

# HESSA ALQAHTANI

## INFORMATION SYSTEM

## CONNECT WITH ME!

Mobile: **0559191901** Ha1ilg@hotmail.com

#### CAREER OBJECTIVE

A highly organized individual with a passion for learning and analytical thinking, looking for a responsible position to gain practical experience to build a strong work ethic and be able to apply my knowledge and skills.

## CORE SKILLS

- Computer skills
- Proficient in Microsoft Office
- Using programming languages (e.g. c#, php and c,

Dreamweaver, ASP.NET, javascript, and Python).

- Communication Tools
- Email communication
- help desk
- Language skills
- Arabic Native
- English
- Soft skills
- Ability to work in groups
- Work under pressure
- Good Research Abilities
- Self Motivated
- Good communications with people
- Organization
- Time management
- Problem Solving

#### WORK EXPERIENCE

## NAHDI MEDICAL COMPANY IT SUPPORT | 2021

Providing the necessary technical support for the pharmacy systems

conduct troubleshooting to resolve IT related issues for more than 3000 pharmacies

Helping pharmacists to solve the technical problems that are related to other departments.

#### **COMPUTER TRAINER**

#### AlKhaleej Education & Training | 2018 -2020

It Training of female trainers on diplomas, basic computer courses, and special courses for advanced skills

Tomouh training program

## EDUCATION

# SHAQRA UNIVERSITY

Bachelor Information System | 2017

Bachelor Degree, Shaqra University, College of Computer and Information Technology (Information Systems )

#### TRAINING COURSES

- Training the trainers
- HR Management
- Career success
- Social intelligence
- Crisis management and decision making art
- Strategic leadership
- Project planning
- soft skills
- Azure Security Engineer
- Technical Support
- Business Analyst