

MD. RASHEDUL ISLAM

IT Support Specialist

B. Sc in Computer Engineering (CSE)

5 years professional experience

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Cell: +966 583100287

Saudi Driving License (Valid)

Saudi Visa Status: Transferable Iqama

Riyadh, Kingdom of Saudi Arabia.

Language Proficiency: Arabic, English, Hindi & Urdu



Professional Summary:

- **Network Security Expert (NSE-1) Certified**
- **Network Security Expert (NSE-2) Certified**
- **Apnic Academy “Routing Basic” Certified**
- **Apnic Academy “Introduction to Cyber Security” Certified**
- **Able to manage Cisco Routers, Switches, Wireless Controller devices**
- **ISP experience & Working as Helpdesk Agent**
- **Layer-1 and Layer-2 customer support experience**
- **Network Monitoring and Troubleshooting**

Professional Experience:

Organization	<u>FAMA TECHNOLOGIES (Riyadh, Saudi Arab)</u>
Designation	IT Support Specialist & Helpdesk Coordinator
Duration	October 2020 to till now.
Responsibility	Total restaurant management system, IT Support and Helpdesk coordinator, Project Management and so.
Organization	<u>ZIL AL SALLAM COMPAMNY FOR INFROMATION TECHNOLOGY (Riyadh, Saudi Arab)</u>
Designation	System Engineer
Duration	October 2018 to October 202
Organization	<u>HYPERLINK (TOTAL SERVICE MANAGEMENT SOLUTION (Damman, Saudi Arab)</u>
Designation	System Engineer
Duration	March 2018 to September 2018.
Organization	<u>METRONET BANGLADESH LIMITED (ISP) (Dhaka, Bangladesh)</u>
Designation	Network Engineer
Duration	May 2017 to November 2017.
Organization	<u>DIRD GROUP LIMITED (Dhaka, Bangladesh)</u>
Designation	Junior System Engineer
Duration	August 2016 to May 2017.

Educational Qualification:

B. Sc in Computer Engineering (CSE)

Institution University of Development Alternative. Dhaka, Bangladesh
Discipline Computer Science & Engineering.
Year of Passing 2015-2016

Higher Secondary Certificate (H.S.C)

Institution Cambrian College, Dhaka, Bangladesh.
Group Science
Year of Passing 2010

Secondary School Certificate (S.S.C)

Institution Singair Pilot High School, Manikgonj, Bangladesh
Group Science
Year of Passing 2008

Professional Skill:

- Excellent in Project management and Customer Support.
- Excellent in Group work and Managing & Motivational skill.
- Excellent Passionate to learn new technologies and Quick IT Learner
- Fully committed and determined in achieving my goals
- Punctual about time and Serious about task
- Excellent coordination in team work

Certification:

NSE 1	The Fortinet Network Security Expert (NSE) Certification Program	Certified
NSE 2	The Fortinet Network Security Expert (NSE) Certification Program	Certified
Introduction to Cybersecurity Course	APNIC Academy	Certified
Routing Basics Course	APNIC Academy	Certified

Personal Details:

Father's Name	Kohinur Islam
Mother's Name	Rejina Islam
Date of birth	03 rd June, 1992
Marital Status	Married
Religion	Islam
Blood Group	O+ (ve)
Nationality	Bangladeshi
Birth Place	Dhaka

Interest:

Cyber Security, Computer Network Security, Computer Security Analyst etc.