# Rawan Alghamdi

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#### **EDUCATION**

## BACHELOR OF SCIENCE IN COMPUTER ENGINEERING

Yanbu university college | 2015 - 2022

Track: Network and Security.

GPA: 3.6 out of 4

- Second Place Winner in Robotics Competition.
- · Peers Tutoring.
- · Creator of Social Students Club.
- · Member of Computer Club.
- · Volunteering and Comunity Service.
- Member of Badminton Team

#### **SKILLS**

- Fluent in Arabic and English.
- STEP Score: 85, TOEFL equevelant: 506
- System Adminstration.
- · Network Adminstration.
- · Computer Architecture.
- · Computer Maintenance.
- Robotics.
- · Programming.
- Physical security systems.
- · Troubleshooting and Technical skills.
- · Proficient in Microsoft products.
- · Project management.
- Teamwork.
- Problem Solving.
- Easy to learn new Technologies.

### IT SUPPORT

**EXPERIENCE** 

SAUDI INTERNATIONAL INSULATION
MANUFACTURING COMPANY (SIIMCO) | JAN
2022 - APR 2022

- · VPN Set up and testing.
- SAP Configuration and testing.
- Remote Support.
- Hardware and Software maintenance.
- Resource Management.
- Security Support.
- · Network Services.
- Troubleshooting and problem solving.
- Domain Devices control.
- System Administrator Services.
- Helpdesk.

#### IT ASSISTANT

ROYAL COMMISION MEDICAL CENTER (RCMC) | SEP 2021 - DEC 2021

- · working with system adminstrator.
- · Testing and reporting updates.
- · Documenting and resreaching new technology.
- working with network administrator
- using network technologies to monitor and manage resources.
- · working with IT technicians
- Overseeing Network Connections and testing.
- Technical Services.
- · Problem Solving.
- Documenting and Reporting daily tasks.

#### **CERTIFICATES**

- Security+ Course .| MCIT
- Unix Operating System Course. | MCIT
- Introduction to Digital Forensic Training Course. | Hemaya & HUAWEI
- Industrial Control System Security Training Course | Hemaya & HUAWEI
- Fundementals of marketing on the internet Training Course. | INJAZ Al-Arab
- Microsoft Excel Workshop. | YUC
- Basics of HTML5 programming Workshop| YUC
- Second Place Winner in Robotics Competion | YUC