

# Tyler Neely

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## CERTIFICATIONS

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- CCNA
- CompTIA Security+
- Cisco DevNet Associate

## WORK EXPERIENCE

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**IT Administrator** Aug 2023 – Present

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LA

- Led the migration from on-premise Exchange and Active Directory to Microsoft Azure. Helped new users with Microsoft 365 apps like Teams and OneDrive.
- Performed regular software updates and device scans using RMM.
- Built scripts to automate vulnerability patching that improved efficiency.
- Configured and managed VPN connections to support remote operations.

**Network Administrator** Feb 2021 – Sep 2023

C...

LA

- Oversaw the routers, switches, and access points in a campus network layout.
- Replaced older network equipment and installed WiFi in most buildings.
- Performed regular maintenance and backups on Cisco L3 switches and routers.
- Implemented repeatable baseline configs for newer Cisco IOS / NX-OS devices.
- Worked with the team to establish a direction and strategy of projects, while reviewing the tools and methods to be used.

**Service Desk Analyst** May 2019 – Feb 2021

TEKsystems

New Orleans, LA

- Analyst providing IT help desk support to the USMC.
- Wrote technical reports with detailed analysis of the systems in question.

**Computer Network Technician** Apr 2018 – May 2019

Raytheon

, LA

- Repaired and spliced fiber optic cabling.

## EDUCATION

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**Sowela Technical Community College** May 2014 – May 2017

AAS, Computer Science

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