

# Dotmark Medical Solutions (DMS) Pharmacy Manual

"Easy, Quick and Efficient"

At DMS we strive to facilitate and streamline all your enterprise needs to achieve excellent care delivery and clinical productivity.

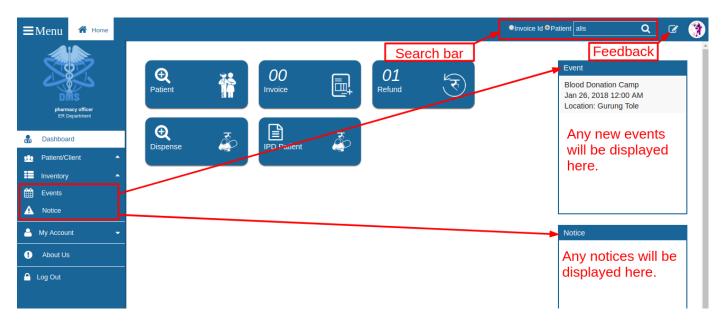
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## Introduction

After logging in, you will be navigated to the DMS dashboard. DMS dashboard contains tools that can be used for many purposes. These all will be individually discussed in this manual.

Pharmacy can scan NFC card directly to view the patient details from this screen. NFC card won't work on other screens.



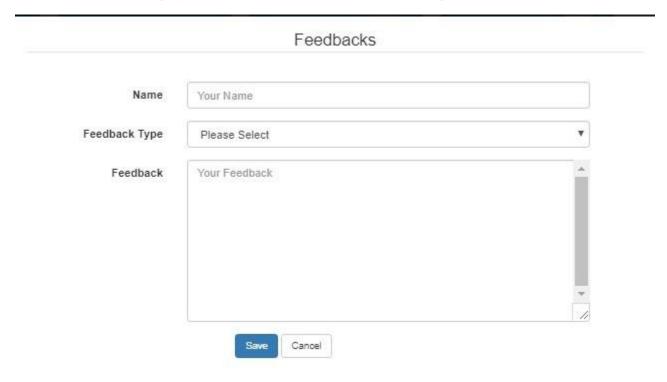
Click on the icon on the top-right corner of the screen to view options related to the user account.

Clicking log out will sign you off from the session and redirect you to the log in page.



### **Feedbacks**

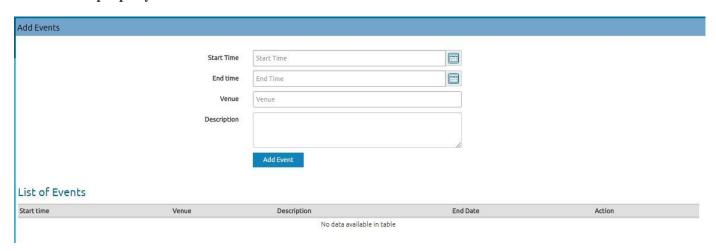
Feedbacks for improving DMS system, error reporting and additional comments can be sent. Press feedback icon on the top right corner next to the Search bar and fill up the form.

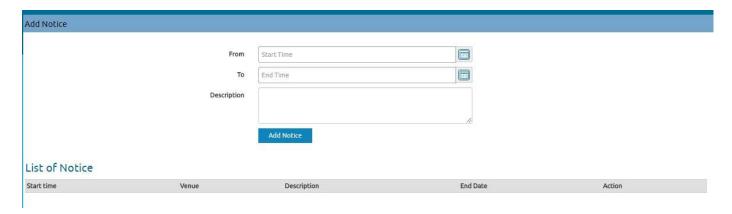


### **Events and Notices**

Upcoming events and notices can be easily added to the dashboard. On the side bar scroll down, find Events and Notice. Click on them and fill up the form as required and post it on the dashboard.

NOTE: Every account holder can view this on their dashboard and could be super useful, so it should be properly utilized.

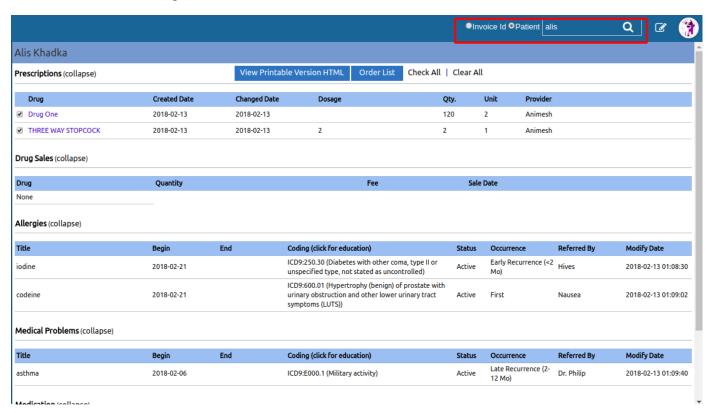




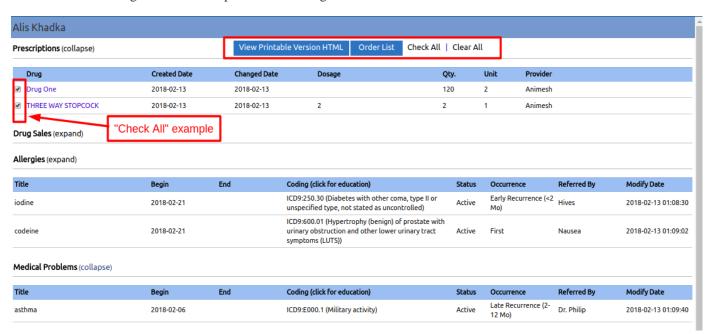
These messages will be posted for certain time only. From and To indicates start date and end date respectively of that message.

# **Searching an Existing Patient/Payments**

Search patient using their patient name or an invoice id. Click on the patient to view the patient's detail as shown in the image below.



In the image below, Check All | Clear All on top of the screen, checks all or clears all the drugs. These selected drugs can be now printed out using View Printable Version HTML button.

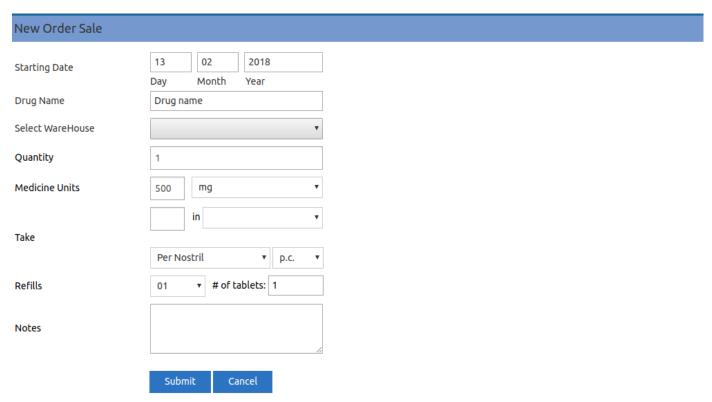


The Order List option will display all the pending payments of the patient's prescriptions. It can also be used to add new drugs or delete drugs. In addition, payment can also be done for the pending drugs using Dispense button.

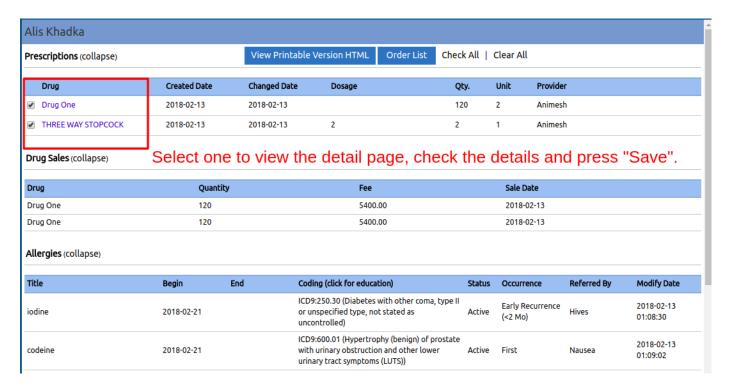


Any drug shown in this list requires a payment which can be paid from Dispense button.

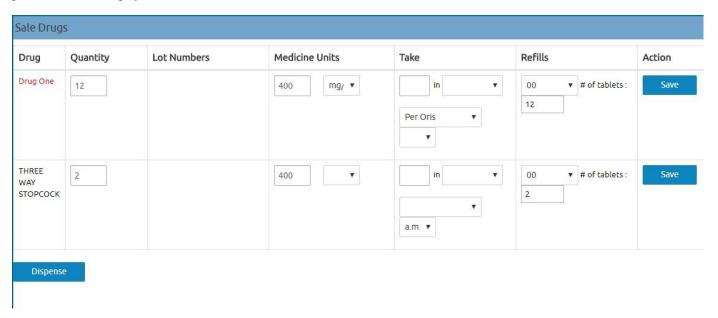
Press Add Drug shown in the above image to add new item on the list. Adding a drug requires user to fill in all the details regarding that drug. Press Submit when done.



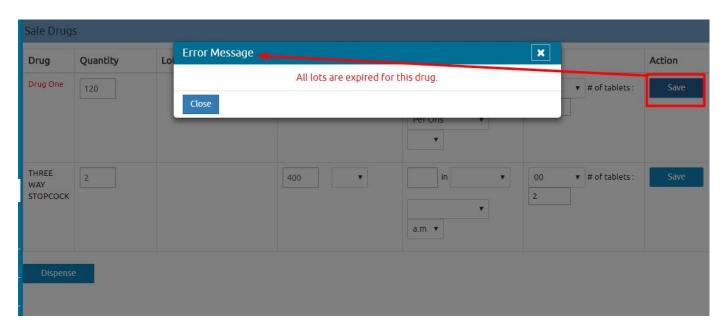
The image below shows the list of drugs that has been prescribed to the patient. Click on a drug to proceed with the payment.



Clicking on Save will deduct the quantity of sold drugs from the inventory. Press Dispense to proceed with the payment.

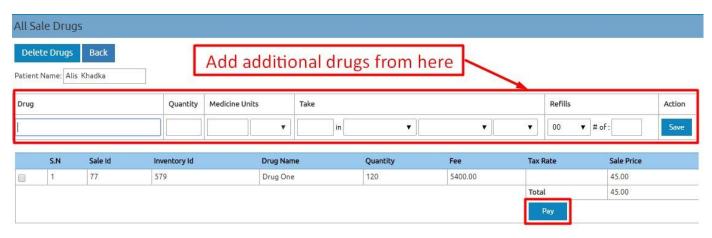


In case, the drug is out of stock in the system then the following message will be displayed. This message will be different for different situations which will be clearly described in the red marking as shown below.



If the drug is available then press Dispense, this will navigate to the following screen, where a patient can make the payment.

Click on Pay. You can also remove drugs from here. Check on the drug that you want to remove and click Delete Drug.



### **Dashboard**

Pharmacy cannot view patient demographics page. Patient selection from Patient won't be accessible. Please only use "Search Bar" on the top of the screen to view patient's prescriptions status.

#### o Patient

This will show list of all the patients. Please note that to view patient's details page, use Search Bar.

Show 10 ▼ entries	Patient Search		Search all col	Search all columns:	
Full Name	Home Phone	Citizenship/Passport number	♦ Date of Birth	External ID	
000			2018-02-02	111200000078	
111			2018-02-03	111200000070	
2 2 2			2018-02-05	111200000076	
admin admin	3534534	23434234	1993-10-22	111200000095	
Alis Khadka		6523525	1993-01-23	111200000067	
Alish Giri		123467	1991-05-25	111200000011	
alu tama			1995-01-28	111200000039	
Ankita Sigdel			2003-01-24	111200000031	
Anup Jung Belbase	01-895623	1265/7	1981-12-14	111200000001	
asdasd asdadadasd	4456456		2018-02-11	111200000108	
Showing 1 to 10 of 131 entries				✓ Previous Next	

- Invoice
- Invoice stores all the payment history of a patient. Payment is done through the Dispense section.
- Invoice can be Printed or Exported as CSV from here. CSV basically means in Microsoft Excel format.
- Invoice id is used in the Refund.
- Select a date range and press Submit to view history of that date.

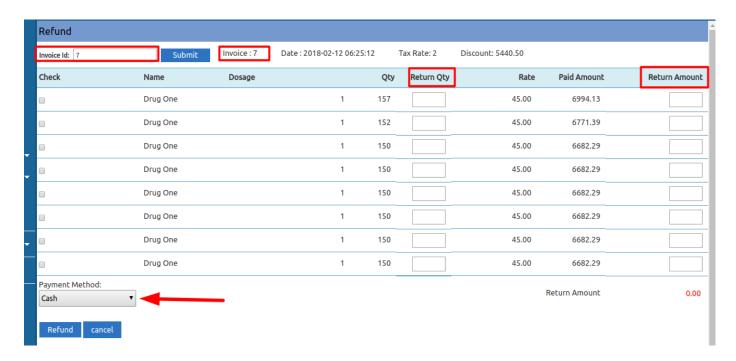


### o Refund

Enter the invoice id and press Submit to proceed with the refund process for that invoice.

Make sure to enter correct return quantity and amount that needs to be refunded.

Select the Payment Method and press Refund.



### o Dispense

This section is used for third party patients who may visit the pharmacy to buy their required medication. This section should not be used for I.P.D or O.P.D patients.

### o IPD Patient

This will show the user the list of all the patient prescriptions assigned by the Cardex department. Select the required patient and follow the same steps for the payment discussed in Search an Existing Patient/Payments.

# **Patient/Client**

- o Patient: This will show list of all patients. Please note that to view patient's details page, use Search Bar.
- o Patient Education: Search any information on the web from here.



Chart Tracker

Track patients with this function. Enter the Patient ID to view the information.

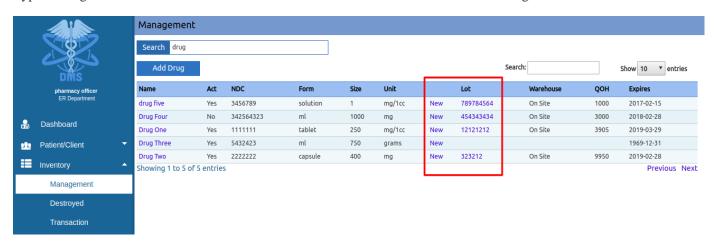
# **Inventory**

Inventory contains all the information regarding drugs that the pharmacy owns. All the new arrived or damaged drugs should be updated here. This will keep track of all the items and keeps user notified about the item's status like out-of-stock or about to finish or other.

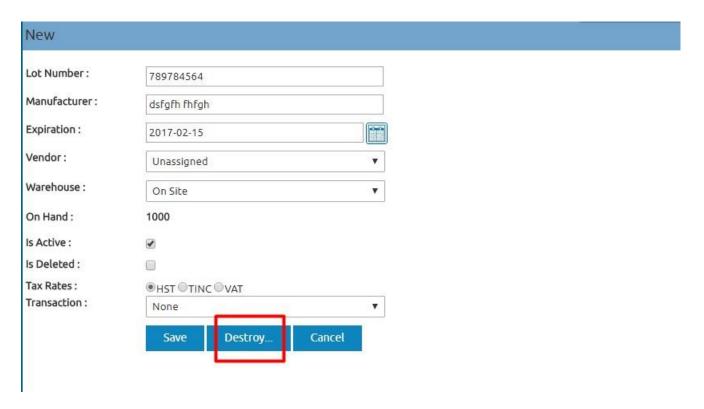
### Management

This section updates the inventory of the pharmacy. All the drug details can be added and edited here

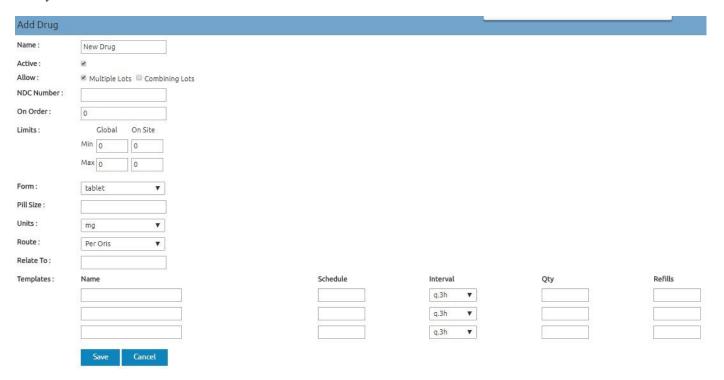
Type a drug name in the search bar and click Search to view the list of related drugs.



Click on the Lot number as shown in the image above and click Destroy to move that item in the Destroyed section.



Click on Add Drug is used to add new drug in the list of items. This will navigate to a drug details form. Fill up the form correctly with all the necessary details and press save to create a new entry on the system.

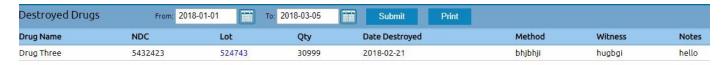


### Destroyed

Select a time range and click Submit to view drugs that has been sent to the destroyed list.

Drugs are sent here, from the Management section as explained above.

All the expired or damaged drugs will be listed here.



Click on Lot number, in the above image, to add full description on how the drug ended here.

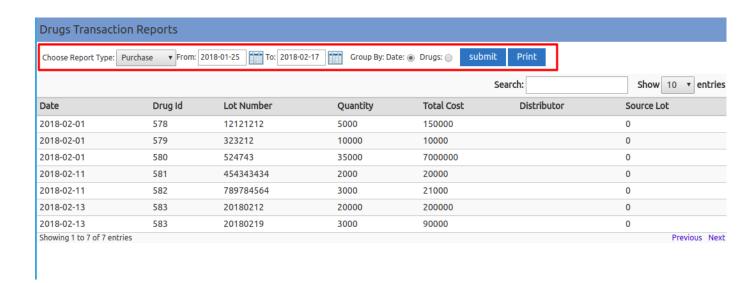
Lot Number:	524743
Manufacturer:	GHIJ company
Quantity On Hand:	30999
Expiration Date:	2018-02-21
Date Destroyed:	2018-02-21
Method of Destruction:	Chemical flush in the hazard ward.
Witness:	Dr. Philip
Notes:	Expired
Submit Canc	
Submit Canc	

### Transaction

Transaction stores all the reports regarding drugs usages. Click on a desired report type and a date range to view the transaction history of that type.



Transaction can also be printed out. Just click on the Print button.



# **Events**

This topic is described in General section 1b.

# **Notice**

This topic is described in General section 1b.

# My Account

Password: Change your password here.

### Password Change

Full Name :	pharmacy officer
Username :	pharmacy
Current Password :	
New Password :	
Repeat New Password :	

#### Authorizations:

Address Book: Most of the details of different departments in the hospital will be stored here.

Office Notes: Any users can add notes here. These notes will be stored here, and anyone can come here and view these notes.

Configure Tracks: Doctors update this section to keep records of varieties of tests like blood pressure test in different timings, its normal state for person of certain type and other in-depth details for other members to view. These records will be stored in the encounter history. Accessing this information from the Encounters, graph of that record will be displayed. This graph also can be printed if required.

### **About Us**

Provides information about DMS.