***CONVERSATION FLOW FOR SPOTIFY BOT( dialogflow cx competition)***

**APPLICATION: Music Recommendation**

USER: Hi

BOT: Hello, I am a spotify bot and can help you with music recommendations , latest songs and many intersting things. How may i help you?

USER: Music Recommendation (will work for this only currently)

BOT: Sure I can help you get the best song according to your preferred genre!

Could you choose one of Pop , Rock, Jazz, Blues or Heavy metal music?

USER: pop ( Can give any one of the options, I have taken rock just for this example)

BOT : Which was the last song that you enjoyed in pop music?

USER: November Rain ( Can give any song name)

BOT : The recommendations for pop genre are : 1) Memories with 100 million views 2) Imagine Dragons with 80 milllion views 3) Beat It with 50 million views. Would you like to provide feedback?

**APPLICATION: Feedback Option Accepted.**

USER: Yes

BOT : Thanks, You can rate my services between 1 to 5. 1 is the lowest and 5 is the highest.

USER: If user gives 4

BOT : Thank you for your honest feedback of 4 star rating. We will use this to definitely improve our service. Please share some suggestions to improve our service

USER: Can add more languages as a support functionality!

BOT : Thanks for your suggestion. It will definitely help us making our service better!!

**APPLICATION: Feedback Option Rejected.**

USER: No

BOT : No problem. Thank you for your time.