
MANAL YOUSEF ALSHAHEEN

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Seeking a challenging position to utilize my personal background in management information systems and deliver innovative solutions

Education

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| 2015 - 2021 | B.MIS <i>Jubail University College</i> Bachelor's degree in Management Information System. <ul style="list-style-type: none">• Major in Management• The thesis involved studying several technology companies and optimizing their product design process |
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Work experience

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| Mar 2022 - Present | Sales Specialist <i>Zamil Information Services</i> <ul style="list-style-type: none">• Place phone calls to potential customers to educate them on services offered by the company• Attend meetings to learn about new services or changes in current ones• Building and establishing strong relationships with clients• Achieving individual and team sales goals through the use of customer focused engagement strategies |
| Aug 2021 - Feb 2022 | Inclusion & Diversity Specialist - Tamheer Program <i>GE Power</i> <ul style="list-style-type: none">• Reviewing and updating government regulations documents and employees' services.• Orchestration a process map for GEMTEC documentations and procedure.• Enhance internal communication between departments• Improve workplace quality and equity, retain employees, and integrate wellbeing initiatives with Cases Diversity and Inclusion.• Excel in verbal and non-verbal communication by engaging both management and coworkers in regular bases.• Demonstrated consistently distinguished performance in all work tasks |
| Jan 2021 - May 2021 | Cybersecurity Solutions Specialist - COOP Program <i>Saudi Aramco</i> <ul style="list-style-type: none">• Constantly seek to broaden professional horizons in understanding and having a hands-on experience on enterprise level applications such as:<ul style="list-style-type: none">◦ Security Information and Event Management (SIEM)◦ Log Management Systems◦ Security Orchestration and Automation Systems (SOAR)• Participating in developing and reviewing cyber-security intelligence profiles for targeted Advanced Persistent Threat-actors. |

Certifications

- Introduction to Cybersecurity Tools & Cyber Attacks.2021/ Coursera
- Real-Time Cyber Threat Detection and Mitigation.2021/ Coursera
- The Future Of Work Fundamentals. 2021/ Misk Academy
- Introduction to IT & Cybersecurity. 2021/ CYBRARY
- Splunk 7.x Fundamentals Splunk. 2021/ Splunk

Skills

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| - Tolerant and flexible to the different situation | - JCreator (Java programming language) |
| - SAP system | - Sqldeveloper (SQL Language) |
| - Microsoft Office | |

Languages

- Arabic [Native]
- English [Professional]
- Turkish [Professional]

Reference

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