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I'm passionate about business i love my job, I have 3 years experience in business strategy development and planning, we have big achievements in the past 3 years we have increased our services revenue by 25 % above the target and we increase our customers satisfaction 60 % by creating customer satisfies scores

Employment History

Business development manager at Q.SG, Khartoum

October 2019 - October 2022

Created the business strategy plans including employees selection for different departments marketing and sales strategy plans, customers visits and customers feedback, supply chain relation interior and exterior with customers, B2B sales experience with potential customers, marketing artificial intelligence search for suppliers and customers,

Education

Bachelor, Sudan University for Science and Technology, Khartoum January 2015 — July 2019
Business administration

Courses

MINI MBA, Institute of business and management IBMI Germany

Master of digital marketing, LinkedIn

Business development & B2B sales, Udemy

Marketing and communication, Institute of business and management IBMI Germany

ISO 31000 Enterprise Risk Management, Udemy

Details

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Links

http://linkedin.com/in/kaya-elkhidir-151

Skills

Communication and Negotiation

Marketing Strategy

Enterprise B2B B2C

Customer Relationship Management

Data Analysis

Management Skills

Human Resource Management

Supply chain

Languages

English

Arabic

Hobbies

Reading