

# LAMYA ALGARNI

## IT TECHNICAL SUPPORT (NETWORK)

### PROFILE INFO

I got the Diploma Degree from the department of Computer technology in the field of IT Technical support(Network) from international technical female college at Al Khobar, looking to apply my knowledge of computer systems and technology trends.

### WORK EXPERIENCE

<b>SUPERVISOR OF VOLUNTEERS</b>	<b>2020</b>
Health Volunteering Center	
<b>QUARANTINE STATIONS</b>	<b>2020</b>
Health Volunteering Center	
<b>CUSTOMERS SERVICE</b>	<b>2020</b>
Bank Al-Jazira	
<b>IT NETWORK</b>	<b>2022</b>
Saudi Global Ports Company	

### COURSES

- COMPUTER FUNDAMENTALS
- INTERNET BASICS AND CORRESPONDENCE
- INTRODUCTION TO MICROSOFT WORD
- INFORMATION TECHNOLOGY IN WORKPLACE
- INFORMATION CRIMES
- INFORMATION TECHNOLOGY USER SKILL
- SOCIAL ENGINEERING
- IELTS TEST PREPARATION PROGRAM
- CCNP ENTERPRISE, MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY
- IT USER SKILL, AL KHOBAR INTERNATIONAL TECHNICAL COLLEGE
- SYSTEMS DESIGN USING PHP AND MYSQL
- NETWORK SECURITY AND CYBER SECURITY
- INTERNATIONAL COMPUTER DRIVING LICENSE(ICDL)
- WRONG PRACTICES IN BANKING AND FINANCIAL
- TRANSACTIONS
- FUTURE SHIFTS IN FINANCIAL AND BANKING SERVICES
- DIGITAL FOOTPRINT AND PRIVACY IN THE DIGITAL WORLD
- CAMBRIDGE ENGLISH ENTRY LEVEL CERTIFICATE IN ESOL INTERNATIONAL (ENTRY2)
- CYBERSECURITY



0530690524



Lamyazz@hotmail.com



Saudi Arabia,Dammam

### EDUCATION

Diploma, International technical khobar female college

#### IT TECHNICAL SUPPORT (NETWORK)

75 High school Jeddah

### MY SKILLS

#### PROFESSIONAL SKILLS

- Operating Systems
- Windows Server
- Computer Networking
- Ticketing System
- Microsoft Office
- TCP/IP
- Switches
- Routers
- Hardware Troubleshooting
- Knowledge of Power Tools and Hand Tools
- DNS
- Information Security
- LAN-WAN

#### PERSONAL SKILLS

- Team Work
- Leadership
- volunteering
- writing articles
- Creativity
- problem solving

#### LANGUAGES:

- Arabic
- English