NU

NETWOK ENGINEER,
JUNIOR WEB DEVELOPER(FRONT-END)

SUMMARY

I'm Nu, a seasoned IT professional with a passion for problem-solving and a strong foundation in IT, I am eager to contribute my skills and expertise to a dynamic team. With hands-on experience in network management, IT infrastructure, or technical support. I have developed a practical understanding of the intricacies of IT technology. Throughout my career, I have consistently delivered effective technical support and managed complex IT systems with confidence.

My experience includes designing and implementing scalable networks using Cisco and Mikrotik, leading cloud migrations, managing enterprise-grade firewalls for security, and optimizing network performance, which has improved efficiency and reduced costs. These experiences have honed my ability to quickly grasp new technologies and adapt to evolving IT environments. While my background may not include a traditional academic path in IT, my practical insights and dedication to continuous learning have enabled me to stay at the forefront of the field. I am committed to delivering exceptional service and contributing meaningfully to any team I join. I am excited about the opportunity to bring my technical expertise, hands-on experience, and enthusiasm to a new challenge. I am confident that my skills will be a valuable addition to a forward-thinking organization.

MY CONTACT

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EXPERTISE

- English SLO
- English Intermediate Level
- Fiber Installation
- Microsoft Server
- Hardware & Software
- CCTV Monitoring System
- Networking System Infra
- Mikrotik (MTCNA)
- Mikrotik (MTCRE)
- Web Development(HTML,CSS)

EDUCATION

West Yangon Universiy
Bachelor of Sciences (Chemistry)

LANGUAGE

- MYANMAR (Native)
- THAILAND (Beginner)
- ENGLISH (Intermediate)

EXPERIENCE

ALPHA CHANNEL Co, Ltd, I March 2014 – April 2015
Network Engineer (FTTH)

- Monitored and maintained network performance and reliability.
- Configuring and maintaining Optical Line Terminals (OLTs) and Optical Network Terminals (ONTs).
- Performing fiber optic splicing and termination.
- Assisted with the installation and configuration of routers, switches, and firewalls.
- Troubleshot network issues and performed regular upgrades.
- Provided technical support to end-users.
- Documented network configurations and issues.

SEOGWOO E&C Co, Ltd (MYANMAR), I May 2015 – May 2017
IT Assistant

- Provided technical support to end-users for hardware and software issues.
- Assisted with the installation, configuration, and maintenance of computer systems.
- Handling issues with internet connectivity, Wi-Fi, Microsoft Server, DNS Server, and network printers.
- Monitored system performance and performed routine maintenance.
- Managed user accounts and access permissions.
- Documented IT processes and maintained records of issues and resolutions.

APPLIED TECHNOLOGY INTERNATIONAL Co, Ltd, (Dec 2017 – Jan 2019

IT Executive

- Led and managed IT projects and initiatives.
- Oversaw the installation, configuration, and maintenance of IT systems.
- Ensured network security and data protection measures were implemented.
- Provided high-level technical support and resolved complex IT issues.
- Developed and maintained IT policies and procedures.
- Collaborated with other departments to align IT strategy with business goals.

FAME PHARMACEUTICALS INDUSTRY Co, Ltd, (Dec 2022 – Mar 2024

IT Technician (Infra)

- Managing the network using advanced routers, switches, and wireless access points, such as Mikrotik CRS226, CCR1009, Ruijie ES226GC-P, Ubiquiti UniFi Switches, VoIP or Unifi AP series.
- Implementing VLANs and network segmentation to improve security and network efficiency, especially in environments with sensitive data or multiple departments.
- Managing servers like Dell PowerEdge R230,R350 for critical applications such as ERP, CRM, product QR Code / Barcode generator or email servers.
- Implementing and managing SAN or NAS systems, such as Synology RS series, to handle the organization's data storage needs, including shared drives and database storage.
- Deploying endpoint protection tools like ESET Endpoint Protection to secure all company devices, from desktops to mobile devices.
- Managing user accounts, permissions, and security settings through Active Directory, and enforcing company-wide policies using Group Policies (GPO).
- Implementing redundancy strategies, such as RAID configurations on storage devices or failover clustering for servers, to minimize downtime.
- Collaborating with designers and front-end developers to implement user interface (UI) improvements and enhance the overall user experience (UX) of the website.
- Deploying and configuring advanced IP cameras, such as those from Hikvision, or Dahua, and integrating them with Network Video Recorders (NVRs) like Dahua or QNAP for centralized management.
- Designing a dedicated network for CCTV systems, including setting up VLANs to isolate camera traffic, ensuring sufficient bandwidth, and implementing Quality of Service (QoS) settings to prioritize video data.
- Maintaining detailed documentation on processes, including environment setup, deployment procedures, and performance optimization techniques.