

Noam Gavriel

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SUMMARY

Computer Science student with experience in customer facing roles and operational responsibility across service, technical, and team based environments. Comfortable working independently and as part of a team, with clear communication skills in Hebrew and English. Known for accuracy, reliability, and problem solving, with a practical, hands on approach and the ability to adapt quickly to new systems.

SKILLS

- *Hebrew (Native Tongue)*
- *English (Fluent)*
- Technical Tools: *Python, Java, HTML* .
- Fast Learner with High Sense of Responsibility and Strong Work Ethic
- Excellent Interpersonal and Communication Skills
- Written & Verbal Communication (English & Hebrew)
- Troubleshooting & Problem Solving

EDUCATION

BSc Computer Science (*In Progress*) - The Open University

Relevant coursework: Programming, Data Structures, Systems

EXPERIENCE

Obi & Cichetti Restaurants, Waiter | *High-End Dining*, Tel Aviv, Israel 2025 - present

- Delivered consistent, high-quality service in fast-paced, upscale restaurant environments
- Served as a primary point of contact for guests, addressing questions and requests clearly and professionally
- Coordinated closely with kitchen and service teams to ensure smooth operations during peak hours
- Maintained accuracy, attention to detail, and professionalism under pressure

Fix All Solutions LLC (Self-Employed), Locksmith & Operations Manager, New York, NY 2023 - 2025

- Founded and managed a customer-facing technical services business, overseeing daily operations end to end
- Served as the primary point of contact for customers, handling inquiries from initial contact through resolution
- Diagnosed technical issues, provided appropriate solutions, and escalated complex cases when needed
- Managed scheduling, follow-ups, documentation, and customer communication
- Optimized workflows to reduce response times and improve customer satisfaction
- Managed inventory, suppliers, and service logistics

Wolt, Courier, Israel 2021 – 2022

- Worked independently as a contractor, managing schedule and delivery targets
- Maintained clear communication with customers and vendors via digital platforms
- Demonstrated reliability, organization, and time management

Nachshon Battalion, Kfir Brigade (IDF), Combat Soldier, Israel 2019 - 2021

- Team Leader during training and operational activity
- Operations Room Manager responsible for coordination and task execution
- Commander's Radio Operator, managing communication between command and field units
- Responsible for logistical equipment and operational readiness