NJR

NICK J. REED

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Age 26

PROFILE
- ❖ University of Missouri graduate offering a strong academic background in CS/IT combined with experience unparalleled among recent graduates.
- ❖ Consistently praised for the quality and efficiency of work, as well as the strong self-motivation to succeed.
- ❖ Expeditious in learning and mastering new technology; equally successful in both team and self-directed settings; and proficient in a wide range of computer systems, languages, tools and testing methodologies.

SKILLS

Certifications	Microsoft Certified Technology Specialist
Systems	Windows XP/Vista/7 | Windows Server 2003/2008 | OS X 10.5/10.6/10.7 | UNIX | Linux
Databases	Oracle | MySQL | PostgreSQL | SQLite | MS SQL
Languages	HTML | CSS (SASS) | Ruby (on Rails) | PHP | JavaScript (jQuery/CoffeeScript) | SQL | VB Java | VBScript | PowerShell | Bash | C | C# | Haskell
Software	Active Directory | Group Policy | IIS | Windows Deployment Services | Microsoft Office Visual Studio | VMware vSphere/View/ThinApp/Workstation | Avid | Acid | Symantec Ghost Adobe Photoshop/Illustrator/Fireworks/AfterEffects | Sassafras KeyServer | CLS LabStats Apple Remote Desktop | OS X Server Tools | OS X Workgroup Manager | Open Directory DeployStudio | Puppet | Foreman (Puppet) | RVM | Git/Github

EDUCATION
UNIVERSITY OF MISSOURI, Columbia, MO — Completed 12/2010

B.S. Computer Science | B.S. Information Technology
Cumulative GPA: 3.24/4.00
CS/IT GPA: 3.61/4.00
Organizations:
- ▸ Secretary, Upsilon Pi Epsilon
  - International Honor Society for the Computing and Information Disciplines
  - One of 14 students chosen to revive the MU Chapter that had been inactive since 2003

EXPERIENCE
UNIVERSITY OF MISSOURI DIVISION OF IT
▸ **SYSTEMS SUPPORT ANALYST - SPECIALIST, OS AND SOFTWARE DEPLOYMENT** (2008 - PRESENT)
Responsible for operating system and software functionality for over 1700 computers across campus. Required to build multiple new OS images (Windows, Mac, Linux) to be deployed prior to each semester. Work with faculty to ensure the software they need is installed and functioning to their expectations.

Selected Contributions:
- Developed a web application for computer management, monitoring, availability, reporting, and statistics
  - sitesusage.doit.missouri.edu
- Transitioned Macs to OS X 10.6 Snow Leopard in May 2010 and then to 10.7 Lion in May 2012
- Transitioned PCs from Windows XP to Windows 7 in May 2010
- Implemented Puppet & Foreman to manage Mac client settings
- Developed website for team to manage software deployments, licensing, and inventory
- Developed a webpage for computing site users to submit feedback to managers
- Currently transitioning from full desktops to thin clients connecting to a VMware View linked clones

▸ **SITES TECH COORDINATOR SUPPORT (PART TIME)** (2007 - 2008)

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Available for Relocation & Travel