

Noah Meridew

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Education

St. Lawrence College

GPA: 3.4 / 4.00

Computer Programming & Analysis

Expected Graduation: April 2025

Skills: (*Proficient*): Customer Service, Computer Programming (C++, Java, HTML/CSS/JS), Technical Documentation, Ticketing Software, Active Directory, Windows 10 & 11

(*Familiar*): Python, C#, MacOS, Linux Admin and Scripting

Work Experience

- **IT Service Desk Representative** **St. Lawrence College** *September 2022 – Present*
 - Provide the student body with detailed, quality solutions to their technological needs.
 - Assist faculty members and students with various **hardware** and **software** issues.
 - Answer phone calls and emails from faculty members and students.
 - Create, update, and resolve **TopDesk** tickets.
 - Navigate **Active Directory** to find accounts, reset passwords, etc.
 - Reach out to faculty and students to rectify their personal device issues.
 - Create and update documentation for **AppsAnywhere (SaaS)**, **Office 365**, navigating LMS.
- **Camp Counsellor** **Countryside Camp** *May 2022 – August 2022*
 - Provide programming and care for a cabin of school-aged overnight campers.
 - Lead the cabin through daily activities and workshops.
- **Lift Operator** **Glen Eden** *December 2019 – March 2020*
 - Operate ski lifts using control panels.
 - Assist customers with boarding lifts.
 - Complete daily maintenance routine (shoveling, setup / take down)

Projects

- **Vet Clinic Java Application**
 - I developed an application that allows users to perform CRUD (create, read, update, delete) operations on a MySQL database.
 - This application makes use of the Java Swing library to handle the GUI.
- **Calendar Web Application**
 - I developed a web application that allows users to view a calendar and create events for any given day.
 - This application was developed in JavaScript, with a few lines of HTML and CSS.
- **Card Prices Script for Magic: The Gathering**
 - My brother collects MTG cards and wanted his google sheet to contain the latest prices for his cards.
 - I wrote a script that makes an API call to the Scryfall database to pull the price data for each card that he has, and updates the price column correspondingly.
- **Personal Portfolio Website**
 - noahmeridew.github.io hosts my personal portfolio website, created with HTML, CSS and JavaScript. This website showcases front-end work that I have designed and built, as well as some full-stack applications I have developed.

Other Experience

- ***Sports***
 - Growing up, I played hockey and lacrosse for the rep teams in Milton. Throughout my journey playing these sports, I learned a lot about working in a team and getting along with everyone on the team.
 - I competed for Team Ontario's field lacrosse team in 2018, where we beat BC to win the national championship. I also competed against team USA in the Brogden Cup in 2019.
- ***Church***
 - I volunteer at HOPE Presbyterian Church in Kingston where I am also a member. I manage their social media to make posts about events and services.
 - I help with upkeep of their website.

References

- ***Brayden Roy***
 - Service Desk Analyst at St. Lawrence College
 - Contact: broy@sl.on.ca
- ***Adrian Stelpstra***
 - Program Director at Countryside Camp
 - Contact: adrian@countrysidecamp.com