

Noah Meridew

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Education

St. Lawrence College

GPA: 3.6 / 4.00

Computer Programming & Analysis

Expected Graduation: April 2025

Skills: Customer Service, SDLC, Version Control, RDBMS, Database Design, Technical Documentation, Ticketing Software, Active Directory, Tech Support, Linux Admin and Scripting, PowerShell

Technologies: Java Spring, AngularJS, Node.JS, TypeScript, SQL, Kotlin, MongoDB, Python, PHP, HTML, CSS, C++, Cloud Computing

Work Experience

- **Digital Collections Developer** **Cornwall Community Museum** *December 2024 - present*
 - Design, develop, update and maintain a searchable digital library using Java Spring Boot, AngularJS and MongoDB.
 - Lead the backend team to develop extensive REST API services while ensuring data security, performance optimization and scalability.
 - Handle configuration of user / admin privileges.
 - Collaborate with frontend developers to ensure seamless integration of backend services.
 - Design and develop various UI / UX oriented web pages.
- **Technical Support Analyst** **Town of Milton** *April 2024 - August 2024*
 - Diagnose and resolve customer issues both remotely and in-person, documenting relevant info.
 - Collaborate with colleagues, third-party partners, and team leads to escalate and address complex requests and problems.
 - Navigate Active Directory to find accounts, reset passwords, manage user groups, etc.
 - Manage and administrate corporate mobile devices using Intune (MDM).
 - Install, configure, test, and troubleshoot a range of hardware, software and peripheral devices.
 - Research and implement new technologies into business processes.
 - Create, update, and resolve TopDesk tickets.
 - Develop and update knowledge base and FAQs to enhance computer literacy for internal staff.
- **IT Service Desk Representative** **St. Lawrence College** *September 2022 – April 2025*
 - Provide the student body with detailed, quality solutions to their technological needs.
 - Assist faculty members and students with various hardware and software issues.
 - Create, update, and resolve TopDesk tickets.
 - Reach out to faculty and students to rectify their personal device issues.
 - Create and update documentation for AppsAnywhere (SaaS), Office 365, navigating LMS.

Projects

- **Event Booking + Ticket Purchasing Application**
 - Event booking program made with Java Spring Boot and an H2 database.
 - This application allows admin users to add events to the list of upcoming events, and allows generic users to purchase and view their tickets for events.
- **Vet Clinic Java Application**
 - I developed an application that allows users to create and manage a list of pets in their clinic. Created with Java and uses a MySQL database.
 - This application makes use of the Java Swing library to handle the GUI.

- ***Card Prices Script for Magic: The Gathering***
 - My brother collects MTG cards and wanted his spreadsheet to contain the latest prices for his cards.
 - I wrote a python script that makes an API call to the Scryfall database to pull the price data for each card that he has, and updates the price column correspondingly.

Other Experience

- ***Sports***
 - Growing up, I played hockey and lacrosse for rep teams in Milton. Throughout my journey playing these sports, I learned a lot about working in a team and striving toward a shared goal.
 - I competed for Team Ontario's field lacrosse team in 2018, where we beat BC to win the national championship. I also competed against team USA in the Brogden Cup in 2019.
- ***Church***
 - I volunteer at HOPE Presbyterian Church in Kingston where I am also a member. I manage their social media to make posts about events and services.
 - I help with upkeep of their website.

References

- ***Andrew Kurnat***
 - Support Technician at Town of Milton
 - Contact: andrew.kurnat@milton.ca
- ***Brayden Roy***
 - Service Desk Analyst at St. Lawrence College
 - Contact: broy@sl.on.ca

*More references available upon request.