FAWZI AL-HATTAMI
IT Specialist

IT Specialist with +3 years of Experience as IT Support, working with both Microsoft and Linux, have a wide Experience in Troubleshooting Hardware and Software (Computers, Printers, Cameras, Attendance Management Devices and Network), Also Experienced in cloud Hosting of websites and emails, have a strong Experience in providing technical Support for Customers and Employees, seeking to work with a professional environment.

PERSONAL

MATERIAL STATUS

Married

BIRTHDAY

Oct 1992

IQAMA STATUS

Valid
Transferable Iqama

NATIONALITY

Yemeni

CONTACT

PHONE

+966 544 18 2346
+966 5959 649 03

MAIL

Faozi@outlook.com

ADDRESS

Al Safa district, Jeddah, Saudi Arabia

EXPERIENCES

IT Specialist – Rawafed Alentaj Int — Oct 2021 – Present
- Project manager of merging company applications.
- Providing technical support for employees.
- Solving technical issues in company devices (computers, IP phone, printers, Fingerprint, LAN).

IT Specialist - Techlam — Sep 2018 – Jun 2020
- Providing hosting services for customers (websites, emails).
- Providing technical support for employees and customers.
- Solving technical issues in company devices (computers, printers, Fingerprint, LAN).
- Creating and Editing WordPress websites.

Help Desk - Consumer City Supermarket — Jun 2017 – Apr 2018
- Maintaining Network within branch.
- Providing technical support for employees and POS systems.
- Maintaining cameras.
- I participated in a project of stretching network cables for new branch.

Help Desk - Islamic Development Bank — Feb 2017 – Apr 2017
- Hardware and software troubleshooting.
- Joining devices to domain (Computers, Printers).
- Creating FTP (Shared) folders.
- Email Support (Creating, Transfer, Backup).
- Antivirus support (installing, updated).

EDUCATION

Bachelor of Computer Application (BCA) — Jun 2016
- P.G. College of Science, Hyderabad, India.

CERTIFICATIONS

CCNA - Cisco Certified Network Associate Routing and — 2016
MCSE - Microsoft Certified Systems Engineer — 2016

COURCES

CCNP R/S, CCNA R/S, MCSE, MS Exchange Server — 2016
Wireless Networking, A+, N+, MS Office, Python — 2016

SKILLS

Language
- Arabic / English

Computer
- Experience in installation, testing, troubleshooting, operations, and maintenance of hardware and software system.
- Experience in Hosing websites and mail servers.
- Experience in WordPress website design.
- Experience in Ubuntu (Linux).
- Experience in Photoshop.