Noah Kaptalai kipwarwa

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Personal Profile

Technology-oriented and skilled professional with experience of in software development and systems support. I am experienced in project management of ICT systems and infrastructure implementations and upgrades and demonstrated experience in improving IT service delivery to meet the increasing demands of transforming into a digital organization. I am excellent at system administration and handling quality ICT services. I have the ability to employ a proactive and participative approach and a unique blend of technical, analytical, and relationship management skills to implement and resolve simple and complex IT challenges. I aim to add value to the organization through the utilization of my superior knowledge and vast experience in almost all aspects of management in a world-class organization.

Education

2017 - 2021	**Bachelor of Science in Information Technology** Jomo Kenyatta university of Science and Technology (JKUAT)
2011 - 2015	**Kenya Certificate of Secondary Education** Longisa boys' High School

Skills

- **System Administration:** I have the ability and experience in handling desktop administration, software and hardware maintenance, and exchange server maintenance.

- **Programming and database Skills: I** am conversant with HTML, CSS, JavaScript, & SQL. Proficient in Database creation, Design and implement Backups and Restore database policies, python programming language, familiar with Django framework.

- **Technical IT Skills**: flexible in using LinuxOS, system testing & penetration, scripting ,Network installations/configurations, network architectural & design and troubleshooting client problems.

- **Communication Skills:** Capable of exercising excellent listening skills to better understand clients and colleagues. Ability to deal with people positively and enthusiastically.

- **Interpersonal Skills:** Confident individual with an outgoing personality who can work in a multi-cultural environment.

- **Strategic Thinking**: Ability to analyze the future impact of decisions by taking a big-picture approach, and strategically position the project within the business to relate to short- and long-termobjectives.

- **Team Player**: Works as a competent member of the team, willingly providing backup support for coworkers when appropriate and actively supporting group goals.

Work Experience

June 2021 to	
Dec 2021	**ELECTRICA SOLITION Company Nairobi**

Position: Junior system administrator

Key Achievements:

- Designed, developed, and implemented a performance management system that has enhanced tracking of the performance of individual employees based on their targets which in turn leads to the efficient delivery of services to the public and internal clients.
- Development of various human resource reports which have helped the management in making keydecisions about human resources e.g. reports which can assist in coming up with a succession plan.

Responsibilities:

- Set up the development environment.
- Plan architecture and solution design.
- Configure security, processes, and options.
- Implement security and optimize system performance.
- Deployment of customization packages in life cycle services.
- Ensure security through access control.

January 2020 – May 2020	CONVOTECH KENYA

Position: INDUSTRIAL ATTACNMENT

Responsibilities:

- Network Installation /cabling and configuration.
- Hardware and Software preventive maintenance.
- User software support.
- Software installation and upgrades.

Training and workshop

- 2023: SC-100: Security, compliance and identity fundamentals (ongoing training)
- 2023: Linux OSS Database Migration (ongoing)

Referees

Professor D. Njuguna,
JOMO KENYATTA UNIVERSITY lecture/supervisor
Tel: 0721236941.
Email: dnjuguna@jkuat.ac.ke

Dr. Titus Yatich
ICT senior officer, Electrica solutions
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