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Noah Li-Wang

Professional Summary

Reliable and detail-oriented professional with nearly a year of combined experience as a Pharmacy Assistant and Deli Clerk. Demonstrated ability to provide excellent customer service, manage inventory, and maintain a clean and organized work environment in both healthcare and retail food settings. Skilled in multitasking, following safety and hygiene protocols, and supporting team operations in fast-paced environments. Adept at building positive relationships with customers and colleagues while maintaining a strong commitment to accuracy and efficiency.

Experience

Shoppers Drug Mart - Pharmacy Assistant

Etobicoke, ON

12/2023 - 05/2024

- Kept pharmacy counter and related areas clean, neat and organized.
- Greeted customers and responded to questions with friendly, knowledgeable assistance.
- Demonstrated professionalism and empathy when handling sensitive patient situations, preserving confidentiality at all times.
- Assisted pharmacists in maintaining a well-organized and clean pharmacy environment for optimal workflow.
- Delivered exceptional customer service through active listening skills and addressing concerns promptly.
- Received deliveries of medication shipments, verifying contents against invoices while adhering to proper storage protocols.
- Counted and labeled prescriptions with correct item and quantity.
- Updated computer system with current customer, payment and inventory information.

Loblaws - Deli Clerk

Etobicoke, ON

08/2022 - 04/2023

- Greeted customers at counter to fulfill requests and answer questions.
- Precisely measured, weighed, sliced, and packaged deli products according to customer requests while minimizing waste.
- Maintained a safe working environment by adhering to food safety guidelines and promptly addressing any hazards.

✉ noah.liwang2006@gmail.com

☎ 416-729-1595

📍 Etobicoke, Ontario M9A 0E9

Skills

- Leadership Skills
- Ability to work under high pressure
- Ability to work in a team
- Computer Skills
- Communication
- Customer Service
- Effective Time Management
- Problem Solving Skills

Education

Expected in 05/2028

Western University

London, ON

Bachelor of Science: Computer Science

05/2024

Richview Collegiate Institute

Etobicoke

High School Diploma

- Prevented food spoilage by monitoring dates, rotating stock, and following proper storage procedures.
 - Restocked supplies and prepared additional ingredients during downtime for expected busy periods.
 - Cleaned and sanitized dishes and utensils, consistently keeping adequate supplies on hand for expected customer loads.
 - Provided an enjoyable shopping experience for customers by engaging in friendly conversations while efficiently preparing their orders.
 - Increased customer satisfaction by providing exceptional service and maintaining a clean, organized deli counter.
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Volunteer work

Volunteered at COSTI Immigrant Services where I served front desk, receiving calls and talking to clients about booking appointments with specialists. Also shadowed specialists to see how they helped newly moved immigrants find jobs within Canada and serve to their accommodations.