

REHAB AL SALEM

IT technical support

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☎ 0532367678

📍 Riyadh

🌐 Saudi

📅 27-2-1998

👤 Single

in <https://www.linkedin.com/in/rehab-saleh-al-selem-68132a190>

COOPERATIVE TRAINING

Meran Association

📅 May 2018 - Jul 2018

📍 Riyadh

Collaborative training in the IT department - technical support

Technical Support

E - Health Agency branch

📅 May 2019 - Jul 2019

📍 Riyadh

Training took in sections (Networks, Operations, Support and assistance, Security).

PERSONAL SKILLS

Leadership

Communication

Self-motivation

Decision Making

computer skills

Effectively solve problems

Effectively solve problems

MOST PROUD OF



Physical Organization

Creative Thinking, Effectiveness, Productivity, Creator



Planning

Analyzing Issues, Decision Making, Project Management, Strategic Planning



Team Work

Collaboration, Delegation, Goal Setting, Group Leadership

HOBBIES



travel



photographer

INTRODUCTION

Harnessing my strong sense of responsibility, dedication to work and a strong motivation to work to benefit from the qualifications and skills I have acquired through my academic education in the service and development of work.

WORK EXPERIENCE

customer service

shabakat cells

📅 Nov 2019 - Mar 2021

📍 Riyadh

.Responding to customers technical inquiries about the system or devices

Resolving complaints or raising a ticket if are not resolved.

customer care - sales

estee lauder co

📅 May 2021 - Sep 2022

📍 Riyadh

Providing advice to clients and marketing products to them.

Weekly inventory and testing.

EDUCATION

Information technology - Technical support

2017 - 2019

Technical college

📍 Riyadh

LANGUAGES

Arabic- Native

English

TECHNICAL SKILLS

Microsoft Office

Networks - Servers

Maintenance and repair of computers, printers and accessories

Operating Systems - DNS - Windows - Linux

COURSES

Preliminary English Test (PET) Cambridge Certificate

2018

Cambridge college

Certificate of Google Cloud Applications Professional

2019

Riyadh Chamber

google G Suite Productivity Applications Certificate

2019

Riyadh Chamber

Google cloud platform certification

2019

Riyadh Chamber