



Objective

Detail-oriented IT analyst with over two years of experiences and have worked with IT products ranging from SAP CHAMP, MySQL, Sharepoint, and a few of local ERP system. Excellent written and oral communication skills; capable of explaining complex software issues in easy-to-understand terms.

Work Experience

Duty Agent 2019 – Current , Saudi Airline cargo in Dammam , Maintained financial and inventory records generating reports for management review on daily basis .

Safety Officer 2011–2012 , Saudi Aramco Total Refining. Petrochemical in Jubail :
Reduced safety incidents by 99% by training and teaching risk management techniques, hazard identification, quality checks and documentation
• Creating analytical reports of safety data.

Education

- 2015 – 2018 **Bachelor of Science: Data Analyst**
Robert Morris University – PA, Pittsburgh
GPA: 3.08 / 4.00
- 2015 – 2018 **Associate of Science: Business Administration And Management**
Robert Morris University – PA, Pittsburgh

Certifications

- Sales & Marketing in ICT Marketing
- Cisco Certified Network Associate
- Certified Application Associate SAP Analytics Cloud
- Microsoft Certified Solutions Associate (MCSA)
- Network Security
- Risk Management and Analysis
- Change Management

Activity

- Volunteered for the Center for Global Engagement's Global Karneval .
- Volunteered for World Vision .
- Volunteered with the Moon Township Parks and Recreation Department's Earth Day program .
- Volunteered at West Hills Health and Rehabilitation Center.

Skills

- Creative problem Solving
- Project Scheduling
- Business intelligence (BI)
- Cloud Service statical
- Data modelling
- Network security, firewall
- Switches and routers
- IT technical

Languages

- Arabic ★★★★★

Software

- C++,Java Script
- ERP, SAP
- Tableau
- Python
- MS Office

- English ★★★★★
IELTS : 4,5 OF 9