







# Mahfouz Ahmed

## IT Manager

### CONTACT

-  Riyadh Region SAUDI ARABIA
-  0568717061
-  mahfooz2001@gmail.com
-  <https://www.linkedin.com/in/mahfozsooudais>

### SKILLS

- IT Management
- Telecommunications
- Network Design
- Product development
- Mobile App Development
- Software applications

### LANGUAGES

**Arabic, English:** Native language

**Arabic:** C2  
Master or proficient

### PROFESSIONAL SUMMARY

Professional with 18 years of experience in the field of IT Infrastructure Planning, ERP Planning & Development, and Database Management is looking to take up challenging roles within an organization.

### WORK HISTORY

**IT Manager** 08/2022 - Current  
**Cash Solutions, Riyadh** - SAUDI ARABIA

- Dynamics 365
- Functional support of The Core Banking system and interdependent interfaces b
- Configuration, patches, updates,s and upgrade management of The Core
- Banking system c
- Manage and support The integration of The Core Banking system with other interconnected applications

**IT Manager** 01/2021 - 08/2022  
**SmartLab SA** - Riyadh, Saudi Arabia

Develop strategic plans and implement the objectives of the information technology needs of the company to ensure the computer capabilities are responsive to the needs of the company's growth and objective  
**SAP B1**

- Direct and manage computing and information technology strategic plans, policies, programs, and schedules for business and finance data processing, computer services, network communications, and management information services to accomplish corporate goals and objectives

**IT Applications Supervisor** 04/2012 - 03/2020  
**Holool Aloula** - Saudi Arabia

- NCBS National Company for Business Solutions,(**Mobily Telcom**)
- Liaises with department heads to understand the software/application requirements and propose application development plans accordingly
- Participates in application design, development ((coding and configuration), testing, and implementation, ensuring adherence to user requirements in an effective manner.
- Used critical thinking to break down problems, evaluate solutions and make decisions.

**Assistant IT Project Manager** 01/2010 - 03/2012  
**Banawi Industrial Group** - Saudi Arabia

- Job Summary: Involved in all phases of the project lifecycle (from concept and requirements through launch and support) for two cutting-edge, Web-based editorial systems within an agile development environment

- Contributed to the successful closure of both projects, with applications released on time and under budget.

**Senior Software Developer**

01/2006 – 12/2009

**Alsorayai Group, Jeddah** – Saudi Arabia

- ERP Teamwork:
- Understand IT department vision and overall deliverables and services to maximize value
- Contribute to the creation of an ERP team focused on business improvements and deployment applications.

**Software Developer**

01/2003 – 12/2005

**Jeddah Municipality** جدة محافظة أمانة – Jeddah, Saudi Arabia

- Job summary: Develop, support, maintain and test software applications for business units
- Design, develop and implement various business-related applications
- Implement specific initiatives and projects
- Ensure implementation of software applications
- Direct, guide and lead projects within the budget limits

---

**EDUCATION****Bachelor degree:** Computer Sciences**Osmania University**

Page 6 of 6

---

**CERTIFICATIONS**

- Cloud Computing and Managed
- Services
- Microsoft Dynamics 365
- Customization and Configuration
- Microsoft Certified Solutions Expert
- (MCSE) Certification
- Salesforce Certified Administrator
- (SCA)