

Confidentiality Undertaking for Contingent Workforce

In the course of your provision of services to Amdocs you shall have access to and be in possession of information that is confidential and constitutes unique and proprietary assets. This information may include proprietary technology or know-how, business and financial details, data related to individuals, and other items and information belonging to Amdocs, customers of the Amdocs group, or its suppliers.

You should be especially aware of your duties in respect of confidential information of Amdocs' customers, taking into consideration the following –

- The fact that some of our customers may be competing with each other requires us to be extremely sensitive in maintaining the confidentiality of our customers and their business information.
- You should treat all information revealed to you during your work, which relates to a customer, as confidential in nature. This applies to information you hear or read, even if you are not told the information is confidential and even if the information is not marked 'secret' or 'confidential'.
- When in doubt whether a certain item is confidential or not – treat it as confidential.

For the period that you are providing services to Amdocs and following the termination of such engagement for any reason whatsoever, you shall not disclose or make available to any third party the confidential information, either directly or indirectly. You also undertake not to make any use of the confidential information for your benefit and/or for the benefit of others, with the exception of using it for the purpose of your provision of services, as Amdocs' representative may expressly instruct you. You undertake to take the necessary measures to secure the confidential information in order to comply with your undertaking. This also means that you shall not copy or remove from the workplace any confidential information in any form without the explicit written consent of Amdocs.

For example – you should not discuss one customer's confidential information with or in the presence of another customer, nor discuss any confidential information of a customer outside the office, e.g.: in public areas or social events.

You acknowledge that in the course of your employment you will have access to personal data and special categories of data relating to other employees and clients/customers or contacts at clients/customers and you agree to comply with the Company's data protection policies and procedures in respect of such data at all times.

You also acknowledge that Amdocs may collect and use your personal data in accordance with Company's data protection policies. Amdocs may use such data only for lawful and fair purposes and as required to comply with applicable laws. Amdocs Privacy Policy is attached here:

<https://www.amdocs.com/about/privacy>

Upon termination of your involvement in a project for a certain customer of Amdocs, you shall immediately deliver to the relevant Amdocs' representative all material in relation to such customer, in any tangible form, which may be in your possession or your control. You acknowledge and understand that Amdocs may suffer extensive loss or damage from unauthorized disclosure of confidential information. Moreover, you understand that non-compliance with this undertaking may damage Amdocs

relation with its customers. Therefore, you understand that you will be held responsible for your unauthorized disclosure of such confidential information.

It is acknowledged that this undertaking is additional to, and not intended to replace or derogate from any other confidentiality undertaking, in relation to confidential information of Amdocs and its customers, including but not limited to any confidentiality agreements that (i) you have signed with your employer or (ii) that your employer has signed with Amdocs.

BY: _____

NAME: _____

STAFFING COMPANY: _____

DATE: _____