

# Nolan Luhm

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launch\_code

## SOFTWARE ENGINEER IN ST. LOUIS, MO

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Driven learner who is dedicated, looking for a challenge, and eager to expand upon programming knowledge with a group of experienced professionals in the industry. Reliable, energetic, and resourceful with nearly three years of experience in information technology.

LANGUAGES	FRAMEWORKS	DATABASES	TOOLS
<ul style="list-style-type: none"><li>• Java</li><li>• CSS</li><li>• HTML</li><li>• JavaScript</li></ul>	<ul style="list-style-type: none"><li>• Spring Boot</li><li>• Bootstrap</li><li>• Angular</li><li>• Jasmine</li><li>• JUnit</li></ul>	<ul style="list-style-type: none"><li>• MySQL</li></ul>	<ul style="list-style-type: none"><li>• Thymeleaf</li><li>• Hibernate</li></ul>

## WORK EXPERIENCE

### Computer Technician, Jefferson College, Hillsboro, MO 63050, November 2017-Present

- Provide functional and technical support, troubleshooting, and diagnosing of hardware and software problems, including desktop, laptop, LAN, Wi-Fi, and remote systems
- Led the installation of network cabling and access points for a proof of concept of an Extreme Wireless network system
- Solved a laptop bypass issue in SmartShield, a program that blocks students from tampering with computers' software, by writing a batch file to modify power and sleep settings
- Rebuilt micro server by modifying user permissions and importing previous data to migrate a departmental student tracking program from Windows Server 2008 to Windows Server 2019
- Create, edit, and implement Windows batch files for configuration of computer laboratories
- Utilize numerous resources to provide resolutions to user issues
- Monitor, resolve, and update tickets in an IT ticketing system

### Core Associate, PetSmart, Crystal City, MO 63019, June 2017-November 2017

- Advised pet parents on pet care practices, pet nutrition, and pet care products
- Maintained and achieved a balanced cash drawer at the end of every shift
- Unloaded and stocked store items in an orderly and accessible manner

### Concierge, Norwood Hills Country Club, St. Louis, MO 63121, August 2016-March 2017

- Assisted and advised club members regarding usage and benefits of the organization's services
- Built and maintained healthy relationships while interfacing confidently with diverse backgrounds resulting in increased club member satisfaction

## PROJECT EXPERIENCE

### Auntie Liz, LLC — Web Application for Small Business

- Utilized Calendly to sync appointments to the client's and owner's Google Calendars
- Customers can send an email to the owner directly from the website
- A new client form can be submitted from the web page to a persistent database
- Collaborated with business owner to ensure that the website met needs, preferences, and expectations

## EDUCATION

**LaunchCode**, LC101 Programming Course — 2020

**Missouri Baptist University**, B.S. Sport Management — 2020

- Minor in Business Administration

**Jefferson College**, Associate of Arts — 2016

- Phi Theta Kappa Honors Society

## LEADERSHIP ROLES AND COMMITTEE WORK

**Classified Staff President & Vice President/President Elect**, Jefferson College, July 2019-present

- Represent 169 employees as President of the classified staff constituent group
- Lead monthly meetings for the Classified Staff Executive Committee
- Discuss matters pertinent to classified staff with the college president on a monthly basis
- Meet with constituent group leaders from around campus for Extended Cabinet each month

**Viking Ready Task Force**, Jefferson College, 2019-2020

- Assisted in research for a program that sought to enable students to gain experience and education in soft skills and to articulate those soft skills to potential employers

**Lead Residential Assistant**, Jefferson College, May 2015-May 2016

- Meet with constituent group leaders from around campus for Extended Cabinet.

**Student Senate Vice President**, Jefferson College, September 2015-May 2016

- MCCA-SG Student Leader of the Year nominee