Sara Alrayes

Information Technology Department Student

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SUMMARY

Seeking a fulfilling position and support of all IT needs that offers growth opportunities to use to help the business meet strategic and operational goals by identifying opportunities to deploy new technology.
An independent and self-motivated fresh graduate with , IT ,AI ,CS , Networking.

EDUCATION

Aug **2016**
Sep **2021**

Bachelor of Information Technology

PNU University

📍 Riyadh

GPA 4.40

Courses :

- Programing language
- cloud computing and security
- Data Base
- Software Engineering

WORK EXPERIENCE

Jun **2021**
Feb **2022**

CO-OP Trainee

Zakat, Tax and Customs Authority

📍 Riyadh

Working on the development of a projects and tasks management and monitor system using python , C# languages and SQL , which is covering:
o Requirements gathering and analysis
o Software design document preparation
o Coding and development
o System testing and debugging
o System deployment
· Working on the system Dashboard of a project by using powerBI.

Jul **2022**
Oct **2022**

IT Engineering (Business Analyst)

Albilad Capital

📍 Riyadh

- Evaluating business processes, predicting requirements, identifying opportunities for improvement, and designing and implementing solutions.
- Conducting continual evaluations of company operations and creating optimization solutions.
- Keeping abreast of the most recent process and IT innovations to automate and modernize procedures.

Oct **2022**
Present -

Applications Support

Saudi Payment

📍 Riyadh

- Providing software application support under the SADAD service
- SADAD service troubleshooting and supporting during UAT and production.
- Execution of DB scripts/extracts as needed.
- Performing analyses on software application functionality and suggesting improvements.
- Ensuring effective front-end and back-end functionality of applications.
- Working on IBM products as a SADAD business provider to integration supportive , storage and linking between SADAD service , SAMA , Banking and billers.
- Consulting with the software development team, internal users, and clients to improve application performance.
- Managing code migration across environments to ensure continued and synchronized functionality.
- Establishing the root causes of application errors, and escalating serious concerns .
- Documenting processes and monitoring application performance metrics by Grafana Dashboard .
- Providing front-end support to clients and colleagues in other departments.

ACHIEVEMENTS

Enhancement of Medical Fundus Images for the Automatic Diagnosis of Eye Diseases

Graduation project

AI solution about Smarting Mobility Query (with chatbot) and Crowd Management with Tec solution

Succeeded to propose an AI solution to KAUST regarding Hajj and Umrah mobility and crowding management

Applications of Artificial Intelligence in Ophthalmology

The solution goal is to minimize the human intervention

PERSONAL SKILLS

The ability to motivate , inspire and lead a team

Teamwork

Supervision

Strategic planning

Project Management and Decision Making

Problem-solving and analysis skill

Committed and Creativity

VOLUNTEER EXPERIENCE

Administrative For Science College

Meran summer university

📅 Jul **2018** - Sep **2018**

📍 Riyadh

Tasks/Achievements

- Created marketing materials for events and other activities.

Coordinator

bunyan

📍 Riyadh

Tasks/Achievements

- Communication and information gathering

Management assistant

Ethraa

📅 Jul **2017** - Aug **2017**

📍 Riyadh

Organizer

Ehtwaa

📍 Riyadh

Tasks/Achievements

- Arranging things for the poor and needy

CERTIFICATIONS

CCNAv7

📅 Sep **2020**

Cisco

Switching, Routing, and Wireless Essentials

CCNAv7

📅 Sep **2020**

Cisco

Enterprise Networking, Security, and Automation

Cloud Application Developer2019 - Explorer Award

📅 Nov **2020**

IBM

Future road to the basics of professional research

📅 May **2021**

MISK

LANGUAGES

Arabic   ★ ★ ★ ★ ★
English   ★ ★ ★ ★ ★

INTERESTS

Artificial intelligence (AI)

Business Analyst

Project Management