| Provision / (release) for unfunded lending commitments                   |    | 44      |    | (13)    |    | (193)   |    | 474     |    | (159)   | NM       | NM                    |          | (582)         |    | 315           | NM                                 |
| Provisions for benefits and claims, HTM debt securities and other assets |    | 16      |    | 9       |    | 38      |    | 21      |    | 49      | NM       | NM                    |          | 66            |    | 70            | 6%                                 |
| Provisions for credit losses and for benefits and claims                 |    | (1,066) | -  | (192)   | -  | (465)   | -  | 755     |    | 1,274   | 69%      | NM                    |          | (3,121)       |    | 2,029         | NM                                 |
| Income from continuing operations before income taxes                    |    | 7,348   |    | 5,862   |    | 3,950   |    | 5,266   |    | 5,971   | 13%      | (19%)                 |          | 17,657        | -  | 11,237        | (36%)                              |
| Income taxes <sup>(4)</sup>  |    | 1,155   |    | 1,193   |    | 771     |    | 941     |    | 1,182   | 26%      | 2%                    | - 1      | 3,487         |    | 2,123         | (39%)                              |
| Income from continuing operations  |    | 6,193   |    | 4,669   |    | 3,179   |    | 4,325   |    | 4,789   | 11%      | (23%)                 |          | 14,170        |    | 9,114         | (36%)                              |
| Income (loss) from discontinued operations, net of taxes (5)             |    | 10      |    | (1)     |    | -       |    | (2)     |    | (221)   | NM       | NM                    | - 1      | 8             |    | (223)         | NM                                 |
| Net income before noncontrolling interests                               |    | 6,203   |    | 4,668   |    | 3,179   |    | 4,323   |    | 4,568   | 6%       | (26%)                 |          | 14,178        |    | 8,891         | (37%)                              |
| Net income (loss) attributable to noncontrolling interests               |    | 10      |    | 24      |    | 6       |    | 17      |    | 21      | 24%      | NM                    | <u> </u> | 43            |    | 38            | (12%)                              |
| Citigroup's net income   | \$ | 6,193   | \$ | 4,644   | \$ | 3,173   | \$ | 4,306   | \$ | 4,547   | 6%       | (27%)                 | \$       | 14,135        | \$ | 8,853         | (37%)                              |
| Diluted earnings per share:  |    |         |    |         |    |         |    |         |    |         |          |                       |          |               |    |               |                                    |
| Income from continuing operations  | \$ | 2.84    | \$ | 2.15    | \$ | 1.46    | \$ | 2.02    | \$ | 2.30    | 14%      | (19%)                 | \$       | 6.47          | \$ | 4.32          | (33%)                              |
| Citigroup's net income   | \$ | 2.85    | \$ | 2.15    | \$ | 1.46    | \$ | 2.02    | \$ | 2.19    | 8%       | (23%)                 | \$       | 6.47          | \$ | 4.20          | (35%)                              |
|  |    |         |    |         |    |         |    |         | _  |         |          |                       |          |               |    |               |                                    |
| Preferred dividends  | \$ | 253     | \$ | 266     | \$ | 229     | \$ | 279     | \$ | 238     | (15%)    | (6%)                  | \$       | 545           | \$ | 517           | (5%)                               |
| Income allocated to unrestricted common shareholders - basic             |    |         |    |         |    |         |    |         |    |         |          |                       |          |               |    |               |                                    |
| Income from continuing operations  | \$ | 5,889   | \$ | 4,353   | \$ | 2,924   | \$ | 4,004   | \$ | 4,495   | 12%      | (24%)                 | \$       | 13,474        | \$ | 8,499         | (37%)                              |
| Citigroup's net income   | \$ | 5,899   | \$ | 4,352   | \$ | 2,924   | \$ | 4,002   |    | 4,274   | 7%       | (28%)                 | \$       | 13,482        | \$ | 8,276         | (39%)                              |
| Income allocated to unrestricted common shareholders - diluted           |    |         |    |         |    |         |    |         |    |         |          |                       | - [      |               |    |               |                                    |
| Income from continuing operations  | \$ | 5.897   | \$ | 4,361   | \$ | 2,932   | \$ | 4,012   | \$ | 4.506   | 12%      | (24%)                 | s        | 13,490        | \$ | 8.518         | (37%)                              |
| Citigroup's net income   | \$ | 5,907   | \$ | 4,360   | \$ | 2,932   | \$ | 4,010   | \$ | 4,285   | 7%       | (27%)                 | \$       | 13,498        | \$ | 8,295         | (39%)                              |
| Charac (in millions)   |    |         |    |         |    |         |    |         |    |         |          |                       |          |               |    |               |                                    |
| Shares (in millions): Average basic                                      |    | 2,056.5 |    | 2,009.3 |    | 1,984.3 |    | 1.971.7 |    | 1.941.5 | (2%)     | (6%)                  | - 1      | 2,069.3       |    | 1,956.6       | (5%)                               |
| Average basic Average diluted  |    | 2,056.5 |    | 2,009.3 |    | 2,001.6 |    | 1,988.2 |    | 1,958.1 | (2%)     | (6%)                  | į        | 2,069.3       |    | 1,956.6       | (5%)                               |
| Common shares outstanding, at period end                                 |    | 2,073.0 |    | 1,984.3 |    | 1,984.4 |    | 1,941.9 |    | 1,936.7 | (270)    | (4%)                  | 1        | 2,004.0       |    | 1,973.2       | (5%)                               |
| Common shares outstanding, at period end                                 |    | 2,020.6 |    | 1,904.3 |    | 1,904.4 |    | 1,941.9 |    | 1,930.7 | -        | (470)                 |          |               |    |               |                                    |
| Regulatory capital ratios and performance metrics:                       |    |         |    |         |    |         |    |         |    |         |          |                       |          |               |    |               |                                    |
| Common Equity Tier 1 (CET1) Capital ratio (6)(7)(8)                      |    | 11.77%  |    | 11.65%  |    | 12.25%  |    | 11.38%  |    | 11.9%   |          |                       | ļ        |               |    |               |                                    |
| Tier 1 Capital ratio (6)(7)(8)   |    | 13.28%  |    | 13.15%  |    | 13.91%  |    | 12.98%  |    | 13.5%   |          |                       | 1        |               |    |               |                                    |
| Total Capital ratio (6)(7)(8)  |    | 15.58%  |    | 15.37%  |    | 16.04%  |    | 14.84%  |    | 15.1%   |          |                       | - [      |               |    |               |                                    |
| Supplementary Leverage ratio (SLR) <sup>(6)(8)(9)</sup>                  |    | 5.84%   |    | 5.80%   |    | 5.73%   |    | 5.58%   |    | 5.6%    |          |                       | - [      |               |    |               |                                    |
| Return on average assets   |    | 1.06%   |    | 0.79%   |    | 0.53%   |    | 0.74%   |    | 0.77%   |          |                       | - {      | 1.22%         |    | 0.75%         |                                    |
| Return on average common equity  |    | 13.0%   |    | 9.5%    |    | 6.4%    |    | 9.0%    |    | 9.7%    |          |                       |          | 15.1%         |    | 9.3%          |                                    |
| Average tangible common equity (TCE) (in billions of dollars)            | \$ | 156.9   | \$ | 157.4   | \$ | 157.0   | \$ | 155.3   | \$ | 154.4   | (1%)     | (2%)                  | \$       | 155.8         | \$ | 155.3         | -                                  |
| Return on average tangible common equity (RoTCE)                         |    | 15.2%   |    | 11.0%   |    | 7.4%    |    | 10.5%   |    | 11.2%   |          |                       |          | 17.6%         |    | 10.8%         |                                    |
| Efficiency ratio (total operating expenses/total revenues, net)          |    | 64.6%   |    | 67.5%   |    | 79.5%   |    | 68.6%   |    | 63.1%   | -550 bps | -150 bps              |          | 61.2%         |    | 65.8%         | 460 bps                            |
| Balance sheet data (in billions of dollars, except per share amounts):   | _  |         |    |         |    |         |    |         |    |         | (40/)    | 99/                   |          |               |    |               |                                    |
| Total assets   | \$ | 2,327.9 | \$ | 2,361.9 | \$ | 2,291.4 | \$ | 2,394.1 | \$ | 2,380.9 | (1%)     | 2%                    |          | 0.000 -       |    |               | 201                                |
| Total average assets   |    | 2,341.8 |    | 2,346.0 |    | 2,386.2 |    | 2,374.0 |    | 2,380.1 | -        | 2%                    |          | 2,329.3       |    | 2,377.1       | 2%                                 |
| Total loans  |    | 676.8   |    | 664.8   |    | 667.8   |    | 659.7   |    | 657.3   | -        | (3%)                  |          |               |    |               |                                    |
| Total deposits   |    | 1,310.3 |    | 1,347.5 |    | 1,317.2 |    | 1,333.7 |    | 1,321.8 | (1%)     | 1%                    |          |               |    |               |                                    |
| Citigroup's stockholders' equity   |    | 202.2   |    | 200.9   |    | 202.0   |    | 197.7   |    | 199.0   | 1%       | (2%)                  |          |               |    |               |                                    |
| Book value per share   |    | 90.86   |    | 92.16   |    | 92.21   |    | 92.03   |    | 92.95   | 1%       | 2%                    |          |               |    |               |                                    |
| Tangible book value per share  |    | 77.87   |    | 79.07   |    | 79.16   |    | 79.03   |    | 80.25   | 2%       | 3%                    |          |               |    |               |                                    |
| Direct staff (in thousands)  |    | 214     |    | 220     |    | 223     |    | 228     |    | 231     | 1%       | 8%                    |          |               |    |               |                                    |

- (1) During the fourth quarter of 2021, Citi reclassified deposit insurance expenses from Interest expense to Other operating expenses for all periods presented. For additional information, see Note 1 to the Consolidated Financial Statements in Citi's 2021 Annual Report on Form 10-K.
- (2) The third quarter of 2021 includes an approximate \$680 million loss on sale (an approximate \$580 million after-tax), related to Citi's agreement to sell its Australia consumer banking business.
- (3) The fourth quarter of 2021 includes approximately \$1.052 billion in expenses (approximately \$792 million after-tax), primarily related to charges incurred from the voluntary early retirement plan (VERP) in connection with the wind-down of Citi's consumer banking business in Korea.
- (4) 2021 includes an approximate \$600 million benefit from a reduction in Citi's valuation allowance related to its Deferred Tax Assets (DTAs).
- (5) 2Q22 discontinued operations reflects the release of a currency translation adjustment (CTA) loss (net of hedges) recorded in Accumulated Other Comprehensive Income
  - (AOCI) related to the substantial liquidation of a legal entity (with a non-U.S. dollar functional currency), that had previously divested a legacy business.
- (6) 2Q22 is preliminary.
- (7) For all periods presented, Citi's reportable CET1 Capital and Tier 1 Capital ratios were derived under the Basel III Standardized Approach framework, whereas Citi's reportable Total Capital ratios were derived under the Basel III Advanced Approaches framework. These reportable ratios reflect the more binding ratios under both the Standardized Approach and the Advanced Approaches under the Collins Amendment. For the composition of Citi's CET1 Capital and ratio, see page 18.
- (8) Citi's regulatory capital ratios reflect certain deferrals based on the modified regulatory capital transition provision related to the Current Expected Credit Losses (CECL) standard. For additional information, see "Capital Resources" in Citi's 2021 Annual Report on Form 10-K.
- (9) For the composition of Citi's SLR, see page 18.

Note: Ratios and variance percentages are calculated based on the displayed amounts.

NM Not meaningful.

(In millions of dollars)

|   | 2Q<br>2021 | 3Q<br>2021 | 4Q<br>2021 | 1Q<br>2022 | 2Q<br>2022    | 2Q22 Inc<br>(Decrease<br>1Q22 |          | Six<br>Months<br>2021 | Six<br>Months<br>2022 | YTD 2022 vs.<br>YTD 2021 Increase/<br>(Decrease) |
|---|------------|------------|------------|------------|---------------|-------------------------------|----------|-----------------------|-----------------------|--|
| Revenues  |            |            |            |            |               | iqzz                          |          |                       |                       | (Decircuse)                                      |
| Interest revenue  | \$ 12,463  | \$ 12,650  | \$ 12,828  | \$ 13,151  | \$ 15,630     | 19%                           | 25%      | \$ 24,997             | \$ 28,781             | 15%  |
| Interest expense <sup>(1)</sup>   | 1,985      | 1,959      | 2,009      | 2,280      | 3,666         | 61%                           | 85%      | 4,013                 | 5,946                 | 48%  |
| Net interest income (NII)   | 10,478     | 10,691     | 10,819     | 10,871     | 11,964        | 10%                           | 14%      | 20,984                | 22,835                | 9%   |
| Commissions and fees  | 3,374      | 3,399      | 3,229      | 2,568      | 2,452         | (5%)                          | (27%)    | 7,044                 | 5,020                 | (29%)  |
| Principal transactions  | 2,304      | 2,233      | 1,704      | 4,590      | 4,525         | (1%)                          | 96%      | 6,217                 | 9,115                 | 47%  |
| Administrative and other fiduciary fees   | 1,022      | 1,007      | 953        | 966        | 1,023         | 6%                            | -        | 1,983                 | 1,989                 | -  |
| Realized gains (losses) on investments  | 137        | 117        | 10         | 80         | (58)          | NM                            | NM       | 538                   | 22                    | (96%)  |
| Impairment losses on investments and other assets                               | (13)       | (30)       | (94)       | (90)       | (96)          | (7%)                          | NM       | (82)                  | (186)                 | NM   |
| Provision for credit losses on AFS debt securities <sup>(2)</sup>               | `-         | (1)        | (2)        | `-         | 2             | NM                            | NM       | `-                    | 2                     | NM   |
| Other revenue (loss)  | 451        | 31         | 398        | 201        | (174)         | NM                            | NM       | 736                   | 27                    | (96%)  |
| Total non-interest revenues (NIR)   | 7,275      | 6,756      | 6,198      | 8,315      | 7,674         | (8%)                          | 5%       | 16,436                | 15,989                | (3%)   |
| Total revenues, net of interest expense   | 17,753     | 17,447     | 17,017     | 19,186     | 19,638        | 2%                            | 11%      | 37,420                | 38,824                | 4%   |
| Provisions for credit losses and for benefits and claims                        |            |            |            |            |               |                               |          |                       |                       |  |
| Net credit losses   | 1,320      | 961        | 866        | 872        | 850           | (3%)                          | (36%)    | 3.068                 | 1,722                 | (44%)  |
| Credit reserve build / (release) for loans                                      | (2,446)    | (1,149)    | (1,176)    | (612)      | 534           | NM                            | NM       | (5,673)               | (78)                  | 99%  |
| Provision for credit losses on loans  | (1,126)    | (188)      | (310)      | 260        | 1,384         | NM                            | NM       | (2,605)               | 1.644                 | NM   |
| Provision for credit losses on held-to-maturity (HTM) debt securities           | (1,120)    | (10)       | 14         | (2)        | 20            | NM                            | NM       | (2,003)               | 18                    | NM   |
| Provision for credit losses on other assets                                     | (3)        | (3)        | (3)        | (4)        | 7             | NM                            | NM       | 6                     | 3                     | (50%)  |
| Policyholder benefits and claims  | 15         | 22         | 27         | 27         | 22            | (19%)                         | 47%      | 67                    | 49                    | (27%)  |
| Provision for credit losses on unfunded lending commitments                     | 44         | (13)       | (193)      | 474        | (159)         | NM                            | NM       | (582)                 | 315                   | NM   |
| Total provisions for credit losses and for benefits and claims <sup>(3)</sup>   | (1,066)    | (192)      | (465)      | 755        | 1,274         | 69%                           | NM       | (3,121)               | 2,029                 | NM   |
| Operating expenses  |            |            |            |            |               |                               |          |                       |                       |  |
| Compensation and benefits   | 5,982      | 6,058      | 7,093      | 6,820      | 6,472         | (5%)                          | 8%       | 11,983                | 13,292                | 11%  |
| Premises and equipment  | 558        | 560        | 620        | 543        | 619           | 14%                           | 11%      | 1,134                 | 1,162                 | 2%   |
| Technology / communication  | 1,895      | 1,997      | 2,084      | 2,016      | 2,068         | 3%                            | 9%       | 3,747                 | 4,084                 | 9%   |
| Advertising and marketing   | 340        | 402        | 478        | 311        | 414           | 33%                           | 22%      | 610                   | 725                   | 19%  |
| Other operating <sup>(1)</sup>  | 2,696      | 2,760      | 3,257      | 3,475      | 2,820         | (19%)                         | 5%       | 5,410                 | 6,295                 | 16%  |
| Total operating expenses  | 11,471     | 11,777     | 13,532     | 13,165     | 12,393        | (6%)                          | 8%       | 22,884                | 25,558                | 12%  |
| Income from continuing operations before income taxes                           | 7,348      | 5,862      | 3,950      | 5,266      | 5,971         | 13%                           | (19%)    | 17,657                | 11,237                | (36%)  |
| Provision for income taxes <sup>(4)</sup>                                       | 1,155      | 1,193      | 771        | 941        | 1,182         | 26%                           | 2%       | 3,487                 | 2,123                 | (39%)  |
| Income (loss) from continuing operations  | 6,193      | 4,669      | 3,179      | 4,325      | 4,789         | 11%                           | (23%)    | 14,170                | 9,114                 | (36%)  |
| Discontinued operations <sup>(5)</sup>  |            |            |            |            |               |                               |          |                       |                       |  |
| Income (loss) from discontinued operations Provision (benefit) for income taxes | 10         | (1)        | -          | (2)        | (262)<br>(41) | NM<br>NM                      | NM<br>NM | 8                     | (264)<br>(41)         | NM<br>NM   |
| Income (loss) from discontinued operations, net of taxes                        | 10         | (1)        |            | (2)        | (221)         | NM                            | NM       | 8                     | (223)                 | NM   |
| Net income before noncontrolling interests                                      | 6,203      | 4,668      | 3,179      | 4,323      | 4,568         | 6%                            | (26%)    | 14,178                | 8,891                 | (37%)  |
| Net income (loss) attributable to noncontrolling interests                      | 10         | 24         | 6_         | 17_        | 21_           | 24%                           | `NM ´    | 43                    | 38_                   | (12%)  |
| Citigroup's net income  | \$ 6,193   | \$ 4,644   | \$ 3,173   | \$ 4,306   | \$ 4,547      | 6%                            | (27%)    | \$ 14,135             | \$ 8,853              | (37%)  |
|   |            |            |            |            |               |                               |          |                       |                       |  |

<sup>(1)</sup> See footnote 1 on page 1.

#### NM Not meaningful.

This presentation is in accordance with ASC 326, which requires the provision for credit losses on AFS securities to be included in revenue.
 This total excludes the provision for credit losses on AFS securities, which is disclosed separately above.
 See footnote 4 on page 1.
 See footnote 5 on page 1.

(In millions of dollars)

|  |    | June 30,  | 90 | ptember 30, | De | ecember 31, |    | March 31, |          | June 30,            |       | ncrease/<br>ase) from |
|--|----|-----------|----|-------------|----|-------------|----|-----------|----------|---------------------|-------|-----------------------|
|  |    | 2021      | 00 | 2021        | ь  | 2021        |    | 2022      |          | 2022 <sup>(1)</sup> | 1Q22  | 2Q21                  |
| Assets   |    |           |    |             |    |             | -  |           |          |                     |       |                       |
| Cash and due from banks (including segregated cash and other deposits)         | \$ | 27,117    | \$ | 28,906      | \$ | 27,515      | \$ | 27,768    | \$       | 24,902              | (10%) | (8%)                  |
| Deposits with banks, net of allowance  |    | 272,121   |    | 294,902     |    | 234,518     |    | 244,319   |          | 259,128             | 6%    | (5%)                  |
| Securities borrowed and purchased under agreements to resell, net of allowance |    | 309,047   |    | 337,696     |    | 327,288     |    | 345,410   |          | 361,334             | 5%    | 17%                   |
| Brokerage receivables, net of allowance  |    | 61,138    |    | 59,487      |    | 54,340      |    | 89,218    |          | 80,486              | (10%) | 32%                   |
| Trading account assets   |    | 370,950   |    | 342,914     |    | 331,945     |    | 357,997   |          | 340,875             | (5%)  | (8%)                  |
| Investments  |    |           |    |             |    |             |    |           |          |                     |       |                       |
| Available-for-sale debt securities, net of allowance                           |    | 302,977   |    | 295,573     |    | 288,522     |    | 264,774   |          | 238,499             | (10%) | (21%)                 |
| Held-to-maturity debt securities, net of allowance                             |    | 176,742   |    | 198,056     |    | 216,963     |    | 242,547   |          | 267,592             | 10%   | 51%                   |
| Equity securities  |    | 7,344     |    | 7,220       |    | 7,337       |    | 7,281     |          | 7,787               | 7%    | 6%                    |
| Total investments  |    | 487,063   |    | 500,849     |    | 512,822     |    | 514,602   |          | 513,878             | -     | 6%                    |
| Loans, net of unearned income  |    |           |    |             |    |             |    |           |          |                     |       |                       |
| Consumer <sup>(2)</sup>  |    | 380,804   |    | 369,292     |    | 376,534     |    | 350,328   |          | 355,605             | 2%    | (7%)                  |
| Corporate <sup>(3)</sup>   |    | 296,030   |    | 295,472     |    | 291,233     |    | 309,341   |          | 301,728             | (2%)  | 2%                    |
| Loans, net of unearned income  |    | 676,834   |    | 664,764     |    | 667,767     |    | 659,669   |          | 657,333             | `-    | (3%)                  |
| Allowance for credit losses on loans (ACLL)                                    |    | (19,238)  |    | (17,715)    |    | (16,455)    |    | (15,393)  |          | (15,952)            | (4%)  | 17%                   |
| Total loans, net   |    | 657,596   |    | 647,049     |    | 651,312     | -  | 644,276   |          | 641,381             | `-    | (2%)                  |
| Goodwill   |    | 22,060    |    | 21,573      |    | 21,299      |    | 19,865    |          | 19,597              | (1%)  | (11%)                 |
| Intangible assets (including MSRs)   |    | 4,687     |    | 4,553       |    | 4,495       |    | 4,522     |          | 4,526               | - '   | (3%)                  |
| Other assets, net of allowance   |    | 116,089   |    | 123,947     |    | 125,879     |    | 146,128   |          | 134,797             | (8%)  | 16%                   |
| Total assets   | \$ | 2,327,868 | \$ | 2,361,876   | \$ | 2,291,413   | \$ | 2,394,105 | \$       | 2,380,904           | (1%)  | 2%                    |
| Total assets   | Ψ  | 2,327,000 | Ψ  | 2,301,070   | Ψ  | 2,231,413   | Ψ  | 2,004,100 | <u> </u> | 2,000,004           | (170) | 2 /0                  |
| Liabilities  |    |           |    |             |    |             |    |           |          |                     |       |                       |
| Non-interest-bearing deposits in U.S. offices                                  | \$ | 149,373   | \$ | 145,103     | \$ | 158,552     | \$ | 153.666   | \$       | 147.214             | (4%)  | (1%)                  |
| Interest-bearing deposits in U.S. offices                                      | Ψ  | 485,589   | Ψ  | 567,902     | Ψ  | 543,283     | Ψ  | 557,327   | Ψ        | 565,785             | 2%    | 17%                   |
| Total U.S. deposits  | -  | 634,962   |    | 713,005     |    | 701,835     |    | 710,993   |          | 712,999             | -     | 12%                   |
| Non-interest-bearing deposits in offices outside the U.S.                      |    | 101,723   | -  | 94,016      |    | 97,270      | -  | 98,579    | _        | 100,266             | 2%    | (1%)                  |
| Interest-bearing deposits in offices outside the U.S.                          |    | 573,596   |    | 540,507     |    | 518,125     |    | 524,139   |          | 508,583             | (3%)  | (11%)                 |
| Total international deposits   |    | 675,319   |    | 634,523     |    | 615,395     |    | 622,718   |          | 608,849             | (2%)  | (10%)                 |
| Total international deposits   |    | 073,319   | -  | 034,323     |    | 013,393     |    | 022,710   |          | 000,049             | (270) | (1070)                |
| Total deposits   |    | 1,310,281 |    | 1,347,528   |    | 1,317,230   |    | 1,333,711 |          | 1,321,848           | (1%)  | 1%                    |
| Securities loaned and sold under agreements to resell                          |    | 221,817   |    | 209.184     |    | 191,285     |    | 204,494   |          | 198,472             | (3%)  | (11%)                 |
| Brokerage payables   |    | 59,416    |    | 60,501      |    | 61,430      |    | 91,324    |          | 96,474              | 6%    | 62%                   |
| Trading account liabilities  |    | 174,706   |    | 179,286     |    | 161,529     |    | 188,059   |          | 180,453             | (4%)  | 3%                    |
| Short-term borrowings  |    | 31,462    |    | 29,683      |    | 27,973      |    | 30.144    |          | 40,054              | 33%   | 27%                   |
| Long-term debt   |    | 264,575   |    | 258,274     |    | 254,374     |    | 253,954   |          | 257,425             | 1%    | (3%)                  |
| Other liabilities <sup>(4)</sup>   |    | 62.701    |    | 75.810      |    | 74.920      |    | 94.066    |          | 86,552              | (8%)  | 38%                   |
| Total liabilities  | \$ | 2,124,958 | \$ | 2,160,266   | \$ | 2,088,741   | \$ | 2,195,752 | \$       | 2,181,278           | (1%)  | <b>3%</b>             |
| Total liabilities  | Ψ. | 2,124,330 | φ  | 2,100,200   | Ψ  | 2,000,741   | Ψ  | 2,190,702 | Ψ        | 2,101,270           | (1/0) | 3 /0                  |
| Equity   |    |           |    |             |    |             |    |           |          |                     |       |                       |
| Stockholders' equity   |    |           |    |             |    |             |    |           |          |                     |       |                       |
| Preferred stock  | \$ | 17,995    | \$ | 17,995      | \$ | 18,995      | \$ | 18,995    | \$       | 18,995              | _     | 6%                    |
|  | Ψ  |           | Ψ  | · ·         | Ψ  | ·           | Ψ  |           | Ψ        |                     |       | 070                   |
| Common stock   |    | 31        |    | 31          |    | 31          |    | 31        |          | 31                  | -     | -                     |
| Additional paid-in capital   |    | 107,820   |    | 107,922     |    | 108,003     |    | 108,050   |          | 108,210             | -     | -                     |
| Retained earnings  |    | 179,686   |    | 183,024     |    | 184,948     |    | 187,962   |          | 191,261             | 2%    | 6%                    |
| Treasury stock, at cost  |    | (68,253)  |    | (71,246)    |    | (71,240)    |    | (73,744)  |          | (73,988)            | -     | (8%)                  |
| Accumulated other comprehensive income (loss) (AOCI) <sup>(5)</sup>            |    | (35,120)  |    | (36,851)    |    | (38,765)    |    | (43,585)  |          | (45,495)            | (4%)  | (30%)                 |
| Total common equity  | \$ | 184,164   | \$ | 182,880     | \$ | 182,977     | \$ | 178,714   | \$       | 180,019             | 1%    | (2%)                  |
|  |    |           |    |             |    |             |    |           |          |                     |       |                       |
| Total Citigroup stockholders' equity   | \$ | 202,159   | \$ | 200,875     | \$ | 201,972     | \$ | 197,709   | \$       | 199,014             | 1%    | (2%)                  |
| Noncontrolling interests   |    | 751       |    | 735         |    | 700         |    | 644       |          | 612                 | (5%)  | (19%)                 |
| Total equity   |    | 202,910   |    | 201,610     |    | 202,672     |    | 198,353   |          | 199,626             | 1%    | (2%)                  |
| Total liabilities and equity   | \$ | 2,327,868 | \$ | 2,361,876   | \$ | 2,291,413   | \$ | 2,394,105 | \$       | 2,380,904           | (1%)  | 2%                    |
|  |    |           |    |             |    |             |    |           |          |                     |       |                       |

<sup>(1)</sup> Preliminary.

#### NM Not meaningful.

<sup>(2)</sup> Consumer loans include loans managed by PBWM and Legacy Franchises (other than Mexico Small Business & Middle-Market Banking (Mexico SBMM) loans).

<sup>(3)</sup> Corporate loans include loans managed by ICG and Legacy Franchises-Mexico SBMM.

<sup>(4)</sup> Includes allowance for credit losses for unfunded lending commitments. See page 15.

<sup>(5)</sup> As discussed in footnote 2 on page 1, Citi's third quarter of 2021 results include an approximate \$680 million loss on sale (an approximate \$580 million after-tax), related to Citi's agreement to sell its Australia consumer banking business. The loss primarily reflects the impact of an approximate \$625 million (\$475 million (after-tax)) currency translation adjustment (CTA) loss (net of hedges) at September 30, 2021, December 31, 2021 and March 31, 2022, already reflected in the Accumulated Other Comprehensive Income (AOCI) component of equity. The sale closed during the second quarter of 2022, and the CTA balance was removed from the AOCI component of equity as of the end of the second quarter of 2022, resulting in a neutral impact from CTA to Citi's Common Equity Tier 1 Capital.

## OPERATING SEGMENT AND REPORTING UNIT DETAILS

(In millions of dollars)

|   | 2Q<br>2021   | 3Q<br>2021   | 4Q<br>2021   | 1Q<br>2022   | 2Q<br>2022   | 2Q22 Ind<br>(Decrease<br>1Q22 | crease/<br>se) from<br>2Q21 |    | Six<br>Months<br>2021 | ı  | Six<br>Months<br>2022 | YTD 2022 vs.<br>YTD 2021 Increase/<br>(Decrease) |
|---|--------------|--------------|--------------|--------------|--------------|-------------------------------|-----------------------------|----|-----------------------|----|-----------------------|--|
| Net revenues  |              |              |              |              | <br>         |                               |                             |    |                       |    |                       |  |
| Institutional Clients Group                         | \$<br>9,549  | \$<br>9,991  | \$<br>8,908  | \$<br>11,160 | \$<br>11,419 | 2%                            | 20%                         | \$ | 20,937                | \$ | 22,579                | 8%   |
| Personal Banking and Wealth Management              | 5,698        | 5,852        | 5,785        | 5,905        | 6,029        | 2%                            | 6%                          | 1  | 11,690                |    | 11,934                | 2%   |
| Legacy Franchises                                   | 2,279        | 1,536        | 2,193        | 1,931        | 1,935        | -                             | (15%)                       | ì  | 4,522                 |    | 3,866                 | (15%)  |
| Corporate/Other                                     | 227          | 68           | 131          | 190          | 255          | 34%                           | 12%                         |    | 271                   |    | 445                   | 64%  |
| Total net revenues                                  | \$<br>17,753 | \$<br>17,447 | \$<br>17,017 | \$<br>19,186 | \$<br>19,638 | 2%                            | 11%                         | \$ | 37,420                | \$ | 38,824                | 4%   |
| Income from continuing operations                   |              |              |              |              |              |                               |                             |    |                       |    |                       |  |
| Institutional Clients Group                         | \$<br>3,433  | \$<br>3,115  | \$<br>2,330  | \$<br>2,658  | \$<br>3,978  | 50%                           | 16%                         | \$ | 8,863                 | \$ | 6,636                 | (25%)  |
| Personal Banking and Wealth Management              | 1,805        | 1,896        | 1,613        | 1,860        | 553          | (70%)                         | (69%)                       | 1  | 4,225                 |    | 2,413                 | (43%)  |
| Legacy Franchises                                   | 492          | (201)        | (620)        | (385)        | (15)         | 96%                           | NM                          | 1  | 812                   |    | (400)                 | NM   |
| Corporate/Other                                     | 463          | (141)        | (144)        | 192          | 273          | 42%                           | (41%)                       |    | 270                   |    | 465                   | 72%  |
| Income from continuing operations                   | \$<br>6,193  | \$<br>4,669  | \$<br>3,179  | \$<br>4,325  | \$<br>4,789  | 11%                           | (23%)                       | \$ | 14,170                | \$ | 9,114                 | (36%)  |
| Discontinued operations                             | 10           | (1)          | -            | (2)          | (221)        | NM                            | NM                          |    | 8                     |    | (223)                 | NM   |
| Net income attributable to noncontrolling interests | 10           | 24           | 6            | 17           | 21           | 24%                           | NM                          |    | 43                    |    | 38                    | (12%)  |
| Net income  | \$<br>6,193  | \$<br>4,644  | \$<br>3,173  | \$<br>4,306  | \$<br>4,547  | 6%                            | (27%)                       | \$ | 14,135                | \$ | 8,853                 | (37%)  |

NM Not meaningful.

#### INSTITUTIONAL CLIENTS GROUP

(In millions of dollars, except as otherwise noted)

| (iii millions of dollars, except as otherwise noted)   | 2Q<br>2021           | 3Q<br>2021 | 4Q<br>2021           | 1Q<br>2022           | 2Q<br>2022           |             | Increase/<br>ease) from<br>2Q21 | Six<br>Months<br>2021 | Six<br>Months<br>2022 | YTD 2022 vs.<br>YTD 2021 Increase/<br>(Decrease) |
|--|----------------------|------------|----------------------|----------------------|----------------------|-------------|---------------------------------|-----------------------|-----------------------|--|
| Commissions and fees   | \$ 1,071             | \$ 1,055   | \$ 1,064             | \$ 1,130             | \$ 1,125             | -           | 5%                              | 2,181                 | 2,255                 | 3%   |
| Administration and other fiduciary fees  | 698                  |            | 662                  | 672                  | 732                  | 9%          | 5%                              | 1,355                 | 1,404                 | 4%   |
| Investment banking   | 1,568                | 1,685      | 1,669                | 1,039                | 990                  | (5%)        | (37%)                           | 3,355                 | 2,029                 | (40%)  |
| Principal transactions   | 2,135                | 2,229      | 1,654                | 4,442                | 4,358                | (2%)        | NM                              | 5,880                 | 8,800                 | 50%  |
| Other  | 317                  |            | 91                   | 93                   | (306)                | NM          | NM                              | 673                   | (213)                 | NM   |
| Total non-interest revenue   | 5,789                |            | 5,140                | 7,376                | 6,899                | (6%)        | 19%                             | 13,444                | 14,275                | 6%   |
| Net interest income (including dividends)  | 3,760                |            | 3,768                | 3,784                | 4,520                | 19%         | 20%                             | 7,493                 | 8,304                 | 11%  |
| Total revenues, net of interest expense  | 9,549                | .,         | 8,908                | 11,160               | 11,419               | 2%          | 20%                             | 20,937                | 22,579                | 8%   |
| Total operating expenses   | 5,829                |            | 6,225                | 6,723                | 6,434                | (4%)        | 10%                             | 11,761                | 13,157                | 12%  |
| Net credit losses on loans   | 68                   |            | 82                   | 30                   | 18                   | (40%)       | (74%)                           | 243                   | 48                    | (80%)  |
| Credit reserve build / (release) for loans Provision for credit losses on unfunded lending commitments | (812<br>47           |            | (192)<br>(181)       | 596<br>352           | (76)<br>(169)        | NM<br>NM    | 91%<br>NM                       | (1,915)<br>(559)      | 520<br>183            | NM<br>NM   |
| Provisions for credit losses for HTM debt securities and other assets                                  | 3                    | ( - /      | 10                   | (7)                  | 25                   | NM          | NM                              | (2)                   | 18                    | NM   |
| Provision for credit losses  | (694                 |            | (281)                | 971                  | (202)                | NM          | 71%                             | (2,233)               | 769                   | NM   |
| Income from continuing operations before taxes   | 4,414                |            | 2,964                | 3,466                | 5,187                | 50%         | 18%                             | 11,409                | 8,653                 | (24%)  |
| Income taxes   | 981                  |            | 634                  | 808                  | 1,209                | 50%         | 23%                             | 2,546                 | 2,017                 | (21%)  |
| Income from continuing operations  | 3,433                |            | 2,330                | 2,658                | 3,978                | 50%         | 16%                             | 8,863                 | 6,636                 | (25%)  |
| Noncontrolling interests   | 12                   |            | 10                   | 18                   | 17                   | (6%)        | 42%                             | 49                    | 35                    | (29%)  |
| Net income   | \$ 3,421<br>\$ 1,654 |            | \$ 2,320<br>\$ 1.613 | \$ 2,640<br>\$ 1,704 | \$ 3,961<br>\$ 1,700 | 50%         | <b>16%</b><br>3%                | \$ 8,814              | \$ 6,601              | (25%)  |
| EOP assets (in billions) Average assets (in billions)  | \$ 1,654<br>1,667    |            | \$ 1,613<br>1,698    | \$ 1,704<br>1,685    | \$ 1,700<br>1,698    | 1%          | 3%<br>2%                        | 1,658                 | 1,692                 | 2%   |
| Efficiency ratio   | 619                  |            | 70%                  | 60%                  | 56%                  | (400)       |                                 | ps 56%                | 58%                   | 200 bps  |
| ·  | 0.7                  | 0070       |                      | 0070                 | 0070                 | (.00)       | Dpc (000) D                     |                       | 0070                  | 200 200  |
| Revenue by reporting unit  |                      |            |                      |                      |                      | 470/        | 000/                            |                       |                       | 000/   |
| Services<br>Markets  | \$ 3,140<br>4,255    |            | \$ 3,258<br>3,343    | \$ 3,448<br>5,826    | \$ 4,023<br>5,320    | 17%<br>(9%) | 28%<br>25%                      | \$ 6,140<br>10,188    | \$ 7,471<br>11,146    | 22%<br>9%  |
| Banking  | 2,154                |            | 2,307                | 1,886                | 2,076                | 10%         | (4%)                            | 4,609                 | 3,962                 | (14%)  |
| Total revenues, net of interest expense  | \$ 9,549             |            | \$ 8,908             | \$ 11,160            | \$ 11,419            | 2%          | 20%                             | \$ 20,937             | \$ 22,579             | 8%   |
| Total revenues, her of interest expense  | \$ 9,049             | \$ 9,991   | \$ 0,900             | \$ 11,100            | \$ 11,419            | 2 /0        | 2070                            | \$ 20,937             | φ 22,379              | 876  |
| Revenue by region  |                      |            |                      |                      |                      |             |                                 |                       |                       |  |
| North America  | \$ 3,279             |            | \$ 3,278             | \$ 3,722             | \$ 4,410             | 18%         | 34%                             | \$ 7,754              | \$ 8,132              | 5%   |
| EMEA   | 3,127                |            | 2,705                | 4,030                | 3,566                | (12%)       | 14%                             | 6,729                 | 7,596                 | 13%  |
| Latin America<br>Asia  | 1,035<br>2,108       |            | 1,113<br>1,812       | 1,141<br>2,267       | 1,266<br>2,177       | 11%<br>(4%) | 22%<br>3%                       | 2,035<br>4,419        | 2,407<br>4,444        | 18%<br>1%  |
| Total revenues, net of interest expense  | \$ 9,549             |            | \$ 8,908             | \$ 11,160            | \$ 11,419            | 2%          | 20%                             | \$ 20,937             | \$ 22,579             | 8%   |
| Total levelides, liet of litterest expense   | Ψ 5,545              | ψ 3,331    | ψ 0,900              | ¥ 11,100             | Ψ 11,413             | 2 70        | 2070                            | \$ 20,937             | Ψ 22,319              | 070  |
| Income (loss) from continuing operations by region   |                      |            |                      |                      |                      |             |                                 |                       |                       |  |
| North America  | \$ 1,074             |            | \$ 768<br>672        | \$ 589               | \$ 1,501             | NM<br>26%   | 40%<br>6%                       | \$ 3,603              | \$ 2,090              | (42%)  |
| EMEA<br>Latin America  | 1,101<br>507         |            | 473                  | 928<br>359           | 1,172<br>544         | 26%<br>52%  | 6%<br>7%                        | 2,541<br>1,007        | 2,100<br>903          | (17%)<br>(10%)                                   |
| Asia   | 751                  | 827        | 417                  | 782                  | 761                  | (3%)        | 1%                              | 1,712                 | 1,543                 | (10%)  |
| Income from continuing operations  | \$ 3,433             |            | \$ 2,330             | \$ 2,658             | \$ 3,978             | 50%         | 16%                             | \$ 8,863              | \$ 6,636              | (25%)  |
| - 1  | <del> </del>         |            |                      |                      |                      |             |                                 |                       |                       | , ,  |
| Average loans by reporting unit (in billions)  |                      |            |                      |                      |                      |             |                                 | 1                     |                       |  |
| Services   | \$ 74                |            | \$ 77                | \$ 81                | \$ 85                | 5%          | 15%                             | \$ 72                 | \$ 82                 | 14%  |
| Banking<br>Markets   | 197<br>16            |            | 195<br>17            | 194<br>14            | 199<br>13            | 3%<br>(7%)  | 1%<br>(19%)                     | 197<br>15             | 197<br>14             | (7%)   |
| Total  | \$ 287               |            | \$ 289               | \$ 289               | \$ 297               | 3%          | 3%                              | \$ 284                | \$ 293                | 3%   |
|  | <del></del>          |            |                      |                      | · <del></del>        |             |                                 |                       |                       |  |
| Average deposits by reporting unit (in billions)   |                      |            |                      |                      |                      |             |                                 |                       |                       |  |
| Treasury and trade solutions (TTS)   | \$ 652               |            | \$ 684               | \$ 664               | \$ 665               | -           | 2%                              | \$ 652                | \$ 664                | 2%   |
| Securities services  | 137                  |            | 140                  | 135                  | 137                  | 1%          | -                               | 133                   | 136                   | 2%   |
| Services<br>Markets  | 789<br>29            |            | 824<br>28            | 799<br>27            | 802<br>28            | 4%          | 2%<br>(3%)                      | 785<br>29             | 800<br>28             | 2%<br>(3%)                                       |
| Total  | \$ 818               |            | \$ 852               | \$ 826               | \$ 830               | 4 70        | 1%                              | \$ 814                | \$ 828                | 2%   |
|  | -                    |            |                      |                      |                      |             |                                 | *                     |                       |  |
| Services Key Drivers (in billions of dollars, except as otherwise noted)                               |                      |            |                      |                      |                      |             |                                 | 1                     |                       |  |
| AUC/AUA (in trillions of dollars)  | \$ 22.7              |            | \$ 23.7              | \$ 23.0              | \$ 21.2              | (8%)        | (7%)                            | 105 -                 |                       | 170/   |
| Cross border transaction value   | \$ 67.8              |            | \$ 78.2              | \$ 75.6<br>36.1      | \$ 79.3              | 5%<br>2%    | 17%<br>2%                       | \$ 132.3              | \$ 154.9<br>72.8      | 17%<br>2%  |
| U.Sdollar clearing volume (in millions)  Commercial card spend volume                                  | 36.0<br>\$ 9.3       |            | 37.8<br>\$ 11.4      | 36.1<br>\$ 11.4      | 36.7<br>\$ 15.0      | 2%<br>32%   | 2%<br>61%                       | 71.4<br>\$ 16.7       | \$ 26.4               | 2%<br>58%  |
| Commercial card sperid volume  | φ 9.3                | φ 10.5     | ψ 11.4               | Ψ 11.4               | ψ 10.0               | JZ /0       | U 1 /0                          | 10.7                  | ψ 20.4                | JU /0  |
|  |                      |            |                      |                      |                      |             |                                 |                       |                       |  |

NM Not meaningful.

(In millions of dollars, except as otherwise noted)

| (In millions of dollars, except as otherwise noted)                          | 2Q                  | 3Q        | 4Q       | 1Q        | 2Q         |       | ncrease/<br>ase) from | Six<br>Months | Six<br>Months    | YTD 2022 vs.<br>YTD 2021 Increase/ |
|--|---------------------|-----------|----------|-----------|------------|-------|-----------------------|---------------|------------------|------------------------------------|
|  | 2021                | 2021      | 2021     | 2022      | 2022       | 1Q22  | 2Q21                  | 2021          | 2022             | (Decrease)                         |
| Services   | <del></del>         |           |          |           |            |       | ·                     |               |                  |                                    |
| Net interest income  | \$ 1,640            | \$ 1,613  | \$ 1,682 | \$ 1,907  | \$ 2,327   | 22%   | 42%                   | \$ 3,257      | \$ 4,234         | 30%                                |
| Non-interest revenue   | 1,500               | 1,528     | 1,576    | 1,541     | 1,696      | 10%   | 13%                   | 2,883         | 3,237            | 12%                                |
| Total Services revenues  | \$ 3,140            | \$ 3,141  | \$ 3,258 | \$ 3,448  | \$ 4,023   | 17%   | 28%                   | \$ 6,140      | \$ 7,471         | 22%                                |
| Net interest income  | \$ 1,427            | \$ 1,389  | \$ 1,444 | \$ 1,659  | \$ 2,026   | 22%   | 42%                   | \$ 2,832      | \$ 3,685         | 30%                                |
| Non-interest revenue   | 858                 | 908       | 960      | 931       | 1,003      | 8%    | 17%                   | 1,641         | 1,934            | 18%                                |
| Treasury and trade solutions   | \$ 2,285            | \$ 2,297  | \$ 2,404 | \$ 2,590  | \$ 3,029   | 17%   | 33%                   | \$ 4,473      | \$ 5,619         | 26%                                |
| Net interest income  | \$ 213              | \$ 224    | \$ 238   | \$ 248    | \$ 301     | 21%   | 41%                   | \$ 425        | \$ 549           | 29%                                |
| Non-interest revenue   | 642                 | 620       | 616      | 610       | 693        | 14%   | 8%                    | 1,242         | 1,303            | 5%                                 |
| Securities services  | \$ 855              | \$ 844    | \$ 854   | \$ 858    | \$ 994     | 16%   | 16%                   | \$ 1,667      | \$ 1,852         | 11%                                |
| Markets  | <i></i>             |           |          |           |            |       |                       |               |                  |                                    |
| Net interest income  | \$ 1,379            | \$ 1,265  | \$ 1,250 | \$ 1,109  | \$ 1,383   | 25%   | -                     | \$ 2,688      | \$ 2,492         | (7%)                               |
| Non-interest revenue   | 2,876               | 3,122     | 2,093    | 4,717     | 3,937      | (17%) | 37%                   | 7,500         | 8,654            | 15%                                |
| Total Markets revenues   | \$ 4,255            | \$ 4,387  | \$ 3,343 | \$ 5,826  | \$ 5,320   | (9%)  | 25%                   | \$ 10,188     | \$ 11,146        | 9%                                 |
| Fixed income markets   | \$ 3,111            | \$ 3,040  | \$ 2,425 | \$ 4,299  | \$ 4,084   | (5%)  | 31%                   | \$ 7,457      | \$ 8,383         | 12%                                |
| Equity markets   | 1,144               | 1,347     | 918      | 1,527     | 1,236      | (19%) | 8%                    | 2,731         | 2,763            | 1%                                 |
| Total  | \$ 4,255            | \$ 4,387  | \$ 3,343 | \$ 5,826  | \$ 5,320   | (9%)  | 25%                   | \$ 10,188     | \$ 11,146        | 9%                                 |
| Rates and currencies   | \$ 1,978            | \$ 2,112  | \$ 1,721 | \$ 3,231  | \$ 3,277   | 1%    | 66%                   | \$ 5,002      | \$ 6,508         | 30%                                |
| Spread products / other fixed income   | 1,133               | 928       | 704      | 1,068     | 807        | (24%) | (29%)                 | 2,455         | 1,875            | (24%)                              |
| Total fixed income markets revenues  | \$ 3,111            | \$ 3,040  | \$ 2,425 | \$ 4,299  | \$ 4,084   | (5%)  | 31%                   | \$ 7,457      | \$ 8,383         | 12%                                |
| Banking  |                     |           |          |           |            |       |                       |               |                  |                                    |
| Net interest income  | \$ 741              | \$ 860    | \$ 836   | \$ 768    | \$ 810     | 5%    | 9%                    | \$ 1,548      | \$ 1,578         | 2%                                 |
| Non-interest revenue   | 1,413               | 1,603     | 1,471    | 1,118     | 1,266      | 13%   | (10%)                 | 3,061         | 2,384            | (22%)                              |
| Total Banking revenues, including gain/(loss) on loan hedges                 | \$ 2,154            | \$ 2,463  | \$ 2,307 | \$ 1,886  | \$ 2,076   | 10%   | (4%)                  | \$ 4,609      | \$ 3,962         | (14%)                              |
| Investment banking   |                     |           |          |           |            |       |                       |               |                  |                                    |
| Advisory   | \$ 405              | \$ 539    | \$ 571   | \$ 347    | \$ 357     | 3%    | (12%)                 | \$ 686        | \$ 704           | 3%                                 |
| Equity underwriting  | 484                 | 468       | 462      | 185       | 177        | (4%)  | (63%)                 | 1,319         | 362              | (73%)                              |
| Debt underwriting  | <u>614</u><br>1.503 | 1,777     | 1,553    | 1.028     | 271<br>805 | (45%) | (56%)                 | 1,296         | 767<br>1.833     | (41%)                              |
| Total investment banking   | 688                 |           |          | ,         |            | (22%) | (46%)                 | 3,301         | ,                | (44%)                              |
| Corporate lending - excluding gain/(loss) on loan hedges <sup>(1)</sup>      |                     | 732       | 733      | 689       | 777        | 13%   | 13%                   | 1,423         | 1,466            | 3%                                 |
| Total Banking revenues (ex-gain/(loss) on loan hedges) <sup>(1)</sup>        | \$ 2,191            | \$ 2,509  | \$ 2,286 | \$ 1,717  | \$ 1,582   | (8%)  | (28%)                 | \$ 4,724      | \$ 3,299         | (30%)                              |
| Gain/(loss) on loan hedges <sup>(1)</sup>                                    | (37)                | (46)      | 21       | 169       | 494        | NM    | NM                    | (115)         | 663              | NM                                 |
| Total Banking revenues including gain/(loss) on loan hedges <sup>(1)</sup>   | \$ 2,154            | \$ 2,463  | \$ 2,307 | \$ 1,886  | \$ 2,076   | 10%   | (4%)                  | \$ 4,609      | \$ 3,962         | (14%)                              |
| Total ICG revenues, net of interest expense                                  | \$ 9.549            | \$ 9.991  | \$ 8.908 | \$ 11.160 | \$ 11.419  | 2%    | 20%                   | \$ 20.937     | \$ 22.579        | 8%                                 |
| Taxable-equivalent adjustments <sup>(2)</sup>                                | \$ 9,549<br>181     | 105       | 159      | 100       | 116        | 16%   | (36%)                 | 20,937        | \$ 22,579<br>216 | (27%)                              |
| . ,  |                     |           |          |           | 110        |       | ` '                   |               |                  | ` '                                |
| Total ICG revenues - including taxable-equivalent adjustments <sup>(2)</sup> | \$ 9,730            | \$ 10,096 | \$ 9,067 | \$ 11,260 | \$ 11,535  | 2%    | 19%                   | \$ 21,232     | \$ 22,795        | 7%                                 |

<sup>(1)</sup> Credit derivatives are used to economically hedge a portion of the corporate loan portfolio that includes both accrual loans and loans at fair value. Gain/(loss) on loan hedges includes the mark-to-market on the credit derivatives partially offset by the mark-to-market on the loans in the portfolio that are at fair value. Hedges on accrual loans reflect the mark-to-market on credit derivatives used to economically hedge the corporate loan accrual portfolio. The fixed premium costs of these hedges are netted against the corporate lending revenues to reflect the cost of credit protection. Citigroup's results of operations excluding the impact of gain/(loss) on loan hedges are non-GAAP financial measures.

NM Not meaningful.

<sup>(2)</sup> Primarily relates to income tax credits related to affordable housing and alternative energy investments as well as tax exempt income from municipal bond investments.

#### PERSONAL BANKING AND WEALTH MANAGEMENT

(In millions of dollars, except as otherwise noted)

| (,   |    | 2Q      |    | 3Q    |    | 4Q    |    | 1Q      |    | 2Q    | (De   | 22 Increa<br>crease) fi | rom   | _   | Six<br>Months |          | Six<br>Months | YTD 2022 vs.<br>YTD 2021 Increase | e/  |
|--|----|---------|----|-------|----|-------|----|---------|----|-------|-------|-------------------------|-------|-----|---------------|----------|---------------|-----------------------------------|-----|
|  | 2  | 2021    |    | 2021  |    | 2021  |    | 2022    |    | 2022  | 1Q22  |                         | 2Q21  | — , | 2021          |          | 2022          | (Decrease)                        |     |
| Net interest income  | \$ | 4,985   | \$ | 5,174 | \$ | 5,322 | \$ | 5,385   | \$ | 5,569 | 3%    |                         | 12%   |     | \$ 10,15      | 0 9      | \$ 10,954     | 8%                                |     |
| Non-interest revenue   |    | 713     |    | 678   |    | 463   |    | 520     |    | 460   | (12%) |                         | (35%) | 1   | 1,54          | 0        | 980           | (36%)                             |     |
| Total revenues, net of interest expense                        |    | 5,698   |    | 5,852 |    | 5,785 |    | 5,905   |    | 6,029 | `2%´  |                         | `6%´  | Ī   | 11,69         | 0        | 11,934        | 2%                                |     |
| Total operating expenses                                       |    | 3,547   |    | 3,624 |    | 4,017 |    | 3,889   |    | 3,985 | 2%    |                         | 12%   |     | 6,96          | 9        | 7,874         | 13%                               |     |
| Net credit losses on loans                                     |    | 862     |    | 641   |    | 568   |    | 691     |    | 699   | 1%    |                         | (19%) |     | 1,85          |          | 1,390         | (25%)                             |     |
| Credit reserve build / (release) for loans                     |    | (1,040) |    | (836) |    | (866) |    | (1,062) |    | 638   | NM    |                         | NM    | ļ   | (2,58         |          | (424)         | 84%                               |     |
| Provision for credit losses on unfunded lending commitments    |    | 5       |    | (7)   |    | (3)   |    | (2)     |    | 13    | NM    |                         | NM    | - 1 |               | 6)       | 11            | NM                                |     |
| Provisions for benefits and claims, and other assets           |    | 3       |    | 1     |    | 5     |    | (3)     |    | 5     | NM    |                         | 67%   | 1   |               | 9        | 2             | (78%)                             |     |
| Provisions for credit losses and for benefits and claims (PBC) |    | (170)   |    | (201) |    | (296) |    | (376)   |    | 1,355 | NM    |                         | NM    | 1   | (72           |          | 979           | NM                                |     |
| Income (loss) from continuing operations before taxes          |    | 2,321   |    | 2,429 |    | 2,064 |    | 2,392   |    | 689   | (71%) |                         | (70%) | 1   | 5,44          |          | 3,081         | (43%)                             |     |
| Income taxes (benefits)  |    | 516     |    | 533   |    | 451   |    | 532     |    | 136   | (74%) |                         | (74%) | 1   | 1,22          |          | 668           | (45%)                             |     |
| Income (loss) from continuing operations                       |    | 1,805   |    | 1,896 |    | 1,613 |    | 1,860   |    | 553   | (70%) |                         | (69%) | 1   | 4,22          | 5        | 2,413         | (43%)                             |     |
| Noncontrolling interests                                       |    | -       |    |       |    |       |    | -       |    | =     | -     |                         | -     | Ĺ   | -             |          | -             | -                                 |     |
| Net income (loss)  | \$ | 1,805   | \$ | 1,896 | \$ | 1,613 | \$ | 1,860   | \$ | 553   | (70%) |                         | (69%) | Ĺ   | \$ 4,22       | 5 5      | \$ 2,413      | (43%)                             |     |
| EOP assets (in billions)                                       | \$ | 452     | \$ | 477   | \$ | 464   | \$ | 476     | \$ | 479   | 1%    |                         | 6%    | ſ   |               |          |               |                                   |     |
| Average assets (in billions)                                   |    | 458     |    | 474   |    | 476   |    | 474     |    | 474   | -     |                         | 3%    | - ! | 45            | 8        | 474           | 3%                                |     |
| Efficiency ratio   |    | 62%     |    | 62%   |    | 69%   |    | 66%     |    | 66%   | -     | bps                     | 400   | bps | 60            | %        | 66%           | 600                               | bps |
| Revenue by reporting unit and component                        |    |         |    |       |    |       |    |         |    |       |       |                         |       | - 1 |               |          |               |                                   |     |
| Branded cards  | \$ | 1.968   | \$ | 2.045 | \$ | 2,073 | \$ | 2,090   | \$ | 2,168 | 4%    |                         | 10%   | 1   | \$ 4,07       | 2 9      | \$ 4.258      | 5%                                |     |
| Retail services  | •  | 1,210   | •  | 1,277 | •  | 1,290 | *  | 1,299   | *  | 1,300 | -     |                         | 7%    | į   | 2,51          |          | 2,599         | 3%                                |     |
| Retail banking   |    | 618     |    | 629   |    | 624   |    | 595     |    | 656   | 10%   |                         | 6%    | ļ   | 1,25          |          | 1,251         | -                                 |     |
| U.S. Personal Banking  | -  | 3,796   |    | 3,951 |    | 3,987 | _  | 3,984   | _  | 4,124 | 4%    |                         | 9%    | - 1 | 7,84          |          | 8,108         | 3%                                |     |
| Private bank   | -  | 747     |    | 722   |    | 688   |    | 779     |    | 745   | (4%)  |                         | -     | - 1 | 1,53          |          | 1,524         | (1%)                              |     |
| Wealth at Work   |    | 171     |    | 172   |    | 177   |    | 183     |    | 170   | (7%)  |                         | (1%)  | - 1 | 34            |          | 353           | 3%                                |     |
| Citigold   |    | 984     |    | 1,007 |    | 933   |    | 959     |    | 990   | 3%    |                         | 1%    | i   | 1,97          |          | 1,949         | (1%)                              |     |
| Global Wealth Management                                       |    | 1,902   |    | 1,901 |    | 1,798 |    | 1,921   |    | 1,905 | (1%)  |                         | -     | ì   | 3,85          |          | 3,826         | (1%)                              |     |
| Total  | •  | 5,698   | \$ | 5,852 | \$ | 5,785 | \$ | 5,905   | \$ | 6,029 | 2%    |                         | 6%    | ŀ   | \$ 11,69      |          |               | 2%                                |     |
| Total  | Ψ  | 3,030   | Ψ  | 3,032 | Ψ  | 3,703 | Ψ  | 3,303   | Ψ  | 0,023 | 270   |                         | 070   | -   | Ψ 11,03       | <u> </u> | Ψ 11,334      | 270                               |     |
| Average loans by reporting unit (in billions)                  |    |         |    |       |    |       |    |         |    |       |       |                         |       | - 1 |               |          |               |                                   |     |
| U.S. Personal Banking  | \$ | 157     | \$ | 158   | \$ | 162   | \$ | 161     | \$ | 167   | 4%    |                         | 6%    | - ! | \$ 15         | 8 9      | \$ 164        | 4%                                |     |
| Global Wealth Management                                       |    | 147     |    | 151   |    | 150   |    | 151     |    | 150   | (1%)  |                         | 2%    | - 1 | 14            |          | 151           | 3%                                |     |
| Total  | \$ | 304     | \$ | 309   | \$ | 312   | \$ | 312     | \$ | 317   | 2%    |                         | 4%    |     | \$ 30         | 4 5      | \$ 315        | 4%                                |     |
| Average deposits by reporting unit (in billions)               |    |         |    |       |    |       |    |         |    |       |       |                         |       |     |               |          |               |                                   |     |
| U.S. Personal Banking  | \$ | 113     | \$ | 114   | \$ | 114   | \$ | 118     | \$ | 116   | (2%)  |                         | 3%    | ì   | \$ 11         | 1 5      | \$ 117        | 5%                                |     |
| Global Wealth Management                                       |    | 297     |    | 310   | •  | 323   | •  | 329     |    | 319   | (3%)  |                         | 7%    | į   | 29            |          | 324           | 11%                               |     |
| Total  | \$ | 410     | \$ | 424   | \$ | 437   | \$ | 447     | \$ | 435   | (3%)  |                         | 6%    | İ   | \$ 40         | 4 5      |               | 9%                                |     |
|  |    |         |    |       |    |       |    |         |    |       | . ,   |                         |       | Ī   |               |          |               |                                   |     |

NM Not meaningful.

| U.S. Personal Banking Key Indicators (in billions of dollars, except as otherwise noted)  New account acquisitions (in thousands)  Branded cards  Retail services  Credit card spend volume  Branded cards  Retail services  Average loans <sup>(1)</sup> Branded cards  Retail services  EOP loans <sup>(1)</sup> Branded cards  Retail services | \$ | 907<br>2,792<br>103.5<br>23.6 |    | 995<br>2,526 |    | 1,069      |    | 2022       |    | 2022       | 1Q22         | 2Q21       |
|---|----|-------------------------------|----|--------------|----|------------|----|------------|----|------------|--------------|------------|
| New account acquisitions (in thousands)  Branded cards  Retail services  Credit card spend volume  Branded cards  Retail services  Average loans <sup>(1)</sup> Branded cards  Retail services  EOP loans <sup>(1)</sup> Branded cards  |    | 2,792<br>103.5                |    |              |    | 1 069      |    |            |    |            |              |            |
| Branded cards Retail services  Credit card spend volume Branded cards Retail services  Average loans <sup>(1)</sup> Branded cards Retail services  EOP loans <sup>(1)</sup> Branded cards   |    | 2,792<br>103.5                |    |              |    | 1 069      |    |            |    |            |              |            |
| Retail services  Credit card spend volume Branded cards Retail services  Average loans <sup>(1)</sup> Branded cards Retail services  EOP loans <sup>(1)</sup> Branded cards   |    | 2,792<br>103.5                |    |              |    | 1 069      |    |            |    |            |              |            |
| Credit card spend volume Branded cards Retail services Average loans <sup>(1)</sup> Branded cards Retail services EOP loans <sup>(1)</sup> Branded cards  |    | 103.5                         |    | 2,526        |    | 1,000      |    | 991        |    | 1,069      | 8%           | 18%        |
| Branded cards Retail services Average loans <sup>(1)</sup> Branded cards Retail services EOP loans <sup>(1)</sup> Branded cards   |    |                               |    |              |    | 3,126      |    | 2,178      |    | 2,634      | 21%          | (6%)       |
| Average loans <sup>(1)</sup> Branded cards Retail services EOP loans <sup>(1)</sup> Branded cards   | \$ | 23.6                          | \$ | 106.0        | \$ | 115.2      | \$ | 106.8      | \$ | 121.8      | 14%          | 18%        |
| Branded cards Retail services EOP loans <sup>(1)</sup> Branded cards  | \$ |                               |    | 22.7         |    | 27.1       |    | 21.4       |    | 26.1       | 22%          | 11%        |
| EOP loans <sup>(1)</sup> Branded cards  |    | 79.4                          | \$ | 81.9         | \$ | 84.5       | \$ | 84.0       | \$ | 87.9       | 5%           | 11%        |
| Branded cards   |    | 42.3                          |    | 42.4         |    | 43.8       |    | 44.2       |    | 44.8       | 1%           | 6%         |
| Retail services   | \$ | 82.1                          | \$ | 82.8         | \$ | 87.9       | \$ | 85.9       | \$ | 91.6       | 7%           | 12%        |
|   | •  | 42.7                          | •  | 42.7         | •  | 46.0       | •  | 44.1       | •  | 45.8       | 4%           | 7%         |
| NII as a % of average loans <sup>(2)</sup>  |    |                               |    |              |    |            |    |            |    |            |              |            |
| Branded cards   |    | 8.90%                         |    | 9.00%        |    | 8.93%      |    | 9.16%      |    | 8.86%      |              |            |
| Retail services   |    | 15.70%                        |    | 16.54%       |    | 16.55%     |    | 16.93%     |    | 17.32%     |              |            |
| NCLs as a % of average loans  |    |                               |    |              |    |            |    |            |    |            |              |            |
| Branded cards   |    | 2.36%                         |    | 1.73%        |    | 1.33%      |    | 1.46%      |    | 1.50%      |              |            |
| Retail services   |    | 3.09%                         |    | 2.23%        |    | 2.10%      |    | 2.31%      |    | 2.60%      |              |            |
| Loans 90+ days past due as a % of EOP loans   |    |                               |    |              |    |            |    |            |    |            |              |            |
| Branded cards   |    | 0.56%                         |    | 0.44%        |    | 0.44%      |    | 0.47%      |    | 0.46%      |              |            |
| Retail services   |    | 1.08%                         |    | 0.99%        |    | 1.05%      |    | 1.15%      |    | 1.16%      |              |            |
| Loans 30-89 days past due as a % of EOP loans   |    |                               |    |              |    |            |    |            |    |            |              |            |
| Branded cards   |    | 0.43%                         |    | 0.45%        |    | 0.46%      |    | 0.49%      |    | 0.47%      |              |            |
| Retail services   |    | 0.97%                         |    | 1.10%        |    | 1.17%      |    | 1.27%      |    | 1.27%      |              |            |
| Average deposits  | \$ | 113                           | \$ | 114          | \$ | 114        | \$ | 118        | \$ | 116        | (2%)         | 3%         |
| Branches (actual)   |    | 659                           |    | 658          |    | 658        |    | 658        |    | 658        | -            | -          |
| Mortgage originations   | \$ | 4.1                           | \$ | 3.4          | \$ | 3.4        | \$ | 3.1        | \$ | 4.1        | 32%          | -          |
| Global Wealth Management Key Indicators (in billions of dollars)  |    | 705                           | •  | 705          |    | 0.1.1      |    | 706        | •  | 700        | (70/)        | (00/)      |
| Client assets   | \$ | 790<br>147                    | \$ | 789<br>151   | \$ | 814<br>150 | \$ | 788<br>151 | \$ | 730<br>150 | (7%)         | (8%)<br>2% |
| Average loans Average deposits  |    | 297                           |    | 310          |    | 323        |    | 329        |    | 319        | (1%)<br>(3%) | 2%<br>7%   |
| U.S. mortgage originations  |    | 5.0                           |    | 310          |    |            |    |            |    |            |              |            |

Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.
 Net interest income includes certain fees that are recorded as interest revenue.

## LEGACY FRANCHISES<sup>(1)</sup>

(In millions of dollars, except as otherwise noted)

|   | 2Q<br>2021  |           | 3Q<br>2021   | :         | 4Q<br>2021  |           | 1Q<br>2022  |           | 2Q<br>2022   | 2Q22 Ind<br>(Decreas<br>1Q22   |  | M  | Six<br>onths<br>2021   | M  | Six<br>onths<br>2022  | YTD 2022 vs.<br>YTD 2021 Increase/<br>(Decrease)                  |
|---|---|-----------|--|-----------|---|-----------|---|-----------|--|--|--|----|--|----|---|---|
| Net interest income<br>Non-interest revenue <sup>(2)</sup><br><b>Total revenues, net of interest expense</b><br>Total operating expenses <sup>(3)</sup>   | \$<br>1,621<br>658<br><b>2,279</b><br>1,788   | \$        | 1,532<br>4<br><b>1,536</b><br>1,748  | \$        | 1,534<br>659<br><b>2,193</b><br>2,971                         | \$        | 1,508<br>423<br><b>1,931</b><br>2,293   | \$        | 1,474<br>461<br><b>1,935</b><br>1,814  | (2%)<br>9%<br>-<br>(21%)   | (9%)<br>(30%)<br><b>(15%)</b><br>1%                    | \$ | 3,184<br>1,338<br><b>4,522</b><br>3,540                                    | \$ | 2,982<br>884<br>3,866<br>4,107  | (6%)<br>(34%)<br><b>(15%)</b><br>16%                              |
| Net credit losses on loans Credit reserve build / (release) for loans Provision for credit losses on unfunded lending commitments Provisions for benefits and claims, HTM debt securities and other assets Provisions for credit losses and for benefits and claims (PBC) Income from continuing operations before taxes Income taxes (benefits) Income (loss) from continuing operations Noncontrolling interests Net income (loss) EOP assets (in billions) Average assets (in billions) Efficiency ratio | \$<br>390<br>(594)<br>(8)<br>8<br>(204)<br>695<br>203<br><b>492</b><br>(2)<br><b>494</b><br>131<br>128<br>78% | <b>\$</b> | 289<br>(327)<br>7<br>17<br>(14)<br>(198)<br>3<br>(201)<br>(1)<br>(200)<br>124<br>126<br>114% | <b>\$</b> | 216 (118) (9) 23 112 (890) (270) (620) (4) (616) 125 123 135% | <b>\$</b> | 151<br>(146)<br>124<br>31<br>160<br>(522)<br>(137)<br>(385)<br>(2)<br>(383)<br>122<br>124<br>119% | <b>\$</b> | 133<br>(28)<br>(3)<br>19<br>121<br>-<br>15<br>(15)<br>2<br>(17)<br>108<br>115<br>94% | (12%)<br>81%<br>NM<br>(39%)<br>(24%)<br>100%<br>NM<br>96%<br>(11%)<br>(7%) | (66%) 95% 63% NM NM (100%) (93%) NM NM NM (18%) (110%) | \$ | 973<br>(1,176)<br>(17)<br>60<br>(160)<br>1,142<br>330<br>812<br>(5)<br>817 | \$ | 284<br>(174)<br>121<br>50<br>281<br>(522)<br>(122)<br>(400)<br>-<br>(400) | (71%)<br>85%<br>NM<br>(17%)<br>NM<br>NM<br>NM<br>NM<br>100%<br>NM |
| Revenue by reporting unit and component Asia Consumer Mexico Consumer/SBMM Legacy Holdings Assets Total   | \$<br>1,052<br>1,184<br>43<br>2,279   | \$        | 330<br>1,162<br>44<br>1,536  | \$        | 948<br>1,168<br>77<br>2,193                                   | \$        | 787<br>1,139<br>5<br>1,931  | \$        | 880<br>1,184<br>(129)<br>1,935   | 12%<br>4%<br>NM  | (16%)<br>-<br>NM<br>(15%)                              | \$ | 2,127<br>2,321<br>74<br>4,522  | \$ | 1,667<br>2,323<br>(124)<br>3,866  | (22%)<br>-<br>NM<br>(15%)   |
| Asia Consumer - Key Indicators (in billions of dollars)  EOP loans  EOP deposits  Average loans  Net credit losses on loans as a % of average loans  Loans 90+ days past due as a % of EOP loans  Loans 30-89 days past due as a % of EOP loans   | \$<br>53.5<br>54.0<br>54.2<br>1.13%<br>0.65%<br>0.87%   | \$        | 42.9<br>46.6<br>46.4<br>1.10%<br>0.60%<br>0.80%  | \$        | 41.1<br>43.3<br>42.3<br>0.96%<br>0.51%<br>0.69%               | \$        | 19.5<br>17.5<br>23.1<br>0.79%<br>0.28%<br>0.32%   | \$        | 17.3<br>17.2<br>18.2<br>0.77%<br>0.29%<br>0.40%                                      | (11%)<br>(2%)<br>(21%)   | (68%)<br>(68%)<br>(66%)                                |    |  |    |   |   |
| Mexico Consumer/SBMM - Key Indicators (in billions of dollars)  EOP loans  EOP deposits  Average loans  Net credit losses on loans as a % of average loans  Loans 90+ days past due as a % of EOP loans (Mexico Consumer only)  Loans 30-89 days past due as a % of EOP loans (Mexico Consumer only)  | \$<br>20.0<br>33.0<br>20.2<br>5.14%<br>1.84%<br>1.60%   | \$        | 19.4<br>31.4<br>19.6<br>3.70%<br>1.52%<br>1.46%  | \$        | 20.0<br>32.7<br>19.4<br>2.72%<br>1.38%<br>1.30%               | \$        | 20.7<br>33.9<br>19.6<br>2.55%<br>1.32%<br>1.30%   | \$        | 20.6<br>35.5<br>20.5<br>2.15%<br>1.29%<br>1.18%                                      | -<br>5%<br>5%  | 3%<br>8%<br>1%   |    |  |    |   |   |
| Legacy Holdings Assets - Key Indicators (in billions of dollars) EOP loans  | \$<br>5.0   | \$        | 4.2  | \$        | 3.9   | \$        | 3.7   | \$        | 3.2  | (14%)  | (36%)  |    |  |    |   |   |

<sup>(1)</sup> Legacy Franchises consists of the consumer franchises in 13 markets across Asia and EMEA that Citi intends to exit (Asia Consumer), the consumer, small business & middle-market banking (Mexico SBMM) operations in Mexico (collectively Mexico Consumer/SBMM); and Legacy Holdings Assets (primarily North America consumer mortgage loans and other legacy assets).

#### NM Not meaningful.

<sup>(2)</sup> See footnote 2 on page 1.

<sup>(3)</sup> See footnote 3 on page 1.

## CORPORATE / OTHER(1)

(In millions of dollars, except as otherwise noted)

|   | 2Q<br>2021 | 3Q<br>2021  | 4Q<br>2021  | 1Q<br>022 | 2Q<br>2022 |       | crease/<br>se) from<br>2Q21 | M   | Six<br>lonths<br>2021 | M  | Six<br>onths<br>2022 | YTD 2022 vs.<br>YTD 2021 Increase/<br>(Decrease) |
|---|------------|-------------|-------------|-----------|------------|-------|-----------------------------|-----|-----------------------|----|----------------------|--|
| Net interest income   | \$<br>112  | \$<br>247   | \$<br>195   | \$<br>194 | \$<br>401  | NM    | NM                          | \$  | 157                   | \$ | 595                  | NM   |
| Non-interest revenue  | 115        | (179)       | (64)        | (4)       | (146)      | NM    | NM                          |     | 114                   |    | (150)                | NM   |
| Total revenues, net of interest expense                                 | <br>227    | <br>68      | 131         | 190       | 255        | 34%   | 12%                         |     | 271                   |    | 445                  | 64%  |
| Total operating expenses  | 307        | 442         | 319         | 260       | 160        | (38%) | (48%)                       |     | 614                   |    | 420                  | (32%)  |
| Provisions for HTM debt securities and other assets                     | <br>2      | (1)         | <br>-       | <br>      |            | -     | (100%)                      |     | (1)                   |    |                      | 100%   |
| Income (loss) from continuing operations before taxes                   | (82)       | (373)       | (188)       | (70)      | 95         | NM    | NM                          | - 1 | (342)                 |    | 25                   | NM   |
| Income taxes (benefits)   | <br>(545)  | (232)       | <br>(44)    | <br>(262) | (178)      | 32%   | 67%                         |     | (612)                 |    | (440)                | 28%  |
| Income (loss) from continuing operations                                | 463        | (141)       | (144)       | 192       | 273        | 42%   | (41%)                       |     | 270                   |    | 465                  | 72%  |
| Income (loss) from discontinued operations, net of taxes <sup>(2)</sup> | 10         | (1)         | -           | (2)       | (221)      | NM    | NM                          | - 1 | 8                     |    | (223)                | NM   |
| Noncontrolling interests  | -          | 1           | -           | 1         | 2          | 100%  | NM                          | -   | (1)                   |    | 3                    | NM   |
| Net income (loss)   | \$<br>473  | \$<br>(143) | \$<br>(144) | \$<br>189 | \$<br>50   | (74%) | (89%)                       | \$  | 279                   | \$ | 239                  | (14%)  |
| EOP assets (in billions)  | \$<br>91   | \$<br>91    | \$<br>89    | \$<br>92  | \$<br>94   | 2%    | 3%                          |     |                       |    |                      |  |
|   |            |             |             |           |            |       |                             |     |                       |    |                      |  |
|   |            |             |             |           |            |       |                             | İ   |                       |    |                      |  |

<sup>(1)</sup> Includes certain unallocated costs of global staff functions (including finance, risk, human resources, legal and compliance), other corporate expenses and unallocated global operations and technology expenses and income taxes, as well as Corporate Treasury and discontinued operations.

### NM Not meaningful.

<sup>(2)</sup> See footnote 5 on page 1.

#### AVERAGE BALANCES AND INTEREST RATES 1)(2)(3)(4)(5) Taxable Equivalent Basis

| In millions of dollars, except as otherwise noted                                  | 2021         | 2022         | 2022 <sup>(5)</sup> | 2021      | 2022         | 2022 <sup>(5</sup> |                    | 2022  | 2022 <sup>(5)</sup> |
|--|--------------|--------------|---------------------|-----------|--------------|--------------------|--------------------|-------|---------------------|
| Assets   |              |              |                     | -         |              |                    |                    |       | <del></del>         |
| Deposits with banks  | \$ 296,445   | \$ 260,536   | \$ 227,377          | \$ 126    | \$<br>296    | \$                 | 658 <b>0.17%</b>   | 0.46% | 1.16%               |
| Securities borrowed and purchased under resale agreements <sup>(6)</sup>           | 319,821      | 343,636      | 349,520             | 205       | 394          |                    | 805 0.26%          | 0.46% | 0.92%               |
| Trading account assets <sup>(7)</sup>  | 302,141      | 270,460      | 275,937             | 1,472     | 1,148        |                    | ,662 <b>1.95</b> % | 1.72% | 2.42%               |
| Investments  | 484,238      | 518,820      | 519,582             | 1,844     | 2,067        | 2                  | ,387 <b>1.53</b> % | 1.62% | 1.84%               |
| Consumer loans   | 377,131      | 352,230      | 352,531             | 6,521     | 6,262        | 6                  | ,601 <b>6.94%</b>  | 7.21% | 7.51%               |
| Corporate loans  | 293,149      | 296,346      | 304,956             | 2,235     | 2,477        | 2                  | ,917 <b>3.06%</b>  | 3.39% | 3.84%               |
| Total loans (net of unearned income)(8)  | 670,280      | 648,576      | 657,487             | 8,756     | <br>8,739    | -                  | ,518 <b>5.24%</b>  | 5.46% | 5.81%               |
| Other interest-earning assets  | 69,691       | 119,815      | 121,629             | 111       | <br>549      |                    | 644 0.64%          | 1.86% | 2.12%               |
| Total average interest-earning assets  | \$ 2,142,616 | \$ 2,161,843 | \$ 2,151,532        | \$ 12,514 | \$<br>13,193 | \$ 15              | ,674 2.34%         | 2.47% | 2.92%               |
| Liabilities  |              |              |                     |           |              |                    |                    |       |                     |
| Deposits <sup>(9)</sup>  | 1,075,130    | 1,080,105    | 1,068,002           | 677       | 871          |                    | ,420 <b>0.25%</b>  | 0.33% | 0.53%               |
| Securities loaned and sold under repurchase agreements <sup>(6)</sup>              | 236,639      | 210,101      | 208,399             | 260       | 282          |                    | 655 0.44%          | 0.54% | 1.26%               |
| Trading account liabilities 7)   | 122,138      | 114,313      | 124,810             | 150       | 147          |                    | 137 <b>0.49</b> %  | 0.52% | 0.44%               |
| Short-term borrowings and other interest-bearing liabilities                       | 93,682       | 138,861      | 154,239             | 31        | 55           |                    | 268 0.13%          | 0.16% | 0.70%               |
| Long-term debt <sup>(10)</sup>   | 195,364      | 170,927      | 168,724             | 867       | <br>925      |                    | ,186_ <b>1.78%</b> | 2.19% | 2.82%               |
| Total average interest-bearing liabilities   | \$ 1,722,953 | \$ 1,714,307 | \$ 1,724,174        | \$ 1,985  | \$<br>2,280  | \$ 3               | ,666 0.46%         | 0.54% | 0.85%               |
|  |              |              |                     |           |              |                    |                    |       |                     |
| Net interest income as a % of average interest-earning assets (NIM) <sup>(9)</sup> |              |              |                     | \$ 10,529 | \$<br>10,913 | \$ 13              | ,008 1.97%         | 2.05% | 2.24%               |

Second

Quarter

Interest

First

Quarter

Second

Quarter

Second

Quarter

27 bps

19 bps

Second

Quarter

Average Volumes

First

Quarter

(1) Interest revenue and Net interest income include the taxable equivalent adjustments (based on the U.S. federal statutory tax rate of 21%) of \$51 million for 2Q21, \$42 million for 1Q22 and \$44 million for 2Q22

Second

Quarter

- Citigroup average balances and interest rates include both domestic and international operations
- Monthly averages have been used by certain subsidiaries where daily averages are unavailable
- (4) Average rate percentage is calculated as annualized interest over average volumes.
- (5) Second quarter of 2022 is preliminary.

2Q22 increase (decrease) from:

- (6) Average volumes of securities borrowed or purchased under agreements to resell and securities loaned or sold under agreements to repurchase are reported net pursuant to FIN 41; the related interes excludes the impact of ASU 2013-01 (Topic 210).
- Interest expense on trading account liabilities of ICG is reported as a reduction of interest revenue. Interest revenue and interest expense on cash collateral positions are reported in trading account assets and trading account liabilities, respectively.
- (8) Nonperforming loans are included in the average loan balances
- (9) See footnote 1 on page 1.
- (10) Excludes hybrid financial instruments with changes in fair value recorded in Principal transactions revenue

Reclassified to conform to the current period's presentation.

% Average Rate (4)

Second

Quarter

First

Quarter

(In billions of dollars)

| (III billions of dollars)              | 2  | Q     | 3Q |       |    | 4Q    |      | 1Q    |      | 2Q    | 2Q22 Increase/<br>(Decrease) from |       |  |  |
|--|----|-------|----|-------|----|-------|------|-------|------|-------|-----------------------------------|-------|--|--|
|  |    | 2021  |    | 2021  |    | 2021  | 2022 |       | 2022 |       | 1Q22                              | 2Q21  |  |  |
| Corporate loans - by region            |    |       |    |       |    |       |      |       |      |       |                                   |       |  |  |
| North America                          | \$ | 127.6 | \$ | 127.7 | \$ | 126.7 | \$   | 129.2 | \$   | 129.9 | 1%                                | 2%    |  |  |
| EMEA                                   |    | 77.6  |    | 77.4  |    | 75.7  |      | 81.2  |      | 76.8  | (5%)                              | (1%)  |  |  |
| Latin America                          |    | 32.6  |    | 31.6  |    | 32.2  |      | 35.9  |      | 36.2  | `1%´                              | Ì1%   |  |  |
| Asia                                   |    | 58.2  |    | 58.8  |    | 56.6  |      | 63.0  |      | 58.8  | (7%)                              | 1%    |  |  |
| Total corporate loans                  | \$ | 296.0 | \$ | 295.5 | \$ | 291.2 | \$   | 309.3 | \$   | 301.7 | (2%)                              | 2%    |  |  |
| Corporate loans - by reporting unit    |    |       |    |       |    |       |      |       |      |       |                                   |       |  |  |
| Services                               | \$ | 77.5  | \$ | 79.8  | \$ | 75.2  | \$   | 86.7  | \$   | 86.1  | (1%)                              | 11%   |  |  |
| Markets                                |    | 17.3  |    | 17.5  |    | 15.1  |      | 14.6  |      | 12.6  | (14%)                             | (27%) |  |  |
| Banking                                |    | 194.7 |    | 191.8 |    | 194.2 |      | 200.9 |      | 195.9 | (2%)                              | 1%    |  |  |
| Legacy Franchises - Mexico SBMM        |    | 6.5   |    | 6.4   |    | 6.7   |      | 7.1   |      | 7.1   | - '                               | 9%    |  |  |
| Total corporate loans                  | \$ | 296.0 | \$ | 295.5 | \$ | 291.2 | \$   | 309.3 | \$   | 301.7 | (2%)                              | 2%    |  |  |
| Personal Banking and Wealth Management |    |       |    |       |    |       |      |       |      |       |                                   |       |  |  |
| Branded cards                          | \$ | 82.1  | \$ | 82.8  | \$ | 87.9  | \$   | 85.9  | \$   | 91.6  | 7%                                | 12%   |  |  |
| Retail services                        | Ť  | 42.7  | Ψ. | 42.7  | Ψ. | 46.0  | •    | 44.1  | *    | 45.8  | 4%                                | 7%    |  |  |
| Retail banking                         |    | 34.3  |    | 33.4  |    | 33.0  |      | 33.3  |      | 35.4  | 6%                                | 3%    |  |  |
| U.S. Personal Banking                  | \$ | 159.1 | \$ | 158.9 | \$ | 166.9 | \$   | 163.3 | \$   | 172.8 | 6%                                | 9%    |  |  |
| Global Wealth Management               | ·  | 149.7 | •  | 150.3 | •  | 151.3 | •    | 150.2 |      | 148.8 | (1%)                              | (1%)  |  |  |
| Total                                  | \$ | 308.8 | \$ | 309.2 | \$ | 318.2 | \$   | 313.5 | \$   | 321.6 | 3%                                | 4%    |  |  |
| Legacy Franchises - Consumer           |    |       |    |       |    |       |      |       |      |       |                                   |       |  |  |
| Asia Consumer <sup>(3)</sup>           | \$ | 53.5  | \$ | 42.9  | \$ | 41.1  | \$   | 19.5  | \$   | 17.3  | (11%)                             | (68%) |  |  |
| Mexico Consumer                        |    | 13.5  |    | 13.0  |    | 13.3  |      | 13.6  |      | 13.5  | (1%)                              | -     |  |  |
| Legacy Holdings Assets                 |    | 5.0   |    | 4.2   |    | 3.9   |      | 3.7   |      | 3.2   | (14%)                             | (36%) |  |  |
| Total                                  | \$ | 72.0  | \$ | 60.1  | \$ | 58.3  | \$   | 36.8  | \$   | 34.0  | (8%)                              | (53%) |  |  |
| Total consumer loans                   | \$ | 380.8 | \$ | 369.3 | \$ | 376.5 | \$   | 350.3 | \$   | 355.6 | 2%                                | (7%)  |  |  |
| Total loans                            | \$ | 676.8 | \$ | 664.8 | \$ | 667.8 | \$   | 659.7 | \$   | 657.3 | _                                 | (3%)  |  |  |

Corporate loans include loans managed by ICG and Legacy Franchises-Mexico SBMM.
 Consumer loans include loans managed by PBWM and Legacy Franchises (other than Mexico Small Business & Middle-Market Banking (Mexico SBMM) loans).
 Asia Consumer includes loans of certain EMEA countries for all periods presented.

#### **DEPOSITS**

(In billions of dollars)

|  |          | 2Q      |    | 3Q      |    | 4Q      |    | 1Q      |    | 2Q      | 2Q22 Increase/<br>(Decrease) from |       |  |  |
|--|----------|---------|----|---------|----|---------|----|---------|----|---------|-----------------------------------|-------|--|--|
|  |          | 2021    |    | 2021    |    | 2021    |    | 2022    |    | 2022    | 1Q22                              | 2Q21  |  |  |
| 100 km market                          |          |         |    |         |    |         |    |         |    |         |                                   |       |  |  |
| ICG by region North America            | \$       | 379.1   | \$ | 408.0   | \$ | 382.8   | \$ | 390.5   | \$ | 404.3   | 4%                                | 7%    |  |  |
| EMEA                                   | φ        | 204.3   | Ф  | 200.3   | Ф  | 193.1   | φ  | 208.6   | φ  | 210.7   | 1%                                | 3%    |  |  |
| Latin America                          |          | 36.7    |    | 38.8    |    | 37.7    |    | 38.9    |    | 37.7    | (3%)                              | 3%    |  |  |
| Asia                                   |          | 178.4   |    | 185.5   |    | 175.8   |    | 187.5   |    | 176.0   | (6%)                              | (1%)  |  |  |
| Asia<br>Total                          | \$       | 798.5   | \$ | 832.6   | \$ | 789.4   | \$ | 825.5   | \$ | 828.7   | (6%)                              | 4%    |  |  |
| Total                                  | <u> </u> | 190.3   | φ  | 032.0   | φ  | 709.4   | Þ  | 020.0   | φ  | 020.1   | -                                 | 470   |  |  |
| ICG by reporting unit                  |          |         |    |         |    |         |    |         |    |         |                                   |       |  |  |
| Treasury and trade solutions           | \$       | 634.9   | \$ | 667.8   | \$ | 627.9   | \$ | 657.5   | \$ | 663.5   | 1%                                | 5%    |  |  |
| Securities services                    |          | 135.2   |    | 136.7   |    | 133.8   |    | 138.7   |    | 136.3   | (2%)                              | 1%    |  |  |
| Services                               | \$       | 770.1   | \$ | 804.5   | \$ | 761.7   | \$ | 796.2   | \$ | 799.8   | -                                 | 4%    |  |  |
| Markets                                |          | 26.5    |    | 26.7    |    | 26.4    |    | 27.8    |    | 27.7    | -                                 | 5%    |  |  |
| Banking                                |          | 1.9     |    | 1.4     |    | 1.3     |    | 1.5     |    | 1.2     | (20%)                             | (37%) |  |  |
| Total                                  | \$       | 798.5   | \$ | 832.6   | \$ | 789.4   | \$ | 825.5   | \$ | 828.7   | -                                 | 4%    |  |  |
| Personal Banking and Wealth Management |          |         |    |         |    |         |    |         |    |         |                                   |       |  |  |
| U.S. Personal Banking                  | \$       | 113.1   | \$ | 113.5   | \$ | 116.8   | \$ | 119.5   | \$ | 115.7   | (3%)                              | 2%    |  |  |
| Global Wealth Management               | •        | 303.9   |    | 316.5   |    | 329.2   |    | 332.1   | •  | 311.9   | (6%)                              | 3%    |  |  |
| Total                                  | \$       | 417.0   | \$ | 430.0   | \$ | 446.0   | \$ | 451.6   | \$ | 427.6   | (5%)                              | 3%    |  |  |
| Legacy Franchises                      |          |         |    |         |    |         |    |         |    |         |                                   |       |  |  |
| Asia Consumer <sup>(1)</sup>           | \$       | 54.0    | \$ | 46.6    | \$ | 43.3    | \$ | 17.5    | \$ | 17.2    | (2%)                              | (68%) |  |  |
| Mexico Consumer/SBMM                   | Ψ        | 33.0    | Ψ  | 31.4    | Ψ  | 32.7    | Ψ  | 33.9    | Ψ  | 35.5    | 5%                                | 8%    |  |  |
| Legacy Holdings Assets                 |          | -       |    | -       |    | -       |    | -       |    | -       | -                                 | -     |  |  |
| Total                                  | \$       | 87.0    | \$ | 78.0    | \$ | 76.0    | \$ | 51.4    | \$ | 52.7    | 3%                                | (39%) |  |  |
| Corporate/Other                        |          | 7.8     |    | 6.9     |    | 5.8     |    | 5.2     |    | 12.8    | NM                                | 64%   |  |  |
| Total deposits - EOP                   | \$       | 1,310.3 | \$ | 1,347.5 | \$ | 1,317.2 | \$ | 1,333.7 | \$ | 1,321.8 | (1%)                              | 1%    |  |  |
| Total deposits - average               | \$       | 1,321.3 | \$ | 1,343.0 | \$ | 1,370.3 | \$ | 1,334.3 | \$ | 1,322.5 | (1%)                              | -     |  |  |

<sup>(1)</sup> Asia Consumer includes deposits of certain EMEA countries for all periods presented.

## ALLOWANCE FOR CREDIT LOSSES (ACL) ROLLFORWARD

(In millions of dollars, except for ratios)

|   | Balance<br>12/31/20 |    | 1Q21             | ,  | Bı<br>2Q21    | uilds / (releases)<br>3Q21 |            | s)<br>4Q21 |              | FY 2021 |                  | FY 2021<br>FX/Other |             | Balance<br>12/31/21 |              | Buil |          |    | (releases   | <u> </u> | D 2022   | YTD 2022<br>FX/Other |         | Balance<br>6/30/22 |              | ACLL/EOP<br>Loans<br>6/30/22 |
|---|---------------------|----|------------------|----|---------------|----------------------------|------------|------------|--------------|---------|------------------|---------------------|-------------|---------------------|--------------|------|----------|----|-------------|----------|----------|----------------------|---------|--------------------|--------------|------------------------------|
| Allowance for credit losses on loans (ACLL)                         | <b>A</b> 4.050      |    | (4.400)          | •  | (040)         | •                          | 44         | •          | (400)        | •       | (0.000)          | •                   | (00)        |                     | 0.044        |      | 500      | •  | (70)        |          | 500      | •                    | 00      | •                  | 0.704        |                              |
| ICG<br>Legacy Franchises corporate (Mexico SBMM)                    | \$ 4,356<br>420     | \$ | (1,103)<br>(124) | \$ | (812)<br>(51) | \$                         | 14<br>(61) | \$         | (192)<br>(1) | \$      | (2,093)<br>(237) | \$                  | (22)<br>(9) | \$                  | 2,241<br>174 | \$   | 596<br>5 | \$ | (76)<br>(3) | \$       | 520<br>2 | \$                   | 30<br>2 | \$                 | 2,791<br>178 |                              |
| Total corporate ACLL  | \$ 4,776            | \$ | (1,227)          | \$ | (863)         | \$                         | (47)       | \$         | (193)        | \$      | (2,330)          | \$                  | (31)        | \$                  | 2,415        | \$   | 601      | \$ | (79)        | \$       | 522      | \$                   | 32      | \$                 | 2,969        | 1.00%                        |
| U.S. Cards  | \$ 14,665           | \$ | (1,301)          | \$ | (840)         | \$                         | (763)      | \$         | (921)        | \$      | (3,825)          | \$                  | -           | \$                  | 10,840       | \$   | (1,009)  | \$ | 447         | \$       | (562)    | \$                   | -       | \$                 | 10,278       | 7.48%                        |
| Retail banking and Global Wealth Management                         | 1,643               |    | (241)            |    | (200)         |                            | (73)       |            | 55           |         | (459)            |                     | (3)         |                     | 1,181        |      | (53)     |    | 191         |          | 138      |                      | (6)     |                    | 1,313        |                              |
| Total PBWM  | \$ 16,308           | \$ | (1,542)          | \$ | (1,040)       | \$                         | (836)      | \$         | (866)        | \$      | (4,284)          | \$                  | (3)         | \$                  | 12,021       | \$   | (1,062)  | \$ | 638         | \$       | (424)    | \$                   | (6)     | \$                 | 11,591       |                              |
| Legacy Franchises consumer  | 3,872               |    | (458)            |    | (543)         |                            | (266)      |            | (117)        |         | (1,384)          |                     | (469)       |                     | 2,019        |      | (151)    |    | (25)        |          | (176)    |                      | (451)   |                    | 1,392        |                              |
| Total consumer ACLL   | \$ 20,180           | \$ | (2,000)          | \$ | (1,583)       | \$                         | (1,102)    | \$         | (983)        | \$      | (5,668)          | \$                  | (472)       | \$                  | 14,040       | \$   | (1,213)  | \$ | 613         | \$       | (600)    | \$                   | (457)   | \$                 | 12,983       | 3.65%                        |
| Total ACLL  | \$ 24,956           | \$ | (3,227)          | \$ | (2,446)       | \$                         | (1,149)    | \$         | (1,176)      | \$      | (7,998)          | \$                  | (503)       | \$                  | 16,455       | \$   | (612)    | \$ | 534         | \$       | (78)     | \$                   | (425)   | \$                 | 15,952       | 2.44%                        |
| Allowance for credit losses on unfunded lending commitments (ACLUC) | 2,655               | -  | (626)            |    | 44            |                            | (13)       |            | (193)        |         | (788)            |                     | 4           |                     | 1,871        |      | 474      |    | (159)       |          | 315      |                      | 7_      |                    | 2,193        |                              |
| Total ACLL and ACLUC (EOP)  | 27,611              |    |                  |    |               |                            |            |            |              |         |                  |                     |             |                     | 18,326       |      |          |    |             |          |          |                      |         |                    | 18,145       |                              |
| Other <sup>(1)</sup>  | 146                 |    | 1                |    | 1             |                            | (13)       |            | 11           |         | -                |                     | 2           |                     | 148          |      | (6)      |    | 27          |          | 21       |                      | 10      |                    | 179          |                              |
| Total allowance for credit losses (ACL)                             | \$ 27,757           | \$ | (3,852)          | \$ | (2,401)       | \$                         | (1,175)    | \$         | (1,358)      | \$      | (8,786)          | \$                  | (497)       | \$                  | 18,474       | \$   | (144)    | \$ | 402         | \$       | 258      | \$                   | (408)   | \$                 | 18,324       |                              |

<sup>(1)</sup> Includes ACL on HTM securities and Other assets.

#### ALLOWANCE FOR CREDIT LOSSES ON LOANS AND UNFUNDED LENDING COMMITMENTS

Page 1
(In millions of dollars)

| (In millions of dollars)  |                 |             |                  |          |                |          |                  |          | 2022                  |              |                       | 0:       |                    | Oi       | VTD 0000          |                                    |
|---|-----------------|-------------|------------------|----------|----------------|----------|------------------|----------|-----------------------|--------------|-----------------------|----------|--------------------|----------|-------------------|------------------------------------|
|   | 2Q              |             | 3Q               | 4Q       |                |          | 1Q               |          | 2Q                    |              | ncrease/<br>ase) from |          | Six<br>Months      |          | Six<br>Months     | YTD 2022 vs.<br>YTD 2021 Increase/ |
|   | 2021            |             | 2021             |          | 2021           |          | 2022             |          | 2022                  | 1Q22         | 2Q21                  |          | 2021               |          | 2022              | (Decrease)                         |
| <u>Total Citigroup</u><br>Allowance for credit losses on loans (ACLL) at beginning of period        | \$ 21,63        | 38 \$       | 19,238           | \$       | 17,715         | \$       | 16,455           | \$       | 15,393                | (6%)         | (29%)                 | \$       | 24,956             | \$       | 16,455            |                                    |
| Gross credit (losses) on loans  | (1,84           |             | (1,389)          |          | (1,279)        |          | (1,240)          |          | (1,212)               | 2%           | 34%                   | ļ        | (4,052)            |          | (2,452)           | 39%                                |
| Gross recoveries on loans   | 52              |             | 428<br>(961)     |          | 413            | _        | 368              |          | 362                   | (2%)<br>(3%) | (31%)                 | $\vdash$ | 984                |          | 730               | (26%)<br>(44%)                     |
| Net credit (losses) / recoveries on loans (NCLs) Replenishment of NCLs                              | (1,32<br>1,32   |             | 961              |          | (866)<br>866   |          | (872)<br>872     | -        | (850)<br>850          | (3%)         | (36%)<br>(36%)        | $\vdash$ | 3,068              | -        | 1,722             | (44%)                              |
| Net reserve builds / (releases) for loans   | (2,44           |             | (1,149)          |          | (1,176)        |          | (612)            |          | 534                   | NM           | NM                    |          | (5,673)            |          | (78)              | 99%                                |
| Provision for credit losses on loans (PCLL)   | (1,12           | ,           | (188)            |          | (310)          |          | 260              |          | 1,384                 | NM           | NM                    |          | (2,605)            |          | 1,644             | NM                                 |
| Other, net <sup>(1)(2)(3)(4)(5)(6)</sup> ACLL at end of period (a)                                  | \$ 19,23        | 16<br>38 \$ | (374)<br>17,715  | \$       | (84)<br>16,455 | \$       | (450)<br>15,393  | \$       | 25<br>15,952          | NM<br>4%     | (46%)<br>(17%)        | s        | (45)<br>19,238     | \$       | (425)<br>15,952   |                                    |
| . , ,   | <b>\$ 19,23</b> | <u> </u>    | 17,715           | <u> </u> | 10,455         | <u> </u> | 15,393           | <u> </u> | 15,952                | 470          | (1770)                | 1        | 19,230             | <u> </u> | 15,952            |                                    |
| Allowance for credit losses on unfunded lending commitments (ACLUC) <sup>(7)</sup> (a)              | \$ 2,07         | 73 \$       | 2,063            | \$       | 1,871          | \$       | 2,343            | \$       | 2,193                 | (6%)         | 6%                    | \$       | 2,073              | \$       | 2,193             |                                    |
| Provision (release) for credit losses on unfunded lending commitments                               | \$ 4            | 14 \$       | (13)             | \$       | (193)          | \$       | 474              | \$       | (159)                 | NM           | NM                    | \$       | (582)              | \$       | 315               |                                    |
| Total allowance for credit losses on loans, leases and<br>unfunded lending commitments [sum of (a)] | \$ 21,31        | 11 \$       | 19,778           | \$       | 18,326         | \$       | 17,736           | \$       | 18,145                | 2%           | (15%)                 | \$       | 21,311             | \$       | 18,145            |                                    |
| Total ACLL as a percentage of total loans <sup>(8)</sup>  | 2.88            | 3%          | 2.69%            |          | 2.49%          |          | 2.35%            |          | 2.44%                 |              |                       |          |                    |          |                   |                                    |
| Consumer ACLL at beginning of period  | \$ 18,09        | 96 \$       | 16,566           | \$       | 15,105         | \$       | 14,040           | \$       | 12,368                | (12%)        | (32%)                 | \$       | 20,180             | \$       | 14,040            |                                    |
| NCLs  | (1,24           | 13)         | (922)            |          | (781)          |          | (841)            |          | (827)                 | (2%)         | (33%)                 |          | (2,806)            |          | (1,668)           | (41%)                              |
| Replenishment of NCLs   | 1,24            |             | 922              |          | 781            |          | 841              |          | 827                   | (2%)         | (33%)                 |          | 2,806              |          | 1,668             | (41%)                              |
| Net reserve builds / (releases) for loans  Provision for credit losses on loans (PCLL)              | (1,58<br>(34    |             | (1,102)<br>(180) | _        | (983)<br>(202) | _        | (1,213)<br>(372) |          | 613<br>1,440          | NM<br>NM     | NM<br>NM              | $\vdash$ | (3,583)            |          | (600)<br>1,068    | 83%<br><b>NM</b>                   |
| Other, net <sup>(1)(2)(3)(4)(5)(6)</sup>  | •               | 53          | (359)            |          | (82)           |          | (459)            |          | 2                     | 100%         | (96%)                 | -        | (31)               |          | (457)             | NM                                 |
| ACLL at end of period (b)   | \$ 16,56        |             |                  | \$       | 14,040         | \$       | 12,368           | \$       | 12,983                | 5%           | (22%)                 | \$       | 16,566             | \$       | 12,983            |                                    |
| Consumer ACLUC <sup>(7)</sup> (b)   | \$ 4            | 14 \$       | 35               | \$       | 29             | \$       | 139              | \$       | 165                   | 19%          | NM                    | \$       | 44                 | \$       | 165               |                                    |
| Provision (release) for credit losses on unfunded lending commitments                               | \$              | 1 \$        | (9)              | \$       | (5)            | \$       | 109              | \$       | 19                    | (83%)        | NM                    | \$       | (14)               | \$       | 127               |                                    |
| Total allowance for credit losses on loans, leases and<br>unfunded lending commitments [sum of (b)] | \$ 16,61        | 10 \$       | 15,140           | \$       | 14,069         | \$       | 12,507           | \$       | 13,148                | 5%           | (21%)                 | \$       | 16,610             | \$       | 13,148            |                                    |
| Consumer ACLL as a percentage of total consumer loans   | 4.35            | 5%          | 4.09%            |          | 3.73%          |          | 3.53%            |          | 3.65%                 |              |                       |          |                    |          |                   |                                    |
| Corporate ACLL at beginning of period   | \$ 3,54         | 12 \$       | 2,672            | \$       | 2,610          | \$       | 2,415            | \$       | 3,025                 | 25%          | (15%)                 | \$       | 4,776              | \$       | 2,415             |                                    |
| NCLs  |                 | 77)         | (39)             |          | (85)           |          | (31)             |          | (23)                  | (26%)        | (70%)                 |          | (262)              |          | (54)              | (79%)                              |
| Replenishment of NCLs   |                 | 77          | 39               |          | 85             |          | 31               |          | 23                    | (26%)        | (70%)                 |          | 262                |          | 54                | (79%)                              |
| Net reserve builds / (releases) for loans  Provision for credit losses on loans (PCLL)              | (86<br>(78      |             | (47)             |          | (193)<br>(108) |          | 601<br>632       | -        | (79)<br>( <b>56</b> ) | NM<br>NM     | 91%<br><b>93%</b>     | $\vdash$ | (2,090)<br>(1,828) | -        | 522<br><b>576</b> | NM<br>NM                           |
| Other, net <sup>(1)</sup>   |                 | (7)         | (15)             |          | (2)            |          | 9                |          | 23                    | NM           | NM                    |          | (14)               |          | 32                |                                    |
| ACLL at end of period (c)   | \$ 2,67         | 2 \$        | 2,610            | \$       | 2,415          | \$       | 3,025            | \$       | 2,969                 | (2%)         | 11%                   | \$       | 2,672              | \$       | 2,969             |                                    |
| Corporate ACLUC <sup>(7)</sup> (c)  | \$ 2,02         | 29 \$       | 2,028            | \$       | 1,842          | \$       | 2,204            | \$       | 2,028                 | (8%)         | -                     | \$       | 2,029              | \$       | 2,028             |                                    |
| Provision (release) for credit losses on unfunded lending commitments                               | \$ 4            | \$          | (4)              | \$       | (188)          | \$       | 365              | \$       | (178)                 | NM           | NM                    | \$       | (568)              | \$       | 188               |                                    |
| Total allowance for credit losses on loans, leases and<br>unfunded lending commitments [sum of (c)] | \$ 4,70         | )1\$        | 4,638            | \$       | 4,257          | \$       | 5,229            | \$       | 4,997                 | (4%)         | 6%                    | \$       | 4,701              | \$       | 4,997             |                                    |
| Corporate ACLL as a percentage of total corporate loans <sup>(7)</sup>                              | 0.93            | 3%          | 0.91%            |          | 0.85%          |          | 1.00%            |          | 1.00%                 |              |                       |          |                    |          |                   |                                    |

Footnotes to this table are on the following page (page 16).

# ALLOWANCE FOR CREDIT LOSSES ON LOANS AND UNFUNDED LENDING COMMITMENTS Page 2

#### The following footnotes relate to the table on the preceding page (page 15):

- (1) Includes all adjustments to the allowance for credit losses, such as changes in the allowance from acquisitions, dispositions, securitizations, foreign currency translation (FX translation), purchase accounting adjustments, etc.
- (2) 2Q21 consumer includes an increase of approximately \$53 million related to FX translation.
- (3) 3Q21 includes an approximate \$280 million reclass related to the announced sale of Citi's consumer banking operations in Australia. The ACLL was reclassified to Other assets during 3Q21. 3Q21 consumer also includes a decrease of approximately \$80 million related to FX translation.
- (4) 4Q21 includes an approximate \$90 million reclass related to the announced sale of Citi's consumer banking operations in the Philippines. The ACLL was reclassified to Other assets during 4Q21. 4Q21 consumer also includes a decrease of approximately \$6 million related to FX translation.
- (5) 1Q22 includes an approximate \$350 million reclass related to the announced sales of Citi's consumer banking businesses in Thailand, India, Malaysia, Taiwan, Indonesia, Bahrain, and Vietnam. The ACLL was reclassified to Other assets during 1Q22. 1Q22 consumer also includes a decrease of approximately \$100 million related to FX translation.
- (6) 2Q22 primarily relates to FX translation.
- (7) Represents additional credit reserves recorded as other liabilities on the Consolidated Balance Sheet.
- (8) June 30, 2021, September 30, 2021, December 31, 2021, March 31, 2022 and June 30, 2022 exclude \$7.7 billion, \$7.2 billion, \$6.1 billion, \$5.7 billion, and \$4.5 billion respectively, of loans that are carried at fair value.

#### NM Not meaningful.

#### NON-ACCRUAL ASSETS

(In millions of dollars)

|  |    | 2Q    | 3Q |       |    | 4Q    |    | 1Q    |    | 2Q    | 2Q22 In<br>(Decrea | ncrease/<br>use) from |
|--|----|-------|----|-------|----|-------|----|-------|----|-------|--------------------|-----------------------|
|  |    | 2021  |    | 2021  |    | 2021  |    | 2022  |    | 2022  | 1Q22               | 2Q21                  |
| Corporate non-accrual loans by region <sup>(1)</sup> |    |       |    |       |    |       |    |       |    |       |                    |                       |
| North America  | \$ | 895   | \$ | 923   | \$ | 510   | \$ | 462   | \$ | 304   | (34%)              | (66%)                 |
| EMEA   | Ą  | 447   | Ф  | 407   | Ф  | 367   | Ф  | 688   | Ф  | 712   | 3%                 | 59%                   |
| Latin America  |    | 767   |    | 679   |    | 568   |    | 631   |    | 563   | (11%)              | (27%)                 |
| Asia   |    | 141   |    | 110   |    | 108   |    | 85    |    | 76    | (11%)              | (46%)                 |
| Total  | \$ | 2,250 | \$ | 2,119 | \$ | 1,553 | \$ | 1,866 | \$ | 1,655 | (11%)              | (26%)                 |
| Total  |    | 2,230 | Ψ  | 2,113 |    | 1,000 | Ψ  | 1,000 | Ψ_ | 1,000 | (1170)             | (2070)                |
| Corporate non-accrual loans <sup>(1)</sup>           |    |       |    |       |    |       |    |       |    |       |                    |                       |
| Banking  | \$ | 1,852 | \$ | 1,739 | \$ | 1,239 | \$ | 1,323 | \$ | 1,015 | (23%)              | (45%)                 |
| Services   | Ÿ  | 81    | Ψ  | 74    | Ψ  | 70    | Ψ  | 297   | Ψ  | 353   | 19%                | NM                    |
| Markets  |    | 12    |    | 13    |    | 12    |    | 13    |    | 11    | (15%)              | (8%)                  |
| Mexico SBMM  |    | 305   |    | 293   |    | 232   |    | 233   |    | 276   | 18%                | (10%)                 |
| Total  | \$ | 2,250 | \$ | 2,119 | \$ | 1,553 | \$ | 1,866 | \$ | 1,655 | (11%)              | (26%)                 |
|  |    |       |    |       |    |       |    |       |    |       | , ,                | ` ,                   |
| Consumer non-accrual loans <sup>(1)</sup>            |    |       |    |       |    |       |    |       |    |       |                    |                       |
| Personal Banking and Global Wealth Management        | \$ | 711   | \$ | 637   | \$ | 680   | \$ | 586   | \$ | 536   | (9%)               | (25%)                 |
| Asia Consumer <sup>(2)</sup>                         |    | 303   |    | 259   |    | 209   |    | 38    |    | 34    | (11%)              | (89%)                 |
| Mexico Consumer                                      |    | 612   |    | 549   |    | 524   |    | 512   |    | 493   | (4%)               | (19%)                 |
| Legacy Holdings Assets - Consumer                    |    | 506   |    | 425   |    | 413   |    | 381   |    | 317   | (17%)              | (37%)                 |
| Total  | \$ | 2,132 | \$ | 1,870 | \$ | 1,826 | \$ | 1,517 | \$ | 1,380 | (9%)               | (35%)                 |
| Total non-accrual loans (NAL)                        | \$ | 4,382 | \$ | 3,989 | \$ | 3,379 | \$ | 3,383 | \$ | 3,035 | (10%)              | (31%)                 |
| Other real estate owned (OREO) <sup>(3)</sup>        | \$ | 33    | \$ | 21    | \$ | 27    | \$ | 26    | \$ | 13    | (50%)              | (61%)                 |
| Saler real sealer switch (SixLo)                     | •  | 55    | Ψ  | -1    | Ψ  | 41    | Ψ  | 20    | Ψ  | 10    | (50 /0)            | (0170)                |
| NAL as a percentage of total loans                   |    | 0.65% |    | 0.60% |    | 0.51% |    | 0.51% |    | 0.46% |                    |                       |
| ACLL as a percentage of NAL                          |    | 439%  |    | 444%  |    | 487%  |    | 455%  |    | 526%  |                    |                       |
| - 1g   |    | ,     |    |       |    |       |    |       |    |       |                    |                       |

<sup>(1)</sup> Corporate loans are placed on non-accrual status based upon a review by Citigroup's risk officers. Corporate non-accrual loans may still be current on interest payments. With limited exceptions, the following practices are applied for consumer loans: consumer loans, excluding credit cards and mortgages, are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due; residential mortgage loans are placed on non-accrual status at 90 days past due and written down to net realizable value at 180 days past due. Consistent with industry conventions, Citigroup generally accrues interest on credit card loans until such loans are charged off, which typically occurs at 180 days contractual delinquency. As such, the non-accrual loan disclosures do not include credit card loans. The balances above represent non-accrual loans within Consumer Loans and Corporate Loans on the Consolidated Balance Sheet.

#### NM Not meaningful.

<sup>(2)</sup> Asia Consumer includes balances for certain EMEA countries for all periods presented.

<sup>(3)</sup> Represents the carrying value of all property acquired by foreclosure or other legal proceedings when Citigroup has taken possession of the collateral. Also includes former premises and property for use that is no longer contemplated.

## CET1 CAPITAL AND SUPPLEMENTARY LEVERAGE RATIOS, TANGIBLE COMMON EQUITY, BOOK VALUE PER SHARE AND TANGIBLE BOOK VALUE PER SHARE

(In millions of dollars or shares, except per share amounts and ratios)

| Common Equity Tier 1 Capital Ratio and Components <sup>(1)</sup>  |    | June 30,<br>2021 |          | otember 30,<br>2021 <sup>(2)</sup> |          | cember 31,<br>2021 <sup>(2)</sup> |          | March 31,<br>2022 <sup>(2)</sup> |          | June 30,<br>2022 <sup>(3)</sup> |
|---|----|------------------|----------|------------------------------------|----------|-----------------------------------|----------|----------------------------------|----------|---------------------------------|
| Citigroup common stockholders' equity <sup>(4)</sup> Add: qualifying noncontrolling interests Regulatory capital adjustments and deductions:  | \$ | 184,289<br>138   | \$       | 183,005<br>136                     | \$       | 183,108<br>143                    | \$       | 178,845<br>126                   | \$       | 180,150<br>129                  |
| Add: CECL transition provision <sup>(5)</sup> Less:   |    | 3,774            |          | 3,389                              |          | 3,028                             |          | 2,271                            |          | 2,271                           |
| Less. Accumulated net unrealized gains (losses) on cash flow hedges, net of tax Cumulative unrealized net gain (loss) related to changes in fair value of financial                       |    | 864              |          | 663                                |          | 101                               |          | (1,440)                          |          | (2,106)                         |
| liabilities attributable to own creditworthiness, net of tax Intangible assets:   |    | (1,258)          |          | (1,317)                            |          | (896)                             |          | 27                               |          | 2,145                           |
| Goodwill, net of related deferred tax liabilities (DTLs) <sup>(6)</sup><br>Identifiable intangible assets other than mortgage servicing rights  |    | 20,999           |          | 20,689                             |          | 20,619                            |          | 20,120                           |          | 19,504                          |
| (MSRs), net of related DTLs Defined benefit pension plan net assets; other  |    | 3,986<br>2,040   |          | 3,899<br>2,068                     |          | 3,800<br>2,080                    |          | 3,698<br>2,230                   |          | 3,599<br>2,038                  |
| Deferred tax assets (DTAs) arising from net operating loss, foreign tax credit<br>and general business credit carry-forwards<br>Excess over 10% / 15% limitations for other DTAs, certain |    | 11,192           |          | 10,897                             |          | 11,270                            |          | 11,701                           |          | 11,757                          |
| common stock investments and MSRs <sup>(8)</sup>  |    |                  |          |                                    |          |                                   |          | 1,157                            |          | 727                             |
| Common Equity Tier 1 Capital (CET1)   | \$ | 150,378          | \$       | 149,631                            | \$       | 149,305                           | \$       | 143,749                          | \$       | 144,886                         |
| Risk-Weighted Assets (RWA) <sup>(5)</sup>   | \$ | 1,277,234        | \$       | 1,284,316                          | \$       | 1,219,175                         | \$       | 1,263,298                        | \$       | 1,220,000                       |
| Common Equity Tier 1 Capital ratio (CET1/RWA)   | -  | 11.77%           | -        | 11.65%                             | -        | 12.25%                            |          | 11.38%                           | -        | 11.9%                           |
| Supplementary Leverage Ratio and Components   |    |                  |          |                                    |          |                                   |          |                                  |          |                                 |
| Common Equity Tier 1 Capital (CET1) <sup>(5)</sup>  | \$ | 150,378          | \$       | 149,631                            | \$       | 149,305                           | \$       | 143,749                          | \$       | 144,886                         |
| Additional Tier 1 Capital (AT1) <sup>(7)</sup>  |    | 19,258           |          | 19,271                             |          | 20,263                            |          | 20,266                           |          | 20,265                          |
| Total Tier 1 Capital (T1C) (CET1 + AT1)   | \$ | 169,636          | \$       | 168,902                            | \$       | 169,568                           | \$       | 164,015                          | \$       | 165,151                         |
| Total Leverage Exposure (TLE) <sup>(5)</sup>  | \$ | 2,903,760        | \$       | 2,911,050                          | \$       | 2,957,764                         | \$       | 2,939,533                        | \$       | 2,936,894                       |
| Supplementary Leverage ratio (T1C/TLE)  |    | 5.84%            |          | 5.80%                              |          | 5.73%                             |          | 5.58%                            |          | 5.6%                            |
| Tangible Common Equity, Book Value and Tangible Book Value Per Share  |    |                  |          |                                    |          |                                   |          |                                  |          |                                 |
| Common stockholders' equity Less:   | \$ | 184,164          | \$       | 182,880                            | \$       | 182,977                           | \$       | 178,714                          | \$       | 180,019                         |
| Goodwill Intangible assets (other than MSRs)  |    | 22,060<br>4,268  |          | 21,573<br>4,144                    |          | 21,299<br>4,091                   |          | 19,865<br>4,002                  |          | 19,597<br>3,926                 |
| Goodwill and identifiable intangible assets (other than MSRs) related to assets HFS  Tangible common equity (TCE)   | \$ | 157,836          | \$       | 257<br>156,906                     | \$       | 510<br>157,077                    | \$       | 1,384<br>153,463                 | \$       | 1,081<br>155,415                |
| Common shares outstanding (CSO)   | Ф  | 2,026.8          | <b>D</b> | 1,984.3                            | <u>ф</u> | 1,984.4                           | <b>D</b> | 1,941.9                          | <b>D</b> | 1,936.7                         |
|   | •  | <u> </u>         | \$       |                                    | \$       |                                   | \$       |                                  | -        |                                 |
| Book value per share (common equity/CSO)  | \$ | 90.86            | \$       | 92.16<br>79.07                     | \$       | 92.21                             | \$       | 92.03<br>79.03                   | \$       | 92.95                           |
| Tangible book value per share (TCE/CSO)   | Ф  | 77.87            | Þ        | 79.07                              | Ф        | 79.16                             | Þ        | 79.03                            | Þ        | 80.25                           |

<sup>(1)</sup> See footnote 7 on page 1.

<sup>(2)</sup> See footnote 5 on page 3.

<sup>(3) 2</sup>Q22 is preliminary.

<sup>(4)</sup> Excludes issuance costs related to outstanding preferred stock in accordance with Federal Reserve Board regulatory reporting requirements.

<sup>(5)</sup> See footnote 8 on page 1.

<sup>(6)</sup> Includes goodwill "embedded" in the valuation of significant common stock investments in unconsolidated financial institutions.

<sup>(7)</sup> Additional Tier 1 Capital primarily includes qualifying noncumulative perpetual preferred stock and qualifying trust preferred securities.

<sup>(8)</sup> Assets subject to 10%/15% limitations include MSRs, DTAs arising from temporary differences and significant common stock investments in unconsolidated financial institutions. As of March 31, 2022 and June 30, 2022, the deduction related only to DTAs arising from temporary differences that exceeded the 10% limitation.