

Shahida Rani

Mobile: +966 545110906 966 56 3234921

Hunzasawat@gmail.com



Dynamic professional with a genuine interest in customer service. Combine strong passion and motivation to learn in challenging environment. Self-driven leader with excellent communication and interpersonal skills, effectively collaborate with all level of staff members. Demonstrated strengths include:

- Communication Skills • Empathy • Helpful Attitude • Selling Ability • Attentiveness
- Positive Language • Time Management • Willingness to learn • Goal Oriented Focus

-----PROFESSIONAL EXPERIENCE-----

QATAR AIRWAYS

Cabin Crew

April 2019 April 2020

Ensure that emergency equipment is working, the cabin is clean, and there is an adequate supply of food and beverages on board. Greet passengers as they board the aircraft and direct them to their seats, assisting as needed. In-flight Sales

SAUDI AIRLINES

Cabin Crew

2014-2015

Ensure that emergency equipment is working, the cabin is clean, and there is an adequate supply of food and beverages on board. Greet passengers as they board the aircraft and direct them to their seats, assisting as needed. In-flight Sales.

Ufone – Subsidiary of ETISALAT

Custom Service Representative

2010 – 2014

Responsible to solve Customer Queries and reply them in time.

Responsible for resolving issues related to their Credit limits, Services, and Handset problems.

PAK BRITISH EDUCATIONAL FOUNDATION

Assistant Educational Consultant

2007-2010

Provided consultation to the Higher School Student for suitable Courses, Universities.

Prepared Student for College Entry Test.

Corresponded with Universities for Scholarships

PAK BRITISH INSTITUTE

English Language Instructor and Students Coordinator

2005 – 2007

Teach English Language to aged group 10 to 30. Motivate Disadvantage students with behavioral problems. Provide proactive communication to get Parents more involved in the learning / development process. Provided extended learning to maximize Scores/ Grades, ensuring significant student progress.

ACADEMY OF ISLAMIC AND MODERN STUDIES

English Language Teacher and Students Coordinator

2005-2007

Taught English Language to 2 through 7 grade Middle School students Developed Curriculum for primary School Students. Developed School—wide Reading Program.

-----ACADEMIC QUALIFICATION-----

- Masters in International Relations Karachi University 2016

-----COMPUTING SKILLS-----

Microsoft Office	Microsoft Windows	Microsoft PowerPoint
Cooking Course	Beautician Course	Professional Make up and Grooming course
English Language Course	First aid	CRM

Key Skills and Strengths

- Expert in handling the customer and passengers
- Highly motivated, enthusiastic, and dedicated
- Good teamwork and understanding
- Confident and calm
- Excellent communication

-----PERSONAL DETAILS-----

Nationality: Pakistani

Religion: Islam

Height: 164cm

References

Available upon request