

DALAL ALDOSSARY

IT TECHNICAL
SUPPORT

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Saudi Arabia ,Eastern

SUMMARY

A trained, qualified, organized and motivated young I.T. professional with experience supporting various users in busy computing environment. Likewise, I have an experience in social voluntary providing an advantage to work on my social and marketing skills. Currently looking for an opportunity to grow in challenging new role that would develop and widen my experience.

WORK EXPERIENCE

TECHNICAL SUPPORT SPECIALIST AT KENT

- service desk
- maintaining inventory of all compture & hardware.
- installing & configuring IP phone system
- troubleshooting network issues.
- troubleshooting software & hardware issues

WEBSITE COORDINATOR AT PANGAEA CLUB PART TIME

RAWABI HOLDING HELP DESK - INTERNSHIP

INTERSERVE LEERING AND EMPLOYMENT (ILE) COLLAGE

IT ASSISTANT - INTERNSHIP

FIRST SECONDARY SCHOOL IT ASSISTANT - INTERNSHIP

2021-PRESENT

2021-PRESENT

2021 - 2021

2019

2019

EDUCATION

INTERNATIONAL COLLEGES OF
TECHNOLOGY

HIGH DIPLOMA CERTIFICATE OF
IT TECHNICAL SUPPORT SYSTEM

LANGUAGE SKILLS

ENGLISH

• ARABIC

STRENGTHS

- MICROSOFT OFFICE
- OPERATING SYSTEM
INSTALLATION AND
CONFIGURATION.
- NETWORK SETUP AND
CONFIGURATION.
- MICROSOFT OFFICE
- HARDWARE/SOFTWARE
TROUBLESHOOTING AND
MAINTAINED
- SYSTEM ADMINISTRATION