

RMA User Assigned Tracking No	6	0	4	1	9	-	0	1
SERIAL NO. OF SENSOR								
FAVOURED RETURN DATE	2023-05-03							

-4H- JENA engineering GmbH – RMA Form			
BILL TO ADDRESS (Customer)		RETURN ADDRESS (Customer)	
Company name	SLU	SMHI	
Address	SLU Fakturamottagning, Referens 108BBF	Sven Källfeltsgata 15	
Postal Code & City	PO BOX: 7090	42671 Västra Frölunda	
State Region	750 07 UPPSALA.		
Country	Sweden	Sweden	
Contact Name	Bochra Boudiaf	Anna Willstrand Wranne	
Phone/FAX			
Mobile		0046 31-7518955	
e-Mail	bochra.boudiaf@slu.se	anna.wranne@smhi.se	
EQUIPMENT BEING RETURNED			
<p>IMPORTANT: (1) For safe transport of devices and as a warranty condition, all equipment has to be shipped in the supplied offshore cases. If offshore cases have not been used charges apply for the return.</p> <p>(2) Please also return the memory stick for software update. (3) For warranty cases, the data set of the last deployment has to be provided</p>			
<input type="checkbox"/> HydroC CO ₂	<input type="checkbox"/> HydroB	<input type="checkbox"/> TOUGH Membrane- serial no:	
<input type="checkbox"/> HydroC CH ₄	<input type="checkbox"/> Antifouling head	<input type="checkbox"/> SBE Pump 5T- serial no:	
<input checked="" type="checkbox"/> HydroC CO ₂ FT	<input type="checkbox"/> Memory stick ⁽²⁾	<input type="checkbox"/> SBE Pump 5M- serial no:	
<input type="checkbox"/> HydroC CH ₄ FT	<input type="checkbox"/> Pump holder	<input type="checkbox"/> Pump cable- serial no:	
<input type="checkbox"/> HydroFIA TA	<input type="checkbox"/> Offshore case ⁽¹⁾	<input type="checkbox"/> Lab cable- serial no:	
<input type="checkbox"/> [REDACTED]	<input type="checkbox"/> Standard Membrane	<input type="checkbox"/> Battery cable- serial no:	
<input type="checkbox"/> Other:			
REASON FOR RETURN			
<input type="checkbox"/> Repair	<input type="checkbox"/> New- Calibration	<input checked="" type="checkbox"/> Post-Deployment Calibration (For Data Processing) & Subsequent New-Calibration	<input type="checkbox"/> Warranty Evaluation
PROBLEM / DESCRIPTION (CHECK ALL THAT APPLY AND DESCRIBE IN DETAIL BELOW)			
<input type="checkbox"/> Maintenance	<input type="checkbox"/> Damage due to handling	<input type="checkbox"/> Leakage	<input type="checkbox"/> Environmental conditions
<input checked="" type="checkbox"/> Sensor calibration	<input type="checkbox"/> Power supply related	<input type="checkbox"/> Intermittent operation	<input type="checkbox"/> Analog Voltage output
<input type="checkbox"/> Serial communication	<input type="checkbox"/> Cable connectors	<input type="checkbox"/> Connection to computer	<input type="checkbox"/> Other
<p>How long has the problem been occurring (approx. date):</p>			
<input checked="" type="checkbox"/> Standard calibration	<input type="checkbox"/> Special calibration	<input type="checkbox"/> As previous calibration	
Salinity[PSU] only for CH ₄ & TA	Operation temperature	Concentration range	
0-40	0-30	[REDACTED]	
TO OPTIMIZE THE SENSORS, OUR R&D DIVISION IS ALWAYS INTERESTED IN INFORMATION CONCERNING THEIR USE (PLEASE FILL IN IF YOU LIKE)			
Location / Ship name	Deployment depth	Period of use	Operation temperature
R/V Svea	ferrybox	2022-10 - 2023-01	room temp
Date	Contact name	Confirmation of receipt of equipment	
2023-04-19	Anna Willstrand Wranne	[REDACTED]	