

Nolan Luhm

powered by
launch_code

SOFTWARE ENGINEER IN ST. LOUIS, MO

PHONE 636-208-9075 | **EMAIL** nolanluhm@gmail.com

GITHUB <https://github.com/nolanluhm> | **LINKEDIN** <https://www.linkedin.com/in/nolanluhm/>

Driven learner who is dedicated, looking for a challenge, and eager to expand upon programming knowledge with a group of experienced professionals in the industry. Reliable, energetic, and resourceful with nearly three years of experience in information technology.

LANGUAGES		FRAMEWORKS		DATABASES	TOOLS
• Java	• CSS	• Spring Boot	• Jasmine	• MySQL	• Thymeleaf
• HTML	• JavaScript	• Bootstrap	• JUnit		• Hibernate
		• Angular			

WORK EXPERIENCE

Computer Technician, Jefferson College, Hillsboro, MO 63050, November 2017-Present

- Provide functional and technical support, troubleshooting, and diagnosing of hardware and software problems, including desktop, laptop, LAN, Wi-Fi, and remote systems
- Led the installation of network cabling and access points for a proof of concept of an Extreme Wireless network system
- Solved a laptop bypass issue in SmartShield, a program that blocks students from tampering with computers' software, by writing a batch file to modify power and sleep settings
- Rebuilt micro server by modifying user permissions and importing previous data to migrate a departmental student tracking program from Windows Server 2008 to Windows Server 2019
- Create, edit, and implement Windows batch files for configuration of computer laboratories
- Utilize numerous resources to provide resolutions to user issues
- Monitor, resolve, and update tickets in an IT ticketing system

Core Associate, PetSmart, Crystal City, MO 63019, June 2017-November 2017

- Advised pet parents on pet care practices, pet nutrition, and pet care products
- Maintained and achieved a balanced cash drawer at the end of every shift
- Unloaded and stocked store items in an orderly and accessible manner

Concierge, Norwood Hills Country Club, St. Louis, MO 63121, August 2016-March 2017

- Assisted and advised club members regarding usage and benefits of the organization's services
- Built and maintained healthy relationships while interfacing confidently with diverse backgrounds resulting in increased club member satisfaction

PROJECT EXPERIENCE

Auntie Liz, LLC — Web Application for Small Business

- Utilized Calendly to sync appointments to the client's and owner's Google Calendars
- Customers can send an email to the owner directly from the website
- A new client form can be submitted from the web page to a persistent database
- Collaborated with business owner to ensure that the website met needs, preferences, and expectations

EDUCATION

LaunchCode, LC101 Programming Course — 2020

Missouri Baptist University, B.S. Sport Management — 2020

- Minor in Business Administration

Jefferson College, Associate of Arts — 2016

- Phi Theta Kappa Honors Society

LEADERSHIP ROLES AND COMMITTEE WORK

Classified Staff President & Vice President/President Elect, Jefferson College, July 2019-present

- Represent 169 employees as President of the classified staff constituent group
- Lead monthly meetings for the Classified Staff Executive Committee
- Discuss matters pertinent to classified staff with the college president on a monthly basis
- Meet with constituent group leaders from around campus for Extended Cabinet each month

Viking Ready Task Force, Jefferson College, 2019-2020

- Assisted in research for a program that sought to enable students to gain experience and education in soft skills and to articulate those soft skills to potential employers

Lead Residential Assistant, Jefferson College, May 2015-May 2016

- Meet with constituent group leaders from around campus for Extended Cabinet.

Student Senate Vice President, Jefferson College, September 2015-May 2016

- MCCA-SG Student Leader of the Year nominee