

INDIANA UNIVERSITY STUDY INFORMATION SHEET FOR

Usability of Indiana University's Login System

You are invited to participate in a research study of the usability of Indiana University's Login System. You were selected as a possible subject because you are 18 or older, employed by Indiana University, and familiar with Indiana University's login system. We ask that you read this information and ask any questions you may have before agreeing to be in the study.

The study is being conducted by Jacob Abbott, David Argast, and Prof. Sameer Patil from the School of Informatics and Computing at Indiana University, Bloomington.

STUDY PURPOSE

The purpose of this study is to test the overall usability of the login system at Indiana University, Bloomington.

NUMBER OF PEOPLE TAKING PART IN THE STUDY:

If you agree to participate, you will be one of up to five thousand subjects who will be participating in this research.

PROCEDURES FOR THE STUDY:

If you agree to participate in the study, you will do the following task:

- Answer an online questionnaire which will take approximately 10 minutes.

The study involves answering questions regarding your use of Indiana University's login system. The study will be conducted online, thus involving minimal risk to you. The benefit is an understanding of how the usability and user experience of Indiana University's login system could be improved.

RISKS OF TAKING PART IN THE STUDY:

Participating in the study poses no more than minimal risks. The risk is that you may experience a small amount of stress while contemplating your answers. To maintain confidentiality, your responses will be accessible ONLY to the research team.

BENEFITS OF TAKING PART IN THE STUDY:

This is a research effort and is not intended to provide any direct health benefit to you. However, you may benefit indirectly by developing an increased awareness of the use of Indiana University's login system. Moreover, your responses will help us improve the usability, user experience, effectiveness, efficiency, and security of Indiana University's login system.

COMPENSATION

As a token of our appreciation for your time and effort in participating in the study, you will be entered into a drawing for one of five \$20 Amazon Gift Cards. Your chances of winning are 1 in N/5, where N is the number of participants who complete the study (up to a maximum of 5000). Compensation is expected to be delivered at the end of the study at the end of the fall 2016 semester.

CONFIDENTIALITY

Every effort will be made to keep your personal information confidential. We cannot guarantee absolute confidentiality. Your personal information may be disclosed if required by law. Your identity will be held in confidence in reports in which the study may be published.

Organizations that may inspect and/or copy your research records for quality assurance and data analysis include groups such as the study investigator and his research associates, the Indiana University Institutional Review Board or its designees, and (as allowed by law) state or federal agencies, specifically the Office for Human Research Protections (OHRP), who may need to access your research records.

CONTACTS FOR QUESTIONS OR PROBLEMS

For questions about the study, you may contact the researchers: Jacob Abbott <jaeabbot@indiana.edu>, David Argast <dargast@indiana.edu> or Prof. Sameer Patil <patil@indiana.edu>.

For questions about your rights as a research participant or to discuss problems, complaints or concerns about a research study, or to obtain information, or offer input, contact the IU Human Subjects Office at (812) 856-4242 or (800) 696-2949.

VOLUNTARY NATURE OF STUDY

Taking part in this study is voluntary. You may choose not to take part or leave the study at any time. Leaving the study will not result in any penalty or loss of benefits to which you are entitled. Your decision whether or not to participate in this study will not affect your current or future relations with Indiana University.