MARAM MUBARAK

SAP CONSULTANT

EXPERTISE

PROGRAMMING

FRONT END DESIGN

BACK END DESIGN

CMMI DOCUMENTATION

MARKETING

TECH SKILLS

SAP (ABAP, SMARTFORMS, WEBDYNPRO, ENTERPRISE PORTAL)

SQL, ORACLE

C, C++, C#, VB, ASP.NET

DESKTOP SUPPORT

PROFILE

Highly skilled and hardworking Developer with a superb work ethic and client satisfaction record. I have Experience in full life-cycle SAP projects involving implementations and support. I possess excellent problem-solving skills with the ability to locate the source of the problem and then find a feasible solution in a fast and efficient manner. I also have the ability to maintain a friendly and professional attitude when working under stressful conditions and to stay focused in order to meet deadlines

EXPERIENCE

APPLICATION DEVELOPER (Freelance)

JAN 2017 – CURRENT Working in different domains of software and IT infrastructure development such as web development, .NET, SAP ABAP, SAP WF and developing print design such as brochures and posters.

ACCOUNT MANAGER Transformed Net Co. (Freelance)

APR 2016 – NOV 2016 responsible for the management of sales and relationships with customers.

MY RESPONSIBILITIES INCLUDED:
- Identify new sales opportunities.
- Scheduled appointments and developed good customer relationships.
- Developed various business proposals and prepared necessary presentations accordingly.

CALL CENTER AGENT SamrtLink Co. (Freelance)

FEB 2016 – MAR 2016 Working as call center agent for Al Ajlan Bro Co in contract with smartlink.

SAP CONSULTANT Systems of Strategic Business Solutions

DEC 2010 – AUG 2014 Working as ABAP developer for Saudi Aramco projects in contract with SSBS

PROJECTS:
- **D&WO Hauling Automation Process - Saudi Aramco**
  Technology Used: WebDynpro for ABAP, SAP Workflow, SAP ABAP, SAP Portal. **Nov 2010 – April 2011**
- **Plant Operation Information Systems - Saudi Aramco**
  Technology Used: SAP WebDynpro Java Programming, SAP NWDS, Hibernate, Apache FOP, XML. **Jun 2011 – Jun 2012**

IT HELP DESK AGENT Mena Business Services

APR 2009 – NOV 2010 Working as a helpdesk Provider in the IT Help Desk held in Saudi Aramco in contract with MBS.

MY RESPONSIBILITIES INCLUDED:
- Resolving problems in all areas of IT
- Creating and categorizing problem tickets using Remedy System

EDUCATION

BACHELOR IN INFORMATION TECHNOLOGY

KING SAUD UNIVERSITY GPA: 4.34 out of 5 with 2ed Class of Honor

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