

Radwa Ahmed Shaker

Riyadh

Saudi Arabia

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Objective:

- ☐ A dedicated and resourceful **SAP Material Management (MM) consultant** with Technical / Functional understanding of SAP along with good experience in configuration & support. Experience of working in a project implementation and supporting clients in designing and implementing their objectives in innovative projects.

Education:

- Bachelor degree of Chemical Engineering from El Shorouk Academy.
- Graduated May (2018) Very good with Honor.
- Graduation Project : Desulfurization of Gas Oil .
- Graduation project Grade : A

SAP Certifications:

- ☐ SAP S/4HANA, Sourcing and Procurement.

SAP Work Experience:

- SAP MM Duties:

- A. Evaluating a client's requirements and then proposing adequate and effective solutions.
- B. Responding to business and user faults within agreed timescales.
- C. Support of live systems as well as upgrades and enhancements and preparing FSD.
- D. Preparing fruitful user manuals, supporting clients to understand the business transactions.
- E. Involved from the design phase through to the development and post go live stage

• Arete Global (MM Consultant) – March 2022– Present

Working with the latest SAP technologies on a global scale and assisting business transformation also responsible for detailed requirements gathering and documentation.

- Projects:

1- LAMAR EGYPT Food and beverage industry

- **Industry:** Food and Beverage.
- **Project Nature:** Implementation.
- **Technology:** SAP S4HANA.
- **Role:** Exploring and gathering requirements, testing Procurement and inventory cycles on Fiori

- interface, preparing user manuals.
- **Integration Points:** FICO/PP/SD/PM

2- First milling company MC-1 in Saudi Arabia

- **Industry:** Production and sales of flour.
- **Project Nature:** Support.
- **Technology:** SAP S4HANA.
- **Role:** Attending meeting gathering new request from client, supporting customer issues, preparing user manuals and preparing FSD with specs.
- **Integration Points:** HCM workflow release strategy

3- Milling Company 2 MC2 in Saudi Arabia

- **Industry:** operates flour mills in Riyadh.
- **Project Nature:** Support.
- **Technology:** SAP S4HANA.
- **Role:** Supporting customer issues, preparing user manuals and preparing FSD with specs.
- **Integration Points:** FICO.

4- AL SHARJAH Municipality in UNITED EMIRATES

- **Industry:** Public sector in UAE.
- **Project Nature:** Support.
- **Technology:** SAP S4HANA.
- **Role:** Supporting customer issues, preparing user manuals and preparing FSD for background programs.
- **Integration Points:** FICO.

5- ARROW FOODS in SAUDI ARABIA

- **Industry:** Food and Beverage.
- **Project Nature:** Support.
- **Technology:** SAP S4HANA.
- **Role:** Supporting customer issues, UAT testing.
- **Integration Points:** FICO.

6- EL MARAKBY FOR STEEL in EGYPT

- **Industry:** Steel and metallic industries.
- **Project Nature:** Support.
- **Technology:** SAP S4HANA.
- **Role:** Supporting customer issues, modifying and creating print out forms and preparing FSD.
- **Integration Points:** FICO

7- EL NAHDA FOR CEMENT in EGYPT

- **Industry:** Cement Production.
- **Project Nature:** Support.
- **Technology:** SAP S4HANA.
- **Role:** Supporting customer issues.
- **Integration Points:** FICO/SD.

Engineering Work Experience:

- **Founder of Deer products (Private Business)**
 - Starting my online brand for natural cosmetics production, label Design, Digital marketing , Packaging, Raw material purchasing, online & offline selling products to the clients, moderating online pages, and all manufacturing process until the final product
 - (2019-Present).
- **PACT EGYPT for foreign Trading (technical support engineer)**
 - Technical support on foreign sales department on quality control machines (2018-2020).
- **Cairo for Chemical manufacturing (sales engineer)**
 - Working as Sales & Marketing Engineer 2018 till 2018.

Internships:

- **El Nasr Petrolum Company (2017)**
 - Trainee for heat transfer and production.
- **Agiba Egypt petroleum company (2017)**
 - Safety course (OSHA).
- **MAC Egypt for Textile (2016)**
 - Trainee for quality control and testing .
- **Abo Zabaal for fertilizers (2016)**
 - Process and planning engineer.

Summary of Skills:

Computer skills:

- Good User of Microsoft word
- Good User of Microsoft Excel
- Good User of PowerPoint

Languages skills:

- Arabic (Native Language)
- English (very good spoken and written)

Soft skills:

- Digital Marketing.
- Sales skills.
- Negotiation and dealing with customers online and on site.
- Writing formal emails.
- Presentation skills.

- Branding designs creation.

Human skills:

- Scheduling.
- Fast learner.
- Hard Worker.
- Multitasker.
- Ambitious and Enthusiastic.
- Flexible Mind.
- Good Communication
- Leadership.

Extracurricular activities:

- Violinist at Isis Orchestra.

Personal Information:

- Date and Place of Birth: 6/2/1996 – Egypt
- Nationality: Egyptian
- Gender: female

[Documents and References will be Furnished Upon Request]