Nudayb Alrashdi

Experienced banking professional with superior attention to detail and highly ethical nature. Dedicated to maintaining optimal security and customer satisfaction while meeting ambitious sales targets. Well-versed in industry regulations and asset protection strategies. Focused with experience in banking environments. Skilled in counting and packaging money, keeping an accurate drawer and building positive customer relationships. Excellent sales, service and time management abilities.

Hardworking and passionate job seeker with strong organizational skills eager to secure entry-level customer position. Ready to help team achieve company goals.

Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

Reliable employee seeking customer position. Offering excellent communication and good judgment. To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.



Contact

Work History

2022-06 -

2022-10

Address

Hail, Saudi Arabia, 11211

Phone

966599998555

E-mail

adeeeb270@gmail.com

WWW

https://zety.com/profile/nudayb-alrashdi/796



Customer

service and care

Advanced

00000

High-quality customer service

Advanced

2019-09 -2022-05

Customer service skills

Advanced

Marketing and Customer Service Manager

Financial Solutions, Hail, 06

- Introduced higher standards for customer service and increased efficiency by streamlining operations.
- Supervised employees and assessed performances to determine training needs and define accurate plans for decreasing process lags.
- Resolved customer complaints while prioritizing customer satisfaction and loyalty.
- Took ownership of customer issues and followed problems through to resolution.
- Controlled resources and utilized assets to achieve qualitative and quantitative targets

Real Estate Marketer

Jusoor Real Estate, Hail, 06

- Learned new skills and applied to daily tasks to improve efficiency and productivity.
- Carried out day-to-day duties accurately and

Customer service and	••••• Advanced
support	
Customer	••••
service,	Advanced
education	
and	
counseling	
Customer	••••
service and	Advanced
engagement	
Customer	••••
service	Advanced
optimization	

- efficiently.
- Identified issues, analyzed information and provided solutions to problems.
- Demonstrated respect, friendliness and willingness to help wherever needed.

2013-06 -2017-12

Real Estate Manager and Agent

Burj Al Jawal Telecom And Shop Rental Company, Hail, hail

- Assessed property, compiled information and wrote reports regarding findings for submission to director.
- Communicated with landlord regarding building and tenant issues.
- Scheduled outside contractors for major maintenance issues.
- Kept records accurate, detailed and fully compliant with reporting requirements to meet state, local and federal housing requirements.

2007-12 -2013-05

Branch Sales Officer

Al Rajhi Aviation, hail, 06

- Managed customer inquiries and concerns with speed, efficiency and knowledgeable support.
- Achieved individual and branch targets on consistent basis.
- Connected with account representatives to promote airlines products.
- Maintained in-depth understanding of airlines operations, products and services.



Education

2012-05 - Bachelor of Arts: English Literature

Hail University - Hail