

# MOHAMMED AL SALIM

Al Riyadh Saudi Arabia | 0550774446 | mohammed.alsalim17@gmail.com

[www.linkedin.com/in/mohammed-alsalim-59a39a131](http://www.linkedin.com/in/mohammed-alsalim-59a39a131)

## Professional summary

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Dedicated and knowledgeable in Enterprise Resource Planning Management and Information Technology and seeking to add value to the company. Strong IT and Network knowledge and communication skills demonstrated an ability to motivate teams and achieve project goals on schedule. Detail-oriented with exceptional time-management skills and the ability to work under pressure.

## Work history

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### Master Data controller in SAP

12/2021 – 12/2022

**Jazeera Paints** – Khamis Mushait, 'Asir Region

- Ensures master data integrity in key systems as well as maintaining the processes to support the data quality
- Identifies areas for data quality improvements and helps to resolve data quality problems through the appropriate choice of error detection and correction, process control and improvement
- Materials Code Creation (FG, Bulk, Raw Packing Materials etc.)
- Assigning Materials Group, Materials Type for Materials
- Sales Bom are created through LSMW Program
- Analyses the data with all usage plants and eliminate the existing duplicate and provide deletion flag for others

### Construction Quality Inspector

11/2020 – 12/2021

**Al kifah Contracting** – Jazan, Jazan Region

- Completion and verification of field inspections and tests in accordance with the project schedule
- Inspect the installation and construction of conduits and internal building distribution systems
- Inspect all phases of the splicing and testing of cable systems
- Review and comment on Saudi Aramco and industry standards
- Accurately monitored and investigated site compliance with Aramco standard regulations
- Conducted post-construction inspections to guarantee conformity to agreed plans

### Customer experiences representative

07/2020 – 10/2020

**Contact Centre Company STC** – Jeddah, Mecca Region

- Resolve customer complaints via phone (Tawakkalna application)
- Responding quickly to situations
- Ensuring that the customer has the best experience possible
- Handled requests with friendly, knowledgeable service and support, continually achieving positive customer feedback
- Skilfully adapted communication style to suit customers' needs, enhance understanding and built positive rapport

### Web developer Final Year Industry Project

03/2017 – 11/2017

**Bowls Australia** – Melbourne, Australia

- Ability to work in agile project management software
- Led team in the implementation of a website for client Bowls Australia
- Facilitated optimal website implementation of online scorekeeping, schedules, events and communication with relevant stakeholders
- Motivates groups to produce high-quality work at all times
- Agile project management software

## Education

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<b>Master of Enterprise Resource Planning Management</b> : Coursework in Business and Technology Trends and Enterprise Resource Planning Management (SAP)	01/2020
<b>Victoria University</b> - Melbourne Australia	
<b>Bachelor of Information Technology</b> : Coursework in information technology (IT), focus areas on information systems, software development.	08/2018
<b>La Trobe University</b> - Melbourne Australia	
<b>Certificate of Project Management Fundamentals</b>	04/2016
<b>University Institute of Technology</b> - Melbourne Australia	
<b>English Language Intensive Course</b> : English Language Institute	03/2013
<b>Deakin University English Language Institute</b> - Melbourne Australia	
<b>Diploma in Technical Architecture Engineering</b> : Coursework in Architectural Design, Construction Site Surveying and AutoCAD	03/2011
<b>Makkah Community College</b> - Makkah	

## Accomplishments

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Achieved Aramco's final approval as Quality Control Inspector in Telecom.

## Certifications

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<b>SAP Certificates in Business Analytics.</b>
• Used Excel, SAP S/4 HANA Reporting, Crystal Reports, SAP Lumira SAP Dashboard Design, SAP BusinessWarehouse, SAP Predictive Analytics, and SAP Business Objects Cloud.
<b>SAP Certificates in Business Process Engineering.</b>
• Used process and workflow modelling conventions in SAP S/4 HANA.
<b>SAP Certificates in Computerized Accounting in an ERP System.</b>
• Used SAP S/4 HANA FICO Module.
<b>SAP Certificates in Customer Relationship Management.</b>
• Used SAP CRM 7.2.ERP.
<b>SAP Certificates in Implementation.</b>
• Used SAP Solution Manager, SAP Legacy System Migration Workbench, SAP Profile Generator and SAP Extended Computer Aided Test Tool.
<b>SAP Certificates in ERP Systems.</b>
• Used SAP S/4.
<b>SAP Certificates in Executive Mobile Computing.</b>
• Used SAP Fiori Development tools.

## Languages

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<b>Arabic</b> : Native language	
<b>English</b> :	C1
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Advanced	