

General Terms and Conditions

In order for the Original Purchaser to register this warranty, they must fill out the online registration form at

<http://www.warrantyregistration.ca/enerview/> no later than thirty (30) days after the completed installation of their products. The Warranty stipulated in this document is the only warranty applicable to EnerView windows and is granted in lieu of any warranties otherwise implied by law or equity and no such warranties shall apply to the EnerView Warranty.

Quality Standards

All EnerView products are manufactured according to EnerView standard manufacturing tolerances. With quality construction, committed staff and technology we ensure the best possible products and service available.

Lifetime Warranty on

White Vinyl Frame and Vinyl Sash Members

EnerView Windows and Greenhouses are warranted against such defects in material that might result in blistering, peeling, flaking, corroding and fading of the frame or sash members for the lifetime of the product from the date of installation.

Lifetime Warranty on Endur IG™ Insulating Glass

EnerView warrants that the insulating glass units with Endur IG™ contained in the windows fabricated from select A-quality glass, and that under normal conditions there will not be an obvious obstruction of vision, which is the result of film formation or dust collection between the interior glass surfaces for the life of the window in accordance with all terms specified in this warranty. **Greenhouse Window insulating glass is limited to 15 years warranty against seal failure.**

Five-Year Limited Warranty Glass Breakage

EnerView warrants that all window thermal glass units shall not develop a stress crack arising from improper glazing by the factory for a period of five (5) years from the date of manufacture.

Lifetime Warranty on Hardware

EnerView warrants that the hardware shall remain in good operational condition for the lifetime of the product excluding abuse of hardware such as over tightening of mechanism which may cause the roto gear to strip commencing from the date of installation. 1-Year warranty will apply to all other hardware.

Lifetime Warranty on Interior Laminate Finish

EnerView warrants that the vinyl/pvc laminate will not delaminate, chip, crack or blister during the life of the product.

Warranty Limitations

EnerView's liability is limited solely and exclusively to repair or replacement and to substitute parts, at the discretion of EnerView, and under no circumstances will EnerView be liable for incidental or con-

sequential charges, such as, but not limited to, labour costs for any purpose, inconvenience, damage or injury to persons or to property, or any other expense. This Warranty will be deemed null and void if the owner/purchaser modifies or otherwise alters in any way the product after installation without the written consent of EnerView, if the product is used for a purpose not intended, or otherwise outside the accepted and advised use and if harmful cleaning solutions and abrasive compounds are used, as well as any windows manufactured outside EnerView's manufacturing specifications as specified.

30 Day Warranty on Screens

Punctures and tears in screens are covered for 30 days Parts Free, labour not included. Please note that a screen will not stop a child from falling out of the window.

Window Ownership Transfer Form

While this Warranty is transferable to future owners of the property, EnerView's obligations under the Warranty will only continue if a written notice of the transfer in ownership is forwarded to EnerView within thirty (30) days of the new owner taking possession of the property in question, where the warranted product is installed and acknowledgment receipt has been issued by EnerView. Should the subsequent owner fail to notify EnerView of his intention to continue the Warranty, the Warranty will then expire automatically without the possibility of revival, on the close of business on the thirtieth (30th) day after the owner takes ownership of the said property.

Effective Date of Warranty

This warranty will only come into force if and when the customer completes the online EnerView Warranty Registration Form at <http://www.warrantyregistration.ca/enerview/>. EnerView will only honour warranties for which EnerView has received said form. To be enforceable said form must be completed online within 30 (thirty) days after installation. For greater certainty EnerView's obligation under this Warranty will only take effect upon confirmation from EnerView of the receipt by EnerView of your completed Warranty Registration Form. Warranty Registration Forms not completed within the deadlines set out herein will result in the termination of the warranty and EnerView's obligations hereunder.

Solar Bond™ Paint

Solar Bond™ standard colours are warranted against such defects in material and workmanship that might result from paint peeling, flaking, cracking and major discoloration for a period of fifteen (15) years that is not caused by exposure to sunlight, heat or noxious or abrasive materials.

Installation Liabilities

EnerView is responsible solely for the manufactured product. All Installation related claims should be directed to the Distributer/Dealer/Installer. EnerView will not be responsible for claims arising between the Distributer/Dealer/Installer and their customers. EnerView is a Window Wise Approved manufacturer and adheres to the Window Wise standards available at www.windowwise.com

Exclusions from Warranty Coverage

Damages resulting from the following are excluded from coverage under this Warranty:

1. Exposure to harmful pollutants, the corrosion of non-vinyl products or components due to the close proximity to coastal areas, excessive thermal or physical stress and/or high humidity levels such as but limited to improper storage.
2. Any damage to the window or window components due to the settlement of building structure.
3. Any damage caused by wind, hail, lightning or other incident of weather, deemed as an act of God.
4. Minor imperfections in windows and doors that do not affect the product's structural integrity or obscure vision.
5. Any window which has been repaired or modified by any person other than a factory-trained Service Technician or authorized EnerView representative or any Non-EnerView add-on or replacement parts added to the Windows(s).
6. Any defect, malfunction or failure to perform, which has occurred because of unreasonable use, improper application or the failure to perform reasonable or necessary maintenance.
7. If products with visible defect(s) after goods have been picked up or delivered and are installed with such defects, but not limited to scratches, dents, and cracks and/or damaged components without notifying EnerView prior to installation.
8. Condensation on windows, which may occur as a natural result of humidity within the house or building area. Please refer to <http://oee.nrcan.gc.ca/> for condensation prevention tips.



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