AHMED BUJBARA

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OBJECTIVE

To be an elective member of a distinctive organization that gives the employee the suitable opportunity to use knowledge and skills to reach the organization's goals.

EDUCATION

Bachelor of Computer Information System

King Faisal University | Collage of computer since | Alahsa 2015

CERTIFICATES

Cisco Certified Network Associate (CCNA)

ID No. CSCO13707141

NSE1 Network Security Associate

Certification number: AGvldQDWld

Certified Ethical Hacker (CEH)

SKILLS

- **Programming Languages Html, CSS, and JavaScript.**
- **Good Communication Skills.**
- **Good Analytical And Problem Solving Skills.**
- **Microsoft Office.**
- **Cybersecurity**
- **Project Management**

REFERENCES

Available upon request

PROFESSIONAL EXPERIENCE

Desktop support specialist
Saudi mechanical industries
July 2021 - present

- Managed Dammam branch (SMI 3) with Qassim, tabarjal, kharj, hail, and wadialdwaser.
- Ensure the security processes in all pcs include the Kaspersky program.
- Reading the daily security reports and determining the security status for pcs.
- Upgrade the windows to the latest version and replace the hardidkes from HHD to SSD.
- Worked on ITIL system (itop) that receives ticketes for IT issues.
- configuration operating system with related programs that are needed for departments and employees.
- Joining the pcs to the domain and ensuring the names of pcs according to company policy.

IT Technical Support
Fawaz al-Hukair Group
March 2020 | March 2021

- Managed the Cameras installation project.
- Provide technical support to the users.
- Install the point of sale systems to computer machines.
- Collected the sales reports for all branches and send the reports to the management.
- Create Emails for the users from office 365.

IT Administrator
Arabic Building Support & Rehabilitation CO. LTD
February 2018 | February 2020

- Responsible for installation and maintenance of IT such as installing windows, local area network, servers, PCs, printers, and scanners.
- Provided technical support with high quality to end-users and Internet security and acceleration server.
- Managed Sophos firewall.
- Worked on ESEST antivirus server.
- Managed four branches as Khobar, Jubail, Bahrain, and warehouse.
- Administrator on fingerprint, camera, and all the passwords of the company.
- Worked on remote access programs to solve problems in another branch.

IT Technician

Abdullah Fouad Company
January 2015 | February 2017

▪ Worked as a contractor with Aramco Company as an IT technician.
▪ Replace the computers from old to new ones & transfer the data of Aramco employees.
▪ Provided technical support for employees.

Summer Trainee
AlGhadeer Group | June 2014 - August 2014

▪ Sharpened my skills in system analysis and design.
▪ Designed and developed web pages as a new model for company employees.
▪ Collected requirement from users to create a functional page of the system