



Mehul Patel

OpenSource Advocate, DevOps & Cloud Evangelist

My career goal is to build and grow skillful communities to advocate for OpenSource, DevOps and Cloud. I want to be a leader in this field, promoting the adoption of open-source technology and driving positive change.

Building Tech Communities Since 2015

Contact

Phone

+91 77987 65559

Email

hello@nomadicmehul.com

Address

Gandhinagar, India

Education

2015

Master in Computer Science

Pune University

2013

Bachelor in Computer Science

Pune University

Expertise

- DevOps
- Cloud Computing
- Product Management
- Infrastructure Management
- Team Management

Tools & Technologies

- | | |
|--------------|-------------|
| • Docker | • AWS |
| • Kubernetes | • GCP |
| • Jenkins | • Grafana |
| • Terraform | • Ansible |
| • Nagios | • Linux |
| • Zabbix | • Git |
| • Jira | • Discourse |
| • Slack | • Discord |

Experience

March 2022 - AUG 2022

Zextras

Platform Advocate | Developer Relations - APAC

- Represent Zextras in the open-source community and help build a welcoming, inclusive, and supportive community environment for members from various backgrounds.
- Build and execute strategic plans for growing the community around the world.
- Find, attend, and speak at open source events and events for developers online and inperson events worldwide to share about Carbonio Community Edition.
- Identify and establish relationships with potential community members worldwide.
- Nurture the relationship with the most active community members worldwide.
- Become a well-known community representative to internal and external stakeholders.
- Understand which kind of content and activities are necessary to establish and grow the community and brief the team's colleagues.

Dec 2020 - Jan 2022

FitBit

Technical Product Manager - Consultant

- Provide product demonstrations, technical consultation, and education to internal teams keeping them informed on existing and new product information.
- Engaging with cutting-edge technologies such as AWS, Google Cloud, Docker, Kubernetes, Ansible, Jenkins, Terraform, Git, and more. My expertise in these advanced tools allows me to drive innovation, streamline processes, and ensure seamless integration, empowering organizations to thrive in the ever-evolving tech landscape.

July 2019 - Nov 2020

Zimbra

Developer Relations - Product

- Educating and empowering our partners to deliver
- Resolve customer technical issues through diligent research, reproduction, and troubleshooting
- Creating webinars, internal tutorials and other communications that support technical teams using FutureLearn
- Execute incident management and escalation procedures
- Document all technical inquiries, and develop and review content for knowledgebase articles
- Contribute to the engineering roadmap through customer advocacy work in one of four verticals: Compute, Networking, Storage, or Developer Experience
- Technical Advocate for customer to help improve the satisfaction of key customers.
- Assist with alpha and beta testing of internal products
- Identify and communicate process improvement suggestions
- Respond to tickets generated by our customers in a timely manner that accurately addresses and resolves the problem

Core Strength

- Content Creation
- Social Networking
- Public Speaking
- Communication
- Community Management

I love doing

- Tech community organizing
- OpenSource Advocate
- Mentorship & coaching
- Evangelism
- Privacy Agent
- Advocate to building a better Internet.

Community Affiliation

- [Mozilla Reps Council](#)
- [AWS Community Builder For Container](#)
- [Auth0 Ambassador](#) - Auth0 by Okta
- [Mozilla Reps Mentor](#)
- [Mozilla Reps Resource](#)
- [Google Developers Group - Nashik](#) - Organizer
- [Gujarat Identity and Security Meetup](#) - Organizer
- [Mozilla Pontoon](#) - Manager

Speaking Engagement

- [Developer Day Seattle 2022](#)
- [AppSec Days - Summer of Security](#)
- [Serverless Auckland](#)
- [OWASP New Zealand Day 2019](#)
- [Hackference India 2018](#)
- [OpenAlt 2018, Brno](#)
- [Mozilla Festival 2018, London](#)
- [AllThingsOpen 2018, USA](#)
- [ServerlessDays Milano & Auckland](#)
- [OWASP AppSec Israel 2018](#)
- [DevConfIN 2018](#)

Certification

- AWS Certified Solutions Architect - Associate
- Associate Cloud Engineer - Google Cloud
- AWS Certified DevOps Engineer – Professional
- Professional Cloud Architect - Google Cloud
- Cloud Engineering with Google Cloud

Language

- English
- Gujarati
- Hindi
- Marathi

Experience

April 2018 - July 2019

Zimbra

Build And Release Engineer

- Working with developers and using different scripting languages to build software from scratch, test it, and deploy it for a specific use case or client
- Using crash and bug reports or logs to identify areas that need improvement
- Recommending, directing, and re-testing fixes to make sure the software works reliably
- Documenting helpful information, such as version details, the release cycle, and post-deployment recommendations
- Ensuring released versions are up-to-date, stable, and serve their goal as expected

Oct 2016 - April 2018

The Design Shop

Senior Technical Consultant

- Interact with clients and project teams to plan and develop project work.
- Ensure that the project team works according to project scope and timelines
- Participate in beta testing of software releases to help drive product quality.

Dec 2013 - Sept 2016

The Design Shop

Associate Technical Consultant

- Designing and implementing new features and functionality.
- Ensuring high-performance and availability, and managing all technical aspects of the CMS
- Evaluate, monitor, and review the installation to minimize the technical issues and provide immediate resolutions to the team and clients.
- Schedule client meetings and team meetings regularly to discuss project updates and issues.
- Respond to client's questions and concerns in a timely manner.
- Monitoring development activities and reporting project progress and providing technical guidance, support to the project team for delivering and implementing the project as per scheduled milestones.
- Develop test automation frameworks in collaboration with the rest of the team Create tools to help teams make the most out of the available infrastructure.

Nov 2012 - Nov 2013

Persys Web Technologies

Technical Support Engineer

- Building servers with required packages and control panels with Operating Systems like Red Hat, CentOS, and Cloud Linux.
- To do all the supporting tasks that are included, but not limited to code deployment, managing source control systems, virtual servers, scripting, etc.
- Do monitor with tools like Zabbix which give you the notification of each service and then need to acknowledge it.
- Reviewing all the error logs and fixing it is another duty of this job. Analyzing the server logs as well as the client-side logs
- User administration: create and set up the account on the server. Assign the permissions to use as per policy. Give them access as per their requirements.
- Monitoring of servers is also one of the important duties. In that monitor the network, web servers, database, logs service on a regular time interval.

July 2012 - Oct 2012

Tecsys Solutions Pvt. Ltd

Customer Service Representative

- Update & Develop static websites for Google clients.
- Setup, verify & configure Google Apps, Analytics
- Optimization the system, network and automating the tasks (cronjob)
- Investigate and troubleshoot the queries regarding DNS, emails, websites, etc.