Fadhilah Alyousif

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Eastern Province, **Saudi Arabia.**

Objectives

Enthusiastic individual with experience as system analyst, have a good knowledge in analysis business and data and Highly Skilled in preparing documents and reports like BRD.SRD. Has an extensive knowledge of Microsoft office program, power BI, UML diagram tools.

I seek a challenging career with a progressive organization that provide an opportunity to capitalize my skills and abilities and to build a successful career by performing a variety of duties and earn practical experience.

Training

• Prince Mohammed bin Fahd program Training in Mahar Program for (IT) which consists of the following:
- IT Skills
- English Languages.
- Communication Skills.

From 06/2014   To 12/2014

Dammam, Saudi Arabia.

Languages

English & Arabic

Experiences

System Analyst   **From: NOV 2020   To: NOV 2021**
At Sharek (Telecom & IT Redefend) Riyadh, Saudi Arabia.

1. Resoos platform development that based on Odoo ERP System.
2. Gathering all requirement for customers and send it to developers.
3. Working with developers to develop applications, test and implement them in the system after identifying user needs and client's satisfaction.
4. Upload all data customers need to on the system.
5. Problem-solving encountered by customer in the system.
6. Contact with the customers for explaining the system by meeting with them.
7. Finding gaps on the system and trying to analysis and development.
8. A full detailed explanation of the system attached with photos has been written down and that would be useful to the company and helpful for the customers.

Volunteer   **From: 12/29/2019   To: 3/8/2020**
At Johns Hopkins Aramco Health Care, Dhahran, Saudi Arabia.

1. Arranging files and dividing them by specialties and dates.
2. Enter the data of male and female trainees into the database.
3. Working a Comprehensive and new database designs for excellent reporting.

Education

Master's degree of Sciences in Computer and Information Sciences, GPA: 3.53/ 4
Gannon University

From 8/2016 To 05/2018

Erie, Pennsylvania, USA

Bachelor's degree of Management Information Systems, GPA: 4.11/ 5
King Faisal University

From 9/2005 To 07/2009

Dammam, Saudi Arabia

Certification

1-Certificate professional accreditation   from Saudi Council of Engineers
2- Programming Essential in Python   from the Cisco. Data: 08-23-2020.
3-Python for Data Analysis and Visualization   from the Udemy. Date:07-12-2020.
4-Executive Assistant series - Practice MS office Skill   from the Doroob Issue Date:10-11-2019.
5-IT in the workplace – How to Present Data   from the Doroob Issue Date: 1-26-2019
6- Project planning   from Misk Skills, Date: 4-27-2022
7- Organizational IQ   from Misk Skills, Date: 4-30-2022

Skills

Technical Skills: Microsoft Office, MS Excel.
Power BI, Visualization, Dashboards Development, Reports.
UML diagram tools.
R language.
Python.
MySQL, SQL Server, ORACEL.

Soft Skills: Time Management and Well Communication.
Teamwork.
Problem-solving skills
Decision-making
Attention to details.
Organized