Abdallah Ali Anwar Mandour

SAP Project Manager

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Profile

A Highly qualified SAP project manager with overall 14 years of professional experience thorough 12 years of experience in IT and services industry including business development, project planning and estimation, gap analysis, issue resolutions, business cycle configurations, software solution architecture, custom code writing, specification, review, testing and training with extensive experience across many and different business sectors such as Transportation, Automotive, Medical Laboratories, Airlines, Tissues, Foods, Textiles, Ceramic, Geology and Mining, Pharmaceutical, Higher Education, Trading and Manufacturing, Public Sector and GCC Localization. Accomplished break-through achievements; on top of driving operations and delivery excellence and adopting world-class standards, System analysis and design.

Summary

- Overall, 12 years of experience in SAP implementation projects.
- 5+ years of SAP Project Manager with proven success of implementations.
- 9+ years of SAP Technical Team Leader and Solution Design Architecture.
- Have Managing 2 Full SAP ERP EHP 8.0 implementation projects (End-to-End) as an SAP Project Manager
- Have Managing 1 Fiori Service implementation project as an SAP Project Manager
- Have Managing 1 Support project as an SAP Project Manager
- Have done 8 Full SAP ERP EHP 6.0 implementation projects (End-to-End) as an SAP Technical Lead
- Have done 3 Full SAP S4HANA implementation projects (End-to-End) as an SAP Technical Lead.
- Have worked in 6 support and fixing SAP projects as an SAP Technical Lead.
- Have worked in 2 Integration projects between SAP and other systems as an SAP Integration Lead.
- Have worked and developed a lot of business cycles for modules FI, CO, FM, SD, HCM, MM, WM, PP, QM, PM, Localization for Saudi Arabia.
- Expertise in software design with delivering large, complex, and innovative solutions to improve and growing-on business cycle performance, Foremost, Mandate system and Overtime solution which fully integrated with HCM and FI, Medical Laboratories system, Sales rep quota arrangement with integration to the production Planning cycle, Fixed Term Deposit, Loans and Bank Facilities with fully integrated with standard FI process and formula to calculate interests periodically and automatically.
- Expert in ABAP development and SAP Technology with extensive knowledge of SAP solutions.
- Good experience in HTML5, CSS and Java Script.

Qualifications & Responsibilities

- **SAP Project Manager,**
- Define project activities and documents (project charter, scope, schedule, deliverables, communication, etc.)
- Identify potential risks and response plan.
- Monitor and control project activities progress.
- Managing and evaluate staffing and making sure everyone has a role in the project.
- Balancing the competing demands for quality, scope, time, and cost.
- Delivering updates on the progress and possible obstacles facing a project.
- Managing stakeholders' expectations and hold Steering Committee meetings with sharing project progress.
- Advising clients on project governance.
- Controlling multiple complex work-streams and providing quality assurance tests on the end-product.
- Excellent understanding of SAP solutions, consulting business processes and functions.
- Negotiating skills within a context of high political sensitivity and conflicting interests.
- Strong writing, mentoring, decision making, communication, and meeting facilitation skills, ability to utilize a combination of formal authority and persuasion skill sets.

- Well-Known and deploy ASAP methodology and project phases processes.
- Well-know and deploy SAP Active Methodology for SAP HANA On-Premise and SAP HANA Cloud Solutions.

- **SAP Technical Team Lead and Solution Architect,**

- working across many projects, Leading, and supporting ABAP team, assign tasks, designing and developing ABAP activities, follow-up, and mentoring.
- Creating and initiating WRICEF plan for all projects with estimation man days and time frame based on our resources and project time.
- Execute on WRICEF plan actions, assign, and manage recourses onto projects.
- Working closely with project managers to map WRICEF plan with projects tasks.
- Perform innovative and highly complicated ABAP programming, design, develop, testing, and troubleshooting work related to the implementation, enhancement, and support of SAP modules.
- Collaborate with functional leads on design of functional specifications and challenge specifications for better solution exists.
- Participate in design efforts and discussions, provide initial estimates for design and development, review, and adjust as necessary to ensure timelines are meet.
- Participate and propose solutions while adhering to cross module integration of SAP FI, PP, SD and HCM.
- Drive improvements in the common processes as needed.
- Define highly complex technical requirements for on-going systems maintenance and future functionality to meet business requirements and improve system efficiency.
- Technical processes structuring, application development and establish standards/work instructions for application design and code development.
- Preparing action plan and provide final approval of code.
- Prepare comprehensive and thorough technical program documentation including but not limited to specifications, test conditions, test plans, and test data.
- Provide technical orientation to ABAP developers staff on a project-by-project basis.
- Contributing as part of a diverse team to resolve complex business issues.
- Participating in pre-sales activities and demos to customers.

SAP Skill Set

Environment	**SAP ERP ECC6.0, SAP S4HANA, SAP Process Orchestration and SAP Enterprise Portal**
SAP Project Management	• ASAP Methodology and SAP Active Methodology. • SAP Active Methodology for SAP S4HANA On-Premise and Cloud Solutions.
ABAP Development	• ABAP Objects (ABAP OO), CDS Views, ABAP in Eclipse, OData, SAP UI5, SAP Fiori, SAP Business Workflow, Enhancement, User Exits, and Customer Exits and Bad-Is, Dialogue Programming, Subroutines, Function modules, Function pools and Includes, ALE and IDOCs Interface, Webservice WSDL, BAPI's, Web Dynpro: Components, Batch Data Communications (BDC), Classical, Interactive and Tree Control ALV reports, Adobe Forms and Smart Forms, Authorization Objects, Data Dictionary Objects, Logical database.
BOBJ (Self-Study)	• Crystal Reports 2008: Report Design I - Fundamentals of Report Design. • Crystal Reports 2008: Report Design II - Business Reporting Solutions.
SAP Business Modules	• Having Strong Knowledge in SAP modules and well understand their business process cycles, benefits, outputs, and deliverables.

PMI Course

Professional Engineers Institute

PMP Project Management Professional

SAP Certifications

SAP Certified Associate - SAP Activate Project Manager
SAP Certified Development Associate ABAP with SAP NetWeaver 7.31
SAP Certified Associate Support Consultant for Incident Management with SAP Business All-in-One.
SAP Certified Support Associate Incident Management with SAP Business Objects.

Academic Credentials

B. Sc   **M**isr University for Science & Technology, Faculty of Engineering,   May 2008
- Bachelor of Science in Engineering.
- Major: Biomedical Engineering.
- Overall Grade: "Very Good with Honor"   CGPA   3.31 (83.1 %)
- Graduation project: Therapeutic Ultrasound.
- Project Grade: "Excellent"
- This device uses Ultrasound Technique in Physical Therapy to treatment some conditions that affect muscles and nervous.

Career History

Techedge Group KSA	Jan 2022 till now
Saudi Geological Survey (SGS)	Apr 2016 to Dec 2021
Experienced Certified Consulting (ECC)	Feb 2013 to Mar 2016
Smart Consulting Solutions (SCS)	Apr 2012 to Jan 2013
IBM-Global Business Service (GBS)	Oct 2010 to Mar 2012
Royal Medical Equipments.	Nov 2008 to Sep 2010

Professional Experience

SAP Experience / ERP Projects

Company	**Techedge Group (SAP Partner)** – Saudi Arabia, Riyadh, Jan 2022 Till Now
Main Role	**SAP Senior Project Manager**
1-Client	**GID, Ministry of Interior -** KSA, Riyadh, Jan 2022 till now
Industry	**Public Sector**
Environment	**SAP ERP ECC 6.0 implementation, FICO, MM, PM, HCM, Fiori Service (HCM, FICO, MM & PM)**
Role	**SAP Project Manager**

Scope   The project scope includes the FICO transformation from Cash to accrual basis,
MM Role out for main inventory in the GID and more than 20 sections with different location,
PM new implementation, Fiori Service for modules (HCM, FICO, MM & PM), Implementation of HCM Military which serving thousands of employees in the GID.

Responsibilities
- Conduct project activities and documents, project charter, scope, schedule, deliverables, communication, etc.
- Identify potential risks and response plan.
- Lead the workshops, Monitor, and control project activities progress.
- Managing stakeholders' expectations and hold Steering Committee meetings with sharing project progress.
- Control the project scope, time and cost.
- Manage the QGate Activities throughout the project phases

- Provide technical and expertise support in the design and preparation of particular action.
- Apply agile methodology for the Fiori Service application using **Jira Software**, Managing the progress and following the effective deliverables manner.

2-Client	**GID, Ministry of Interior -** KSA, Riyadh, Jan 2022 till now
Industry	**Public Sector**
Environment	**SAP ERP ECC 6.0 Support, FICO, MM, HCM, SAP System Support**
Role	**SAP Project Manager**

Scope	SAP Support Service for modules FICO, HCM Civilian, MM

Responsibilities
- Managing the support activities by using organized ticketing system.
- Prioritize the issue log and provide technical support sessions for mass change on the current solutions.
- Provide weekly status report for the support activities and figures the effort with analyzing and categorizing the solved issues.
- Control the customer requirements within the scope to guarantee the system stability.
- Managing physical and virtual team cross different location access.

Company	**Saudi Geological Survey (SGS) – Public Sector -** KSA, Jeddah, Apr 2016 to Dec 2021
Industry	**Geological**
Environment	**SAP ERP ECC 6.0 full implementation** with modules FICO, MM, HCM, ESS/MSS, SRM, BI/BW & PI
Role	**SAP Project Manager**

Responsibilities
- Leading a hug SAP project implementation at public sector entity under Ministry of Industry and Mineral Resources as a part of Saudi Vision 2030 and digital transformation strategy.
- Lead project activities and team member through implementation phases.
- Pro-actively manage scope, Plan, deliverables, risk identifications and factors.
- Managing client and stakeholder's relationships at project level.
- Engage and lead workshops with teams to define, gather, refine, and confirm business requirements.
- Lead steering committee on SAP process change management activities and Project progress.
- Assist with business process Re-engineering and conduct gap analysis assessment.
- Lead integration solutions and activities between SAP ERP and government sectors.
- Lead technical workshops with clients and contractual companies as technical expert.
- Provide leadership to cross-functional teams responsible for delivering defined project outputs to time, budget, and project quality criteria.
- Adherence to project management methodology practices, provides project manager mentoring, reviews, and reinforces the enterprise knowledge management through the communication of lessons learned and best practices development.
- Manage and communicate a clear vision of the project's objectives and motivate the project team to achieve them, create a project environment that enables peak performance by team members.
- Ensures proper governance is in place to best meet project objectives.
- Balance the triple constraint (time, cost, and scope) to realize the expected business value.
- Evaluates strategic options and alternatives for delivering or offering services in a more efficient or cost-effective manner.
- Proactively identify changes in work scope and ensure appropriate planning measures are taken with internal and external stakeholders to reassess and amend the scope of work requirements, budget and timeline.
- Builds customer relationships with the clear expectation to deliver follow-on business.
- Analyze risk, establish contingency plans ad identify trigger events and responsibilities for initiating mitigating action.
- Coach to clarify assignments and deliverables to project team, review quality of work and manage integration of team members' work.
- Design sub-system for Saudi Arabia public sector accounting system, including its transactions, screens, forms, and reports such as the following,
  - Expenditure order.

- Payment order.
- Deduction cycle (Social insurance, value Add Tax & Penalty).
- Advanced payment (Temporary, Permanent & LC).
- Design and develop Co-Innovation application that handling E-Services for employees and their managers, including vacations, travels, ticketing, overtime payment requests and other many services with fully automated workflow process based on .NET framework UI interface.

Company	**The American University in Cairo (AUC) -** Egypt, Cairo, Nov 2020 to Feb 2021
Industry	**Higher Education**
Environment	**SAP ERP ECC 6.0 support implementation** with modules FI, CO, MM, WM, PS and HCM
Role	**SAP Technical Expert – Part Time (Remotely)**

Responsibilities
- Conduct WREICF plan with functional team using **JIRA Software**, providing requirement analysis and identifications to build optimize and effective solutions.
- Define complexity and prioritize development objects.
- Working closely with consultants to design and develop ABAP activities that required for sustain project business process such as reports, forms, enhancements, and Integrations.
  - Complete the development of business workflow application for budget transfer and auditing, FI.
  - Develop and improve the business processes of payment request application, FI.
  - Create two BDC recorder uploading programs to lock and unlock projects in transaction CJ02, PS.
  - Create triggering notifications by E-mails groups whenever purchasing group changed in PR, MM.
  - Develop enhancement to add additional fields for guarantee dates in PO line items ME21N, MM.
  - Develop and design payslip AUC's employees, HR.
  - Design SAP queries for both basic and annual Salary, workload percentage and Employee performance, HR.
  - Fixing the issues of HR reports, budgeting, directory, etc.
  - Develop enhancement to provide some validation by employee group and subgroup in infotype personal data, HR.
  - Develop enhancement to fix system issues in infotype personal data with name formatting, HR.

Company	**Programming Evolution for Analytical Kits -** Egypt, Cairo, Apr 2018 to March 2020

1-Client	**Misr Cafe -** Egypt, Cairo, Oct 2019 to March 2020
Industry	**Food and Beverages**
Environment	**SAP S/4HANA full implementation** with modules FI, CO, MM, SD, PM, QM & PP
Role	**Assistant Project Manager / SAP Technical Advisor - Freelancer (Remotely)**

Responsibilities
- Coordinate project activities from preparation to-end with the virtual team members.
- Assist in developing Project Scope, Project Plan, design delivery model and coordinate staffing requirements.
- Review project plans with the team to ensure that all team members understand the assigned tasks and associated deliverable dates.
- Ensure project success (budgets, schedule, quality, and business value)
- Ensure proper use of SAP activate methodology, tools, and procedures.
- Capture and record actual hours for all assigned project-level tasks within the project plan.
- Resolve conflicts within the project and across dependent projects between resources, schedules, budgets, and priorities.
- Conduct WREICF plan with functional team, providing requirement analysis and identifications to build optimize and effective solutions.
- Define complexity and prioritize development objects.
- Lead ABAP team, assign tasks, assure deliver in time.
- Working closely with consultants to design and develop ABAP activities that required for sustain project business process such as reports, forms, enhancements, and Integrations.
  - Build interface with production machine to create inbound confirmation for goods movements, PP.

- Develop and build interface with oven machine and post daily outs information in SAP system, PP.
- Develop and build OLE interface with office desktop application package.
- Develop enhancement in transaction FBL5N to add new columns, FI.
- Develop enhancement in transaction IW32N to add new columns, PM.
- Develop enhancement in transaction IW69 to add new columns, PM.
- Develop enhancement to validate cost run while creating process order using COR1, PP.
- Develop enhancement to send email to some departments while creating PM Notification Using Transaction IW21, PM.
- Design and develop trail balance, customer statement, Journal entry and Product Cost Estimate Breakdown report, FI.
- Design and develop application for rescheduling process orders and integrated with transaction COR1, PP.
- Develop and build OData Service for mobile app to display graphically view for top customers, materials etc.
- Design and develop sales order and billing reports, SD.
- Develop and build task list, raw material requirements, work efficiency reports, PP.
- Design and develop all layouts for FI, SD, MM, PP & PM.

2-Client	**Chloride -** Egypt, Cairo, July 2019 to July 2020
Industry	**Automotive and Industrial Batteries**
Environment	**SAP ERP ECC0.6 Support implementation** with modules FI, CO, MM, SD, PM & PP
Role	**SAP Technical Expert – Freelancer (Remotely)**

Responsibilities
- Conduct WREICF plan with functional team, providing requirement analysis and identifications to build optimize and effective solutions.
- Working closely with business consultants to design and develop all ABAP activities that required for sustain project business process such as reports, forms, and enhancements.
  - Develop and build task list, raw material requirements, BOM items, Raw material order vs actual, dependent requirements, Required vs actual withdrawns reports, PP.
  - Design and develop fixed asset expenses check report, FI.
  - Design and develop PR, PO and all inventory layouts, MM.
  - Design and develop PO history report, MM.

3-Client	**BINEX –** Saudi Arabia, Al Khobar, Jan 2019 to Sep 2019
Industry	**Construction and Building Material Manufacture**
Environment	**SAP ERP ECC0.6 (Support Project)** with modules FI, CO, MM, SD & C4C
Role	**SAP Technical Expert – Freelancer (Remotely)**

Responsibilities
- Conduct WREICF plan with functional team, providing requirement analysis and identifications to build optimize and effective solutions.
- Define complexity and prioritize development objects.
- Working closely with business consultants to design and develop all ABAP activities that required for improving business process and matching customer requirements ley on market such as reports, forms, enhancements, BAPI's and HCI

4-Client	**Fancy Food -** Egypt, Cairo, Apr 2018 to Dec 2018
Industry	**Food and Beverages**
Environment	**SAP S/4HANA full implementation** with modules FI, CO, MM, SD, PM & PP
Role	**Assistant Project Manager / SAP Technical Advisor - Freelancer (Remotely)**

Responsibilities
- Assist the Project Manager in managing, efficiently and successfully executing the project.
  - Support the development and implementation of the Project Communication Plan.
  - Support the PM's efforts to track financial and deliverable performance against a project baseline.
  - Monitor and report on project metrics.
  - Participate in the development and update of the Project Risk Register, including assessment of the risk mitigation strategies and risk controls.
  - Support the development, distribution and retention of project records and reports.
  - Actively maintain critical project organization tools while working to ensure team member understanding of roles and responsibilities across the project team.

- Actively participate in the development and update of an integrated master schedule for the project and work to identify approaching risks and opportunities associated with critical path method analysis.
- Support the PM in change management and the necessary reviews and approvals needed to request or accept changes in scope of work, and/or scope of supply.
- Assess progress to plan, including earned value management evaluation of project performance to share insights and recommendations with the PM, Project Engineer and Team Leads.
- Engage in professional development activities in the areas of project management, leadership, finance, accounting, and business administration.
- Working closely with business consultants to design and develop all ABAP activities that required for sustain project business process such as reports, forms, and enhancements.
- Develop enhancement in transaction MB52 to add new columns, MM.
- Design and develop application to upload and post fixed assets to transaction ABLDT using BAPI's, FI.
- Design and develop trail balance, customer statement, journal entry and product cost estimate breakdown reports, FI.
- Design and develop task list, raw material requirements, work efficiency and Product Cost Analysis reports, PP.
- Design and develop all layouts for FI, SD, MM, PP, PM.

Company	**Experienced Certified Consulting (ECC) - SAP Partner** - Egypt, Cairo, Feb 2013 to Mar 2016
Main Role	**SAP ABAP Team Lead and Software Solution Architect,** working across many projects, leading, and supporting ABAP team, assign tasks, designing and developing ABAP activities, follow-up and mentoring.

1-Client	**Hesni Textiles -** Egypt, Cairo, Jul 2015 till Mar 2016
Industry	**Textiles**
Environment	**SAP ERP ECC 6.0 full implementation** with modules FI, CO, MM, WM, SD & PP
Role	**SAP ABAP Team Lead**

Responsibilities
- Working closely with FI consultants to develop three custom applications as the following;
  - Fixed Term Deposit.
  - Loans.
  - Bank Facilities.

2-Client	**La Poire Commercial Stores (On the Run Stations) -** Egypt, Cairo, Jan 2015 to May 2015
Industry	**Trading**
Environment	**SAP ERP ECC 6.0 implementation (Point of Sale Integration) -** with modules FI
Role	**SAP ABAP Team Lead**

Responsibilities
- Financial Accounting data needs to be transferred from **Fujitsu Retail Power** to **SAP ERP FI**, the transfer will be through upload sheets using BAPI's. Data transferred include the following business transactions:
  - Daily sales data.
  - Daily cash transfers from the branches to the carrier and then to the bank.
  - Goods receipts, returns, and stock opening balances.
  - Fixed Assets acquisitions.
  - Vendors' invoices and special G/L transactions (down payments).
- The program will create accounting document(s) and the user can choose whether to post directly or park the accounting document.
- The program includes many custom validations to prevent incorrect data entry and consistency between dependent steps through the different cycles of *La Poire*.

3-Client	**Mass Food -** Egypt, Cairo, Jan 2015 to March 2015
Industry	**Food and Beverages**
Environment	**SAP ERP ECC 6.0 implementation (Hand-held Integration) -** with modules FI, CO, MM, SD & PP
Role	**SAP ABAP Team Lead**

Responsibilities

- Lead the integration activities between SAP and handheld device known as SalesBuzz.
- Gathering and analyzing business requirements and preparing the test cases scenarios.
- Gathering all required BAPI's, Create Sales Order, outbound delivery, Good Issue and Receipt, Billing and Cash Journal.
- Designing and developing the mapping approach between SAP and Hand-held.
- Proceeding on the test case scenarios for each integration point of this business areas.

4-Client	**Zeina Group -** Egypt, Cairo, June 2014 to May 2015
Industry	**Tissue Products**
Environment	**SAP ERP ECC 6.0 full implementation** with modules FI, CO, MM, SD, PP and HR
Role	**SAP ABAP Team Lead**

Responsibilities

- Lead ABAP Team, Designing and Developing ABAP Activities, Gathering and Analyzing Business Requirements.
- Leading the print-outs activities in modules SD, FI, MM & PP.
- Provide user exit to activate some required fields in field catalog of pricing procedures, SD.
- Providing implicit enhancements in shipment, to check the delivery items volume against Van volume, VT01N.
- Designing and creating collective report for analyzing the sales activities per areas, SD.
- Providing substitutions exit to enforce specific business transaction according to specific document type, Cash Journal FBCJ.
- Providing implicit enhancement to recalculate the pricing conditions amounts before creating FI document according to certain rules, MIGO.
- Providing implicit enhancement to control the release strategy of purchasing documents According to amounts, ME29N.
- Providing enhancement to enforce specific layouts for specified users, MB52, ME5A & ME2N.

5-Client	**Mostafa El Sallab Establishment -** Egypt, Cairo, Jan 2014 to Aug 2014
Industry	**Trading - Ceramic**
Environment	**SAP ERP ECC 6.0 full implementation** with modules FI, CO, MM, SD and HR
Role	**SAP ABAP Team Lead**

Responsibilities

- Lead ABAP Team, Designing and Developing ABAP Activities, Gathering and Analyzing Business Requirements.
- Create ALV Grid to indicate each discount in the bill and the user who was created it, SD.
- Provide two Enhancements to Facilitate the availability check in one factory through indicating available stock from the material in different storage location (VA01), SD.
- Making authorization on discount of bills (VA01), SD.
- Provide Enhancement to Overwrite the profit center based on the sales office in sales order items (VA01), SD.
- Prevent the duplication of Telephone Number Over all Customers Master Data (XD01).
- Prevent changing in sales order after being invoiced (VA02), SD.
- Hide VPRS conditon type based on authority in (VA01), SD.
- Create Pricing Formula for condition value (VOFM), SD.
- Adding materials groups in the pricing field catalog, SD.
- Design Central Screen for Printing all types of cash receipts, cash payments, Checks and Credit Memo, FI.
- Providing implicit enhancements in standard reports MB52, ME2N & ME5A.

6-Client	**Ascom -** Egypt, Cairo, Jan 2014 to April 2014
Industry	**Geology and Mining**
Environment	**SAP ERP ECC 6.0 support implementation** with modules FI, MM, PS
Role	**SAP ABAP Team Lead**

Responsibilities

- Lead ABAP Team, Designing and Developing ABAP Activities, Gathering and Analyzing Business Requirements.
- Create ALV Grid for Assigning the users to released PR's to convert to PO's with sending notification message to the user inbox, MM.
- Create ALV Grid for displaying the PR's attachments, MM.
- Design 3 ALV Grids for Revenue anlaysis, Cash Flow & Asset History, FI.
- Adding new field in standard report of G/L account new item (FAGLL03) Using BTE, FI.

7-Client	**Royal Ceramic -** Egypt, Cairo, Aug 2013 to Nov 2013
Industry	**Manufacturing - Ceramic**
Environment	**SAP ERP ECC 6.0 support and re-implementation** with modules FI, CO, MM, PP, SD and HR
Role	**SAP ABAP Team Lead**

Responsibilities

- Lead ABAP Team, Designing and Developing ABAP Activities, Gathering and Analyzing Business Requirements.
- Designing and developing **Sub-System** for managing the customer quotas And percentages for each Sold and Shipping Party, This application integrated with both Sales Order and Outbound Delivery Transactions by limiting the orders in related to the quota's for each Customer.
- Create ALV Grid for task list Assignments (Routing), pp.
- Provide Enhancement to Detect any creation or changing for Material Master and sending Inbound E-Mails to inboxes of specific SAP users (MM01, MM02), MM.
- Adding more than 20 columns to standard report VA05 by using Implicit Enhancement and ABAP Memory techniques, SD.
- Provide Enhancement for triggering the alert message every logon by user in Tuesday, when confirmed, the transaction VA05 will be calling and opening with special input criteria using BDC Program, SD.
- Provide Enhancement for deleting specific Partner Function during the creation of Sales Order (VA01), SD.

8-Client	**PharmaOver Seas -** Egypt, Cairo, Step 2013 to Oct 2013
Industry	**Pharmaceutical – Trading & Distribution**
Environment	**SAP ERP ECC 6.0 full implementation (Phase 2)** with modules FI, CO, SD, MM, WM and HCM
Role	**SAP ABAP Senior Consultant**

Responsibilities

- Create and Design transaction Screens for distributing and calculating the customer's Quota based on classes and locations, SD.

9-Client	**Egypt Air -** Egypt, Cairo, Aug 2013 to Step 2013
Industry	**Airlines**
Environment	**SAP ERP ECC 6.0 full implementation (Phase 2)** with modules FI, CO, MM and PM
Role	**SAP ABAP Senior Consultant**

Responsibilities

- Create ALV Grid for displaying the orders and its profit center and G/L's, FI.
- Create BDC Program for uploading CO-PA fixing values, FI.
- Create two Forms for bank details check amounts, FI.

10-Client	**The American University in Cairo (AUC) -** Egypt, Cairo, Jan 2013 to Jul 2013
Industry	**Higher Education**
Environment	**SAP ERP ECC 5.0 support implementation** with modules FI, CO, MM, WM, and HCM
Role	**SAP ABAP Senior Consultant - Outsourcing on Site**

Responsibilities

- Create ALV grid for Holding taxes according to the standard of 'Egyptian Tax Authority'.
- Create ALV grid for transfer amounts related to vendors and customers, FI.
- Create ALV grid for asset fiscal inventory, (FI & MM).

- Create and design ALV tree control report to tracking the PO Items supplied constantly Within last three years, MM.
- Create and design ALV report for additional compensations (Payments) for Employees by Using LDB PNP (INFOTYPE 0015), HR.
- Create and design ALV grid report for english test scores related to employees in the University by using LDB PNP (INFOTYPE: 0024, 0022), HR.
- Create program which calculate the pre-tax and post-tax contributions, Roth and loans amounts for American Employees in University, Then extract this data to CSV File Format (INFOTYPES: 0169, 0014, 0185), HR .
- Using BAPI to update the cost centers of assets automatically from Physical Inventory Report, (MM & FI).
- Providing Customer Exit for fixing the conversion rate of benefits **Health Plan** costs to be using conversion rate of first period not current period (INFOTYPE 0167), HR.
- Using BADI for fixing the exchange rate of benefits **Savings Plans** (Pre-tax and Post-tax Contribution) to be using Exchange rate of first period not current period (INFOTYPE 0169).
- Providing User Exit to adjust exchange rate of the Basic Salary for employees according certain roles in University (INFOTYPE 0008), HR.
- Adding G/L Column in Standard Search Help of Travel expenses by using search help exit technique, T-Code PR05, (HR).
- Designing Modal Dialog Screen for sending E-Mails to Vendors and Customers whose transfers Amounts was printed, this Screen contain all options related to E-mails: CC, BBC, Subject, modifiable body text, FI.
- Designing Screen for maintaining printed transfers using sub-screen area for Vendors and Customers with many Actions, FI.
- Create BDC for uploading Assets and its cost center after each Physical Inventory tracking.
- Create BDC Program for uploading Benefit Cost Rule of Health Plan, HR.
- Create and Design Layout for Holding Taxes according to the standard Format of 'Egyptian Tax Authority' using Smartforms Tool (Page A3), FI.
- Create and Design Payslip Form for AUC's Employees by using HR Forms Workplace, HR.

Company	**Smart Consulting Solutions (SCS) - SAP Partner** - Egypt, Cairo, April 2012 to Jan 2013

1-Client	**Al-Mokhtabar Medical Labs -** Egypt, Cairo, Apr 2012 to Jan 2013
Industry	**Medical Laboratories**
Environment	**SAP ERP ECC 6.0 full implementation** with modules FI, CO, MM, WM, SD and HR and rollout in all customer Branches - over 130 branches - as well as Custom development (Sub-System) for Laboratory Information Management System (LIMS) integrated with SAP ERP Modules.
Role	**SAP ABAP / Web Dynpro Senior Consultant**

Responsibilities
- Create and Design Master Data Screens for **LIMS** using *Web Dynpro UI* Tool:
  This Master Data Screens used by administration team to manage all data and features related The **LIMS** and its items, mainly they can Create, Change or Display.
- Solving Problems arise from integration with *Web Dynpro* applications and tracing errors.
- Responsible for building all Layouts related to modules (FI, SD, CRM) and its integration into Web Dynpro application.
- Convert all Layouts from OTF to PDF format and integrate them into web Dynpro Applications used in - to be reviewing/Printing by end user.
- Active Change Document technique for some data elements -SAP standard- for tracking the changes in examination values of patients per visits.
- Using BAPI's related to Module (MM, HR, SD) for Reading, Changing, Creating or saving data records into standard Database Tables for handing the actions of *Web Dynpro* Applications.
- Responsible for fresh graduates team – learning, assigned tasks, Follow-up and utilization.

2-Client	**Bavarian Auto Group - (BAG)** - Egypt, Cairo, Jul 2012 to Dec 2012
Industry	**Automotive**
Environment	**SAP BW/BOBJ Implementation**
Role	**SAP ABAP Senior Consultant - Supporting BI/BW Team**

Responsibilities
- Build/Create Function Modules to support business needs of BI team.
- Create Function Modules to Check Purchase Order Date and integrate it in Crystal report.
- Create DB Tables based on business requirements.

- Create Jobs for some reports which run at certain times and save its data into custom DB Table, Then Crystal reports will be read this data and display it to the End-User whenever running the corresponding reports.

3-Client	**Egypt Air** - Egypt, Cairo, Aug 2012 to Sept 2012
Industry	**Airlines**
Environment	**SAP ERP ECC 6.0 full implementation (Phase 1)** with modules FI, CO, MM and PM
Role	**SAP ABAP / PI Consultant - Outsourcing to SAP AG**

Responsibilities

- Testing/Monitor IDOCs which send daily from SIRAX to SAP ERP System.
- Reprocessing failed IDOCs –not posted- after making changes to Segment headers and items, to detect reasons of errors.
- Logging errors and causing arising from, in external sheet which send later to SIRAX Team for solving.
- Creating mapping table which contain each account payable (AP) and account receivable (AR) in SIRAX and equivalent in SAP system , then implementing this mapping in Function Module of IDOC using ABAP code.
- Providing enhancements in function module of IDOC according to functional Requirements.

Company	**IBM-Global Business Service (GBS)** - Egypt, Cairo, Oct 2010 to Mar 2012

1-Client	**Egyptian National Railways (ENR)** – Egypt, Cairo, Jan 2011 to Mar 2012
Environment	**SAP ERP ECC 6.0 full implementation** with modules FI, CO, MM, WM, PM and HCM
Role	**SAP ABAP Consultant**

Responsibilities

- Design and develop forms, ALV Reports and (BDC) Programs for Uploading data (MM, PM).
- Participate in Documentation of Bid and Tenders Subsystem Development which designed specifically to ENR.

2-Client	**Egyptian National Railways (ENR)** – Egypt, Cairo, Oct 2010 to Dec 2010
Environment	**SAP ERP ECC 6.0 full implementation** with modules FI, CO, MM, WM, PM and HCM
Role	**SAP Change Management Consultant**

Responsibilities

- Identifies all stakeholders - customers, employees and marketplace - that can influence or are impacted by the outcome of the project.
- Responsible for the development of training plans, creation of training materials, and conducting training.
- Manage the training of end user on its role on SAP System and providing analysis for gaps and Capabilities of those users to using system.
- Preparing and amending the project communication plan, follow up key users and detect their Concerns and discussing that with project manager to release this suspicion and confusion.
- Conducting communication sessions to increase client awareness.

Company	**Royal Medical Equipments** - Egypt, Alexandria, Nov 2008 to Sep 2010
Role	**Maintenance Engineer (Biomedical Engineering)**

Responsibilities

- Worked as a maintenance engineer for dental units, autoclaves and other devices for dental clinics.
- Manage doctor visits plan and activities.
- Participating in sales activities.
- Represent company in many events for Medical Device Exhibitions.

Personal Skills

| **Team Worker** | • Actively assist the project team in the implementation of the project and the pursuit of its objectives. |
| **Excellent Communication Skills** | • Excellence in leadership and project management, Manage the communication process, both internally and externally, to ensure the proper prompt selection. |

- Negotiation skills and Conflict Management, Time & Stress Management.
- Creative, Strategic, Logical and Analytical Thinking.
- High ability to quickly acquire & apply new Knowledge/Business/Products/Technologies, with Fast & Effective Productivity premiums attaining high Quality.
- Patient- stubborn- Hard worker- Socialist- Co-operative- Ability to travel inside and outside.

Microsoft Certifications

Microsoft Certification ID: 7507245

| **MCITP** | • Enterprise Administrator on Windows Server® 2008. |
| **MCTS** | • Business Desktop Deployment.
• Windows Server 2008 Active Directory: Configuration.
• Windows Server 2008 Network Infrastructure: Configuration.
• Windows Server 2008 Applications Infrastructure: Configuration.
• Microsoft Internet Security and Acceleration (ISA) Server 2006, Configuration. |

Training and Courses

Dec 2009 to Sep 2010

IT courses - New Horizons Computer Learning Center, Alexandria, Egypt - Dec 2009 To Jun 2010

- **CCNA**
- **Red Hat Linux Essentials RH-033**

- **Microsoft Windows Server 2008**
  - 6425A: Configuring Windows Server 2008 Active Directory Domain Service.
  - 6426A: Configuring & Troubleshooting Identity and Access Management in Windows Server 2008 Active Directory.
  - 6421A: Configuring & Troubleshooting a Windows Server 2008 Network Infrastructure.
  - 6418A: Deploying Windows Server 2008.
  - 6427A: Configuring & Troubleshooting Internet Information Services in Windows Server 2008.
  - 6428A: Configuring & Troubleshooting Windows Server 2008 Terminal Services Servers.
  - 6435A: Designing a Windows Server 2008 Network Infrastructure.
- **Microsoft Exchange Server 2007**
  - 5047: Introduction to Installing and Managing Microsoft Exchange Server 2007.
  - 5049: Managing Messaging Security Using Microsoft Exchange Server 2007.
  - 5050: Recovering Messaging Servers and Databases Using Microsoft Exchange Server 2007.
  - 5051: Monitoring and Troubleshooting Microsoft Exchange Server 2007.

Personal Hobbies

IT knowledge, Programming, Learning Languages, Keeping up with worldwide events and news, General knowledge, and Technology.
- Reading, Fishing & Swimming.

Date of Birth	:	23-12-1985
Place of birth	:	Alexandria
Nationality	:	Egyptian
Social Status	:	Married
Languages known	:	Arabic (Native) – English (Very Good)
Current Location	:	Saudi Arabia, Jeddah