Homework 11 by Nolan Meeks and John Hunt

Task List

1. Create a user
2. Add a book listing
3. View books user is selling
4. Change the price of a book
5. Change the class of a book
6. Verify its up for sale
7. Delete the book
8. Verify its no longer up for sale

**Seller Hub**

After completing step 2 the user’s next task was to view the book he created on the My Books page. The user was able to find the page by going back from the Add Book page. However once at this page it is unclear how to populate the list of books being sold by the user. The user expected the book list to populate once he typed in his username, however this doesn’t happen until the user presses enter. The lack of options for the user to achieve their desired goal in their own way led to the app not behaving in the way the user expected. Two users encountered issues similar to this.

**Sign In**

While the user was trying to set up a user account for our app he became confused by the sign in page. The user was looking a sign-up button but the only button on that page says “login”. The user then tried to look for a place to sign up by clicking the home navigation link, eventually the user went back and put in data into the sign-up page and made an account. I believe this issue was from not having enough information on the page describing that the function of the buttons. Only one user encountered this issue.

**Addressing Usability Issues**

**Sign In**

For the Sign in page the main issues we wanted to address is to move the text to the center so that there isn’t as much blank space. Next, we increased the size of the text so that it is more readable to the user. Finally, we changed the text of the button to say that it has the dual functionality of being used for signing up and for logging in. These changes will put the important information directly in the enter so that the user’s eyes will read it immediately and by changing the button text there will be less confusion about how to setup an account. This should result in a more pleasant and efficient experience for the user.

Before



After

