

# Ali Al-Ghatam, PMP®

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## CAREER SUMMARY

I went to the Kyoto Sangyo University in Japan and majored in Information Communication Engineering. Afterwards, I started my career in the hospital of the ministry of health of Saudi Arabia as a Biomedical Engineer for 1.5 years. I worked for a leading EPC company as Project Engineer for 3 years providing proposal estimation, project control, cost engineering, and IT support for mega projects. I worked for different companies as IT Professional providing network/system administration, software development, and support to the IT infrastructure and operation for over than 6 years and as Project Manager for over than 3 years.

I am holding Project Management Professional (PMP)® credential and having Risk Management knowledge.

## EXPERIENCE

*Trainee of Machine Learning | Data Science | Data Engineering, Saudi Digital Academy and Coding Dojo, 2021-2022*

- Joined Data Governance Bootcamp to learn the subjected topics
- Delivered daily assignments and weekly projects in these subjects
- Learned the following data governance subtopics:
  - Database and Data Analytics
  - R for Data Science
  - Python for Data Science
  - Machine Learning with R and Python
  - Data Management Body of Knowledge

*Project Manager, Arabic Computer Systems Ltd., Khobar/Saudi Arabia, 2020-2021*

- Assigned to manage the projects of Johns Hopkins Aramco Healthcare Centers (JHAH) in Saudi Arabia and Yanbu Aramco Sinopic Refinery (YASREF)
- Ensured the customer satisfaction by delivering equipment and services according to the Service Level Agreement (SLA)
- Handled PC Lease, Network Services, and SMP projects
- Managed delivery with the purchasing department
- Made sure equipment delivered to the local warehouse
- Planned resources and monitor the execution of the software imaging
- Got the PCs ready for the delivery to the customer site
- Planned and manage project resources
- Managed customer requests time by time

*IT Project Manager, Imam Abdulrahman Bin Faisal University, Dammam/Saudi Arabia, 2017-2020*

- Contracted by Al-Rumaih then by Nama Technology
- Handled Network Infrastructure Projects for the new facilities and buildings in the university
- Executed and monitored project plan and schedule
- Managed and led project team in formation and motivation towards commitment and completion of tasks
- Secured acceptance and approval of deliverables and milestones from sponsor and stakeholders
- Cultivated trust and communication with and amongst project's stakeholders

- Removed obstacles for project team
- Managed expectations by aligning projects to business goals, managing stakeholders and conflicts, and communicating project status, milestones, and unexpected difficulties/issues effectively
- Managed project issues, ensuring they are assigned and addressed appropriately, and escalate issues that cannot be resolved within project team
- Ensured quality standards are met
- Liaised with management and governance bodies, relevant to risks, complexity and impact of project

*Freelancer, AliTech, Dammam/Saudi Arabia, 2013-Present*

- Providing technical support for those companies requiring IT technical support, IT consultation, application support, project controlling, cost estimation, cost engineering, and project management services. Translation from/to Japanese/English/Arabic is also possible

*IT Support Analyst, Emerson Process Management, Khobar/Saudi Arabia, 2011-2013*

- Provided different aspects of support for the IT infrastructure and operation for all Emerson facilities in Saudi Arabia and Bahrain, including:
  - Monitoring helpdesk calls and provided second-line end user support
  - Performing Dell server maintenance and backups
  - Providing support for the specification, installation and maintenance of Dell PC hardware & software, together with telephone systems
  - Local and Wide area network monitoring
  - Local Area Network management and configuration
  - Providing support for internal applications as appropriate
  - Ensuring anti-virus and security patches are implemented in accordance with Emerson policies
  - Providing facilities management
  - Being aware of and reactive to any new products, developments and systems in the PC and server operations arenas that may be beneficial to the business
- Managed new IT requirements for the office expansion/renovation project

*Project Engineer, JGC Gulf International Co. Ltd., Khobar/Saudi Arabia, 2008-2011*

*Assignment in Project Control Department, 2009-2011*

- Performed a variety of cost engineering functions encompassing estimating, cost control, budget preparation, forecasting, and cost reporting under supervision
- Performed and ensured an effective cost control function for ongoing project
- Maintained current cost control database
- Supported project control manager on adhoc assignment
- Coordinated with the project members team to deliver the project deliverables on schedule
- Assisted PM in monitoring the project status by preparing project delivery progress report
- Prepared monthly project status report for the top management

*Assignment in IT Department, 2008-2009*

- Developed workflow procedures/systems
- Coordinated with Aramco network team to establish Aramco network connectivity
- Configured network and security appliances
- Participated in setup/planning of general IT policies
- Purchased HR system for the company

- Provided services and planning for the company operation as well as for the project executions
- Provided solutions for the engineering needs
- Supervised junior IT Engineers
- Acted as IT Lead Engineer for Aramco Tanajib Project

*Technical Consultant, Temenos Middle East Ltd., 2007-2008*

- Assisted senior consultants on integration of Temenos core banking system software with the local Saudi stock market (TADAWUL) as well as with the international stock market network (Reuters Network)
- Developed validation procedure using Java
- Performed testing for banking systems under supervision

*System and Network Administrator, Jubail United Petrochemical Company through DAR Consulting Engineers, 2006-2007*

- Participated in the network establishment project for the Plant Wide Information Management System
- Provided security monitoring, maintenance, and support for the Plant Wide Information Management System
- Provided systems/software upgrading, historical data backup, and data performance validation

*Integration Specialist, Waseel ASP Ltd., 2005-2006*

- Handled multiple Integration projects for different hospital information systems (HIS) with Waseel software for different medical services providers (hospitals/polyclinics)
- Participated in testing of Waseel software project
- Developed analysis application by Java to support the department daily work

*Biomedical Engineer, Ministry of Health through United Medical Group and Scientific & Medical Equipment House contractors, 2004-2005*

- Assisted senior Biomedical Engineer on maintenance of the medical equipment

## **TRAINING**

### **Data Governance**

- Coding Dojo, 2021

### **Project Risk Management Professional Certification Exam Preparation (PMI-RMP®) Workshop**

- PMI-Arabian Gulf Chapter, 2009

### **Project Management Professional (PMP)®**

- Project Management Institute, 2009



### **Introduction to jBase (A Banking System)**

- Temenos Education Center, 2007

### **Course of training on CENTUM CS3000 R3 ENGINEERING (Related to the Control & Instrumentation DCS)**

- Yokogawa Middle East Training Center, 2006

### **Introduction to Oracle 10g: SQL**

- New Horizon Training Centers, 2006

## **EDUCATION**

Bachelor of Information Communication Engineering

- Kyoto Sangyo University, Japan, 2004

Diploma of Japanese Language

- International Institute for Japanese Language, Japan, 2000

## **SKILLS**

### *Soft Skills*

- Project and risk management, budget setting and cost control skills
- Analytical thinking and planning
- Strong verbal and written communication skills
- Accuracy and Attention to details
- Organization and prioritization skills
- Problem analysis, use of judgment and ability to solve problems efficiently
- Decision making, critical thinking, organizing, and planning
- Comparative Purchasing
- Presentation skills
- Leadership and Teamwork skills

### *Technical Skills*

- Data analysis, data manipulation, data visualization
- Database modeling and design
- Database ER diagram design
- SQL query, DDL, Select, Conditional queries, SQL Operators, Aggregate Functions, SQL Join and Sub-queries, SQL Views, SQL procedures, and SQL User-defined Functions
- NoSQL (MongoDB), Microsoft PowerBI, Tableau, Jupyter Notebook, and Python
- Java, JMF, J2ME, JSP
- PHP, HTML, JavaScript, MySQL, Apache
- Dealing with Oracle, MS SQL Server, and MySQL databases
- Crystal Reports
- Programming using C language
- Unix/Linux administration
- Dealing with IBM WebSphere Application Server (WAS) and messaging queue
- Using Eclipse as an IDE
- IBM Lotus Notes administration
- HP/Dell Servers initial setup and administration
- Using XML for integrating different systems
- Configuring Symantec Anti-Virus and Symantec Mail Security on the network
- Configuring Switches and Firewalls
- Configuring and administering Bluecoat (Proxy) appliance
- Corning cable system, fiber optic connection

## **OTHERS**

Worked as Project Manager for organizing a workshop of around 15 attendees and 4 members team as volunteer social activity