Abdullah Aljufayr

Saudi Arabia

✉ abdullah.aljufayr@gmail.com   ✆ +966533338942

in linkedin.com/in/abdullah-aljufayr-4313072b

Summary

I am an experienced and motivated in delivering secure resilient systems on time and budget to meet business needs. I'm an adaptable and efficient team player/ leader with excellent communication skills at all levels. I'm looking for a role where I can develop my skills further, researching new technologies and new challenges.

Experience

SAP Application Manager
SWCC_KSA
Aug 2021 - Present

- Manage a team of onsite and offshore SAP support consultants.
- Responsibility for Solution Quality, SLA Adherence and Compliance of SAP support.
- Manage teamwork planning, capacity utilization and reported issues and enhancements
- Provide periodic status updates and monthly metrics to Top Management.
- Responsible for coordination with other interrelated non-SAP application
- Act as the first point of escalation for the SAP support project and ensure resolution
- Monitoring the roll-out of new software applications to ensure there are no problems.
- Creating and overseeing protocols and procedures for the use of any new software applications.

SAP Manager
NTT DATA Services
Jan 2021 - Aug 2021

- To update the project progress to senior management
- To understand the dependencies and resolve bottlenecks
- Final authority to set priorities, approve scope, and settle issues
- Status reporting of the project
- Manages project risk and track to closure.
- Resources Monitoring

Senior Project Manager
Elm Company
Dec 2018 - Jan 2021

- Test the application to ensure proper functionality Understanding business needs, distinguishing between needs and wants; identifying gaps between business needs and standard SuccessFactors application functionality; designing and documenting solutions that fill the gaps.
- Performing application configuration of SuccessFactors system (managing users, security, system properties, and module specific administration, etc.).
- Maintaining dashboards and analytics and providing support to management and HR representatives with training and guides for users to run dashboards and analytics.
- Effectively partnering with customer by providing thorough information on issues or questions, providing visual aids and discussions to resolve issues efficiently.

SAP SuccessFactors Consultant / SAP Project Manager
Al Wataniya Information Systems
Jun 2015 - Dec 2018
- Drives requirement understanding, specification and analysis
- Creation of High-level design, Detailed Design Documents
- Mapping of To -Be process and performing fit-gap analysis
- Designs the custom development needs
- Designs the inbound/outbound interfaces
- Develops custom reports
- Provides key subject matter inputs to the team
- Validates the application being implemented
- Prepares/validates test cases and test results
- Support in UAT
- Provides functional Early Life Support
- Tests the application to ensure proper functionality

Trainee at SAP Academy YPP Program
SAP
Feb 2015 - Jun 2015
TERP10 Certification
SAP Project Management Certification
SAP HCM Localization Certification
Ariba Certification

Education

The University of Auckland
Master of Business Administration (MBA), Management Information Systems

Bond University
Bachelor of Technology - Management Information Systems and Services

Licenses & Certifications

SAP Certified Project Manager – SAP

Leading Projects - LinkedIn

HR and Digital Transformation – LinkedIn

Executive Leadership - LinkedIn

Setting Up a PMO – LinkedIn

Leadership Fundamentals - LinkedIn

Systems Thinking - LinkedIn

Skills

Project Management • SAP • Business Analysis • Project Planning • Business Process •
ERP • Business Intelligence • Business Strategy