# **AMANI MOHAMMAD**



able to handle multiple tasks on daily basis, A dependable person who is working on developing oneself and the workplace.



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## **EXPERIENCE**

#### supervising - financial - management

Sep 2017 - Apr 2018- SM cafe, DMM

the usual duties of the manager like: hiring , paying salary, marketing also worked as a Cashier and waitress.

#### financial resources development

May 2018 - Apr 2019-Joud charity association, DMM

program and activities organization to establish new ways to proceed the supported families.

#### VIP customer service - SPA supervisr

Aug 2019 - Jan 2021 - Fitness time ladies plus, Khobar

membership registration - marketing - providing the service that satisfies the customer's satisfaction. ability to establish long-term relationships with clients to ensure their loyalty.

enjoy strong handling of customer complaints. speaking in a clear and easy way so that the customer can instruct and respond to it. SPA section; inventory, supervising employees.



bachelors, Geographic information system

UOD / DMM- Mar 2010 - May 2016

#### Social media marketing



### SKILLS

IT

Elm. Dhahran expo vaccine center, Dhahran data entry, vaccine supervision.

#### customer service

SWERVE, Khobar marketing, egestion.

Use of word, powerpoint, excel



## LANGUAGES

**English** 

Arabic