

# Samiyah Alshehri



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Al Khobar – Saudi Arabia



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[Samiyah Ali](#)

## EDUCATION:

- **Web Developer MERN Stack**  
Simple Learn – 2022
- **Data Science Boot camp**  
SADIA-2022
- **Artificial Intelligence Boot camp**  
Saudi Digital Academy - 2021
- **Bachelor's Degree-Information Systems**  
KKU ABHA - 2017

## SKILLS:

- Creative Thinking.
- Attention to detail.
- Time-Management.
- Creative Problem-Solving.
- Effective Communication.
- Collaborative Teamwork.
- Self-motivated.
- Knowledge of programming languages including SQL and Python.
- Excellent analytical thinking.

## CERTIFICATIONS:

- HTML Language Basics
- Network +
- Framework for Programming Interfaces
- Computer vision and artificial intelligence
- Systems administrator using a distro electronic cloud REDHAT
- Ajax Basics and their uses in web applications
- Introduction to the Basics of JAVASCRIPT
- Implementation and Management of Cisco Networks
- Cyber Security
- UNIX
- PYTHON

## LANGUAGE:

- **Arabic:** Native
- **English:** Proficient

## ACCOMPLISHMENT:

- Contribute to the success of the Information Systems Section in the Scientific Fair 2014.

## OBJECTIVE:

Ambitious Computer Science Engineer, help achieving company goals. Successful at managing multiple priorities with a positive attitude, seeking to leverage solid development skills with an emphasis on collaboration, communication, passion, and creativity. I have Willingness to take on added responsibilities to meet team goals.

## EXPERIENCES:

### *Technical Support specialist*

**Saudi Bell Co. at -Unified Security Operation Center-911 MOI Project**  
JAN,2022 – Present

- Install Microsoft Windows and connect all the PCs to 911 domains.
- Create accounts in the active directory for new employees and grant them permission according to their powers.
- Work on Oncall Dispatch System and monitor systems for Users and Administrators.
- Implement quality control standards for consistent approaches and results.
- Work on Incorta data system and monitor the system for Users and Administrators using data filtering.
- Integrate the systems ICP / Oncall by ESB to manage the call received from clients.
- Working on projects for major enterprise accounts governmental such as MOI.
- Configured and maintained network backup and recovery procedures.

### *Artificial Intelligence Engineer*

**Identity Pass - Nigerian company**  
OCT,2021 – JAN,2022

- Analyze and organize raw data.
- Combine raw information from different sources.
- Conduct complex data analysis and share the results.
- Prepare data for prescriptive and predictive modeling.
- Explore ways to enhance data quality and reliability.
- Build algorithms and prototypes.

### *Technical Support*

**King Khalid University**  
JAN,2015 – JAN,2016

- Processed more than 350 IT requests received through one year on wide range of issues related to electronic devices and Software.
- Maintaining all computer systems and provide the needed support to students and staff at the University in case of any system failure.
- Responsible for maintaining computers, printers, servers, and related equipment (monitor, keyboard, mouse, hard disk, etc.).
- Diagnose technical problems and determine the best solutions.
- Conduct tests for units and components and recording results.
- qualified and assisted more than 300 students in many technical aspects.
- Install, configure, and upgrade computer software.