

Design: Database

PostgreSQL: I would choose the **PostgreSQL** relation database for my BizBuilding application. BizBuilding application have the structured data to save in the database and data have some relations like whom assigned to a specific complaint from tenant to fix it. Data must store in the form of rows and columns like excel or 2-dimensional array to store staff information, complaint types and other data in the database by multi-row transactions and generate reports by using joins. So, I would choose relation database to store my BizBuilding application data. Why choose **PostgreSQL as database template** is that I already have worked with SQL Server and MySQL databases earlier and I would like to learn new database now.

Database Table Structure and Explanation:

Properties:

property_id	name	address	city	state	zipcode	country	created_date	expiration_date	is_cancelled
101	My Property	Middle road dr.	Folsom	CA	95630	USA	2020-10-29 10:30:00	2021-10-29 00:00:00	0

Properties table is used to store the landlords property information like name , address information and expiration date of subscription. By default, application will give 1 year subscription for each property subscription.

Users:

user_id	First_name	last_name	Email_address	password	user_type	property_id	created_date	modified_date	Is_active
201	Malli	Middle road dr.	mnookala@xxx.com	CA	Manager	101	2020-10-29 10:30:00	2021-10-29 00:00:00	1

Users table is used to store the property maintenance staff members information. A staff member can be assigned to a specific complaint requested by a tenant to fix the problem. User table is used to login the staff members into the application to manage complaints.

Categories:

Category_id	name	description	is_active	created_date	modified_date	Profile_id
301	Window	Window related issues	1	2020-10-29 10:30:00	2021-10-29 00:00:00	101

Categories table is used to store the different types of issue types. Categories will be loaded in the compliant form when tenant scans a QR Code and tenant can select appropriate category while submitting the compliant request.

NotificationPreferences:

preference_id	user_id	Email	SMS
1	201	1	0

NotificationPreferences table is used to configure the notification preferences to receive email or sms when a tenant submit a complaint. This can helpful to the maintenance team so that they can I know the complaint immediately.

IssueLogs:

log_id	category_id	description	location/suite	Assigned_to	status	Requested_date	Resolved_date	Is_archive
1	301	Window is stuck and is not opening on my suite left.	3201	201	New	2020-10-29 10:30:00	2020-10-29 10:30:00	1

IssueLogs table is used to store the complaints information from the tenants when they find problems in their suites or common washrooms. Application will automatically notify the maintenance team members based on the email and SMS configuration. Manager can assign any staff member to fix the problem by changing the status to processing. Once the problem fixed status will be changed to completed and date changed to fixed date time.

ER Diagram:

