MANAL YOUSEF ALSHAHEEN

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Seeking a challenging position to utilize my personal background in management information systems and deliver innovative solutions

Education

2015 - 2021

B.MIS

Jubail University College

Bachelor's degree in Management Information System.

- Major in Management
- The thesis involved studying several technology companies and optimizing their product design process

Work experience

Mar 2022 - Present

Sales Specialist

Zamil Information Services

- Place cold calls to the clients and present to them artificial intelligence services that we provide to their organization
- Learning about new services or changes to existing ones
- Building and establishing strong relationships with clients
- Utilizing customer-focused engagement strategies to achieve individual and team sales goals

Aug 2021 - Feb 2022

Inclusion & Diversity Specialist - Tamheer Program

GE Power

- Reviewing and updating government regulations documents and employees' services.
- Orchestration a process map for GEMTEC documentations and procedure.
- Enhance internal communication between departments
- Improve workplace quality and equity, retain employees, and integrate wellbeing initiatives with Cases Diversity and Inclusion.
- Excel in verbal and non-verbal communication by engaging both management and coworkers in regular bases.
- Demonstrated consistently distinguished performance in all work tasks

Jan 2021 - May 2021

Cybersecurity Solutions Specialist - COOP Program

Saudi Aramco

- Constantly seek to broaden professional horizons in understanding and having a hands-on experience on enterprise level applications such as:
  - Security Information and Event Management (SIEM)
  - Log Management Systems
  - Security Orchestration and Automation Systems (SOAR)
- Participating in developing and reviewing cyber-security intelligence profiles for targeted Advanced Persistent Threat-actors.

Certifications

- Introduction to Cybersecurity Tools & Cyber Attacks.2021/ Coursera
- Real-Time Cyber Threat Detection and Mitigation.2021/ Coursera
- The Future Of Work Fundamentals. 2021/ Misk Academy
- Introduction to IT & Cybersecurity. 2021/ CYBRARY
- Splunk 7.x Fundamentals Splunk. 2021/ Splunk

Skills

- Tolerant and flexible to the different situation
- SAP system
- Microsoft Office
- JCreator (Java programming language)
- Sqldeveloper (SQL Language)

Languages

- Arabic [Native]
- English [Professional]
- Turkish [Professional]

Reference

Fawaz M. AlEssa

Government Affairs Director - Saudi Arabia

General Electric Manufacturing Center

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