

### **1. GLASS SEALED UNITS:**

Five (5) years from the date manufactured against seal failure and pressure cracks. Using harmful solvents or abrasive materials to clean sealed units or painted surfaces will void warranty.

### **2. DOOR PANELS:**

#### **Woodgrain and Smooth Fiberglass Doors:**

Limited warranty of ten (10) years on smooth and woodgrain fiberglass doors provided, they are installed plumb and square. Door warpage is only considered a defect when the deflection exceeds 8mm or 5/16. All fiberglass slabs require multipoint locking system or warranty will be void.

#### **Steel Insulated Doors:**

Limited warranty of ten (10) years on steel doors, provided, that they are installed plumb and square. Door warpage is only considered a defect when the deflection exceeds 8mm or 5/16. All 8 foot slabs require multipoint locking systems or warranty will be void.

### **3. PAINTED AND STAINED SURFACES**

#### **Stain Finish on Woodgrain Fiberglass Door:**

Palma Door Systems provides, from the date of manufacture, a five (5) year warranty on stained fiberglass door panels against defects such as blistering or peeling. Uneven colouring is due to varying surface finish and is not classified as a defect in workmanship. Natural fading or damage done due to using harmful solvents or abrasive materials to clean any stained surface is not warranted. Due to normal weathering stained fiberglass products are subject to varying degrees of fading. The fading is beyond

Palmas control and does not constitute a defect. Therefore, we cannot guarantee an exact colour match in the event a component or product is required or replaced. All fiberglass doors must be resealed every two (2) years or the warranty is void.

#### **Paint Finish on Smooth Fiberglass and Steel Insulated Doors:**

Palma Door Systems provides, from the date of manufacture, a five (5) year warranty on painted smooth fiberglass and steel insulated doors against defects such as blistering, peeling and/or flaking. Natural fading or damage done due to using harmful solvents or abrasive materials to clean any painted surface is not warranted. Due to normal weathering coloured, vinyl products are subject to varying degrees of fading. The fading is beyond Palmas control and does not constitute a defect. Therefore we cannot guarantee an exact colour match in the event a component or product is required or replaced.

### **4. DOOR SWEEPS:**

Palma Door Systems provides one (1) year warranty on door sweeps (under normal wear and tear conditions). Door sill must be installed level and free of debris, ice and snow buildup at all times or warranty will be void.

### **GENERAL EXCLUSIONS/LIMITATIONS ON LIABILITY:**

1. Accident, abuse, misuse or neglect in handling, installation or operation, finishing, operation or maintenance.
2. Any third party product installed on top of a Palma Product, including storm/screen doors, exterior grilles, etc.