

# SAAD ALOTAIBI

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## Career objective

Reaching the best and highest levels by using my skills in my work and to reach my goals and place that I aspire and strive to develop my personal and career abilities.



## Education

### BA Information Technology

Taif University



## Work experience

### Technical Support Specialist

19/01/2019 - 25/03/2022

Tasks:

I worked in the Foundation of Systems for Computers as a systems analyst, and then I was promoted and got the position of technical support officer.

Install Microsoft Windows and connect all the PCs to 911 domains.

Create accounts in the active directory permission according to their powers.

Work on Oncall Dispatch System and monitor systems for Users and Administrators.

Implement quality control standards for consistent approaches and results.

Work on Incorta data system and monitor the system for Users and Administrators using data filtering.

Integrate the systems ICP/Oncall by ESB to manage the call received from clients.

### Volunteer at King Abdulaziz Hospital

Information Technology Department | Month

### The foundations of systems for computers co.

Saudi Bell Group Company

27/03/2022 - Until now

Tasks:

Dealing with sql rules

Work on connecting devices with each other through The hamachi system and through the zerotier system

Creating internal networks between devices



## Courses

### Master Microsoft Excel 2013 Course

Doroob - 2019

### Information security basics Course

Ethrai - 2019

### Introduction to Networks Course

Cisco Network Academy - 2017

### Membership of the Council of Engineers



## SKILLS

### Computer Platforms: Microsoft Windows.

### Computer Software: Microsoft Office.

### Teamwork and effective communication.

### Ability to work under pressure.

### Ability to build social relationships.

### I am a multitask person who learn fast and performs very efficiently.

### Knowledge of web technologies, protocols and tools.

### Enterprise Mobility Management VMWare

### Workspace One

### Excellent analytical mind and a strong desire to pursue knowledge

### Excellent verbal and writing abilities in Arabic and English

### Knowledge of programming languages including SQL and Python



## Languages

### Arabic



### English

