

ESSAM ABDULMAJEED RAFFAH

WEBSITE BUILDER

AREAS OF EXPERTISE

Service Oriented Architecture
Object Oriented Analysis
Project management
Functional testing
Open-source projects
Creating Test Plans
Software design
User driven design
Developing functionality
Dependency Injection
Service capacity planning
Relational Database Concepts

CAREER STATEMENT

"I feel that my greatest strengths are firstly my strong commitment to providing a professional service to all colleagues with whom I work. Secondly my skill at developing and maintaining a close working relationship with every client, something which in turn helps me to gain an in-depth understanding of their individual needs. Thirdly my real passion for website creation as a whole, an obsession which allows me to spot trends and develop best practice processes."

Essam Abdulmajeed Raffah

LANGUAGES

Arabic (Native)
English (Fluent)

PERSONAL SKILLS

Problem Solving
Leadership
Team Player
Energetic
Enthusiasm
Integrity
Creative thinker
Analytical
Excellent Communicator

PERSONAL DETAILS

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PERSONAL SUMMARY

A technically minded and multi-disciplined individual with a Bachelor's Degree in Computer Information Systems, along with proven expertise in using new tools and technical developments to drive improvements throughout an entire website designing lifecycle. I have extensive industry and full life cycle experience in web-based environments, along with exceptional analytical and problem-solving capabilities. With considerable experience in designing and developing full stack web applications using HTML, CSS, PHP, and Bootstrap 3. I am knowledgeable of developing solutions for a wide range of corporate, charity and public sector clients. Furthermore, I have the enthusiasm and ambition to complete projects to the highest standard.

WORK EXPERIENCE

(SNB) SAUDI NATIONAL BANK - E-CORP
CONTACT AGENT OFFICER - FEB 2021 - PRESENT

- Providing outstanding customer service, support and maintaining strong professional relationships with customers via telephone.
- Respond to customer telephone calls and assists with information requests.
- Accurately completes related records, reports, and documentation in a timely manner.
- Ability to operate related computer applications and other business equipment.

FREELANCE

WEB DEVELOPER - 2020 - 2021

- Creating websites using WordPress and specialized plugins for SEO
- Customizing WordPress installations using Dreamweaver
- Creating PPC campaigns to run on Google AdWords and other ad networks
- Tracked campaign results using Google Analytics and StatCounter
- Coding of custom Wordpress theme & template files using HTML, CSS, PHP, and Bootstrap 3 framework.
- Use of custom post type, custom field type, and jQuery to create testimonial carousel.

PROJECT EXPERIENCE

Completion of The Gallup Organization (2020)

- Showing my strength (Ideation, Activator, Strategic, Adaptability, Futuristic)

Billy gene marketing (2020)

- Have thought me about marketing and helping business to grow with quality incurrence

HUB 101 Creating start-up projects (2019)

- HUB 101, Thousand Oaks, CA.
- Learned about different business strategies.
- Worked on creating start-up projects and managed it also Presented a start-up project.

The Tennis Shack project to create data model (2019)

- Design and implement a centralized database that keeps
- Track of the current business operations of the Shack using NetBeans software

KEY SKILLS & COMPETENCIES

- Developing highly available, multi-threaded, multi-tiered, scalable software for multiple domains.
- Experience with mobile devices and tablets such as Windows Phone, Windows 8 and Android.
- Understanding of WordPress short codes, functions, The Loop, localization & WordPress Multisite
- Able to clearly communicate technical data to non-technical colleagues and clients.
- Analyzed and tuned both desktop and web applications for best performance.
- Excellent understanding of product development methodologies, techniques and tools.
- Intimate knowledge of object-oriented design principles and common design patterns.
- Ability to develop strong client relationships with common goals of understanding.
- Coordinating the deployment and validation of modules in all environments.
- Experience in Java Script, TypeScript, HTML5, CSS3, Jasmine, Karma and Bootstrap
- Requirements gathering, Prototyping, Architecting, Design, Development & Automated Testing.
- PHP and MySQL development experience, including object-oriented PHP
- Expertise with custom post types, custom fields, plugins and themes for high-traffic WordPress sites
- Troubleshooting website and technology issues across our managed platforms including WordPress.

CERTIFICATIONS

- Music Business Fundamentals - Mar 2022
- Sound Engineering - Mar 2022
- Cyber Security Awareness Program - 2021
- Retail Banking Foundation - Third Edition - 2021
- Credit Advisor Professional Exam - Second Edition - 2021
- Six Sigma Green Belt Certification: Improvement of Process Quality - 2018

ACADEMIC QUALIFICATIONS

California Lutheran University - Thousand Oaks, CA

Bachelor of Science in Computer Information Systems | Political Science Candidate - May 2020

Santa Monica Collage - Los Angeles, CA

Computer Information Systems - 2017

Moorpark

Computer Information Systems - 2017

REFERENCES - Available upon request.