

# Noah Carrier

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## Work Experience

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### Orange County Public Schools

Jan 2024 - Present

#### Algebra Tutor

Orlando, FL

- Coordinated lesson materials with faculty to align with curriculum objectives
- Tutored select students, achieving measurable academic improvements
- Motivated students with effective study strategies tailored to their learning styles

### FAIRWINDS Credit Union

Feb 2023 - Aug 2023

#### Member Service Representative

Orlando, FL

- Provided technical support for online banking platforms and resolved issues with debit/credit card transactions
- Documented case details during member calls to ensure accurate issue tracking
- Performed account maintenance tasks including password resets

### Apple

May 2020 - Nov 2020

#### AppleCare iOS Technical Advisor

Remote

- Participated in weekly trainings on product updates and compliance
- Pushed our team to excel amongst the rest of the AppleCare College Program
- Consistently maintained highest performance in customer service call resolution and recognized by AppleCare team in highly developed skills in product training and compliance

## Education

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### University of Central Florida

Aug 2019 - Aug 2024

#### Information Technology B.S., Minor in Entrepreneurship

Orlando, FL

- Member of HackUCF, Google Developer Student Club, and KnightHacks

## Projects

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### KnightHacks Project Competition - FinWise

- Developed a flashcard study website using Next.js, TailwindCSS, and PostgreSQL

### KnightHacks Project Competition - RoadTrip

- Led full-stack development of a road trip planner using HTML, CSS, JavaScript, and Firebase

## Certifications, Skills & Interests

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- **Certifications:** CompTIA A+ (Core 1), TestOut IT Fundamentals Pro, CIW Internet Business Associate
- **Development Languages:** Python, JavaScript/TypeScript, HTML/CSS, SQL
- **Frameworks/Technologies:** Windows Server 2022, Active Directory, Wireshark, VirtualBox, CISCO Packet Tracer
- **Other Skills:** Hardware and Software Troubleshooting, Network Fundamentals, Customer Service, Problem-Solving, Time Management