# CAFÉ 404 PROJECT PLAN

## **PREPARED FOR**

Jeff Akisson

# **PREPARED BY**

Café 404

**Emily Mack** 

Aly Hussein

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### Scope

#### Main Purpose

This application is intended to

- Aid coffee shops in tracking customers,
- Allow user to order drinks, and
- Provide meaningful financial information to management

#### Functionalities for Customer Information

- Allow user to insert a new customer database based on certain required attributes:
  - Required attributes are first and last name, and phone number.
- Track reward points of customers only if they have an account
  - Awards 10 rewards points for every dollar spent

#### **Ordering Functionalities**

- Allows user to pick a customer if they have an account, or choose anonymous if they
  do not
  - If customer does not have an account, the application will go directly to Order Drink
- Allows multiple drinks in the same order.
- On first pane, allows user to customize drink based on several options
- On a second pane, calculates tax and adds it to the subtotal

#### Payment for Orders

- Allows a customer to optionally pay using reward points if enough points and they have an account
- Allow customer to pay with a credit card, which will be validated
- Show a receipt which includes all the following information
  - All drinks and customizations for each individual drink.
  - Payment method,
  - Price which includes tax, subtotal and total.
  - o If customer has an account, shows current amount reward points
- Once transaction is complete, information will be stored and used for management purposes

#### Management Information

Generates a CSV sales report and open it in an Microsoft Excel document

#### Modification of Data

- Application will allow the user to modify the following data
  - Sales tax
  - Rewards points per dollar
  - The name of the application

#### Screens and GUI

- General GUI Information
  - The GUI will be comprised of several screen each of which allow for user input in various forms
  - Screens will have buttons to be used for navigation, leading user from one place to the desired next place
  - o A user can cancel on most screens, or pick the option to return to main menu
- Main Screen
  - First screen that loads up, may include company logo
- CustomerList Screen:
  - Displays all existing customers
  - o Allows user to navigate to Add Customer Screen
- Add Customer
  - Allows user to add new customers
- Order Drink Screen
  - Two panes, one for customization, the other for order information and payment information
- Payment information
  - Processes payment based how the customer wishes to pay
- Receipt Screen
  - Shows all necessary information for drinks and payment
- Management screen
  - Allows manager to print financial information

# Schedule

#### Total estimation of work hours: 160

Sprint	Tasks	Hrs	Finish by Date
1 - Project I	Plan		10/9/22
1.1	High Level Scope	5	10/4/22
1.2	Schedule	2	10/4/22
1.3	Team Organization	1	10/6/22
1.4	Technical Description	4	10/6/22
1.5	Data Management Plan	3	10/8/22
1.6	Test Plan	4	10/8/22
2 - Requirements 10/18/22			
2.1	Requirement Elicitation	1	10/5/22
2.2	"Must Have" Requirements	4	10/15/22
2.3	"Need to Have" Requirements	4	10/15/22
2.4	"Nice to Have" Requirements	4	10/15/22
2.5	Decision Tables	3	10/18/22
2.6	Use Case Diagrams	3	10/18/22
3 - UI Designs 10/25/22			
3.1	Design Main Screen	3	10/20/22
3.2	Design Customer List Screen	6	10/20/22
3.3	Design Add Customer Screen	5	10/22/22
3.4	Design Order Drink Screen	5	10/22/22
3.5	Design Payment Screen	4	10/24/22
3.6	Design Receipt Screen	3	10/24/22
3.7	Design Management Sceen	4	10/25/22
4 - Technica	al Design		11/7/22
4.1	Configuration Data	3	10/29/22

4.1.1	Read Configuration Data	3	10/29/22
4.2	Customer Data	4	10/30/22
4.2.1	Customer Record	2	10/30/22
4.2.2	Read Customer Record	1	10/30/22
4.2.3	Write Customer Record	1	10/30/22
4.3	Sales Data	4	10/31/22
4.3.1	Sale Record	2	10/31/22
4.3.2	Read Sale Record	1	10/31/22
4.3.3	Write Sale Record	1	10/31/22
4.4	Menu Data	3	11/1/22
4.4.1	Drink Record	2	11/1/22
4.4.2	Read Drink Record	1	11/1/22
4.5	GUI	29	11/7/22
4.5.1	Main Screen	3	11/2/22
4.5.2	Customer List Screen	5	11/2/22
4.5.3	Add New Customer Screen	5	11/3/22
4.5.4	Order Drink Screen	5	11/3/22
4.5.5	Payment Screen	4	11/5/22
4.5.6	Receipt Screen	3	11/6/22
4.5.7	Management Screen	4	11/7/22
5 - Impleme	entation		11/28/22
5.1	Configuration Data	3	11/10/22
5.2	Customer Data	4	11/10/22
5.3	Sales Data	4	11/10/22
5.4	Menu Data	3	11/10/22
5.5	GUI	29	11/25/22
5.5.1	Main Screen	3	11/13/22

5.5.2	Customer List Screen	5	11/16/22
5.5.3	Add New Customer Screen	5	11/16/22
5.5.4	Order Drink Screen	5	11/20/22
5.5.5	Payment Screen	4	11/23/22
5.5.6	Receipt Screen	3	11/23/22
5.5.7	Management Screen	4	11/25/22
5.6	Final Testing	6	11/28/22

# **Deliverables**

Project Plan - October 9, 2022

**Sprint 1** - October 12, 2022

Project Requirements - October 18, 2022

**Spring 2** - October 19, 2022

Project UI Design - October 24, 2022

**Sprint 3** - October 26, 2022

Sprint 4 - November 2, 2022

Project Technical Design - November 7, 2022

Sprint 5 - November 9, 2022

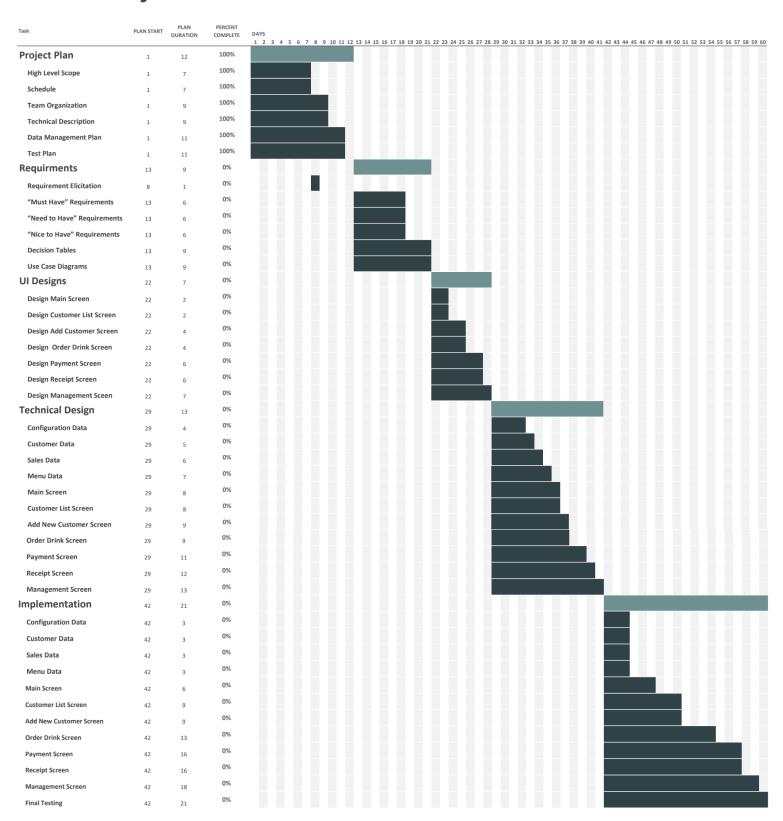
Sprint 6 - November 16, 2022

Sprint 7 - November 23, 2022

Final Application - November 28, 2022

## **Gantt Chart**

# Café 404 Project



# Team Organization

## **Resumes**

#### **Emily A. Mack**

1824 Defoor Ave NW, Apt 5202 Atlanta, GA 30318 256.226.9301 | emilymack36@gmail.com

#### OBJECTIVE

Aspiring data scientist aiming to raise the global standard of living by tapping into the relationship between human communication and computing. Two years of published research in Psychology and Communication Sciences & Disorders and 5 years of relevant coursework.

#### **EDUCATION**

Kennesaw State University | Kennesaw, GA

January 2022- Present

Bachelor of Science in Computer Science | GPA 3.52

University of Alabama | Tuscaloosa, AL

August 2017 - May 2020

Bachelor of Arts in Communicative Disorders, Minor in Psychology | GPA 4.00

Georgia State University | Atlanta, GA

August 2020 - August 2021

Master of Science in Communicative Sciences and Disorders | GPA 3.92 37/81 Credit Hours Completed

#### WORK EXPERIENCE

#### Children's Medical Group | Atlanta, GA

August 2021 - November 2021

Patient Care Technician

- Acted as a liaison between medical staff and patients, greeted and checked in customers before guiding them to their rooms for treatment, addressed and/or solved any disputes between patients and staff, and voiced patient concerns to medical providers.
- Accurately managed patient Private Health Information (PHI) while following HIPAA and other legal protocols. Managed patient insurance information to ensure accuracy prior to filing claims.

#### Memory and Cognitive Control Research Laboratory | Tuscaloosa, AL

June 2018 - May 2020

Undergraduate Research Assistant

- Collected data for further analysis and interpretation for a long-term study regarding memory processing. Outfitted participants with an EEG cap and uses a Transcranial Direct Current Stimulation device to stimulate brain activity prior to assessing long-term memory abilities.
- Analyzed previous publications in cognitive psychology literature. Evaluated and arranged applicable data for future memory loss studies and other cognitive changes in older adults.
- Scored and organized data packets measuring cognitive abilities of both young and old adults to be used in the Alabama Brain Study on Risk for Dementia.

#### Alabama Speech Production Laboratory | Tuscaloosa, AL

August 2019 - May 2020

*Undergraduate Research Assistant* 

- Independently reviewed previous literature in stuttering and speech production regarding linguistic differences in children with and without a stutter. Published in March 2020 at the Undergraduate Research & Creative Activity Conference at the University of Alabama.
- Coded for reliability to ensure accuracy of analysis of 2016 Presidential debates. Used InqScribe to mark timings, interruptions, and disfluencies for further review and analysis.

#### **RELEVANT COURSEWORK**

Computer Organization and Architecture   Kennesaw State University	Fall 2022
Data Structures   Kennesaw State University	Fall 2022
Research Methods   Georgia State University	Fall 2020
Neuroscience for Communication   Georgia State University	Fall 2020
Speech Science   University of Alabama	Fall 2019
Psychology of Learning   University of Alabama	Summer 2019
Language Development   University of Alabama	Spring 2019

#### **Mason Sherrill**

552 Heritage Drive, Ringgold, GA 30736 423-414-1218 Mason0015s@gmail.com

#### Education

Kennesaw State University, Marietta, GA (Current GPA: 4.0, Junior)

August 2020 – Present

Bachelor of Science in Computer Science

• Concentration: Artificial Intelligence

• Minor: Computer Game Design and Development

Heritage High School, Ringgold, GA (GPA: 3.94)

May 2020

#### **Work Experience**

#### Amazon Warehouse, Chattanooga, TN

June 2020 - July 2020

Picker

• Gathered and scanned products for packing and order fulfillment

#### eLink Business Innovations, Ooltewah, TN

June 2021 – Present

Web Programmer

• Work with a team to program and develop web-based solutions

#### **Skills**

- Proficient with
  - Adobe Illustrator and Photoshop
  - o Google Suite
  - o Microsoft Suite
  - o IntelliJ
  - Microsoft Visual Studio
  - o Java Programming Language
  - o C# Programming Language
- Some experience with
  - Apex Programming language (Salesforce)
  - Velo Programming Language (Wix)
  - o HTML Programming Language
  - o CSS Programming Language
  - Python Programming Language

#### **Awards and Honors**

- Graduated Heritage High School with Honors
- National Honors Society: Fall 2017 Spring 2020 (3 years)
- Beta Club: Fall 2018 Spring 2020 (2 years)
- National English Honors Society: Fall 2018 Spring 2020 (2 years)
- Earned the W.W. and Doris Ware Scholarship from Ringgold United Methodist Church
- Earned the Coleman Burroughs Memorial Scholarship from Heritage High School
- Earned the Beta Scholarship from Heritage High School

#### References

- Chris Matthews (eLink Business Innovations)
  - o Phone: (423)-667-9338
  - o Email: chrismatthews@elink.bz

# Joel Juarez Vazquez

617 Bellemeade Drive SW, (404) 219-1016, joelj1224@gmail.com

**OBJECTIVE:** To provide stable and working programs to for a team of professionals.

#### **SUMMARY OF QUALIFICATION**

- Hardworking
- · Responsible
- · Trustworthy
- · Problem solver

#### **EDUCATION:**

Marietta High School

Graduation: May 2018, IB Student

Kennesaw State University (Current GPA: 3.70)

Expected Graduation: 2023

#### FIELD RELATED EXPERIENCE:

#### **Business and Technology**

Microsoft Office Certified

Able to navigate and use Microsoft Office 2013

12/14

Able to create professional documents

#### **Computer Science**

• Proficient in Java, HTML, C#

# **Technical Description**

The application is intended to aid coffee shops and the like to manage sales and sales data from an easy-to-use user interface (UI) and to provide the ability to change settings when desired. It is expected to run on Windows and Mac OS, as well as other operating systems with minimal requirements, though said machine must be able to run code in C# for this application

Following are some more detailed technicalities the application is expected to perform:

# The application will be made using the following tools for programming or data management

- Application will be coded in C# using VisualStudios
  - Object-oriented with necessary classes and methods for drinks or customers and modifications
- Windows Forms (an extension of VisualStudios) will be used for the creation of the user interface
  - VS allows developers to build UI in the same environment as C#
- JSON for data storage, linking with the main C# app

# This application will include 7 screens with buttons to allow for user input. In these screens we prioritize

- Ease of use
  - Organized view to not confuse users and make flow between screens followable and learnable
- Open to a Main menu from which user can navigate to other necessary initial menus in the first screen
  - Upon choosing one of the menus, more options for drinks or for other menus may present themselves if necessary.
    - This can include reaching the Add Customer screen from the Customer List screen,
- Allow for user configuration (when changing setting such as taxes or adding customer, or rewards points)
- Screen Functionality Description
  - 1. Main Screen
    - a. Allows user to choose to go directly to the order drink (when user is anonymous), CustomerList, and Management Tools
  - 2. CustomerList Screen:
    - a. Sorted customer list (alphabetical by last the first name and finally phone number), where Anonymous is always at the top,

- an order drink button included besides each customer
- b. Shows customer reward points
- c. Allows user to add customer
- d. Allow user to return to main screen

#### 3. Add Customer

- a. Requires user to enter all the following information: first name, last name, phone number
- b. Verify uniqueness of phone number
- c. Once everything is correctly set, immediately let user go to Order Drink menu
- 4. Order Drink Screen (One window, two panes)
  - a. If coming directly from main menu, the drink will be for the "Anonymous" customer
  - b. Allows customer to order more than one drink
  - c. Pane One: Customization
    - i. Each customization will affect the price
  - d. Pane two: Drink information
    - i. Contains information for each drink including customization and price
    - ii. Contains calculated tax, subtotal and the sum of the two: total

#### 5. Payment Screen

- a. Anonymous customer can only pay with a credit card and they do not receive award points
- Reward point members can pay with credit card or reward points
  - i. Customer must have enough reward points to pay for the entire order
  - ii. Payment with reward points does not earn reward points
  - iii. For each dollar, the customer receives 10 reward points
- c. Credit card must be validated
- d. Once payment is successful, immediately go to receipt screen

#### 6. Receipt Screen

- a. Show all drinks customer ordered along with their respective customizations
- b. Shows all prices
- c. Shows method of payment, as well as
  - i. Last 4 digits of credit card
  - ii. Redeemed reward points
- d. Any remaining reward points if customer is not anonymous

#### 7. Management Screen

a. Allows user to create an Excel CSV file containing sales data

- Upon canceling on screens 1-5, the application shall go back to the Main screen.
- Screens 6-7 will include a "Main Menu" button to allow user to return back to the main screen

#### **Data Storage**

- JSON will be used as the main data management tools and will be implemented in the following ways:
  - Load menu and prices
  - Record customers
  - Record orders
  - Load configuration data

#### **Team Work**

- The team of four developers will use GitHub to encourage collaborative work, and stay up to date with changes to the program
- The team will use "sprints" to keep track of work needed to be done
  - At the beginning of each sprint, the team will see the project schedule, and work with each other to complete all the requirements for current sprints
  - At the end of each sprint, the team will bring together all their work to see that it functions as desired and required

# Data Management Plan

All of our data will be stored within the application files in three different JSON files.

#### 1. Config JSON

- This file will be read and stored into memory when application starts
- This file will store the following
  - String for name of business
  - Decimal for sales tax rate
  - Integer for reward points per dollar

#### 2. Customer JSON

- This file will be read when Customer records are needed and written to when new customer records are added using the application
- This file will store the following
  - list of customer records
  - Customer Record
    - GUID/string for unique customer id
    - strings for customer first/last name, phone number
    - integer for reward points
    - Sales data
      - List of sale records
      - Sale Record
        - GUID/String for unique customer id
        - DateTime for time of sale
        - Decimal for tax
        - Decimal for subtotal
        - Decimal for total
        - String for payment method
        - Drinks Ordered
          - List of Drinks
          - Drink
            - String for name of drink
            - Single comma separated string for drink customizations
            - Decimal for total price of drink

#### 3. Menu JSON

- This file will be read and stored into memory when application start
- This file will store the following
  - list of Drink Menu Items

- Drink Menu Item
  - string for drink name
  - list of customizations
  - Customization
    - o String for name of customization
    - o decimal for price of customization

# **Test Plan**