```
In [1]: import sqlite3 as sql
    import pandas as pd
    import seaborn as sns
    import matplotlib.pyplot as plt
    import numpy as np
    import plotly.express as px
In [2]: db = 'chinook.db'

In [3]: def run_query (q):
    with sql.connect(db) as conn:
        return pd.read_sql_query(q,conn)
```

## Genre Analysis for Album Selection : Identifying Top-Selling Genres in USA

Chinook record store wants to select three albums to add from a list of four new artists, each belonging to different genres. The genres include Hip-Hop, Punk, Pop, and Blues. The record label focuses on US artists and plans to advertise in the USA.

To decide which album to choose, we need to find out which genres are most popular in USA. We'll do this by querying the database to see which genres sell the most tracksin the USA. Based onthis info, we'll make recommendations for the three artists whose album chinook should purchase.

```
q = """
In [6]:
        WITH usa_tracks AS
            SELECT t.genre_id AS genre_id, il.invoice_line_id
                FROM track as t
            INNER JOIN invoice_line as il ON il.track_id=t.track_id
            INNER JOIN invoice as i ON i.invoice id = il.invoice id
            WHERE i.billing_country= 'USA'
            )
        SELECT g.name genre_name,
                COUNT (usa.genre_id) num_purchases,
                ROUND ((CAST(COUNT(usa.genre id) AS FLOAT)/ (SELECT COUNT(genre id)
                                             FROM usa_tracks)) *100,2) AS percentage_sol
        FROM usa_tracks AS usa
        INNER JOIN genre as g ON g.genre_id= usa.genre_id
        GROUP BY g.name
        ORDER BY num_purchases DESC """
```

### Out[7]:

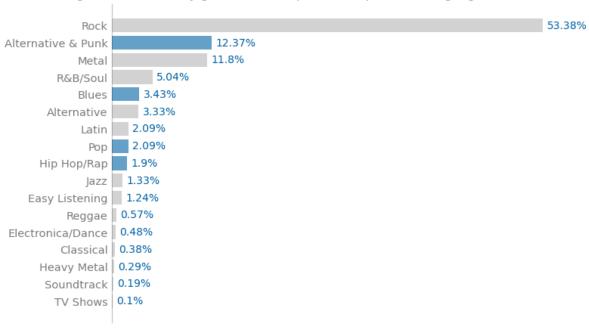
	genre_name	num_purchases	percentage_sold
0	Rock	561	53.38
1	Alternative & Punk	130	12.37
2	Metal	124	11.80
3	R&B/Soul	53	5.04
4	Blues	36	3.43
5	Alternative	35	3.33
6	Pop	22	2.09
7	Latin	22	2.09
8	Hip Hop/Rap	20	1.90
9	Jazz	14	1.33
10	Easy Listening	13	1.24
11	Reggae	6	0.57
12	Electronica/Dance	5	0.48
13	Classical	4	0.38
14	Heavy Metal	3	0.29
15	Soundtrack	2	0.19
16	TV Shows	1	0.10

```
In [10]: import matplotlib.pyplot as plt
         # Sorting the DataFrame by percentage sold
         df = df.sort_values(by='percentage_sold')
         # Creating a color map to identify key albums of interest
         album_options = ['Hip Hop/Rap', 'Alternative & Punk', 'Blues', 'Pop']
         cmap = df['genre_name'].apply(lambda x: '#0064AB' if x in album_options else '#0064AB'
         # Creating the bar plot
         fig, ax = plt.subplots(figsize=(8, 5)) # Adjusted figsize
         bars = ax.barh(df['genre_name'], df['percentage_sold'], height=0.8, color=cmap
         # Adding text and adjusting width of bars
         for bar, percentage in zip(bars, df['percentage_sold']):
             ax.text(bar.get_width()+0.5, bar.get_y() + bar.get_height()/2, f'{percentar
         # Customizing axes and Layout
         ax.set_yticklabels(df['genre_name'], fontsize=10.5, color='grey')
         ax.set_xticks([])
         plt.text(-0.2, 1.07, 'Best Selling Genres in the USA', fontsize=20, fontweight
         plt.text(-0.2, 1.02, 'Percentage of total sales by genre. Current purchase opt:
         ax.spines['top'].set_visible(False)
         ax.spines['right'].set_visible(False)
         ax.spines['bottom'].set_visible(False)
         # Adjusting Left spine opacity
         ax.spines['left'].set_color('#000000')
         ax.spines['left'].set_alpha(0.2)
         # Removing y-axis tick parameters
         ax.tick_params(axis='y', which='both', length=0)
         plt.tight_layout()
         plt.show()
```

```
C:\Users\hp\AppData\Local\Temp\ipykernel_12332\739999180.py:19: UserWarning:
FixedFormatter should only be used together with FixedLocator
ax.set yticklabels(df['genre name'], fontsize=10.5, color='grey')
```

## Best Selling Genres in the USA

Percentage of total sales by genre. Current purchase options are highlighted in blue



### Results

Based on the genre sales pattern in the USA. Chinook should select these options from the list of available albums.

· Punk: Red Tone

· Blues: Slim Jim Bites.

Pop: Meteor and the Girls

It's worth noting that these three genres only make up 17% of total sales. To maximize profitability, the company should be on the lookout for Rock songs since they account for 53% of sales in the US market.

## **Employee Sales Performance Analysis**

#### The Situation

After an initial purchase, each Chinook customer is assigned to a sales support agent. The company asked us to analyze purchases from customers belonging to each sales agent. They want to know if some agents are performing better or worse than others.

#### **Analysis**

To answer this question, we need to extract the names of the sales executives, their hire dates, the number of accounts they handle, and the total purchases made by these accounts. We will also compute the average sales for each account that the sales executives manage.

```
In [11]: |q = """
                 WITH t1 AS (SELECT em.first_name || ' ' || em.last_name AS sales_rep_na
                                      em.hire_date,
                                      COUNT(cu.customer_id) AS num_invoices,
                                      CAST (SUM(iv.total) AS Integer) AS total_sales
                              FROM employee em
                              JOIN customer cu
                                  ON em.employee_id = cu.support_rep_id
                              JOIN invoice iv
                                  ON iv.customer_id= cu.customer_id
                              GROUP BY 1
                              ORDER BY 4 DESC)
                 SELECT *,
                          ROUND (CAST(total_sales AS Float) / num_invoices, 2)
                          AS sales_per_customer
                      FROM t1;
         .....
```

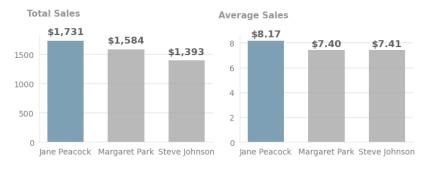
```
In [12]: df = run_query(q)
df
```

### Out[12]:

	sales_rep_name	hire_date	num_invoices	total_sales	sales_per_customer
0	Jane Peacock	2017-04-01 00:00:00	212	1731	8.17
1	Margaret Park	2017-05-03 00:00:00	214	1584	7.40
2	Steve Johnson	2017-10-17 00:00:00	188	1393	7.41

```
In [19]: import matplotlib.pyplot as plt
         # Data
         sales_rep_name = df["sales_rep_name"].values
         total_sales = df["total_sales"].values
         sales per customer = df["sales per customer"].values
         # Create subplots
         fig, axes = plt.subplots(nrows=1, ncols=2, figsize=(10, 8))
         # Total sales chart
         axes[0].bar(sales rep name, total sales, color='#BABABA', width=0.6)
         axes[0].bar(sales_rep_name[0], total_sales[0], color='#0064AB', alpha=0.3, wid
         # Total sales chart Label
         axes[0].text(x=-0.2, y=2150, s='Total Sales', size=11, fontweight='bold', alph
         # Total sales annotations
         for sales, index in zip(total_sales, range(3)):
             axes[0].text(x=index, y=sales+100, s='$\{:,}\'.format(sales), ha='center', format(sales)
         # Main chart title
         axes[0].text(x=0, y=2550, s='Employee Sales Performance', size=16, fontweight=
         # Average sales chart
         axes[1].bar(sales_rep_name, sales_per_customer, color='#BABABA', width=0.6)
         axes[1].bar(sales_rep_name[0], sales_per_customer[0], color='#0064AB', alpha=0
         # Average sales chart Label
         axes[1].text(x=-0.2, y=10, s='Average Sales', size=11, fontweight='bold', alph
         # Average sales annotations
         for sales, index in zip(sales_per_customer, range(3)):
             axes[1].text(x=index, y=sales+0.3, s='${:,.2f}'.format(sales), ha='center'
         # Footnote
         axes[1].text(x=0, y=-3.5, s='Jane joined in April, Margaret in May, Steve in S€
         # Common attributes to both charts
         for ax in axes:
             ax.spines['top'].set_visible(False)
             ax.spines['right'].set_visible(False)
             ax.spines['left'].set_color('#DDD')
             ax.spines['left'].set_alpha(0.5)
             ax.spines['bottom'].set_color('#DDD')
             ax.spines['bottom'].set_alpha(0.5)
             ax.tick_params(left=False, bottom=False, labelsize=10, labelcolor='grey')
             ax.grid(axis='y', linestyle='-', alpha=0.3) # Corrected Linestyle from ''
         plt.tight_layout(rect=[0, 0.03, 1, 0.95])
         plt.show()
```

#### **Employee Sales Performance**



Jane joined in April, Margaret in May, Steve in September 2017.

### Result

- Of the three sales employees, Jane achieved the highest total sales of 1,731 dollars. Margaret Park comes second, and Steve occupies the last place with 1,393 dollars in sales. This difference in sales is understandable, considering that Jane and Margaret were employed about five months before Steve.
- Jane's average sales numbers support her leading position. She has achieved 8.17 dollars in sales per customer, the highest of the three employees. Steve also performs marginally better than Margaret despite the difference in their employment dates.

# **Sales by Country**

### The Situation

Chinook wants to understand how sales are distributed across different countries. The company intends to identify countries with growth potential and may even run advertising campaigns in these countries

## **Analysis**

To answer this question, we will write a query that collates data on purchases from different countries. For each country, we will include the total number of customers, total sales value, average sales per customer, and the average order value. Where a country has only one customer, we will collect it into an "Other" group:

```
q = """
In [24]:
                WITH
             -- Collate the number of customers in each country
             t1 AS (
                 SELECT
                      country,
                      COUNT(customer_id) AS num_customers
                  FROM
                      customer
                 GROUP BY
                      country
             ),
             -- Collate the total sales in each country
             t2 AS (
                 SELECT
                      cu.country,
                      ROUND(SUM(iv.total), 2) AS total_sales,
                      COUNT(iv.invoice_id) AS num_sales
                 FROM
                      customer cu
                  JOIN
                      invoice iv ON cu.customer_id = iv.customer_id
                 GROUP BY
                     cu.country
             ),
             -- Group countries with only 1 customer as 'Others'
             t3 AS (
                 SELECT
                      CASE
                          WHEN t1.num_customers = 1 THEN 'Others'
                          ELSE t1.country
                      END AS countries,
                      SUM(t1.num_customers) AS num_customers,
                      SUM(t2.total_sales) AS total_sales,
                      SUM(t2.num_sales) AS num_sales
                 FROM
                      t1
                  JOIN
                     t2 ON t1.country = t2.country
                  GROUP BY
                      countries
             )
         -- Calculate relevant sales metrics
         SELECT
             countries,
             num_customers,
             total_sales,
             ROUND(total_sales / num_sales, 2) AS avg_order_value,
             ROUND(total_sales / num_customers, 2) AS sales_per_customer
         FROM (
             SELECT
                 CASE
                      WHEN countries = 'Others' THEN 1
```

```
ELSE 0
END AS sort
FROM
t3
)
ORDER BY
sort,
num_customers DESC;
```

```
In [25]: df = run_query(q)
df
```

#### Out[25]:

	countries	num_customers	total_sales	avg_order_value	sales_per_customer
0	USA	13	1040.49	7.94	80.04
1	Canada	8	535.59	7.05	66.95
2	Brazil	5	427.68	7.01	85.54
3	France	5	389.07	7.78	77.81
4	Germany	4	334.62	8.16	83.66
5	United Kingdom	3	245.52	8.77	81.84
6	Czech Republic	2	273.24	9.11	136.62
7	India	2	183.15	8.72	91.58
8	Portugal	2	185.13	6.38	92.57
9	Others	15	1094.94	7.45	73.00

```
In [27]: # Additional calculations
    avg_cust_purchase = df['sales_per_customer'].mean() # Corrected indexing of 's
    print(avg_cust_purchase)
    df['pcent_customer'] = round(100 * df['num_customers'] / df['num_customers'].su
    df['pcent_sales'] = round(100 * df['total_sales'] / df['total_sales'].sum(), 1]
    df['cust_purchase_diff'] = round(100 * (df['sales_per_customer'] - avg_cust_purchase_diff')
```

86.9609999999998

In [28]: df

Out[28]:

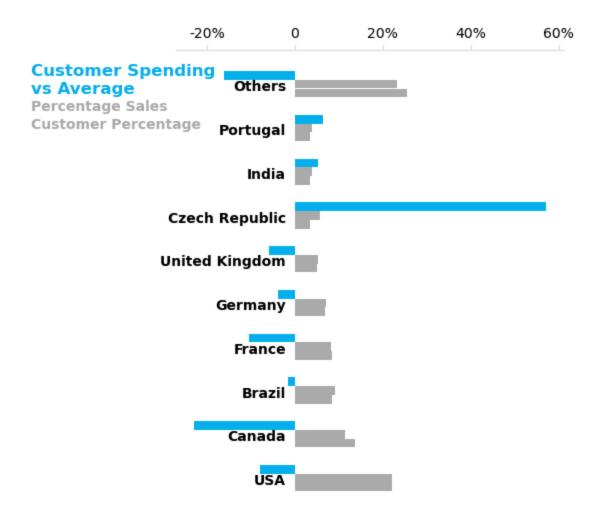
	countries	num_customers	total_sales	avg_order_value	sales_per_customer	pcent_customer
0	USA	13	1040.49	7.94	80.04	22.0
1	Canada	8	535.59	7.05	66.95	13.6
2	Brazil	5	427.68	7.01	85.54	8.5
3	France	5	389.07	7.78	77.81	8.5
4	Germany	4	334.62	8.16	83.66	6.8
5	United Kingdom	3	245.52	8.77	81.84	5.1
6	Czech Republic	2	273.24	9.11	136.62	3.4
7	India	2	183.15	8.72	91.58	3.4
8	Portugal	2	185.13	6.38	92.57	3.4
9	Others	15	1094.94	7.45	73.00	25.4
4						<b>&gt;</b>

In [29]: (136.62 - 86.9609999999999)

Out[29]: 49.65900000000002

```
import seaborn as sns
In [34]:
         import matplotlib.pyplot as plt
         # Assuming df contains columns: countries, pcent_customer, pcent_sales, cust_pl
         y_labs = df['countries'].values
         y axes = np.arange(df['countries'].size)
         fig = plt.figure(figsize=(5, 6))
         plt.barh(y_axes - 0.3, df['pcent_customer'], height=0.2, color='#acadad')
         plt.barh(y_axes - 0.1, df['pcent_sales'], height=0.2, color='#acadad')
         plt.barh(y_axes + 0.1, df['cust_purchase_diff'], height=0.2, color='#05afee')
         color_map = ['' for _ in range(len(y_labs))]
         for i, label in enumerate(y_labs):
             if color_map[i] == 'Yes':
                 plt.text(x=-2, y=y_axes[i] - 0.25, s=label, ha='right', color='#05afee
                 plt.text(x=-2, y=y axes[i] - 0.25, s=label, ha='right', fontweight='bol
         plt.text(x=-60, y=8.7, s='Customer Spending\nvs Average', color='#05afee', size
         plt.text(x=-60, y=8.3, s='Percentage Sales', color='#acadad', fontweight='bold
         plt.text(x=-60, y=7.9, s='Customer Percentage', color='#acadad', fontweight='be
         plt.text(x=-60, y=11, s='Please approve a Marketing Compaign In\nCzech Republic
         for ax in fig.get_axes():
             plt.sca(ax)
             sns.despine(left=True, bottom=True, top=False)
             ax.tick_params(left=False, bottom=False, color='#DDD')
             ax.xaxis.set_ticks_position('top')
             ax.spines['top'].set color('#DDD')
             plt.yticks([])
             plt.xticks([-20, 0, 20, 40, 60], ['-20%', '0', '20%', '40%', '60%'], size=
         plt.show()
```

## Please approve a Marketing Compaign In Czech Republic, India and Portugal



## Result:

- The Majority of Chinook sales arise from US and Canada. These two
  countries dominate in customer base as well as sales. However, customers
  spend lesser per invoice in these countries.
- Although the Czech Republic, Portugal, and India record fewer customers and lesser sales values, customers spend more per invoice than in other countries. To increase revenue from these three markets, Chinook could run marketing campaigns to expand its customer base.

Since the data from each country are relatively few, the initial marketing campaigns should be small. They should aim to collect and analyze customer data so that the right trends are confidently identified

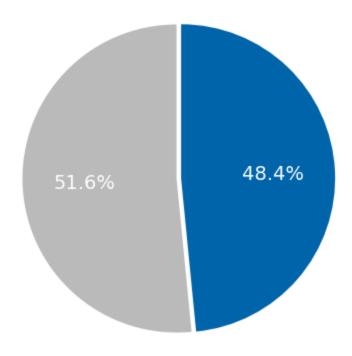
## **How Many Tracks Never Sell?**

purchased\_list = purchased.tolist()

To answer this question, we will have to distriguish between the entire inventory of tracks in the track table and the distinct instances of tracks from the invoice line table.

```
In [37]: | q = """WITH all_and_purchased AS
              SELECT
                  t.track_id AS all_tracks,
                  il.track_id AS purchased_tracks
                  track AS t
             LEFT JOIN
                  invoice_line AS il ON t.track_id = il.track_id
         SELECT
              COUNT(DISTINCT a.all_tracks) AS total_tracks,
              COUNT(DISTINCT a.purchased_tracks) AS tracks_purchased,
              COUNT(DISTINCT a.all_tracks) - COUNT(DISTINCT a.purchased_tracks) AS not_pu
              ROUND(COUNT(DISTINCT a.purchased_tracks) / NULLIF(CAST(COUNT(DISTINCT a.al]
         FROM
              all_and_purchased AS a;
         0.00
         purchased = run_query(q)
In [38]:
         purchased
Out[38]:
             total_tracks tracks_purchased not_purchased percent_purchased
          0
                  3503
                                  1806
                                                1697
                                                                 0.52
         purchased = purchased. T
In [39]:
         purchased = purchased.iloc[[1,2],0]
```

### Tracks Purchased vs. Not Purchased



### **OBSERVATION:**

Suprisingly, almost half of the track inventory at Chinook has not sold. Lets take a look at the bottom performers and see of we can learn more:

### In [50]: run\_query(q)

#### Out[50]:

	artist_name	genre	units_sold
0	Aaron Copland & London Symphony Orchestra	Classical	0
1	Academy of St. Martin in the Fields Chamber En	Classical	0
2	Academy of St. Martin in the Fields, John Birc	Classical	0
3	Academy of St. Martin in the Fields, Sir Nevil	Classical	0
4	Adrian Leaper & Doreen de Feis	Classical	0
75	Ton Koopman	Classical	0
76	Toquinho & Vinícius	Bossa Nova	0
77	Various Artists	Latin	0
78	Various Artists	Pop	0
79	Various Artists	Soundtrack	0

80 rows × 3 columns

#### Observation:

74 artists have not sold any units, with most of these tracks belonging to the classical music genre. Half of the company's inventory remains unsold, potentially tying up working capital without generating returns. Depending on the payment arrangement with record labels, there are two scenarios to consider:

- 1. If Chinook pays a fixed fee to host these tracks, it might be wise to focus on more popular genres and discontinue signing less successful artists.
- 2. If Chinook pays the record label based on sales percentage, there is little downside to keeping the tracks in the store.

Regardless of the scenario, Chinook should explore ways to promote these low-selling artists. Suggestions could be integrated into the purchasing process or displayed on the website's cart page to increase exposure

### **Albums vs Individual Tracks**

The Chinook store allows customers to buy music in two ways: either as a complete album or as individual tracks. However, customers cannot buy a full album and then add individual tracks to the same purchase unless they select each track manually. When customers purchase albums, they are charged the same price as if they had bought each track separately.

Management is contemplating a new purchasing approach to cut costs. Instead of buying every track from an album, they are considering purchasing only the most popular tracks from each album from record companies.

```
In [51]: q = """WITH invoice_data AS (
             SELECT invoice_id, MIN(track_id) AS track_id FROM invoice_line
             GROUP BY invoice_id
         ),
         Album_purchased AS (
             SELECT
                 invd.invoice_id,
                 CASE
                     WHEN (
                          SELECT t2.track_id
                          FROM track t1
                          JOIN track t2 ON t1.album id = t2.album id
                         WHERE t1.track_id = invd.track_id
                         EXCEPT
                         SELECT il.track_id FROM invoice_line il
                         WHERE il.invoice_id = invd.invoice_id
                      ) IS NULL
                     AND (
                          SELECT il.track_id FROM invoice_line il
                         WHERE il.invoice_id = invd.invoice_id
                          EXCEPT
                          SELECT t2.track_id FROM track t1
                          JOIN track t2 ON t1.album_id = t2.album_id
                         WHERE t1.track_id = invd.track_id
                      ) IS NULL
                     THEN 'Yes'
                     ELSE 'No'
                 END AS Purchased Album
             FROM invoice_data invd
         )
         SELECT
             Purchased_Album,
             COUNT(invoice_id) AS no_of_invoices,
             COUNT(invoice_id) * 100.0 / (SELECT COUNT(*) FROM Album_purchased) AS perce
         FROM Album purchased
         GROUP BY 1;
         .....
```

# In [52]: run\_query(q)

#### Out[52]:

	Purchased_Album	no_of_invoices	percent
0	No	500	81.433225
1	Yes	114	18.566775

## **Result:**

Most purchases (81%) from the store are individual tracks. However, in about 19% of cases, customers buy entire albums, Chinook should be careful with purchasing only the most popular tracks since it risks losing revenue from customers who purchase entire albums.

In [ ]: