



NANCY LE

Frontend Engineer

Frontend Engineer with a passion for creating aesthetic UI/UX accessible for everyone

CONTACT

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SKILLS

Languages & Frameworks

HTML/CSS

JavaScript

TypeScript

ReactJS

Angular

SASS & LESS

SVG

Python

Technologies

Git & Github

NPM

Photoshop

Figma

Standards

Responsive Design

Accessibility

WORK EXPERIENCE

UX Engineer (Rotator)

Stadia

July 2021 - Oct 2021

- Participated in weekly team meetings to discuss current/future projects and strategies for efficiency
- Collaborated with design team to redesign mobile web settings page using in-house framework, CSS, and JavaScript, enhancing user journey on mobile web for all users.
- Built a mobile web settings page experience producing a full-screen experience to all users on IOS and Android
- Pushed 15+ fixes for bugs including design refresh and accessibility

Corporate Operations Engineer

Google

Feb 2020 - Mar 2023

- Identify, triage, and resolve technical issues for Googlers on all operation systems (Windows, Linux, MacOS), mobile phones (Android & IOS), and Google in-house tools
- Support Googlers in-person and remote via phones, chats, and tickets
- Enforced security to protect Google & Googlers' PII by doing identification checks and preventing user PII posted on tickets
- Assisted vendor support teams with Noogler onboarding and escalations
- Mentor and facilitate IT apprentice training, providing support and feedback on operations
- Contributed to over 2,000 troubleshooting interactions while maintaining a 99.9% CSAT

PROJECTS

Stadia - Settings Menu Redesign

2021- 2021

- Developed and landed new mobile web settings menu for Stadia.com
- Implemented used for a secondary layer full-screen menu

Google - Chrome extension

2020-2021

- Designed, developed, and landed an internal chrome extension for internal chat support tool
- Allowed for additional features such as, popping out chat box and resizing of the chat
- Installed and used by over 2,000 users

Portfolio

2023 - Present

- Developed and deployed personal portfolio site with react and Google domain