



Call control - Telephone call processing, caller ID, call transfer, hold, and conference

Voice messaging - Voicemail

Mobility - Receive important calls wherever you are

Automated attendant - Serve customers faster by routing calls directly to the right department or individual

Including data services, a converged network with collaboration support may include the following features:

To support collaboration, business networks employ converged solutions using voice systems, IP phones, voice gateways, video support, and video conferencing

Elements of a Converged Network

the Cisco Borderless Network provides two primary sets of services: **network services**, and user and **endpoint services** that are all managed by an integrated management solution.

The Cisco Borderless Network is a network architecture that combines innovation and design

Cisco Borderless Networks

hierarchical - Facilitates understanding the role of each device at every tier, simplifies deployment, operation, and management, and reduces fault domains at every tier

Modularity - Allows seamless network expansion and integrated service enablement on an on-demand basis

Resiliency - Satisfies user expectations for keeping the network always on

Flexibility - Allows intelligent traffic load sharing by using all network resources

Borderless switched network design guidelines are built upon the following principles:

Hierarchy in the Borderless Switched Network

The three critical layers within these tiered designs are the **access, distribution, and core layers**

Two time-tested and proven hierarchical design frameworks for campus networks are the **three-tier layer** and the **two-tier layer models**

Access Layer

- Represents the network edge, where traffic enters or exits the campus network.
- Provide network access to the user.

Distribution Layer

- Aggregating large-scale wiring closet networks
- Aggregating **Layer 2 broadcast domains** and **Layer 3 routing boundaries**
- Providing intelligent switching, routing, and **network access policy** functions to access the rest of the network
- Providing high availability through **redundant** distribution layer switches to the end-user and **equal cost paths** to the core
- Providing **differentiated services** to various classes of service applications at the edge of the network

Core Layer

- The core layer is the network backbone. It connects several layers of the campus network
- The primary purpose of the core layer is to provide **fault isolation and high-speed backbone connectivity**.
- The core layer serves as the aggregator for all of the other campus blocks and ties the campus together with the rest of the network.

Access, Distribution and Core Layers

Converged Networks

Role of Switched Networks

Additional security

Quality of service

Support for wireless networking and connectivity

Support for new technologies, such as IP telephony and mobility services

A switched LAN allows more flexibility, traffic management, and additional features:

LAN Design

Chapter 4 Switched Networks

The Switched Environment

Frame Forwarding

Switching as a General Concept in Networking and Telecommunications

The concept of switching and forwarding various types of switches are used in LANs, WANs, and the public switched telephone network (PSTN).

Dynamically Populating a Switch MAC Address Table

For a switch to know which port to use to transmit a frame, it must first learn which devices exist on each port.

The switch learns the relationship of ports to devices, it builds a table called a **MAC address table**. The following two-step process is performed on every Ethernet frame that enters a switch:

Step 1. Learn - Examining the Source MAC Address

The fundamental concept of switching refers to a device making a decision based on two criteria:

- Ingress port
- Destination address

The term **ingress** is used to describe where a frame enters the device on a port. The term **egress** is used to describe frames leaving the device from a particular port.

The only intelligence of the LAN switch is its ability to use its table to forward traffic based on the ingress port and the destination address of a message.

Layer 2 Ethernet switches forward Ethernet frames based on the destination MAC address of the frames.

With a LAN switch, there is only one master switching table that describes a strict association between addresses and ports

Every frame that enters a switch is checked for new information to learn. It does this by examining the frame's source MAC address and port number where the frame entered the switch.

If the source MAC address does not exist, it is added to the table along with the incoming port number.

If the source MAC address does exist, the switch updates the refresh timer for that entry. By default, most Ethernet switches keep an entry in the table for five minutes.

If the source MAC address does exist in the table but on a different port, the switch treats this as a new entry. The entry is replaced using the same MAC address, but with the more current port number.

If the destination MAC address is a unicast address, the switch will look for a match between the destination MAC address of the frame and an entry in its MAC address table:

If the destination MAC address is in the table, it will forward the frame out the specified port.

If the destination MAC address is not in the table, the switch will forward the frame out **all ports except the incoming port**. This is called an unknown unicast.

Step 2. Forward - Examining the Destination MAC Address

Collision Domains

The network segments that share the same bandwidth between devices are known as collision domains.

In hub-based Ethernet segments, network devices compete for the medium, because devices must take turns when transmitting

If an Ethernet switch port is operating in half duplex, each segment is in its own collision domain. However, **Ethernet switch ports operating in full duplex eliminate collisions; therefore, there is no collision domain.**

Broadcast Domains

A collection of interconnected switches forms a single broadcast domain.

Only a network layer device, such as a router, can divide a Layer 2 broadcast domain.

Switching Domains

Stackable configuration switches can be interconnected using a special cable that provides high-bandwidth throughput between the switches. **Cisco StackWise** technology allows the interconnection of up to nine switches. Switches can be stacked one on top of the other with cables connecting the switches in a daisy chain fashion. The stacked switches effectively operate as a single larger switch. Stackable switches are desirable where fault tolerance and bandwidth availability are critical and a modular switch is too costly to implement. By cross-connecting these stacked switches, the network can recover quickly if a single switch fails. Stackable switches use a special port for interconnections. Many Cisco stackable switches also support StackPower technology, which enables power sharing among stack members.

Form Factors

the thickness of the switch, which is expressed in number of rack units.

Cost, port density, power (PoE), reliability, port speed, frame buffers, scalability

common business considerations when selecting switch equipment.

When selecting the type of switch, the network designer must choose between a fixed configuration or a modular configuration, and stackable or non-stackable

Fixed Configuration Switches

Do not support features or options beyond those that originally came with the switch. The particular model determines the features and options available.

Modular Configuration Switches

Modular configuration switches typically come with different sized chassis that allow for the installation of different numbers of modular line cards.

Stackable Configuration Switches