



Haibah Esmail Al Somali



1/1/1990



Saudi



Saudi Arabia



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Objective

Hibah was born in the 1st of January 1990 , she is a saudi single female professional: seeking a versatile self-challenging position that would build a strong career experience.

Education

- Bachelor's degree in computer Information System from Jordan University of Science and Technology 2018
- Two years course on Computer Science at Arab Open University

Experience

• Computer Information Technology Supervisor At Saudi arabia cultural mission in Jordan. 2018 - 2021

- Managing the internal systems of the Ministry of Education (Safeer 1, Safeer 2, Tawasul...) Set user accounts, login permissions, and passwords according to security standards
- Manage addresses on a network
- Managing internal e-mail and servers, preventing network intrusion, and protecting against viruses
- Central administration of the protection program (KasperSky) in force in the Saudi Cultural Mission
- Managing the messaging system (alerts and circulars) for students and employees.

• Technical support specialist at albawani company. 2021 - Present

- Provide technical assistance and support for incoming queries and issues related to computer systems , software , and hardware.
- Dealing with Routers and Switches.
- walk-through end-users throughout the problem-solving process.
- Creating user in active directory.
- Troubleshoot Microsoft windows and office issues.
- Install computer peripherals for users.
- Good networking knowledge

IT Related Certificate and courses

- Cisco certified Network associate
- Comp TIA Security+
- Cyber Ethical Hacking

Skills

- Creativ and willing to accept new challenges.
- Cognitive skills development.
- Passionate for learning .
- Teamwork and leading skills.
- Pl(C++ , java ,sql).

Languages

- Arabic
- English

Hobbies



Trip



Sport



Fashion Design



Interior Design



Photography