

# C.V

## Abdullah Mohammed Jawwad ALHashem

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**Career objective:** Joining a multinational organization with a potential growth & innovative opportunities. Enhancing my professional skills in a dynamic & fast paced work place. And building a long-term Career in ICT transformation & business process automation.

**Education:** Bachelor IT from King Faisal University / CCSIT.

Field of study: Communications and Networks / G.P.A : 2.76 out of 5.

**Job required:** Network engineer.

**Work experience:**

1- Customer service ( Mobily (For 3 months / Start 2018)): Job Description

Serving mobily's customers (establishing new number, new Internet & paying phone bills).  
Fixing mobily's customers problem in Mobile phone or Internet.

2- NOC Engineer ( Mobily (For 1 month / Start 2019)): Job Description

Fixing Mobily's issues like Networks issues, os system issues via calls or Outlook emails.

3- NOC Engineer ( HCL Arabia Ltd. contracted with Ministry of Finance (For 3 months / Start from April 2019)): Job Description

Fixing MoF's issues like Networks issues, os system issues via calls or Outlook emails.

4- IT Support Engineer ( With Arabic Computer Systems contracted with King Fahad Causeway Establish. (For 6 months / Start from December 2019)): Job

Description Fixing causeways's issues like Networks issues, IT CCTV cameras issues.  
Maintaining causeways's barriers and solving its issues.

5- IT Support Engineer ( With Fuad AL Fadhili & Sons Co. since Feb 2021 until now )

Job Description: Fixing IT Issues at the company.

**Training experience:** Co-opretive training in AL Ahsa Municipality since March until May 2015.

**Certification:** \* Cisco Certified Network Associate ( CCNA ) with Reference Number:

18/648/408 / started at March 2018 / from technical colleges.

\*\* ITIL v4 with Ref# GR671040654AH / started at 27 Jul 2019 / from  
PeopleCert Organization.

\*\*\* Cyber Security, IoT & Blockchain Certifications / started at 5 April / from Monshaat.

**Membership : Saudi Council of Engineers ( SCE )**

**Languages:** English: intermediate. \*\*\* Arabic: Mother tongue.

**Personal skills:** -effective communication. \*\*\* -Ability to work under pressure.

-Team spirit and can work individual as well. \*\*\* -Fast adaption to multiple environments.

-Full care and commitment to the duties of work.

**Technical skills:** System administration / 2 Yrs experience.

Routing and Switching / 2 Yrs experience.

IoT / 1 Yrs experience. \*\*\* Big data / 2 Yrs experience.

C programming language / 5 Months experience. \*\*\* Computer Networking / 4 Yrs experience.

**References:** Name: Dr. Mohammed Mustafa AL Gawanem \*\*\* Position: Academic teacher

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