CISCO. Academy

Lab 7.3.2.5 – Reading Server Logs



This lab has been updated for use on NETLAB+.

www.netdevgroup.com

Objectives

Part 1: Reading Log Files with Cat, More, and Less

Part 2: Log Files and Syslog

Part 3: Log Files and Journalctl

Background / Scenario

Log files are an important tool for troubleshooting and monitoring. Different applications generate different log files; each one containing its own set of fields and information. While the field structure may change between log files, the tools used to read them are mostly the same. In this lab, you will learn about common tools used to read log file and practice using them.

Part 1: Reading Log Files with Cat, More, Less, and Tail

Log files are files used to record specific events triggered by applications, services or the operating system itself. Usually stored as plain-text, log files are an indispensable resource for troubleshooting.

Step 1: Opening Log Files.

Log files commonly contain plain-text information which can be viewed by practically any program able to handle text (text editors, for example). However, because of convenience, usability, and speed, a few tools are more commonly used than others. This section focuses on four command-line-based programs: *cat*, *more*, *less*, and *tail*.

cat, derived from the word 'concatenate', is a *UNIX*, command-line-based tool used to read and display the contents of a file on the screen. Because of its simplicity and its ability to open and display a text file in a text-only terminal, cat is widely used to this day.

- Log on to the CyberOps Workstation VM as the analyst, using the password cyberops
- **b.** Open a terminal window and issue the command below to display the contents of the **logstash-tutorial.log** file, located in the **/home/analyst/lab.support.files/** folder:

analyst@secOps ~\$ cat /home/analyst/lab.support.files/logstash-tutorial.log

The contents of the file should scroll through the terminal window until the all contents have been displayed.

What is a drawback of using cat with large text files?

The cat does not support page breaking and file may get lost at the beginning of the page.

Another popular tool for visualizing log files is *more*. Similar to *cat*, *more* is also a *UNIX* command-line-based tool that can open a text-based file and display the file contents on the screen. The main difference between *cat* and *more* is that *more* supports page breaks, allowing the user to view the contents of a file, one page at a time. This can be done using the space bar to display the next page.

c. From the same terminal window, use the command below to display the contents of the **logstash-tutorial.log** file again. This time using **more**:

```
analyst@secOps ~$ more /home/analyst/lab.support.files/logstash-tutorial.log
```

The contents of the file should scroll through the terminal window and stop when one page is displayed. Press the **space bar** to advance to the next page. Press **enter** to display the next line of text.

What is the drawback of using more?\

The beginning of the file may get lost as cat doesn't support page breaking.

Building on the functionality of *cat* and *more*, the *less* tool allows the contents of a file to be displayed page by page, while also allowing the user the choice of viewing previously displayed pages.

d. From the same terminal window, use **less** to display the contents the **logstash-tutorial.log** file again:

```
analyst@secOps ~$ less /home/analyst/lab.support.files/logstash-tutorial.log
```

The contents of the file should scroll through the terminal window and stop when one page is displayed. Press the **space bar** to advance to the next page. Press **enter** to display the next line of text. Use the **up and down arrow keys** to move back and forth through the text file.

Use the "q" key on your keyboard to exit the less tool.

e. The tail command displays the end of a text file. By default, tail displays the last ten lines of the file.

Use tail to display the last ten lines of the /home/analyst/lab.support.files/logstash-tutorial.log file.

```
analyst@secOps ~$ tail /home/analyst/lab.support.files/logstash-tutorial.log
218.30.103.62 - - [04/Jan/2015:05:28:43 +0000] "GET /blog/geekery/xvfb-firefox.html
HTTP/1.1" 200 10975 "-" "Sogou web
spider/4.0(+http://www.sogou.com/docs/help/webmasters.htm#07)"
218.30.103.62 - - [04/Jan/2015:05:29:06 +0000] "GET /blog/geekery/puppet-facts-into-
mcollective.html HTTP/1.1" 200 9872 "-" "Sogou web
spider/4.0(+http://www.sogou.com/docs/help/webmasters.htm#07)"
198.46.149.143 - - [04/Jan/2015:05:29:13 +0000] "GET /blog/geekery/disabling-battery-
in-ubuntu-
vms.html?utm source=feedburner&utm medium=feed&utm campaign=Feed%3A+semicomplete%2Fmai
n+%28semicomplete.com+-+Jordan+Sissel%29 HTTP/1.1" 200 9316 "-" "Tiny Tiny RSS/1.11
(http://tt-rss.org/)"
198.46.149.143 - - [04/Jan/2015:05:29:13 +0000] "GET /blog/qeekery/solving-good-or-
bad-
problems.html?utm source=feedburner&utm medium=feed&utm campaign=Feed%3A+semicomplete%
2Fmain+%28semicomplete.com+-+Jordan+Sissel%29 HTTP/1.1 200 10756 "-" "Tiny Tiny
RSS/1.11 (http://tt-rss.org/)"
218.30.103.62 - - [04/Jan/2015:05:29:26 +0000] "GET /blog/geekery/jquery-interface-
puffer.html%20target= HTTP/1.1" 200 202 "-" "Sogou web
spider/4.0 (+http://www.sogou.com/docs/help/webmasters.htm#07)"
218.30.103.62 - - [04/Jan/2015:05:29:48 +0000] "GET /blog/geekery/ec2-reserved-vs-
ondemand.html HTTP/1.1" 200 11834 "-" "Sogou web
spider/4.0(+http://www.sogou.com/docs/help/webmasters.htm#07)"
66.249.73.135 - - [04/Jan/2015:05:30:06 +0000] "GET /blog/web/firefox-scrolling-
fix.html HTTP/1.1" 200 8956 "-" "Mozilla/5.0 (iPhone; CPU iPhone OS 6 0 like Mac OS X)
```

```
AppleWebKit/536.26 (KHTML, like Gecko) Version/6.0 Mobile/10A5376e Safari/8536.25 (compatible; Googlebot/2.1; +http://www.google.com/bot.html)"

86.1.76.62 - - [04/Jan/2015:05:30:37 +0000] "GET /projects/xdotool/ HTTP/1.1" 200 12292 "http://www.haskell.org/haskellwiki/Xmonad/Frequently_asked_questions" "Mozilla/5.0 (X11; Linux x86_64; rv:24.0) Gecko/20140205 Firefox/24.0 Iceweasel/24.3.0"

86.1.76.62 - - [04/Jan/2015:05:30:37 +0000] "GET /reset.css HTTP/1.1" 200 1015 "http://www.semicomplete.com/projects/xdotool/" "Mozilla/5.0 (X11; Linux x86_64; rv:24.0) Gecko/20140205 Firefox/24.0 Iceweasel/24.3.0"

86.1.76.62 - - [04/Jan/2015:05:30:37 +0000] "GET /style2.css HTTP/1.1" 200 4877 "http://www.semicomplete.com/projects/xdotool/" "Mozilla/5.0 (X11; Linux x86_64; rv:24.0) Gecko/20140205 Firefox/24.0 Iceweasel/24.3.0"
```

Step 2: Actively Following Logs.

In some situations, it is desirable to monitor log files as log entries are written to the log files. For those cases, the *tail -f* command is very helpful.

a. Use tail -f to actively monitor the contents of the ~/logstash-tutorial.log file:

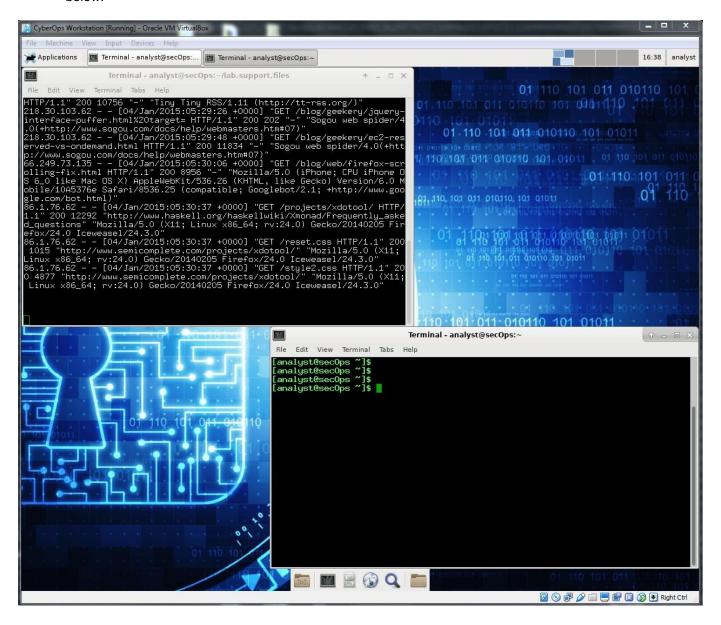
```
analyst@secOps ~$ sudo tail -f /home/analyst/lab.support.files/logstash-
tutorial.log
```

If prompted for a password, enter cyberops.

What is different in the output of tail and tail -f? Explain.

When we use command as tail -f then the terminal doesn't accept commands anymore. Because the tail is still running, watching the log file and will print any changes written to it on the screen.

b. To watch *tail*—*f* in action, open a second terminal window. Arrange your display so you can see both terminal windows. Re-size the windows so you can see them both at the same, as shown in the image below:



The terminal window on the top is running *tail -f* to monitor the /home/analyst/lab.support.files/logstash-tutorial.log file. Use the terminal window on the bottom to add information to the monitored file.

To make it easier to visualize, select the top terminal window (the one running *tail -f*) and press **enter** a few times. This will add a few lines between the current contents of the file and the new information to be added.

c. Select the bottom terminal window and ensure that you are at the /home/analyst directory. Enter the following command:

analyst@secOps ~\$ echo "this is a new entry to the monitored log file" >>
lab.support.files/logstash-tutorial.log

The command above appends the "this is a new entry to the monitored log file" message to the /home/analyst/lab.support.files/logstash-tutorial.log file. Because tail –f is monitoring the file at the moment a line is added to the file. The top window should display the new line in real-time.

- d. Press CTRL+C to stop the execution of tail -f and return to the shell prompt.
- e. Close one of the two terminal windows.

Part 2: Log Files and Syslog

Because of their importance, it is common practice to concentrate log files in one monitoring computer. Syslog is a system designed to allow devices to send their log files to a centralized server, known as a syslog server. Clients communicate to a syslog server using the syslog protocol. Syslog is commonly deployed and supports practically all computer platforms.

The CyberOps Workstation VM generates operating system level log files and hands them over to syslog.

a. Use the cat command as root to list the contents of the /var/log/syslog file. This file holds the log entries that are generated by the CyberOps Workstation VM operating system and sent to the syslog service.
 Note: If no output is displayed, use cat to preview the syslog.1 file.

```
analyst@secOps ~$ sudo cat /var/log/syslog
[sudo] password for analyst:
Feb 7 13:23:15 secOps kernel: [
                                   5.458959] psmouse seriol: hgpk: ID: 10 00 64
Feb 7 13:23:15 secOps kernel: [
                                   5.467285] input: ImExPS/2 BYD TouchPad as
/devices/platform/i8042/serio1/input/input6
Feb 7 13:23:15 secOps kernel: [
                                   5.502469] RAPL PMU: API unit is 2^-32 Joules, 4
fixed counters, 10737418240 ms ovfl timer
Feb 7 13:23:15 secOps kernel: [ 5.502476] RAPL PMU: hw unit of domain pp0-core 2^-
0 Joules
Feb 7 13:23:15 secOps kernel: [
                                   5.502478] RAPL PMU: hw unit of domain package 2^-0
Joules
Feb 7 13:23:15 secOps kernel: [
                                   5.502479] RAPL PMU: hw unit of domain dram 2^-0
Joules
Feb 7 13:23:15 secOps kernel: [
                                   5.502480] RAPL PMU: hw unit of domain pp1-gpu 2^-0
Feb 7 13:23:15 secOps kernel: [
                                   5.672547] ppdev: user-space parallel port driver
Feb 7 13:23:15 secOps kernel: [
                                   5.709000] pcnet32 0000:00:03.0 enp0s3: renamed
from eth0
Feb 7 13:23:16 secOps kernel: [
                                   6.166738] pcnet32 0000:00:03.0 enp0s3: link up,
100Mbps, full-duplex
                                   6.706058] random: crng init done
Feb 7 13:23:16 secOps kernel: [
Feb 7 13:23:18 secOps kernel: [
                                   8.318984] floppy0: no floppy controllers found
Feb 7 13:23:18 secOps kernel: [
                                   8.319028] work still pending
Feb 7 14:26:35 secOps kernel: [ 3806.118242] hrtimer: interrupt took 4085149 ns
Feb 7 15:02:13 secOps kernel: [ 5943.582952] pcnet32 0000:00:03.0 enp0s3: link down
Feb 7 15:02:19 secOps kernel: [ 5949.556153] pcnet32 0000:00:03.0 enp0s3: link up,
100Mbps, full-duplex
```

Why did the cat command have to be executed as root?

Due to the /var/log/syslog in the CyberOps Workstation VM is controlled by root and can only be viewed by root.

b. Notice that the /var/log/syslog file only stores the most recent log entries. To keep the syslog file small, the operating system periodically rotates the log files, renaming older log files as syslog.1, syslog.2, and so on.

Use the cat command to list older syslog files:

```
analyst@secOps ~$ sudo cat /var/log/syslog.2
analyst@secOps ~$ sudo cat /var/log/syslog.3
analyst@secOps ~$ sudo cat /var/log/syslog.4
```

Can you think of a reason why it is so important to keep the time and date of computers correctly synchronized?

When the clock is incorrect it makes troubleshooting and difficulties in the system.

Part 3: Log Files and Journalctl

Another popular log management system is known as *journal*. Managed by the *journald* daemon, the system is designed to centralize the management of logs regardless of where the messages are originating. In the context of this lab, the most evident feature of the *journal* system daemon is the use of append-only binary files serving as its log files.

Step 1: Running journalctl with no options.

a. To look at the *journald* logs, use the **journalctl** command. The *journalctl* tool interprets and displays the log entries previously stored in the *journal* binary log files.

```
analyst@secOps ~$ journalctl
-- Logs begin at Fri 2014-09-26 14:13:12 EDT, end at Tue 2017-02-07 13:23:29 ES
Sep 26 14:13:12 dataAnalyzer systemd[1087]: Starting Paths.
Sep 26 14:13:12 dataAnalyzer systemd[1087]: Reached target Paths.
Sep 26 14:13:12 dataAnalyzer systemd[1087]: Starting Timers.
Sep 26 14:13:12 dataAnalyzer systemd[1087]: Reached target Timers.
Sep 26 14:13:12 dataAnalyzer systemd[1087]: Starting Sockets.
Sep 26 14:13:12 dataAnalyzer systemd[1087]: Reached target Sockets.
Sep 26 14:13:12 dataAnalyzer systemd[1087]: Starting Basic System.
Sep 26 14:13:12 dataAnalyzer systemd[1087]: Reached target Basic System.
Sep 26 14:13:12 dataAnalyzer systemd[1087]: Starting Default.
Sep 26 14:13:12 dataAnalyzer systemd[1087]: Reached target Default.
Sep 26 14:13:12 dataAnalyzer systemd[1087]: Startup finished in 18ms.
Sep 26 14:14:24 dataAnalyzer systemd[1087]: Stopping Default.
Sep 26 14:14:24 dataAnalyzer systemd[1087]: Stopped target Default.
Sep 26 14:14:24 dataAnalyzer systemd[1087]: Stopping Basic System.
Sep 26 14:14:24 dataAnalyzer systemd[1087]: Stopped target Basic System.
Sep 26 14:14:24 dataAnalyzer systemd[1087]: Stopping Paths.
Sep 26 14:14:24 dataAnalyzer systemd[1087]: Stopped target Paths.
Sep 26 14:14:24 dataAnalyzer systemd[1087]: Stopping Timers.
Sep 26 14:14:24 dataAnalyzer systemd[1087]: Stopped target Timers.
Sep 26 14:14:24 dataAnalyzer systemd[1087]: Stopping Sockets.
<some output omitted>
```

Note: Running *journalctl* as *root* will display more detailed information.

b. Use CTRL+C to exit the display.

Step 2: Journalctl and a few options.

a. Use journalctl -b to display log entries recorded during the last boot:

```
analyst@secOps ~$ sudo journalctl -b

Feb 07 08:23:13 secOps systemd-journald[172]: Time spent on flushing to /var is
Feb 07 08:23:13 secOps kernel: Linux version 4.8.12-2-ARCH (builduser@andyrtr)
Feb 07 08:23:13 secOps kernel: x86/fpu: Supporting XSAVE feature 0x001: 'x87 fl
Feb 07 08:23:13 secOps kernel: x86/fpu: Supporting XSAVE feature 0x002: 'SSE re
Feb 07 08:23:13 secOps kernel: x86/fpu: Supporting XSAVE feature 0x004: 'AVX re
Feb 07 08:23:13 secOps kernel: x86/fpu: xstate_offset[2]: 576, xstate_sizes[2]
Feb 07 08:23:13 secOps kernel: x86/fpu: Enabled xstate features 0x7, context si
Feb 07 08:23:13 secOps kernel: x86/fpu: Using 'eager' FPU context switches.
Feb 07 08:23:13 secOps kernel: e820: BIOS-provided physical RAM map:

    <utp>Coutput omitted>
```

b. Use **journalctI** to specify the service and timeframe for log entries. The command below shows all *nginx* service logs recorded today:

```
analyst@secOps ~$ sudo journalctl -u nginx.service --since today
```

c. Use the **-k** switch to display only messages generated by the kernel:

```
analyst@secOps ~$ sudo journalctl -k
```

d. Similar to tail -f described above, use the -f switch to actively follow the logs as they are being written:

```
analyst@secOps ~$ sudo journalctl -f
```

Reflection

Compare Syslog and Journald. What are the advantages and disadvantages of each?

Both Syslog and Journald are logging systems used in Unix-based operating systems to collect and store log messages produced by the system and applications and characteristics, functioning, and design are different.

Syslog Advantages:

- It provides an easy and flexible method for collecting and to save log messages in one location.
- It is a logging system that has been around for a while and is supported by a variety of operating systems.

Syslog Disadvantages:

- Large-scale environments can be difficult to build and manage.
- If not configured correctly, it can be vulnerable to security threats.

Journald Advantages:

• It is a modern logging system that offers advanced features and functionality compared to syslog.

Journald Disadvantages

• <u>It has more complex configuration options that can make configuration and management difficult for inexperienced users.</u>