YOUSEF ALMUSALLAM

Computer Engineer

📍

Skills

WEB DEVELOPMENT

Information security

Help Desk

Networks

SAP ERP

MySQL

Programming

References

Dr. Majdi Beseiso (Tutor)

Lecturer in Computer Engineering

Yanbu University College

Yanbu industrial , Yanbu

Tel:0**55-253-2370**

Email:beseisom@rcyci.edu.sa

Mr.Khurram Tanvir (Tutor)

Lecturer in Computer Engineering

Yanbu University College

Yanbu industrial , Yanbu

Tel:0**56-292-3283**

Email:tanvirk@rcyci.edu.sa

Areas Of Interest

- IT – SOFTWARE & HARDWARE
- Web development & Software Development
- Backend Database

Objective

Seeking a challenging career with a progressive organization that provides an opportunity to capitalize my technical skills & abilities in the fields of Computer.

Education

2010 - 2015

Bachelor of Science in Computer Engineering
Yanbu University College

Work History

Feb 2020 - Present

Senior IT System Administrator
Wipro

Airport systems administration including Maintaining system, Verify that peripherals are working properly, Quickly arrange repair for hardware in occasion of hardware failure, Monitor system performance , Install software, Monitor network communication, Update system as soon as new version of OS and application software comes out, Implement the policies for the use of the computer system and network, Password and identity management.

Feb 2019 - Feb 2020

IT System Administrator
TAV Technologies

- Install and configure software and hardware.

- Manage network servers and technology tools.

- Set up accounts and workstations.

- Monitor performance and maintain systems according to requirements.

- Troubleshoot issues and outages.

Feb 2019 - Jun 2017

Technical Support Engineer
TAV Technologies

- Installing and configuring computer hardware operating systems and applications.

- Monitoring and maintaining computer systems and networks.

- Talking staff or clients through a series of actions, either face-to- face or over the telephone, to help set up systems or resolve issues.

- Troubleshooting system and network problems and diagnosing and solving hardware or software faults.

- Replacing parts as required.

- Providing support, including procedural documentation and relevant reports.

Jun 2015 - Sep 2015

Intern
Yanbu Industrial College

- Incidents and Service Requests are managed effectively.
- Facilitate the acquisition and installation of hardware and software for customers.

Certifications

Apr 2016 - May 2016

Continuing Professional Development (CPD) Diploma with Distinction in WEB DEVELOPMENT
Shaw Academy

Oct 2015 - Jan 2016

Integrated Business Processes with SAP ERP (TERP10)
Duisburg Essen University

Apr 2015 - Jun 2015

Introduction to cyber security
The Open University