

# Aaron Jaeger

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## SUMMARY

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Accomplished IT and Cybersecurity professional with 21 years of experience, including 5 years dedicated to Cybersecurity best practices and operations. Along with 12 years IT Service Management. Combined with 12 years as a military service member. Expertise in ISO Standards, NIST, CISA Guidance, and the complete implementation of best practice, combined with extensive practical application of security frameworks like HIPAA/ FISCAM/ High Trust/ Center for Internet Security v8.1 in both corporate and entrepreneurial environments. Proven success in vulnerability management, access control, and network monitoring, highlighting a strong commitment to enhancing security architectures. Seeking to leverage comprehensive knowledge and extensive technical skills as a Senior Security Analyst.

## WORK EXPERIENCE

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### Health Plan of San Joaquin

San Joaquin County, California, United States

*Security Analyst*

*Feb 2022 - Present*

- Spearheaded HIPAA and FISCAM remediation efforts, achieving 100% compliance within 6 months and reducing audit findings by 85%
- Implemented Center for Internet Security (CIS) Framework v8.1, improving overall security posture by 55% and reducing vulnerabilities by 40%
- Architected and deployed robust access control mechanisms, reducing unintended or unauthorized access attempts by 40% and improving system integrity
- Enforced least privilege, role-based access control (RBAC), and multi-factor authentication (MFA).
- Regularly audited access logs to ensure appropriate access levels.
- Monitored network traffic using SIEM and IDS/IPS solutions.
- Conducted regular analysis of network logs to identify potential threats or breaches.
- Performed continuous vulnerability scanning and managed remediation processes.

### General Atomics

Poway, California, United States

*Security Analyst*

*Aug 2021 - Feb 2022*

- Led incident response and triage efforts, reducing average resolution time by 30% and improving overall security posture
- Collaborated with cross-functional teams to create and deploy tailored security measures, effectively addressing emerging threats to corporate infrastructure

### Sempra Energy

San Diego, California

*IT Specialist*

*Apr 2019 - Aug 2021*

- Delivered exceptional white glove services to high-profile Executive and Legal clientele, resulting in a 98% client satisfaction rate and 30% increase in repeat business

### Rady Children's Hospital-San Diego

Greater San Diego Area

*IT Specialist*

*Apr 2018 - Apr 2019*

- Developed and executed strategies to balance end-user needs with managerial shift requirements, enhancing overall operational efficiency
- Orchestrated the successful implementation of 15 major software upgrades across 500+ workstations, ensuring 99.9% system availability

- Designed and implemented a comprehensive patch management strategy, enhancing system stability and minimizing potential security risks

**University of California San Diego**  
*Radiologic Imaging Informatics Support Specialist*

UCSD Hillcrest  
Sep 2017 - Mar 2018

- Led cross-functional team in PACS system optimization, enhancing user experience and reducing training time for new staff members

**AbacusNext**  
*Cloud Support Engineer*

La Jolla, California  
Jun 2017 - Sep 2017

- Implemented proactive cloud environment monitoring and maintenance strategies, enhancing system reliability and user satisfaction

**Private Laboratory**  
*Technical Support*

San Diego, California  
Aug 2015 - Jun 2017

- Implemented new inventory tracking system, reducing asset loss by 25% and improving overall efficiency
- Managed hardware and software for 200+ clients and 250+ CPUs.

**Kaiser Permanente**  
*Implementation Specialist*

San Diego, California  
Nov 2014 - Aug 2015

- Conducted project implementations and oversight.
- Managed 5000 PC refresh activity and 1200 asset network installation.

**NMCI/DOD Deployment - APEX & ExpertsIT**  
*Deployment Technician*

United States  
Mar 2011 - Oct 2014

- Served as a deployment engineer and migration specialist for several hundred end user clients.

## EDUCATION

**Marymount University** | Arlington, Virginia  
Doctor of Science - Dissertation, Cybersecurity, 3.8 GPA

Aug 2022 - May 2026

**University of San Diego** | San Diego, CA  
MSE - School of Engineering, Cybersecurity Engineering, 3.7 GPA

Jan 2020 - Jan 2022

## SKILLS

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|--|-----------------------------|--|
| • Center for Internet Security                         | • HITECH/HITRUST            | • NIST   |
| • Project Management - Agile                           | • Vulnerability Management  | • Risk and Threat Management - Engineering Solutions |
| • ISO Standards  | • Access Control Management | • Network Defenses/ Malware Defense                  |
| • Digital Identity and Access Review                   | • Self-initiator            | • Cohesive Team Member - Servant Leader              |
| • Policy/Procedure/Implementation/Automation/Reporting |                             |  |