

## Hamoud Adel Loul

Saudi Arabia • **Nationality** Saudi

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### Objective

To succeed in an environment of growth and excellence and earn a job which provides me Job satisfaction, self-development and help me achieve personal as well as organization goals.

### IT Skills

- Technical support.
- Network Configurations.
- Network Infrastructure.
- Network Management.

### Other Skills

- Problem-solving, and troubleshooting ability.
- Good communication, customer service, and interpersonal skills.
- Flexibility in work hours.

### Education

**2017 - 2019**

College of Telecom and Electronic - Jeddah - Saudi Arabia

**Bachelor in Network Support Engineering. (4.70 of 5)**

**2014 - 2016**

College of technology - Makkah - Saudi Arabia

**Diploma in Computer Technical Support. (4.33 of 5)**

### Experience and Tasks

**Computer System Engineer at TATA TCS. 10/2021 – present**

**Network Engineer at Vision Colleges. 08/2021-10 /2021**

**Network Engineer supervisor at Aquat Foods Industrial. 02/2020 - 05/2021**

- Managing Active directory (Create accounts, groups, Virtualization VMware, Hyper V, Windows Server, 2008, 2012, 2016 and also DHCP and DNS Servers etc.).
- Using Microsoft Exchange server to managing user mailbox (create, delete, increase size).
- Install Operating System, upgrade servers, Windows deployment Service.
- Solve all the problems that facing users.
- Define all types of printers and scanners. • Maintenance the PCs.
- Solve network problems, configure all cisco switches, access points and Cisco and Avaya IP Telephones.
- Office 365 Support. • SAP ERP System Support. • SAN storage, backup, knowledge In Troubleshooting and Network Application protocols. • Server and Storage hardware configuration & connectivity

### Training

Network System Engineer Volunter in Directorate of Health Affairs at Makkah **08/2019 - 02/2020**

Network System Engineer Trainee in Ministry of Education. **05/2019 - 08/2019**

### Professional Certificates

- CCNA certificate.
- Mcsa certificate.
- NSA certificate.

### Other Certificates

- Software Security Assurance
- CCNA Course • MCSA Course
  - English Language • Network Security associate • Project Management • cyber security course • CNSS Certified Network.

### Language

- Arabic Native language.
- English Excellent.