# Nolan Luhm



#### SOFTWARE ENGINEER IN ST. LOUIS, MO

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Driven learner who is dedicated, looking for a challenge, and eager to expand upon programming knowledge with a group of experienced professionals in the industry. Reliable, energetic, and resourceful with nearly three years of experience in information technology.

LANGUAGES		FRAMEWORKS		DATABASES	TOOLS
• Java	• CSS	• Spring Boot	<ul><li>Jasmine</li></ul>	• MySQL	<ul> <li>Thymeleaf</li> </ul>
• HTML	<ul> <li>JavaScript</li> </ul>	• Bootstrap	• JUnit	• ClearDB	<ul> <li>Hibernate</li> </ul>
		• Angular			• Heroku

#### **WORK EXPERIENCE**

# Computer Technician, Jefferson College, Hillsboro, MO 63050, November 2017-Present

- Provide functional and technical support, troubleshooting, and diagnosing of hardware and software problems, including desktop, laptop, LAN, Wi-Fi, and remote systems
- Led the installation of network cabling and access points for a proof of concept of an Extreme Wireless network system
- Solved a laptop bypass issue in SmartShield, a program that blocks students from tampering with computers' software, by writing a batch file to modify power and sleep settings
- Rebuilt micro server by modifying user permissions and importing previous data to migrate a departmental student tracking program from Windows Server 2008 to Windows Server 2019
- Create, edit, and implement Windows batch files for configuration of computer laboratories

#### Core Associate, PetSmart, Crystal City, MO 63019, June 2017-November 2017

- Advised pet parents on pet care practices, pet nutrition, and pet care products
- Maintained and achieved a balanced cash drawer at the end of every shift
- Unloaded and stocked store items in an orderly and accessible manner

### Concierge, Norwood Hills Country Club, st. Louis, MO 63121, August 2016-March 2017

- Assisted and advised club members regarding usage and benefits of the organization's services
- Built and maintained healthy relationships while interfacing confidently with diverse backgrounds, resulting in increased club member satisfaction

#### PROJECT EXPERIENCE

### **Auntie Liz, LLC** — Web Application for Small Business

- Utilized Calendly to sync appointments to the client's and owner's Google Calendars
- Customers can send an email to the owner directly from the website
- A new client form can be submitted from the web page to a persistent database
- Collaborated with business owner to ensure that the website met needs, preferences, and expectations
- Deployed the application through Heroku, initialized a persistent database through ClearDB, and enabled domain management through GoDaddy.com

#### **EDUCATION**

# **LaunchCode**, LC101 Programming Course — 2020

## Missouri Baptist University, B.S. Sport Management — 2020

• Minor in Business Administration

# **Jefferson College,** Associate of Arts — 2016

• Phi Theta Kappa Honors Society

### LEADERSHIP ROLES AND COMMITTEE WORK

# Classified Staff President & Vice President/President Elect, Jefferson College, July 2019-present

- Represent 169 employees as President of the classified staff constituent group
- Lead monthly meetings for the Classified Staff Executive Committee
- Discuss matters pertinent to classified staff with the college president on a monthly basis
- Meet with constituent group leaders from around campus for Extended Cabinet each month

# Viking Ready Task Force, Jefferson College, 2019-2020

• Assisted in research for a program that sought to enable students to gain experience and education in soft skills and to articulate those soft skills to potential employers

# Lead Residential Assistant, Jefferson College, May 2015-May 2016

• Meet with constituent group leaders from around campus for Extended Cabinet.

# Student Senate Vice President, Jefferson College, September 2015-May 2016

• MCCA-SG Student Leader of the Year nominee