Craig R Steelman PO Box 40837, Austin TX, 78704 (512) 705-9429 craig@firecane.com

Skills and Abilities

Operating Systems\Networking:

Microsoft Certified System Engineer, Linux\Unix, Novell, Apache, SQL, MySQL, FTP, DNS, Exchange, Qmail, Cisco, TCP\IP, VPN, Telecom Equipment.

Programming:

PHP, HTML\CSS, .Net, JavaScript, Cold Fusion, XML, Bash, DOS, FoxPro

Application Framework:

Cake, Joomla, Typo3, Umbraco, Google API, Drupal, WordPress, and many more.

Design\Media:

Dreamweaver, PhotoShop, Flash, Premier, YouTube, Audacity, Office

Work Experience

06/00 – Present Firecane Media Technologies Managing Partner

- -Upgraded and Supported Exchange, Great Plains, and oil field service equipment software and hardware. Mounted all equipment in APC server rack. Wrote software for custom off-site mirror backups. Installed and configured Cisco Pix Firewalls with FTP white-list security. Developed custom blog website.
- Provided PHP and coding support for several CMS websites for a leading Texas Medical facility.
- Built numerous custom designed websites for business clients.
- Provided PHP, .Net, Coldfusion, XSLT, and Javascript programming for marketing firm. Projects included work for the State of Louisiana, a Hospital, and several publicly traded companies.
- Developed many database driven websites for hotels, campgrounds, and other travel related businesses with Search Engine Optimization as a focus.
- Built .net Windows based Tablet Application for commercial use
- Worked with Cisco engineer to configure a Microsoft Windows 2000 VPN Terminal service environment for 10 server 300 node 75 remote user network to run a variety of UNIX and NT custom applications on both PC and Palm VII.
- Installed, configured, and support for web enabled Security Cameras systems
- Built and supported Linux Apache MySQL Web Application Servers
- Produced company marketing material for Google, Yahoo, Craigslist, Yellow Pages, YouTube, Print, and Radio.
- Performed accounting and client relations for company.
- Managed company's graphic art designers, html programmers, and sales team.
- Designed logos and flash movies for clients

06/99 - 06/00

Bain and Company, San Francisco, CA Systems Administrator, Help Desk Manager

- Performed daily Exchange 5.5 administrative tasks including mailbox migration, maintenance wizard, and account setup.
- Assisted in the design, testing, and roll-out of a Nortel Sprint RADUIS VPN for 2 sites within a 50 site multi-nation environment.
- Wrote and implemented login batch file procedures for automating updates of McAfee Anti-virus definition files, the registry, windows updates, and company proprietary software updates for company laptops in a WAN environment.
- Assisted in hardware upgrades of Novell File server, Exchange 5.5 server, and NT 4.0 MS SQL 7.0 server.
- Designed and built development NT 4 IIS 4.0 web server.
- Managed day-to-day operations of a 5-person IT help desk for 500 end users.

12/98-05/99

Instant Solutions Inc., Oklahoma City, OK Systems Engineer

- Assisted in the creation of a MSCE training book with company's lead engineer in RoboHelp 6.0
- Installed and configured companies web, DNS, and exchanger servers.
- Documented companies network, backup, and disaster recover procedures.
- Installed and configured company SQL 6.5 development server.

9/97-11/98

The Centrax Group, Dallas, TX Network Administrator

- Assisted in troubleshooting Novell 3.1 printing issues.
- Built testing environment for Novell 3.11 to NT 4.0 conversion.
- Used NT Network monitor to test the speed of company's database software for 500,000+ records to locate hardware bottlenecks.
- Troubleshoot workstation hardware and windows issues for sales department.
- Supported 200 end users of company's product over the phone.

5/94- 8/97

Professional Marketing & Training, Inc., Edmond, OK Director of Website Designs & WinHelp Systems

- Designed Websites and WinHelp systems for SBA Lenders, Service Providers, and independently owned small businesses.
- Produced sales & promotional materials, developed marketing strategies, and assisted in the creation and introduction of new products to the market.

Education and Interests:

- Emory University, Atlanta, GA. Bachelor of Arts in Political Science 1997
- Casady High School, Oklahoma City, OK 1993
- Microsoft Certified Systems Engineer 1999
- TACB Certified, Licensed Pedi Cab Driver in Austin, TX
- 1993 Boys 18 Duncan Open Tennis Champion, Runner-up Sooner State Games.
- More personal information available at CraigSteelman.com