

# RAIED ALMOTAIRY

## SUMMARY

Dynamic and sharp-minded professional with approximately 13 years of experience. Highly capable of meeting organizational goals and business targets, and taking ownership by being hands-on. Aspiring to join a leading organization which offers challenging assignments and where I would be able to develop my career and become a valuable asset to the organization.

## WORK HISTORY

### Telecom Engineer

07/2021 – 03/2022

**STC Solutions (MOFA Project)** - Jeddah, Saudi Arabia

- Operation and maintenance for VSAT platform (ND SatCom).
- Hands on experience in Installation and maintenance of the ND SatCom VSAT on C and Ku band Network.
- Handling HUB components maintenance activities.
- Technical support for computers, printers and scanning devices in the Ministry's branch, including (installing copies of Windows - upgrading - updating - connecting the internal network - connecting the Internet – VPN connection).
- Technical support for Cisco router and switches.
- Technical support for MPLS circuits & VPN.
- Technical support for Encrypted communications (Trasoul).

### Telecom Engineer

03/2020 - 07/2021

**AESCO Company (MOFA Project)** - Jeddah, Saudi Arabia

- Operation and maintenance for VSAT platform (ND SatCom).
- Hands on experience in Installation and maintenance of the ND SatCom VSAT on C and Ku band Network.
- Handling HUB components maintenance activities.
- Technical support for computers, printers and scanning devices in the Ministry's branch, including (installing copies of Windows - upgrading - updating - connecting the internal network - connecting the Internet – VPN connection).
- Technical support for Cisco router and switches.
- Technical support for MPLS circuits & VPN.
- Technical support for Encrypted communications (Trasoul).

### Telecom Engineer

03/2017 - 02/2020

**Pioneers Outsourcing Company** - Jeddah, Saudi Arabia

- Operation and maintenance for VSAT platform (ND SatCom).
- Responsible for publishing Daily NOC Operations report.
- Hands on experience in Installation and maintenance of the ND SatCom VSAT on C and Ku band Network.
- Handling tasks for New Site Creation on the SKYWAN NMS, Site Commissioning and Integration.
- Troubleshoot Level 1 and 2 Remote problems before escalation to the 3rd Level.
- Coordinating with Satellite Operator to perform tests to clear Antenna and RF. Equipment Eg. Cross Pol, Fine Tuning Antenna, 1 dB compression test.
- Handling HUB components maintenance activities.
- Following up with maintenance teams to assure meeting Service Level Agreement (SLA).
- Integration of Voice Service with Customer Telephony using E1.
- Prepare the necessary reports for site status and site visits for Maintenance purpose.



## CONTACT



Jeddah, Makkah Region



0555343408



raied2002@gmail.com

## SKILLS

- Problem solving
- Decision making
- Communication skills
- Troubleshooting skills
- Flexible & Adaptable



**VSAT Technician operator**  
**Saudi Systems Corporation - Riyadh, Saudi Arabia**

**12/2008 - 02/2017**

- Operation and maintenance for VSAT platform (Hughes).
- Responsible for publishing Daily NOC Operations report
- Hands on experience in Installation and maintenance of the Hughes VSAT on C and Ku band Network.
- Handling tasks for New Site Creation on the HX NMS, Site Commissioning and Integration.
- Coordinating with Satellite Operator to perform tests to clear Antenna and RF. Equipment Eg. Cross Pol, Fine Tuning Antenna, 1 dB compression test.
- Troubleshoot Level 1 and 2 Remote problems before escalation to the 3rd Level.
- Handling HUB components maintenance activities.
- Integration of Voice Service with Customer Telephony using E1.
- Assisting remote VSAT network users by providing remote service support.
- Monitoring remote VSAT stations and HUB components' stability and proactively responding to any detected network irregularities.
- Prepare the necessary reports for site status and site visits for Maintenance purpose.
- Full awareness on Hub backup and restoration process.

---

## **EDUCATION**

**Bachelor Degree:** Cybersecurity, Expected in 06/2024  
**College of Telecom & Electronics - Jeddah**

**Bachelor's degree:** Business Administration and Management, 2015  
**King Faisal University**

**Diploma degree:** Computer Technology - Programing, 2008  
**College of Telecom & Information, Riyadh**

---

## **CERTIFICATIONS & COURSES**

- **ITIL 4 Foundation**
- **Cisco Certified Network Associate (CCNA)**
- **Introduction to Cybersecurity**  
by Cisco Networking Academy (Mar 2022)
- **GVF510 Ed. 2: Core Skills for VSAT Professionals**  
by GVF TRINING (Mar 2020)
- **SKYWAN 7000 CUSTOMIZED FOR SAMOFA**  
by ND SatCom Training Center in Germany (July 2018).
- **SKYWAN 7000 Station and Network Commissioning & Operation Configuration of SKYWAN FAD**  
by ND SatCom Training Center in Riyadh (April 2018).
- **Professional Skills in Human Resources**  
by Jeddah International Higher Training Institute (May 2016).
- **Introduction to HX System Course Special**  
by HUGHES Technical Training Services Group (May 2010).