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OBJECTIVE

A position of authority and responsibility in an organization, where I can use my talents and prove my innovative skills and knowledge to help the company meet and surpass its goals and I want to be the part of the success in an environment of growth and excellence.

PROFESSIONAL SUMMARY

- I have overall 13+ Years of IT experience which includes Data Analyst, Business Analyst, Data warehousing, Business Intelligence (BI) & Enterprise resource planning (ERP)
- Good experience on Development of MIS Reports & Analytic Dashboards in different tools like (**SAP BO, SAP Lumira, SAP Design Studio, Tableau, OBIEE, OAS, Power BI, Crystal Reports**)
- Having knowledge of ETL design, reporting and analytics.
- Involved in End to End implementation of ETL and BI projects.
- Having comprehensive grasp on Analysis, Design, Development and Testing phases.
- Work closely with multiple departments to full fill their business needs by providing required data set to take appropriate management decisions.
- Communicating with business users, information gathering and preparing /review document high level and detailed requirements.
- Experience in working with the development teams to convert customer requirements into technical solutions ensuring the quality of the product and customer satisfaction.
- Working closely with a team of, Developers, Testers, Business Analyst, Technical Leads and PMO from project initiation to closure.
- Efficiently manage the stakeholders that were relevant to my project. Manage multiple complex IT projects
- Working collaboratively with various business and technical teams and stakeholders to bridge the gap between the business and the IT teams.
- Responsible for the development, Review & Update of Project Documents from Initiation to Project Closure by complying all best practices.
- Facilitate requirements gathering, gap analysis, preparation of functional & technical specifications.
- Knowledge of Data Warehousing methodologies & concepts, including star schemas, snowflakes, ETL processes, dimensional modeling concepts.
- Strong experience in data visualization, dashboard design and development of building reports and dashboards.
- Ability to translate requirements into sustainable and efficient visualizations and reporting.
- Experience in creating complex formulas and calculations, solid understanding of Data Warehouse, BI security, performance tuning, and optimization.
- Strong analytical & troubleshooting skills, problem solving skills and ability to adapt to new technologies.
- Worked with different database management systems which include Oracle and SQL Server.
- Good knowledge to identify the current system issues and provide the solutions to the problems.
- Establish a good working relationship and communication channels with customers
- Document the business case, assumptions, constraints, target milestones, budget and staff.

PROFESSIONAL BACKGROUND

- **Electronic Solutions** – Currently working as Senior BI / Data Analyst From Mar 2016 – Till Date
- **Bank Al Bilad** – Worked as Senior BI Developer as a part of Corporate MIS Banking Reports Project From Aug 2021 to July 2022
- **Arab National Bank** – Worked as Senior BI Developer From Aug 2021 – Sep 2021
- **Alawwal Bank – SABB Bank** – Worked as Senior BI Analyst / Developer From March 2016 to May 2021
- **Omni Group of Companies** – Worked as Assistant Manager ERP From Jan 2012 to Mar 2016
- **Supernova Solutions** – Worked as ERP Consultant From Jul 2009 to Jan 2012
- **SAS International** – Worked as Computer Operator From Mar 2008 to Jun 2009

TECHNICAL / FUNCTIONAL SKILLS

- Good technical competence in Data warehousing & BI tools
- Extensive working knowledge of PM Tools like MPP, Good understanding of Project Management Process
- Development of Training Materials and business documents like BRDs, SITs, UATs, Manuals & other specific required documents.
- Ensure quality standard project management documentation. Promptly resolve conflicts within the project.

BI Tools		ETL Tools / Databases	PM / Other Tools
<ul style="list-style-type: none"> • SAP Business Objects • SAP Lumira • SAP IDT • SAP Design Studio • SAP Analytics Cloud • Crystal Reports • Oracle Analytics Server • Qlikview & QlikSense 	<ul style="list-style-type: none"> • Incorta • Power BI • Power Query • OBIEE • Tableau • SSAS / SSRS • Advance Excel 	<ul style="list-style-type: none"> • Informatica • SSIS • Teradata • MS SQL Server • Oracle SQL 	<ul style="list-style-type: none"> • Microsoft Project Plan • MS Dynamics AX • ERManager (ERP) • CIS (ERP) • MS Sharepoint • TIS • Temenos T24

PROFESSIONAL CERTIFICATIONS

- Certificate of Achievement in Incorta 5 Essentials for Business Analyst
- Certificate of Achievement in Incorta 5 Foundations for Developers
- Certificate of Achievement in Incorta 5 Fundamentals for Administrators
- Power BI Beginners Certificate
- Introduction to Data Analytics Certificate
- Excel Dashboard for Beginners
- Certificate in Web Development & Software Development from AMI APEX Institute
- Certificate in Web Designing from Excellence Institute.
- Certificate in Visual Basic 6.0 from Computer Collegiate

ACADEMIC QUALIFICATION

2012-2014	Institute of Business & Information Technology (IBT).
	• Masters in Computer Science (MCS).
2007-2010	Govt. Islamia Arts & Commerce College
	• Bachelors of Commerce B.Com.
2004-2005	Pakistan Shipowners Govt. College
	• HSC (Pre-Engineering)
2002-2003	Oxford High School
	• SSC (Science Group)

1. PROJECT DETAILS

Project Title	AlBilad Bank Corporate Banking Reports
Domain	Finance (Banking)
Role	Senior BI Consultant
Team Size	9
Environment	OBIEE, Infomatica, Power BI, Oracle 12c, SQL Server 2017, MPP, Temenos T24
Duration	August 2021– July 2022
Work Location	Riyadh–KSA (AlBilad Bank)
BI Tools Used	OBIEE, Power BI, OAS

Build Data warehouse and automate reports for AlBilad Bank Corporate Banking division

Responsibilities:

- Requirement gathering sessions with Corporate Banking business users.
- Created Business Requirements Document and Conduct source system analysis
- Worked on Conceptual data model, Logical data model & Physical model for project requirements.
- Work closely with ETL and Reporting teams during development phase
- Represent Project team at various technology governance platforms at AlBilad Bank.
- Worked on modelling and developing Oracle BI reports for corporate banking business capturing loans, accounts, sales, treasury related data.
- Build a repository, dashboard & reports
- Define security (LDAP or External table)
- Worked with different database management systems which include Oracle and SQL Server.
- Power BI desktop, KPIs, Dataflows, Services and Power Components also used DAX functions, charts and custom calculations as per requirements

2. PROJECT DETAILS

Project Title	Enterprise Reporting
Domain	Finance (Banking)
Role	Senior BI Analyst / Developer
Team Size	5
Environment	SAP BI, SAP Lumira, Tableau, Power BI, Infomatica, Oracle 12c, MPP, Temenos T24
Duration	March 2016 – May 2021
Work Location	Riyadh-KSA (Alawwal Bank – SABB Bank)
BI Tools Used	SAP BI 4.2, SAP Lumira 2.0, Tableau 10.5, Power BI

Reporting and Dashboard Development across multiple departments / business units including Finance (Profitability, FTP, and VAT Reports etc.), Retail banking (Sales Network Performance Reporting), Enterprise Risk Management (Early Warning Signals, Operational Risk, Intraday Liquidity Reporting), Corporate Banking (Cash Management Reports, Trade Finance Reports) and OFSAA migration project reports.

Responsibilities:

- Coordinate meetings with all stakeholders to discuss new Business Requirements
- Work closely with Product Development, ETL and Reporting team to Design the End to End Solutions
- Technical Lead and developed for Migration of 6 Management Dashboards from Xcelsius to SAP Lumira 2.0.
- Worked in OFSAA Migration project reports & dashboards from OFSAA to SAP BO 4.2.
- Worked as part of Alawwal-SABB Integration Project to archive 151 SAP BI reports from existing system and rebuild the same in Tableau.
- Work as part of end to end delivery process starting from requirement analysis to deployment stage.
- Design, develop and maintain business intelligence reports and dashboards from OLAP and relational data sources using SAP BI reporting and data visualization tools.
- Developed reports as per the business requirements (on demand, Adhoc Reports, Summary Reports, Sub Reports, Drill-Down and Cross-Tab).
- Working closely with a team of, Developers, Testers, Business Analyst, Technical Leads and PMO from project initiation to closure.
- Knowledge of Data Warehousing methodologies & concepts, including star schemas, snowflakes, ETL processes, dimensional modeling concepts.
- Ability to translate requirements into sustainable and efficient visualizations and reporting.
- Experience in creating complex formulas and calculations, performance tuning and optimization.
- Experience in creating SQL Server Database objects such as Tables, Views, Stored procedure, Functions, Indexes to facilitate efficient data manipulation and Data consistency.
- Standardizing and automating the process of reconciliation of High-volume data from different sources.

3. PROJECT DETAILS

Project Title	Enterprise Reporting
Domain	Finance, HR Management (Industry)
Role	Assistant Manager ERP
Team Size	7
Environment	Crystal Reports, ERManager (ERP), MS Dynamics AX 2012, CIS ERP, SQL Server, MPP, MS Sharepoint Server, TIS, ELP (Electronic Loading Point System)
Duration	Jan 2012 – Mar 2016
Work Location	Karachi-PAK (Omni Group of Companies)
BI Tools Used	Crystal Reports 8.5, SSRS, MS Dynamics AX 2012 R3

Reporting and Dashboard Development across multiple departments / business units including Finance, HR Management, Inventory, Procurement and Production.

Responsibilities:

- Developed reports & dashboards for all departments.
- Implemented Microsoft Dynamics AX 2012 R3, CIS ERP system
- Participating in ERP software selection, including review of the business process management.
- Highly focused on implementation of **HR & Payroll module** and also provide the support of all modules of MS Dynamics AX. Monitoring project planning, development and implementation activities.
- Working with a third-party expert to implement and test the chosen system
- Work closely with Product Development, ETL and Reporting team to Design the End to End Solutions
- Creating a plan to determine how the organization will handle user and system issues after the go live.

- Reviewed project status reports during each operational phase & prepared weekly project status reports for management & also worked on a security management module to create the roles & privileges as per user.
- Worked in SQL Server 2008 Queries & Managing Database Backups & Restore.
- Providing the support & resolve the Complains & Queries of all running Applications.

4. PROJECT DETAILS

Project Title	Enterprise Reporting
Domain	Finance, Pharmaceutical Industry, Textile Industry, Food Industry, Electrical
Role	ERP Consultant
Team Size	2
Environment	Crystal Reports, ERManager (ERP), SQL Server 2008, MPP, MS Access
Duration	Jul 2009 – Jan 2012
Work Location	Karachi-PAK (Supernova Solutions)
Clients List	Omni Group of Companies, BDO, Star Denim Pvt. Ltd., Silver Surgical, Plastech Autosafe, Libra, Mehran Foods
BI Tools Used	Crystal Reports 8.5, Crystal Reports 9.0

Reporting and Dashboard Development across multiple departments / business units including Finance, HR Management, Inventory, Procurement and Production.

Responsibilities:

- Initial Study of Business processes and implementation, requirement collection from the customer.
- Arrange meetings with client.
- Development of Business Requirements Specifications Document.
- Participating in solution architecture and assisting Technical Writers to develop System Specifications and Design. Assisting QA to identify test scenarios and write test cases.
- Participating in UAT process to deliver the required Application to Client.
- Interacting with the business team / stakeholders to understand business needs.
- Documenting business requirements and developing process flows through means such as functional requirements specifications, use cases.
- Developing requirements specifications that are comprehensive in coverage and understandable by both business and technical audiences.
- Working directly with the developers to turn the business requirements into technical requirements.
- Testing and verification of the implemented requirements, either directly or working with the QA.
- Providing the support during implementation & Resolving Client Complains and Queries.
- Developed all MIS Reports in Crystal Report Writing Tool.

5. PROJECT DETAILS

Project Title	Enterprise Reporting
Domain	Services
Role	Computer Operator
Team Size	1
Environment	MS Excel, MS Access
Duration	Mar 2008 – Jun 2009
Work Location	Karachi-PAK (SAS International)
Tools Used	MS Excel, MS Access

Responsibilities:

- Handling all the business communication with clients (Local & abroad) through Email, Phone & Voice Chat.
- Handling all the Purchasing.
- Keeping track of records (LC Statements, Bank Registered Contracts, Sales Contracts) Checking them for mistakes.
- Keep the Database Updated and Maintained. Maintained and troubleshooting hardware.
- Maintaining and updating software.

PERSONAL INFORMATION

Date of Birth
Languages
Notice Period

20-03-1988
English, Urdu
Immediate

Marital Status
Iqama Status

Married
Transferrable