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CS4900 – Software Systems Development I

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| **CSM Group Information Technology - Asset Management** | | | |
| **Story** | **Time (hours)** | **Risk (10 is highest)** | **% Complete** |
| Settings Module | 8 | 4 | 0 |
| Password Manager (company info) | 6 | 2 | 0 |
| Inventories | 6 | 4 | 0 |
| Asset Manager | 15 | 8 | 0 |
| Helpdesk (ticketing system) | 12 | 8 | 0 |
| Reports | 12 | 7 | 0 |
| Dashboard | 6 | 6 | 0 |
| **Release 1 (R1) Totals:** | **65** | **5.58** | **0** |

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| **Story explanations** | |
| **Story** | **Description** |
| Settings Module | The user should be able to update rates and group/team names in bulk. The user should also have the ability to add/delete user accounts to/from the system. Asset types can also be managed here. Helpdesk categories can be managed here. Set user/group permissions for the system itself. |
| Password Manager | Securely store passwords for accounts used on day-to-day basis for the IT department members to easily access. |
| Inventories | Create a process for keeping track of projects, software, licensing, etc. |
| Asset Manager | Track computers and equipment with specified rates and assignees. |
| Helpdesk | Track user issues/requests within the organization. Used for reporting and better management of resolving issues. |
| Reports | Filter options that result in different reports based on information stored in the database in the asset manager, inventories, and helpdesk modules. This will be used for a better "billback" system than what is currently being done. |
| Dashboard | Give the user nice graphs to easily see, review, and resolve issues with the asset manager and helpdesk tickets. |