Zahra Abduljabbar

Computer Engineer

Objective

To be associated with a dynamic and progressive organization that will allow me to utilize my abilities and qualifications in the field to add value to the organization while providing me with opportunities for growth.

Education

02-2016
BACHELOR'S DEGREE IN COMPUTER ENGINEERING, YANBU UNIVERSITY COLLEGE
GPA: 3.16/4.00.

Experience

2022-01-24 TO Current
ICT Pre & Post-Sale Engineer • Advanced Micro Technologies (AMT)

- Responsible for defining and/ or designing technical; requirements and recommending appropriate technical solutions that support the achievement of sales goals.

- Providing input for planning and preparation of system bids & proposals.

- Understand the client's business objectives and technical needs.

- Translating business requirements to solutions.

- Use configuration tools like (IRIS) to provide an accurate bill of materials (BOM).

2021-07-26 TO 2022-01-26
IT, INNOVEST REAL ESTATE (TAMHEER PROGRAM)

- Installing and configuring computer hardware, software, systems, networks, printers, and scanners.

- Monitoring and maintaining computer systems and networks.

- Providing technical support across the company (this may be in person or over the phone).

- Setting up accounts for new users.

- Repairing and replacing equipment as necessary.

- Testing new technology.

- Training staff to use Odoo (ERB System).

2017-09-10 TO 2018-09-10
SOFTWARE SUPPORT ASSISTANT, UNISSIS SOLUTIONS (MEDAS)

- Train hospital staff to use the MEDAS system (ERB Healthcare Information System).

- Perform system customization upon stakeholder's requirements.

- Troubleshooting ERB system problems.

- Install and upgrade software.

- Data Migration, installing and updating system.

Key Skills

•Problem Solving and Logical Thinking.
•Teamwork.
•Time Management.
 •Communication.
•Software Testing and Debugging.
• Software and Hardware Support.
 •Computer Programming and Coding.

COURSES & QUALIFICATIONS

- IT support (Future Skills)

- CCNA Routing & Switching (Online course).

- Google IT Support (Online course).

- SQL (Online course).

- Data Analysis (Online course).

- HTML & CSS (Online course).

- Soft Skills (Future Skills).

Certificates

. **HPE Sales Certified** (Aruba Products and Solutions).

MEMBERSHIP

• Member of Saudi Council of Engineering (Certificate of Professional Accreditation).

References

[Available upon request.]