# John Bergsen

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## WORK EXPERIENCE

**Tech Innovators Inc.**                                      Oct. 2018 – Present

*Project Manager*                                                *San Francisco, CA*

Tech Innovators Inc. is a leading technology firm specializing in innovative software solutions for enterprise clients across various industries.

- Spearheaded a $12 million HR management software rollout over 6 months, increasing user engagement by 27% through strategic user feedback and feature enhancements.
- Directed a cross-functional team of 30+ professionals, leveraging agile methodologies to consistently meet project deadlines and enhance collaboration.
- Identified and implemented process improvements that streamlined delivery, reduced costs by 15%, and boosted user engagement by 20% using data-driven strategies.
- Facilitate regular status meetings with stakeholders to assess project progress, address concerns, and adjust plans as necessary to meet goals.

**Cadence Technologies**                                       Jun. 2014 – Oct. 2018

*Project Manager*                                                *San Francisco, CA*

Cadence Technologies is renowned for its cloud solutions and application development services, emphasizing client satisfaction and innovative project delivery.

- Managed and delivered 18 cloud integration and application development projects ($100K–$500K each), achieving a 95% on-time delivery rate by implementing agile methodologies and efficient resource allocation.
- Gathered client and stakeholder feedback at key milestones, enabling proactive changes that improved satisfaction and outcomes.
- Oversaw the project lifecycle from initiation to closure, ensuring all deliverables met quality standards and aligned with client expectations.

## EDUCATION

**Stanford University**                                                    2014

*Bachelor of Science, Computer Science*                            *Stanford, CA*

## CERTIFICATIONS & SKILLS

- **Certifications:** Project Management Professional (PMP); Certified Scrum Product Owner (CSPO)
- **Skills:** Software Development Life Cycle; Agile Methodologies; Waterfall Methodologies; Budget Management; Quality Assurance; Risk Assessment; Cross-functional Collaboration