

Emad Ejaz Fakhi

Computer Science Graduate

Enthusiastic Professional working in a reputed IT solution based company in Saudi Arabia with a Diploma and Bachelor's Degree focused in Computer Science & Engineering from Mumbai, India

✉ emad_ejaz@yahoo.com

☎ +966 57 202 3321

📍 Jeddah, Saudi Arabia

🌐 [linkedin.com/in/emaderp](https://www.linkedin.com/in/emaderp)

WORK EXPERIENCE

ERP CONSULTANT FOCUS SOFTNET

06/2021 - Present

JEDDAH, KSA

Achievements/Tasks

- Interact with prospects / clients to understand business requirements and demonstrating **Focus ERP** Solution capabilities to clients.
- Conduct business process analysis and create Fit/Gap report. Create designs with Solution architects to address client business and performance.
- Assisting companies by offering **ERP** systems and industry-ready business solutions.
- Deploy and maintain **ERP** software for clients.
- Assist technical teams with change management and technical skills.
- Train end users in specific modules of ERP application.
- Provide post-sales support as needed.

SALES AND TECH SUPPORT EAST GUEST TRADING Co.

06/2019 - 05/2021

JEDDAH, KSA

Achievements/Tasks

- Managing customer accounts.
- Updates all contact information for clients.
- Networking supervisor.
- Troubleshooting technical issues.
- Tracking sales & preparing estimates.

EDUCATION

BACHELORS IN COMPUTER SCIENCE Mumbai University, Mumbai

07/2019 - 05/2021

9.2

DIPLOMA IN COMPUTER ENGINEERING MSBTE, Mumbai - Maharashtra

07/2015 - 04/2018

7.7

PRE-UNIVERSITY EDUCATION

International Indian School, Jeddah

03/2011 - 03/2018

Jeddah, KSA

SKILLS

ERP MANAGEMENT

NETWORKING

IT MANAGEMENT

DATABASE MANAGEMENT

MS OFFICE

SOFTWARE DEVELOPMENT

PROJECT MANAGEMENT

RESOURCE PLANNING

ERP ADMINISTRATION

STRATEGY EXECUTION

SYSTEM SECURITY

CRM

HCM

CAFM

CONSULTING

SaaS

CLOUD COMPUTING

PERSONAL PROJECTS

Futuristic Smart Mirror (10/2017 - 03/2018)

- The smart mirror is a product that runs on Raspberry Pi and uses a display monitor which displays the current date, time, weather, and news headlines.
- First Runner Up at the National Level Project Exhibition Cum Paper Presentation - Universal College of Engineering.
- Prize winner.

LANGUAGES

ENGLISH



ARABIC



HINDI



URDU



INTERESTS

SPORTS

TRAVELLING

INVESTING

ARTIFICIAL INTELLIGENCE

IoT

GEOPOLITICS

LEARNING