

David Thompson

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Summary

Dynamic UX Designer with 8 years of experience in creating responsive web and mobile interfaces across various industries. Synthesized user insights to enhance digital experiences and achieved a 23% reduction in project turnaround times by optimizing design processes. Seeking Senior UX Designer role to elevate user engagement and streamline design operations through expertise in Figma, prototyping, and user research.

Experience

Self-Employed

Chicago, IL

Freelance UX Designer

January 2020 - Present

- Produced over 25 responsive web and mobile interfaces using Figma and Adobe XD, contributing to a 12% average client revenue increase across multiple industries within 18 months.
- Synthesized user insights from research, usability testing, and A/B testing to shape more engaging digital user experiences using UX research methodology and heuristic analysis.
- Achieved a 23% reduction in project turnaround time over 24 months by standardizing communication and DesignOps processes with distributed teams using Figma and Slack.
- Engineered end-to-end UX design solutions for clients across technology, e-commerce, and healthcare sectors, translating client briefs and user research into high-fidelity prototypes and interactive user journeys.

Digital Works

Remote

Freelance UX Designer

June 2017 - December 2020

- Developed and delivered mobile-first e-commerce web interfaces using Figma and Adobe XD, contributing to a 15% increase in client conversion rates within 12 months.
- Integrated UX mockups and specifications directly with developer workflows using Figma to support consistent implementation across digital products.
- Facilitated over 40 remote usability testing sessions using Zoom and Typeform to gather actionable qualitative data, resulting in a 15% increase in conversion rates for client interfaces within 12 months.
- Revamped digital storefronts by implementing advanced UX design principles, contributing to improved engagement metrics and increased client satisfaction across multiple projects.

Education

Bachelor of Fine Arts in Web Design and Interactive Media

Chicago, IL

School of the Art Institute of Chicago

2017

Certifications

Project Management Professional (PMP)

Project Management Institute • 2020

Skills

Technical Skills: UX, UI Design, Interaction Design, User Flows, Prototyping, Product Strategy