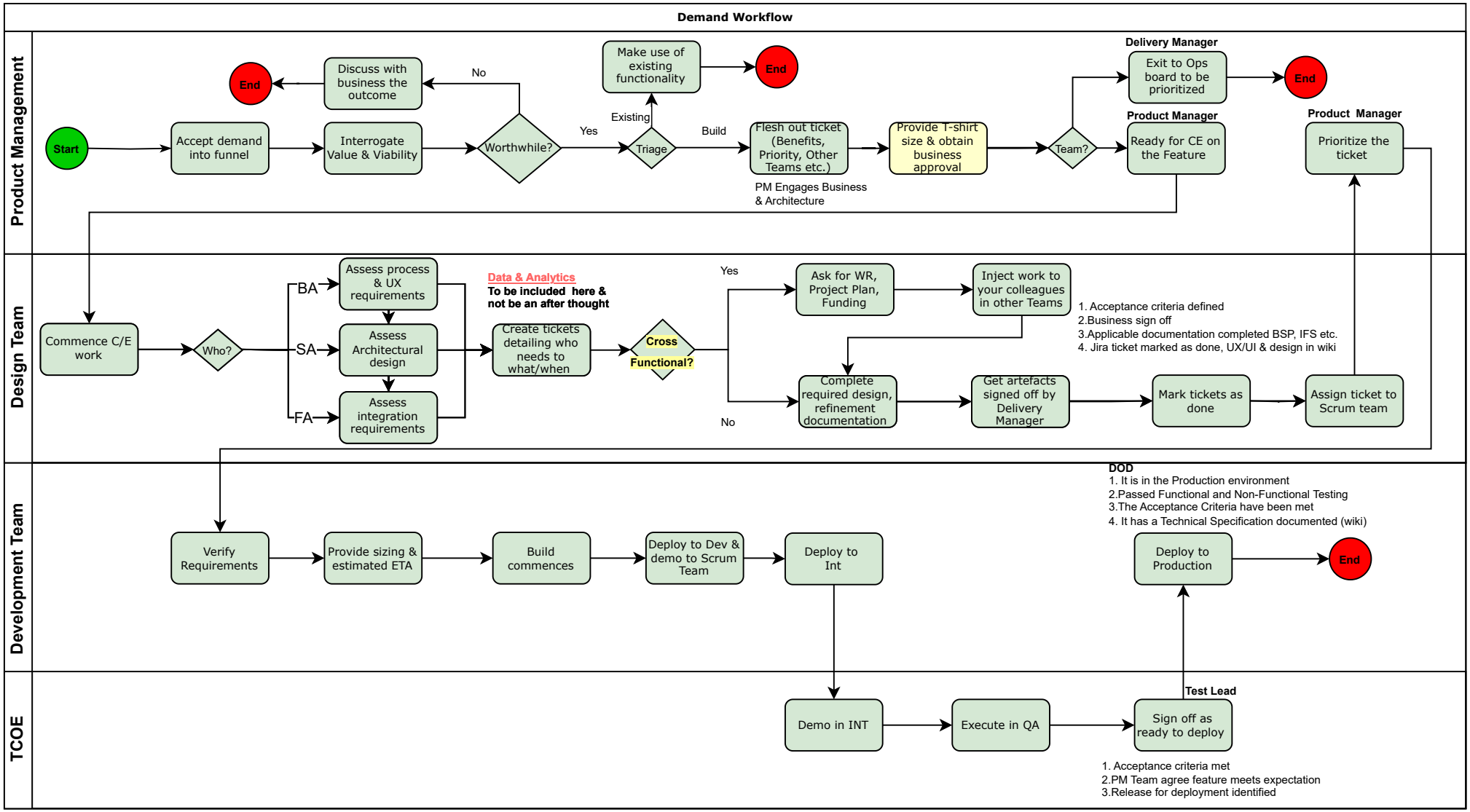
Demand Workflow
Product Management
Start
Accept demand into funnel
Interrogate Value & Viability
Worthwhile?
No
Discuss with business the outcome
End
Yes
Existing
Triage
Make use of existing functionality
End
Build
Flesh out ticket (Benefits, Priority, Other Teams etc.)
PM Engages Business & Architecture
Provide T-shirt size & obtain business approval
Team?
Delivery Manager
Exit to Ops board to be prioritized
End
Product Manager
Ready for CE on the Feature
Product Manager
Prioritize the ticket
Design Team
Commence C/E work
Who?
BA
SA
FA
Assess process & UX requirements
Assess Architectural design
Assess integration requirements
Data & Analytics
To be included here & not be an after thought
Create tickets detailing who needs to what/when
Cross Functional?
Yes
No
Ask for WR, Project Plan, Funding
Inject work to your colleagues in other Teams
Complete required design, refinement documentation
Get artefacts signed off by Delivery Manager
Mark tickets as done
Assign ticket to Scrum team
1. Acceptance criteria defined
2.Business sign off
3.Applicable documentation completed BSP, IFS etc.
4. Jira ticket marked as done, UX/UI & design in wiki
Development Team
Verify Requirements
Provide sizing & estimated ETA
Build commences
Deploy to Dev & demo to Scrum Team
Deploy to Int
DOD
1. It is in the Production environment
2.Passed Functional and Non-Functional Testing
3.The Acceptance Criteria have been met
4. It has a Technical Specification documented (wiki)
Deploy to Production
End
TCOE
Demo in INT
Execute in QA
Test Lead
Sign off as ready to deploy
1. Acceptance criteria met
2.PM Team agree feature meets expectation
3.Release for deployment identified