

# Noah Carrier

Orlando, FL

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## Work Experience

### Turbo Client Systems

*Developer*

**Feb 2025 - Current**

*Remote*

- Spearheaded the development of the front end for an Electron application using React, significantly enhancing user experience and interface design at a startup
- Managed and maintained the company's WordPress site, ensuring optimal performance and user engagement in a dynamic and fast-paced startup environment
- Collaborated with cross-functional teams to implement new features and resolve technical issues, contributing to the overall success and growth of the startup

### Orange County Public Schools - Jones High School

*Algebra Tutor*

**Jan 2024 - Present**

*Orlando, FL*

- Build strong relationships with students to support their learning and confidence
- Adapt explanations to match individual needs and learning styles
- Communicate effectively with school staff and maintain a positive, encouraging presence
- Introduced basic tech tools to students for remote learning and skill reinforcement.

### FAIRWINDS Credit Union

*Member Service Representative*

**Feb 2023 - Aug 2023**

*Orlando, FL*

- Provided technical support for online banking platforms and resolved issues with debit/credit card transactions, following financial and card compliance
- Documented case details during member calls to ensure accurate issue tracking
- Performed account maintenance tasks including password resets
- Documented technical issues and resolutions using SharePoint ticketing system

### Apple

*AppleCare iOS Technical Advisor*

**May 2020 - Nov 2020**

*Remote*

- Participated in weekly trainings on product updates and compliance
- Pushed our team to excel amongst the rest of the AppleCare College Program
- Consistently maintained highest performance in customer service call resolution and recognized by AppleCare team in highly developed skills in product training and compliance

## Education

### University of Central Florida

*Information Technology B.S., Minor in Entrepreneurship*

**Aug 2019 - Aug 2024**

*Orlando, FL*

- Member of HackUCF, Google Developer Student Club, and KnightHacks

## Certifications, Skills & Interests

- **Certifications:** CompTIA A+, Cisco Introduction to Packet Tracer, TestOut IT Fundamentals Pro, CIW Internet Business Associate, currently pursuing CompTIA Security+ and Network+
- **Systems & OS:** Windows 10, Windows 11, Windows Server 2022, macOS, Linux (GNOME UI, basic terminal/CLI), VirtualBox
- **Scripting & Development:** Python, Bash, JavaScript, TypeScript, Node.js, HTML, CSS, Git, npm, VS Code

- **Frameworks & Technologies:** React.js, WordPress, Wireshark, Cisco Packet Tracer, Active Directory, Windows Utilities & Administrative Tools
- **Database:** MySQL, PostgreSQL, Google FireBase
- **Networking:** TCP/IP, OSI Model, DNS, DHCP, network fundamentals
- **Support & Admin:** Software installations, user and device configuration, remote desktop, ticketing systems, hardware and software troubleshooting, user account management
- **Cybersecurity:** Basic system hardening, patch management, endpoint security concepts, familiarity with security practices in support environments
- **Professional Skills:** Customer service, time management, problem-solving, scripting, multitasking

## Projects

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### HomeLab

- Established a home lab environment with both unmanaged and managed switches, and a third-party router to simulate enterprise networking scenarios
- Configured VLANs and static IP addressing to practice network segmentation and enhance security protocols
- Deployed a NAS for centralized file storage and management, facilitating data sharing across multiple devices

### Portfolio Website

- Designed and developed a personal portfolio website using HTML, CSS, and Bootstrap to showcase technical skills and projects
- Implemented responsive design principles to ensure optimal viewing across various devices
- Utilized Git for version control and deployed the site using GitHub Pages
- Configured a custom domain managed through Squarespace, setting up DNS records (CNAME and A records) to point to GitHub Pages

### KnightHacks Project Competition - FinWise

- Collaborated in a team to develop a flashcard study website using Next.js, TailwindCSS, and PostgreSQL
- Focused on creating an intuitive user interface and efficient database interactions to enhance user experience
- Participated in the full development cycle, from concept to deployment, within the competition timeframe

### KnightHacks Project Competition - RoadTrip

- Led the full-stack development of a road trip planner application using HTML, CSS, JavaScript, and Firebase
- Integrated real-time database functionalities to allow users to plan and save their travel itineraries
- Managed project timelines and coordinated with team members to ensure timely delivery of features