

Ahmad Zaki AL Mohamad Husain

Personal information

E-Mail: hussaina99@yahoo.com
Date of Birth: May 02, 1989
Marital Status: Married
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Objectives

I am eager to enhance my knowledge and experience in the IT sector. I am seeking professional development and I hope to focus on computer problems, specifically in a troubleshooting role. I am innovative, deductive, and focus diagnostic skills specifically in Designing And try to simulate software professional and interested in the field of design. I do have Innovative and creative teamwork abilities.

Scholarship program: **2017-2021** Joined my wife Scholarship program studied English & some courses of education & training skills & management Communication skills in **United States of America**

Work Experience:



: **2012 – dec-2016** worked as A General Systems Analyst at Saudi Aramco IT Helpdesk “Troubleshoot the problems of Communications for the Services End users over the Automated Systems. “ **Voice Over IP System & Such systems”**



2011 worked as a part of technical team for IT solutions in **Pro Solutions Group** to support network devices and, configuration network security setting by hardware and software.

Certificates:



2013 “ HDI Certificate ”Customer Service Representative”



2010 Excel College Manchester, United Kingdom
Certificate in EFL “English as a Foreign language”.



Certificate in Diploma of Computer Support and Maintenance (GPA 4.45/5). 2007 – 2010 Dammam College of Technology (Technical Support)

Personal Skills:

Team Leadership, Time Keeping, Time Management, Business Management, Contracting Management, HR Management, Time Organizing Plans,

Technical Skills:

Networking, Software and Hard ware Support, MS Office Package, Network Security Technical Investigations, Problem Management, BMC Remedy Systems reporting, Support to WAN and LAN Networks, Operating Systems, Fast Typing in English language.

References:

I would be delighted to provide detailed personal and professional references upon request.