

TAHIR FAROOQI

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PROFESSIONAL SUMMARY

- SAP-certified **digital transformation leader** with **19 years of global experience**, skilled in **IT, Systems, and supply chain management**, spearheaded multimillion-dollar projects/programs across **diverse industries** including **steel fabrication, oil & gas, healthcare, non-metallic pipelines, doors & windows, and food distribution**.
- Innovative **thought leader** skilled in **designing and implementing ERP and WMS solutions/upgrades (SAP, Oracle WMS, Epicor, Syteline, Fourth Shift)** and creating **scalable solution architectures** that deliver **measurable business value**.
- Proven track record in **leading global teams** through complex **change management** initiatives, including **integrations, mergers, and joint ventures (e.g., Baker Hughes/GE, Saudi Aramco creating JV)**, while closely aligning with corporate functions such as **Manufacturing, Engineering, Finance, Repair Services, and Human Resources**.
- Successfully **managed teams across international borders**, delivering projects in the **United States, Canada, Saudi Arabia, Argentina, Singapore, and China**.

CORE COMPETENCIES / STRENGTHS

- **Program Management** – Global, cross-functional, multi-year, multimillion-dollar technology programs.
- **ERP**: SAP ECC 6.0 EHP 6, Oracle R12, Oracle Fusion, Epicor Avante, Epicor 9, Syteline, Fourth Shift
- **WMS**: Home Grown custom WMS Systems, Oracle WMS, SAP WM
- **Business Acumen**: Strong business acumen with a focus on growth and operational excellence.
- **Change Management**: Proven track record in team building and change management in a disruptive marketplace.
- **Solution Architecture**: Strategy & MDM systems design, business process re-engineering, SIT, UAT & Go Live.
- **Innovation**: Developed Kronos Time & attendance system to work with facial recognition devices during COVID-19.
- **IT Service Management**: 24x7 monitoring and IT Service Management with Service Now & Computer Associates ITSM.
- **Leadership**: People Leader and mentor for Baker Hughes CORE team.
- **DevOps**: Skilled in strengthening DevOps by strategizing as per set KPIs and hiring the required talent.
- **Cyber Security**: Adheres to GDPR and follows HIPAA regulations on data protection.
- **Process Improvement**: Skilled in Lean Six Sigma and 6S methodologies along with Sarbanes-Oxley compliance.
- **Smart Operations**: Exposure to smart plant, smart supply chain, and smart shop floor operations.

CERTIFICATIONS

- **SAP** – SAP Certified Associate in Business Processes & Integration (TERP10)
- **ITIL** – Information Technology Infrastructure Library (ITIL v.3) Certified at the Foundation level.
- **Lean Six Sigma Black Belt Certification (In process)**

LEADERSHIP & TECHNICAL TRAINING

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| • Baker Hughes Leadership – Engage using company pillars (Lead, Collaborate, Care, and Grow) | 2019 |
| • GE Crotonville Leadership Training – Designing Customer Experience (DCE) | 2017 |
| • PMP Certification Course , University of Wisconsin-Milwaukee, Milwaukee, Wisconsin | 2011 |
| • ORACLE, PL/SQL , Computer Learning Center, Tempe, Arizona | 2004 |

RECOGNITIONS

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|--|------|
| • Product Company recognition on Digital Transformation during COVID-19 (Baker Hughes) | 2021 |
| • Oil & Gas IT Shared Services CIO Award – Program Management (General Electric) | 2016 |
| • Leadership Award under growth value 'Inclusiveness' (General Electric) | 2013 |

PROFESSIONAL EXPERIENCE

Baker Hughes (Former GE Oil & Gas) - <https://www.bakerhughes.com>
Senior Manufacturing Technology Manager - Materials Planning & Execution

Houston, TX, USA | Dammam, Saudi Arabia
 September 2022 – Current

Lead a team of 30 people responsible for production control and planning, quality inspection, plant and warehouse operations, master scheduling, logistics, shipping, and receiving for the wellheads (surface pressure control equipment) business in Saudi Arabia. Notable accomplishments include:

- Developing and implementing routine master data management reviews to ensure accurate production scheduling and on-time delivery of customer orders.
- Partnering with the project management team to align production dates with customer request dates, resulting in improved capacity planning and on-time delivery.
- Actively supporting the career growth and development of team members, resulting in improved employee engagement and retention in a complex manufacturing environment, while driving process improvements.

- Successfully led digital transformation initiatives for all plants in Saudi Arabia and Northern Gulf countries, which resulted in a 40% revenue contribution for the company, making it the second most strategic region after the US.
- Optimized a multimillion-dollar IT budget by identifying potential sources of cost leakage, ensuring maximum value and cost-effectiveness for the company.
- Established the IT department, systems landscape, and staffing for a new joint venture between Baker Hughes/GE and Saudi Aramco in SPARK, named **Novel Non-Metallic Solutions**, contributing to the strategic expansion and growth.
- Developed and implemented the new Microsoft O365 setup and Azure Active Directory strategy with Okta security at Novel, improving the company's digital infrastructure.
- Spearheaded remote work culture in the plant during COVID-19, enabling business continuity during the pandemic.
- Successfully led cross-functional teams with global stakeholders, product owners, and regional teams to drive strategic change management for global projects with product owners, ensuring smooth collaboration and high-quality output.
- Created policies for role-based access and identity management, ensuring the security and integrity of digital assets.

Achievements in Process Automation, Business Intelligence, & Information Security Solutions:

- Secured funding for a \$300K MRP data optimization project investment by prioritizing the project and building a BI system to meet customer demand, resulting in on-time delivery improvements, contributing to customer satisfaction.
- Saved \$850K in benefits by spearheading the end-to-end development of a facial recognition system on Kronos to prevent time recording disruptions caused by COVID-19, digitizing team attendance, and building add-on features, including temperature sensitivity, enhancing the company's operations.
- Expedited the payment process for Saudi Aramco by automating the invoice mechanism, leveraging Robotic Process Automation (RPA), improving the supply chain process and enhancing business efficiency.

Achievements in Cross-Functional Team Leadership:

- People Leader influencing departmental promotions and optimized employee skill utilization, leading to the nomination of a software architect with data security experience for career change to join the Cybersecurity team, contributing to employee growth and retention.
- Maintained a 90% SLA delivery record by hiring top-tier talent, performing gap analysis, and enforcing 12-month employment contracts, avoiding contract breaches and reducing high employee turnover.
- Led digital hub creation based on a shared services model, oversaw resource utilization at cost centers while facilitating matrix management, and aligned employee development goals with the company's core values, contributing to business expansion and growth.
- Designed a long-term remote work strategy after extrapolating the pre-COVID work-from-home policy established for an employee with unique needs, enhancing employee well-being and promoting a healthy work-life balance.

- Established and managed a centralized team of IT professionals to provide shared services and project support to multiple internal companies; managed 8 direct reports with diverse disciplines of Cybersecurity, Cloud Computing, Business Analysis, Systems Architecture, and Project Management.
- Implemented a successful MDM replacement project with Aravo KYS, leading to an \$80M profitability increase; secured employee buy-in by guaranteeing job security through process automation, and reducing the average supplier creation time from 4 months to 3 weeks.
- Optimized supply chain processes during system modernization, preventing day-to-day disruptions, by managing the transition plan for legacy and new system installations side by side; divided the program into four waves and two teams.
- Led a seamless data migration and ERP upgrade by directing the creation of bulk data templates; enabled automatic supplier data updates using the bulk loading process in Oracle SOA.
- 170 Legal entities in scope ranging from four strategic ERPs (Two SAP & Two Oracle instances), and 27 legacy ERPs.

Led a 3-tier team; responsible for Business Process Transformation (BPT) while identifying process reengineering opportunities as part of SAP ERP implementation in two large Artificial Lift business sites; educated local business leads on newly redesigned systems; provided strategic oversight to IT teams on configuration management and design, build, and testing phases. Addressed stakeholders' concerns regarding new system feasibility; highlighted the add-on features; ensured accurate requirement gathering by improving data visibility; equipped them with reporting tools, such as Tableau, for dashboard development; pinpointed non-standard practices and emphasized the need to update the ERP.

- Weekly rhythms with GE offshore team by driving employee engagement; identified system deficiencies via interdepartmental meetings; gathered weekly status reports from the SAP global program manager; prepared teams for monthly review with the GE Leadership team.

- Saved \$1M in customs taxes by adopting the STO process in SAP to facilitate intracompany business process for global branches; overcame team's reluctance towards inventory transfers by explaining cost reduction benefits with STO
- Led a five-membered cross-functional team for warehouse integration; created customized handheld screens for WMS implementation in SAP; coordinated globally distributed warehouses; managed FRICE documentation.
- Prevented a \$400K investment by discouraging an inventory solution outsourcing; directed the creation of a MIGO screen within RF gun coupled with all desktop functionalities within \$40K to manage inventory transactions; earned the CIO's recognition.
- Refined the enterprise change management strategy and reduced forecast errors by mandating the dissemination of change orders to all relevant teams; revised requirements and timely communicated financial readjustments to the client.

General Electric - Healthcare - <http://www.geoilandgas.com>
Systems Program Leader – Global Parts & Repair Solutions (GPRS)

Waukesha, WI, USA | Toronto, Canada
 September 2012 – July 2014

- Won a leadership award for successfully delivering a \$7M GPRS project resulting in a \$39M profit over the next 3 years. Partnered with executive leaders for post-WMS implementation issue resolution; led account retention by ensuring on-time, mission-critical order delivery; implemented UPS integration with the inventory management system; launched a rigorous training program for system adoption; overcame resistance to change by repurposing the jobs. People Leader for a team of seven across the Americas, EU, and Asia.

ACS Group - <http://www.acscorporate.com/>
Sr. Systems Manager

New Berlin, WI, USA
 October 2010 – September 2012

- At this \$200M company with international branches in India and China, I facilitated users with ERP requirements while managing 5 direct reports. Throughout my time here, I maintained a record of zero vendor management issues. I optimized inventory planning by encouraging to leverage of previously unused Master Production Schedules (MPS). I configured and introduced the MPS module. Consequently, I achieved \$700K in cost savings by streamlining inventory management. Another significant contribution in this role was to simplify an overly customized ERP system. I highlighted the user frustration it caused and directed a seamless transition from EPICOR Avante ERP to standard ERP.

Sherwood Food Distributors – <http://www.sherwoodfoods.com>
Manager Information Systems

Detroit, MI, USA
 April 2009 – September 2010

- Sherwood Food Distributors has been doing business in the United States since 1969 as a large family-owned enterprise. I led their major systems development while managing an IT staff of 10 to support the company's vision of increasing technological capabilities.

Key Technologies: Homegrown Unix-based ERP system, Microsoft/UNIX infrastructure, active directory, domain controllers, Verizon MPLS network, NAS, MS SharePoint, IBM SAN, Avaya VOIP phone system, IBM Blade servers with Hyper-V, Cisco switches, Teklogix/Symbol scanners, and Intermec equipment.

Key Initiatives: ERP & WMS implementation, Infrastructure architecture expansion, IT training sessions to technical staff, standardized policies setup, IT staff re-org to support 1000 end-users including remote users, mergers/acquisitions IT projects, driving culture by collaboration & emotional intelligence, setup of ITIL practices and deployment of ServiceNow.

Viasystems Milwaukee, Inc. – <http://www.viasystems.com> (Branch closed in mid-2009)
Manager Information Systems

Oak Creek, WI, USA
 January 2008 – April 2009

- Managed global teams of 4 through all phases of the software development lifecycle and infrastructure setups. Started SAP Implementation phase 1. Provided technical and resource planning expertise for system implementation and maintenance. Plant closure and system sunset/transfer activities in the sheet metal fabrication & manufacturing sector.

Parrett Manufacturing Inc. – <http://www.parrettwindows.com>
Programmer Analyst / Project Lead

Wausau, WI, USA
 August 2004 – January 2008

Early career role where I worked on homegrown ERP & WMS systems doing patch fixes and upgrades. Identified \$1 million in revenue opportunities through process automation and improvements.

Key Technologies: VB .NET, Microsoft SQL Server 2005, Microsoft Exchange Server 2003, VM Ware, IBM & HP Servers

- Delivered 7 full lifecycle enterprise IT solutions with a budget ranging from \$50K - \$0.5 M, and team of 3 to 7 folks.
- Managed key project activities including ERP and WMS architecting, programming, IT testing, UAT, and to production.

EDUCATION

Master of Science in Supply Chain Management (*In process*), Arizona State University, Phoenix, Arizona May 2025

Graduate Certificate in Enterprise Resource Planning (ERP), University of Wisconsin, Milwaukee, Wisconsin June 2012

Bachelor of Science in Information Systems, Western International University – Phoenix, Arizona July 2002