

Raghad Almusfer

Khobar, Kingdom of Saudi Arabia.

EDUCATION

Bachelor of Science in Computer Engineering, 2020.
Prince Mohammed bin Fahd University, Khobar, Saudi Arabia.

COMPUTER SKILLS

SOFTWARE: Windows/MAC, Proficient in Word, PowerPoint, Excel, Dreamweaver, Trello, Requivew.

LANGUAGES: C++, C#, Java, Visual basic, Oracle SQL, Java Script, python, Arduino, MATLAB

RELATED EMPLOYMENT EXPERIENCE

Almana General Hospital, IT department. Khobar, Saudi Arabia.
2019(Internship).

- I rotated for 8 weeks in all the sub-divisions under the IT Department. Each week, I would learn a new task where a mentor would guide me through the process at the beginning of the week. By the end of the week, it was always my responsibility to complete and lead similar tasks on my own. This “learn and lead” technique have strengthened my soft communication skills and allow me to perform well both working under pressure and with diverse groups.
- The tasks that I was assigned to include, but is not limited to, creating system dashboards, troubleshooting for all computer in the hospital, monitoring CCTV's performance, upgrading hospital website, programming of system malfunctions, programming of hospital Anti-virus system.

Arabian Control systems Co. Ltd. Khobar, Saudi Arabia.
June 2021- February 2022. (IT System Analyst).

- Producing specification for new or modified systems.
- Examining current IT system and analyze system requirement.
- Liaising with other IT staff such as programmers to produce new system.

Alraqtan Food Service Equipment. Dammam, Saudi Arabia.
February 2022- April 2022. (Information Security Officer)

- Controlling and monitoring access management of system and application.
- Handling backup for all type of data such as (DB, users data ...etc).
- Well experienced in AVAYA phone system (IP Office Manager).
- Complied with the requirements of cybersecurity compliance certificate for Aramco (CCC).
- Firewall policy management.

Benta Arabia IT Service and Consulting Co. Riyadh, Saudi Arabia.
May 2022- present. (Computer Engineer).

- Working closely with clients to upgrade existing IT systems.

AWARDS & HONORS

Certificate of achievements, cisco-networking academy, 2018

- For completing 3 online courses, IT essential, Get connected, and Introduction to Internet of things.

Misk Future Path program: April 2020.

LANGUAGES

Fluent in both Arabic and English.