Noé Flores

Introduction:

Our data consists of three distinct customer datasets on information collected by xyz company. These datasets will be utilized to create new succinct and concise data-tables based on factors such as buying habits, credit cards used, gender, and activity of the customer.

Through the use of the following code, "psql -h spspostgresql - " in a GNOME terminal, we connect to locate our files labeled item, mail, and customer, and copy the files to our specified directory. Finally, we use Cyberduck to copy the files to our local PC where they are now ready to be extracted for use.

Part 1:Import csv files downloaded from the SSCC into a pandas DataFrame:

We use the pandas .csv reader to download the files

```
item df = pd.read csv('/Users/Noe/Desktop/)
         pd.read_csv('/Users/Noe/Desktop/)
mail_df =
customer df = pd.read csv('/Users/Noe/Deskt
```

We can now verify the contents of the "item_df "to ensure our data was imported correctly.

```
item df.head(4)
           trandate tran_channel
                                                  deptdescr
                                      CCXUKCIXXXKI
                                                  Portable Electronics
                                      CCXURVCXXXKI
                                                  Portable Electronics
                                      CCXXNNXXXXUX
                                                 Home Audio
```

The data located in the item_df data-frame consists of objects that contains account information, transaction dates, item descriptions, price information, and total amount spent on a particular "type" of item.

Part 2: Write DataFrames to a local SQLite DB named xyz.db

We want to get the corresponding DataFrames of active customers only. We begin the process by creating a temporary DataFrame called "active customer". This was initiated to make a clean DataFrame from which to extract and merge the data for the other DataFrames.

```
active customer = customer df[['acctno','buyer status']]
```

From active customer, we can use pd.merge to create the new DataFrames of most active buyers.

```
active_customer_df
                    active customer[active customer.buyer status == "ACTIVE"]
active_customer_df.shape
active customer df.head(4)
active_mail_df = pd.merge(active_customer_df,mail_df,on=["acctno"])
active mail df.shape
active_mail_df.head(4)
active_item_df = pd.merge(active_customer_df,item_df,on=["acctno"])
active item df.shape
```

Write active_customer, active_item and active_mail to a local SQLite DB named db:

In order to write the nex active customer DataFrames to SQLite, we import "sqlalchemy" to help us write the tables to the new xyz.db local SQLite DB.

```
from sqlalchemy import create engine
###Write active customer mail and item to SQLite DB
engine=create_engine('sqlite:///xyz.db')
conn=engine.connect()
active_customer_df.to_sql('active_customer',conn,index=False)
active_mail_df.to_sql('active_mail',conn,index=False)
active_item_df.to_sql('active_item',conn,index=False)
```

Once that process is complete, we can use "Is" to help us identify if the process was successful.

```
1s
Volume in drive C has no label.
Volume Serial Number is C6B1-E803
Directory of C:\Users\noe
10/21/2017 07:45 PM <DIR>
.matplotlib
10/29/2017 02:23 PM 7,915,520 xyz.db
```

We can now query the table_names in the xyz.db as a final verification. as you can see below, the three new active customer tables have been successfully saved to the xyz.db

```
engine.table_names()
Out[37]: ['active_customer', 'active_item', 'active_mail']
```

Part 3:Create a new DataFrame, custSum, as follows:

To create a summary DataFrame of all the most active buyers, we begin by creating a test DataFrame called "custsum1". This DataFrame is created through a pd.merge of the new "active_customer" DataFrame and the Original "customer_df" DataFrame, selecting only those customer accounts with "ACTIVE" status.

```
###For the second part of the progress report create a new DataFrame, custSum, as follows
custsum1 = pd.merge(customer df,active customer df[active customer.buyer status == "ACTIVE"])
```

We need to add a new column, called 'heavy_buyer' to our "custsum1" DataFrame with 'Y' and 'N' indicator for 'heavy buyer'status. There the definition of a 'heavy buyer' is a customer whose YTD purchasing in 2009 ('ytd_sales_2009') is greater than 90% of the 2009 YTD purchasing of all customers who are 'ACTIVE' buyers. We begin by creating the function to differentiate the heavy buyers through the use of "If" then "return" rules.

```
###Create new function
def encode(ytd_sales_2009):
    if ytd_sales_2009 >= custsum1.ytd_sales_2009.quantile(.90):
        return 'Y'
    if ytd_sales_2009 <= custsum1.ytd_sales_2009.quantile(.90):
        return 'N'
###Check
custsum1.ytd_sales_2009.map(encode).head(14)</pre>
```

Once the function is complete, we can insert the new column to our "custsum1" DataFrame

```
###Add new heavy buyer column
custsuml.insert(9,'heavy buyer',custsuml.ytd sales_2009.map(encode))
pd.crosstab(custsuml.heavy_buyer,custsuml.ytd_sales_2009)
```

After adding the column, we can cross-tabulate to ensure that our process worked correctly

We similarly want to add columns that indicates if a buyer has an American Express (AMEX), Discover Card (DISC), Visa Card (VISA), or a Master Cars (MC). In our custsum1 database, we have columns that indicate if a customer is in possession of a regular issue credit card, a premium card, or both. We will identify the customers who are in possession of either card. And assign a "Y" for yes if they are in possession of the

specified card, or a "U" for no or unknown if they are not in possession of the specific card. The identification is made through the use of np.where in pandas.

```
###Create new function for AMEXPREM
custsum1['has AMEX'] = np.where((custsum1.amex reg == 'Y') | (custsum1.amex prem == 'Y'), 'Y', 'U')
###Create new function for DISCOVER
custsum1['has_DISC'] = np.where((custsum1.disc_reg == 'Y') | (custsum1.disc_prem == 'Y'), 'Y', 'U')
###Create new function for MCREG
custsum1['has_MC'] = np.where((custsum1.mc_reg == 'Y') | (custsum1.mc_prem == 'Y'), 'Y', 'U')
###Create new function for VISAREG
custsum1['has_VISA'] = np.where((custsum1.visa_reg == 'Y') | (custsum1.visa_prem == 'Y'), 'Y', 'U')
```

We can no verify that the values were assigned correctly to our new has_AMEX, has_DISC, has_MC, and has VISA columns inserted into the "custsum1" DataFrame.

Now, we can work towards creating our final "custsum" DataFrame. Since this is meant to be a "summary" DataFrame, we will select only the columns we've added in the previous steps, along with the account number (acctno), estimated HH income (med_inc), genders of adults "1" and "2" (adult1_g and adult2_g), ZIP code (zip) and ZIP+4 code (zip4) for our new and final "custsum" dataset.

```
######Create final Custsum DataFrame
custsum =
custsum1[['acctno','heavy buyer','has AMEX','has DISC','has MC','has VISA','med inc','adult1 g','adult2 g','zip','
zip4']]
custsum.shape
```

We can check the contents of our new "custsum" DataFrame to ensure we selected to correct columns and the values match the work we previously completed.

Finally, we write **custSum** as a table to local xyz.db. We use sql-alchemy once again to help us write to the local SQLite DB xyz.db databases. There should be a total of 4 (four) tables in the database now.

```
######Write table to DB
conn=engine.connect()
custsum.to_sql('custsum',conn,index=False)
engine.table_names()
Out[51]: ['active_customer', 'active_item', 'active_mail', custsum']
```

We can now verify that the we have written the table correctly to our SQLite DB by querying the database for a count of the number of records in the table.

```
count = pd.read_sql_query("SELECT COUNT(*) FROM custsum",conn)
count
Out[4]:
COUNT(*)
0 17491
```

We can also read the table in from the database into a new DataFrame to verify the contents.

<u>Part 4.Create a new DataFrame of data that will be used for target maketing and write it out to a</u> headered csv file:

We will be creating a new DataFrame that only has one row per customer account. Those customer accounts should include 'ACTIVE' and 'LAPSED' customer, the total dollar amount of the purchases they have made from XYZ.

We begin by extracting the 'acctno', 'buyer_status', and 'ltd_sales'(total dollar amount) from the original "customer df' Dataframe.

```
###Create ACTIVE + LAPSED + total dollar amount of customers purchases
lapsed cust = customer df[['acctno','buyer status','ltd sales']]
lapsed cust.shape
lapsed cust.bead(5)
```

To extract only the 'ACTIVE' and 'LAPSED' records, we make use of .isin and create a separate DataFrame called "lapsed_cust2".

```
###Create dataframe with only ACTIVE and LAPSED customers
lapsed cust2 = lapsed cust.loc[lapsed cust['buyer status'].isin(['ACTIVE','LAPSED'])]
lapsed cust2.shape
lapsed_cust2.head(5)
```

Since we only want one row per customer account, we must use .group on the original item_df to group by 'acctno' and 'deptdescr' and create a our new "market_item" DataFrame. Since this DataFrame is to be used as an indicator of the purchase of a particular product, we must also assign a '1' or '0' as indicators to our newly created DataFrame by applying (lambda x: np.where(x>0,1,0).

```
###Create new Dataframe for Item_df
market_item = item_df.groupby('acctno').deptdescr.value_counts()
###Change all value counts to indicate 1
market item = market item.apply(lambda x: np.where(x>0,1,0))
market item.head(5)
```

We can now use .unstack to create a new DataFrame, "market_item2" separated by individual accounts while also resetting the index to make for a cleaner merger in the next step.

```
market item2 = market item.unstack(fill value=0)
market item2.reset index(inplace=True)
market_item2.head(5)
```

	acctno	Appliances	Cameras & Camcorder Accessories	Home Audio	Mobile Electronic Accessories	Mobile Electronics	Portable Electronics	Small Appliances
0	AAAAPSSYY							0
1	AAAASDQWP							1
2	AAAASYHQW							0
3	AAAASYLYG							0
4	AAAASYPHD	0	0	0	1	0	0	0

Finally, we can merge, "market_item2" and "lapsed_cust2"by using pd.merge. Also of note, we exported the results of target_marketing_df.head(5) and target_marketing_df.tail(5) for simplification once again.

target marketing df=pd.merge(lapsed cust2, market item2, on='acctno', how='left').fillna(0) target_marketing_df.shape target_marketing_df.head(5) Cameras & Camcorder Home Electronic Mobile Portable Small buyer_status ltd_sales Audio acctno Appliances Accessories Accessories Electronics Electronics Appliances SQWSAPYAY LAPSED PDLGQDQQQ LAPSED WQSDDAWQS arget marketing df.tail(5)

	acctno	buyer_status	ltd_sales	Appliances	Cameras & Camcorder Accessories	Home Audio	Mobile Electronic Accessories	Mobile Electronics	Portable Electronics	Small Appliances
0	WHSDSLYQQ	LAPSED	354							
1	SQWSAPYAY	LAPSED	564							
2	SSYSPDHQH	ACTIVE	132							
3	PDLGQDQQQ	LAPSED	1626							
4	WQSDDAWQS	ACTIVE	1461							

To preserve this new "target marketing df' we will write it to a csv file and preserve it in a shelve database.

```
###$ave to CVS
target marketing df.to csv("target marketing df.csv",index=False)
##import shelve
import shelve
target_marketing = shelve.open('target_marketing_df')
```

We can use Is to verify that the csv file and shelve database were written correctly.

<u>Part 5</u>. Using the active customers' data For each gender code for adult_1, calculate and report the number of adults with this gender code, most frequently purchased products by gender, total spent in dollars on each category and the total number of products purchased in these categories.

First thing we find the total number of adults in each gender category. We start by creating a new dataset from the original "item df" dataset, selecting 'acctno', 'qty', 'price', 'totamt', 'deptdescr'.

```
###new item df2
item df2=item_df[["acctno","qty","price","totamt","deptdescr"]]
item_df2.head(4)
```

We can now use pd.merge to unite "item_df1" and our active customer dataset, "custsum" based on 'acctno'.

```
###Merg Custsum and new item df
gender df=pd.merge(item df2, custsum, on='acctno', how='inner').fillna(0)
gender df.head(3)
```

Now, we define a function to add a "gender" variable to our dataset in order to calculate the total number of adults per gender category. We can then add this new variable to the "gender_df".

```
def encode(adult1 g):
    if adult1 g == 'F':
        return 'F'
    if adult1_g == 'M':
        return 'M'
    if adult1_g == 'U':
        return 'U'
    if adult1_g == 'B':
        return 'B'

gender_df.insert(9, 'gender', gender_df.adult1_g.map(encode))
```

Finally, we can use a crosstabs fucntion to find the total number of adults per gender category.

Now, we are going to use groupby to find the total spent in each category by gender and the total quantity in each category as well.

```
gender_spent
gender_spent
Out[91]:
               gender_df.groupby(['adult1_g','deptdescr']).agg({'totamt': [sum]})
adult1 g deptdescr
         Cameras & Camcorder Accessori
         Home Audio
         Mobile Electronic Accessories
         Portable Electronics
         Small Appliances
         Appliances
         Cameras & Camcorder Accessori
         Mobile Electronic Accessories
         Mobile Electronics
         Portable Electronics
         Small Appliances
         Appliances
         Cameras & Camcorder Accessori
         Mobile Electronic Accessories
         Mobile Electronics
         Portable Electronics
         Small Appliances
         Appliances
         Cameras & Camcorder Accessori
         Mobile Electronic Accessories
         Mobile Electronics
         Portable Electronics
         Small Appliances
```

finally, we can return the top six most frequently purchased product categories by gender, using groupby in pandas.

```
Small Appliances 10
Appliances 2
Cameras & Camcorder Accessori 2343
Home Audio 6336
Mobile Electronic Accessories 17164
Mobile Electronics 12443
Portable Electronics 5155
Small Appliances 14106
M Appliances 2
Cameras & Camcorder Accessori 574
Home Audio 1771
Mobile Electronic Accessories 3379
Mobile Electronics 2124
Portable Electronics 1212
Small Appliances 1212
Small Appliances 1340
Mappliances 1212
Small Appliances 1212
Mobile Electronics 1212
Mobile Electronics 1212
Small Appliances 1340
Mobile Electronics 1411
Mobile Electronic Accessorie 1981
Mobile Electronic Accessorie 1981
Mobile Electronics 1413
Portable Electronics 687
Small Appliances 1881

dtype: int64
```