**Name: Mohammed Abrar Ul Haq Ansari**

**SAP BASIS Consultant and MM Technical Support Specialist**

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## Professional Synopsis:

- ➢ Certified SAP BASIS/HANA Consultant
- ➢ Currently working as SAP BASIS Administrator and MM Technical support specialist in Manufacturing company, Jeddah
- ➢ Worked as SAP BASIS and MM Support specialist in Hadi Hamad Al-Hammam Group.
- ➢ Worked as Associate SAP BASIS Consultant in Fidec Technologies Pvt Ltd.
- ➢ Total 6+ years in SAP ERP.

## Educational Qualification:

- ➢ Completed M.Tech in Computer Science from Shadan College of Engineering and Technology affiliated to JNTU, Hyderabad with CGPA 8.

- ➢ Completed B.E. in Information Technology from Muffakham Jah College of Engineering and Technology affiliated to Osmania University, Hyderabad with 63%.

- ➢ Completed Intermediate and schooling from Hyderabad with 73% and 76% respectively.

## SAP CERTIFICATIONS:

- ➢ SAP Certified Technology Associate - System Administration (Oracle DB) with SAP NetWeaver 7.5
  **Exam code:** C_TADM51_75 | **User ID:** 4110154421
- ➢ SAP Certified Technology Associate - SAP HANA 2.0 (SPS04)
  **Exam code:** C_HANATEC_16 | **User ID:** 4110587807

## Software Proficiency:

- ➢ **Operating Systems**      :  Win 7/10,11, Win 2012/2016/2019 Server, SUSE Linux 12.
- ➢ **Databases**      :  HANA 2.0, Sybase16.
- ➢ **ERP**      :  SAP ECC6 EHP7/8 ; SAP S/4 HANA 1709.
- ➢ **Software**      : VMware, Vsphere client, HP iLO, Veeam Backup solutions.
- ➢ **Hardware**      : HP Blade servers, HP3PAR Storage.
- ➢ **Site Recovery**      : Microsoft Azure Site Recovery.

**Professional Experience:** Having 6+ years of IT experience in SAP BASIS Administration.

**Projects Handled:**

- ➢ **Project 1:**
  **Company**: Manufacturing company     **Designation**: SAP BASIS Administrator.
  **Duration**: July 2020 to present     **Project type**: Administrator
  **Environment**: SAP ECC6.07     **Team size**: 1

  **<u>Roles and responsibilities:</u>**

- ➢ Installing SAP system based on AS ABAP and AS JAVA with any Sybase or Hana DB.

- ➢ Installing SAP Enterprise Portal and connecting with backend SAP System.

- ➢ Quarterly testing and upgrades of Microsoft Azure site recovery for entire SAP Landscape disaster recovery.

- ➢ Support Stack Upgrades, Patch Upgrades of SAP AS ABAP and AS JAVA through SUM Tool.

- ➢ Database upgrade (Minor and Major).

- ➢ Monthly/Weekly Database Refresh activities (PRD to QA/Sandbox/Pre-PRD systems) through homogenous System copy via SWPM or iSQL server dump/load method.

- ➢ Post-installation (or) post-Refresh activities.

- ➢ Solution Manager configuration for EWA reports.

- ➢ Maintaining inventory of entire landscape's IDs, passwords, IP addresses, ports etc.

- ➢ User administration activities and maintaining users and roles inventory.

- ➢ Client administration (Local, Remote and Export/Import copies).

- ➢ Daily TR movements from DEV to QA to PRD.

- ➢ Co-ordinating with End users, ABAP/SD/MM/FICO/PP/WMS consultants

- ➢ Supporting end users with their queries related to T-codes usage, PO, PR, Transfer posting issues, Z T-codes and other BASIS/MM modules technical issues.

- ➢ Daily monitoring Sever OS, SAP background jobs, locks, updates, and users logged in with their transactional activities through audit logs.

- ➢ Maintaining Licenses of SAP Server, SAP Users, Vmware landscape, Veeam Backup solution, HPE server and storage

➢ **Project 2:**
**Client**: Hadi Hamad Al-Hammam     **Designation**: SAP Basis and MM Support.
**Duration**: October 2019 to January 2020     **Project type**: Support
**Environment**: SAP S/4 HANA 1709.     **Team size**: 1

**Client description:**
Hadi H Al Hammam Group is a leading Trading/Contracting/Marine Service provider based in Saudi Arabia with operations covering the whole Middle East. HHG was established in 1978 as a proprietary Saudi Establishment, headquartered in Rahima with its branch offices and facilities located in Abqaiq, Safaniya (Tanajb), Riyadh, Rabigh, Jeddah, Yanbu and Doha, Qatar with the objective of providing general contracting services to the Oil, Petrochemical, Gas and Power industries in particular as well as to the private industries.

#### Roles and responsibilities:

➢ User Administration like create, delete, copy, lock/unlock, mass creation/deletion.

➢ Keeping track of newly created SAP users and deleted users in a company.

➢ Client administration including client creation/copy/export/import/delete.

➢ Creation of Authorization objects and fields, and missing Authorizations.

➢ Troubleshoot security authorization related problems using SU53, ST01 and SUIM.

➢ Assigning roles to MM, SD, FICO users based on their designation.

➢ Transporting the request from DEV to QAS and to PRD servers.

➢ Daily health check activities on PRD system.

➢ Performing backup of HANA Systems.

➢ Monitoring background jobs, users logged globally.

➢ Co-ordinating with End users and MM implementation team.

➢ Co-ordinating with End users and ABAP team related to MM implementation.

➢ Taking requests of new materials from end users and creating them.

➢ Conducting Seminars to end users about New MM implementation.

➢ Troubleshooting of various startup issues.

- ➤ **Project 3:**
  **Client**: Tirumala milk Pvt. Ltd.    **Designation**: SAP Basis Admin.
  **Duration**: January 2018 to August 2019    **Project type**: Support
  **Environment**: SAP ECC6.0 EHP7, Oracle.    **Team size**: 3

**Client description:**
Tirumala Milk Products Private Limited is a leading dairy company in South India established in the year 1996. Since then, Tirumala has been maintaining its position as a fastest growing brand with presence in major states of India such as Tamil Nadu, Karnataka, Andhra Pradesh, Telangana, Kerala, Madhya Pradesh, Uttar Pradesh, and West Bengal. Today, Tirumala produces dairy products across nine state-of-the-art manufacturing plants spread across southern states of India.

**Roles and responsibilities:**

- ➤ Health check and monitor of Oracle DB.

- ➤ Performed Backups and Kernel Upgrades.

- ➤ Applying support patches, Add-ons and SAP NOTES.

- ➤ Daily health check activities on PRD system.

- ➤ User administration like creation, deletion, lock and unlock a user.

- ➤ Client administration including client creation/copy/export/import/delete.

- ➤ Transporting the request from DEV to QAS and to PRD servers.

- ➤ Assigning the roles to users based on their designation.

- ➤ Creation of Authorization objects and fields, and missing Authorizations.

- ➤ Troubleshoot security authorization related problems using SU53, ST01 and SUIM.

- ➤ Monitoring of application servers up and running.

- ➤ Monitoring of work processes and background jobs.

- ➤ Monitoring of logged users locally and globally.

- ➤ Scheduled standard background jobs.

- ➤ Update and lock entries monitor.

- ➤ ABAP dump analysis.

- ➤ RFC administration, Spool administration

- ➤ Troubleshooting of various startup issues.

- ➢ **Project 4:**
  **Client**: Heritage foods ltd.　　　　**Designation**: SAP Basis Admin.
  **Duration**: July 2016 to December 2017　**Project type:** Support
  **Environment**: SAP ECC6.0 EHP7,Sybase.　**Team size:** 3

  **Client description**: The Heritage Foods Limited was founded by Mr. Nara Chandrababu Naidu in the year 1992, which is one of the fastest growing Public Listed Companies in India, with two business divisions - Dairy and Renewable Energy. The annual turnover of Heritage Foods crossed INR 2482 crores in the financial year 2018-19.

  ### Roles and responsibilities:

- ➢ Supporting to all systems in 24*7 environment in client environment.

- ➢ Monitoring application servers up and running.

- ➢ Monitoring work processes and their statuses from time to time.

- ➢ Monitoring the background jobs and their status.

- ➢ Scheduled standard background jobs periodically.

- ➢ Monitoring Logged Users locally and globally.

- ➢ Monitoring activities like system status, analyzing system logs, system traces, ABAP dumps, SAP System Buffers and Database Buffers, workload analysis.

- ➢ Performing index rebuild and table space extend, adding data files to table spaces.

- ➢ Update and lock entries monitor.

**Having knowledge on:**

- ➢ Installation of SAP AS ABAP and AS JAVA on windows and Linux operating system based.
- ➢ Complete System Installations, Configuration, Upgrades using SUM tool and SWPM respectively and performing System Refreshes, System copy through database backup/restore methods and Homogeneous and Heterogeneous methods and installing new SID (Installing new system(SID)) with SWPM.
- ➢ Installation of single and dual stack systems (Abap stack and Java stack).
- ➢ Installation of dialog instance (Secondary applications).
- ➢ Installation of SAP HANA with HDBLCM/HDBLCMGUI methods and also HANA studio and HANA cockpit.
- ➢ Installation of all databases such as HANA, Oracle, MSSQL and Sybase.
- ➢ Installation of S/4HANA application on HANA DB with HANA studio and (or) HANA COCKPIT.

- Performed pre and post installation activities.
- Configuring (Adding) Hana DB in Hana cockpit.
- HANA Database administration through SAP HANA Studio and HANA COCKPIT based on alerts, performing system copy and crating (installing) new system (SDI) by SWPM. By using Hana DB backup, Updating the HANA Database software using HANA Lifecycle Manager.
- System SID rename using SWPM.
- Kernel upgradation.
- HANA backups, restore and recovery and also building new system(SID) with the backup with Heterogeneous and homogeneous methods.
- Configured Domain controller for single, two and three system landscapes.
- Performed successful Disaster Recovery tests with Microsoft Azure.
- Monitoring and configuration of SAP systems virtual machines through V-sphere client.
- Performed monitoring of HP Blade servers through iLO interface and storage checks of HP3PAR storages.

**Personal information:**

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|---|---|---|
| **Date of birth** | : | 20th May 1994 |
| **Marital status** | : | Married |
| **Languages** | : | English, Hindi, Urdu |
| **Father's Name** | : | Mohammed Zahoor Ul Haq Ansari |
| **Address** | : | Jeddah |
| **Passport no.** | : | L8409773 |
| **Iqama Status** | : | Transferable |
| **Iqama Profession** | : | Computer Programmer |
| **Iqama Validity** | : | March 2024 |
| **Saudi Council of Eng.** | : | 715360 |

I hereby declare that all the above information given by me is true of my best knowledge.

**(Mohammed Abrar Ul Haq Ansari)**