

# Hussain Abdullah Ali Al-Masoud

## Objectives

Searching for an opportunity that is related to my Academic background and gained skills, where I can benefit from it and strengthen my skills.

## WORK EXPERIENCE

- Troubleshooting technical issues
- Resolving network issues
- Installing and configuring hardware and software
- Replacing or repairing the necessary parts
- Familiarity with all Microsoft Office programs and all its applications
- Received help tickets from users on campus and delegated tasks to appropriate departmental personnel.
- Provided on-phone and online support for users of extended campus communication network to facilitate effective operation of IT resources.
- Highly knowledgeable in PC setup and installation, as well as various peripherals, data entry, and updating.
- Setting up Dell & HP desktop computers, loading the operating system, all pertinent software, and set up network connections and network printers (HP).
- Expert with android and ios devices, synchronizing the mobile email with company and troubleshoot
- 7 months experience and still working

## EDUCATION

The associate degree - computer technical support  
Computer and Information Technology department  
technical College in zulfi 1442/1441

## QUALIFICATIONS

### Courses and Certification

1. Zoom Tool program
2. NDG Linux Essentials course

## Personal Data

- Birth date : 26/9/2000
- Email : HSOON1110111@GMAIL.COM
- Phone Number : 0501662559 - 0544557746
- City : Riyadh
- Nationality: Saudi
- Marital status: Single

Languages:

Arabic (Native)-English

