Shahroze Shafiq

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Career Objective

Dedicated SAP Basis Consultant with proficient experience in BASIS administration, SAP Security. Having excellent Support knowledge, SAP Administration and Authorizations. I help businesses with technical support, assistance, and leadership for SAP-based environment. Versatile team player and lead with excellent verbal and written communication skills, a self-motivated individual with commendable analytical and problem-solving skills and motivate the team as well. My objective is to obtain a position in a well-known organization where my skills and knowledge can be fully utilizedtowards professional growth and development.

Professional Courses and Certifications

- System Administration (SAP HANA) with NetWeaver 7.5
- RISE with SAP S/4HANA Cloud
- Run Business Processes with SAP Signavio Solutions
- Business Processes in SAP S/4HANA
- SAP Business Technology Platform

- Azure Fundamentals: Cloud concepts
- Azure Fundamentals: Azure architecture and services

- Google Project Management

Professional Experience

01. SAP BASIS Consultant at   (June,2020 to Present)

Riphah International University

- Installations, Configurations.
- Manage SAP users, authorizations, and profiles.
- FIORI deployment & administration on HANA &, installation, configuration & license renewal.
- Transport Management System.
- Monitoring of System daily activities using various tools & set up client setting, performed client copy.
- Perform online database backup.
- Responsible for creation and daily support of SAP Systems (S4H).
- Proactively monitors the system and database using various Monitoring tools.
- Troubleshoots system and DB issues.
- Executes system back up and other system procedures.
- Responsible for Back up, Disaster Recovery and other system policies.
- Supports project management activities.

02. Call center supervisor and agent at   (June,2019 to May 2020)

Wise Global Service

- Sales.
- Team Lead.
- Supervision.
- Closing Sales.

03. Image Annotation (Remotely)   (September,2020 to June 2022)

- Annotation.
- Team Lead.
- Training.
- Monitoring.
- Submission.
- Revision.

04. Freelancing

- SAP Basis Support (Task Base)
- SAP Administration

Academic Qualification

- **Bachelor of Science** in **Computer Science 2015-2019**
  Superior University Lahore

- **Intermediate** in **Computer Science 2013-2015**
  Punjab Group of Colleges

- **Matriculation** 2011-2013
  Govt. Islamia high School

Skills

- SAP Administration
- SAP S/4 Hana
- Fiori Administration
- SLCM Management
- SAP Signavio
- SAP Security
- HANA Studio
- Networking
- Project Management Support
- Linux Suse
- Good Presentation & Teaching skills

References

- Will be furnished upon request.