Rawan Aldaknan

Health informatics specialist

A fresh grad from health informatics with 5 years of IT professional experience across different industries. Seeking to join a multi-national firm where I can apply my unique set of skills and knowledge to evolve along with the organization. I intend to use my ability to manage and analyze large amount of data to make a positive impact in one of the fastest growing industries. I am proactive, fast learner, and excellent troubleshooter.

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PROFESSIONAL EXPERIENCE

Health Informatics Specialist
Armed Forces Hospital in Dhahran (AFHD)

02/2022 - 04/2022   *Dhahran, Saudi Arabia*

Achievements/Tasks

- Worked in medical records department where I was responsible for opening new files for new patients as well as receiving files once the patient is discharged to arrange the files to be checked if it is completed containing the required papers after that we code the dis- ease based on ICD-10 using Annova system.

IT Support
Advanced Electronics Company (AEC)

02/2018 - 01/2020   *Riyadh, Saudi Arabia*

Achievements/Tasks

- Worked in Active Directory where I was responsible for granting users permission to access outlook, Macros, and Windows features. Furthermore, I was responsible for processing new joiners' application and registration on ERP platform.

IT System Analyst
Saudi British Bank (SABB)

02/2016 - 02/2018   *Riyadh, Saudi Arabia*

Achievements/Tasks

- Worked in SABB HQ as an IT System Analyst responsible for resolving queue machine issues raised by branch managers, as well as resolving debit and credit cards software issues. Additionally, I worked with Kodak to renew loans printing software and Xerox vendors to apply labeling software, beside working on a range of IT projects.

IT Support
King Saud University (KSU)

02/2014 - 01/2016   *Riyadh, Saudi Arabia*

Achievements/Tasks

- Worked as an IT support technician in the E-learning department where I was responsible for ensuring the platform runs smoothly and students have always-access to their lectures and assignments.

EDUCATION

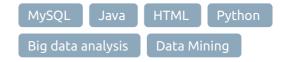### Bachelor degree in Health Informatics
Saudi Electronic University

2016 - 2022
2.7 out of 4

Diploma degree in Information Technology
Technical and Vocational Collage Diploma

2011 - 2013
4.6 out of 5

TECHNICHAL SKILLS

MySQL   Java   HTML   Python
Big data analysis   Data Mining

SOFT SKILLS

Time management   Adaptability
Teamwork   Troubleshooting
Excellent communication skills
Commitment

CERTIFICATES

Professional Certification and Registration Record From Saudi commission for health specialties
Awarded Classification Number: 22392967

LANGUAGES

Arabic
Native

English
Full Professional Proficiency