

Hussain Abdullah Ali Al-Masoud

Objectives

Searching for an opportunity that is related to my Academic background and gained skills, where I can benefit from it and strengthen my skills.

WORK EXPERIENCE

- Troubleshooting technical issues
- Resolving network issues
- Installing and configuring hardware and software
- Replacing or repairing the necessary parts
- Familiarity with all Microsoft Office programs and all its applications
- Received help tickets from users on campus and delegated tasks to appropriate departmental personnel.
- Provided on-phone and online support for users of extended campus communication network to facilitate effective operation of IT resources.
- Highly knowledgeable in PC setup and installation, as well as various peripherals, data entry, and updating.
- Setting up Dell & HP desktop computers, loading the operating system, all pertinent software, and set up network connections and network printers (HP).
- Expert with android and ios devices, synchronizing the mobile email with company and troubleshoot
- 7 months experience and still working

EDUCATION

The associate degree - computer technical support
Computer and Information Technology department
technical College in zulfi 1442/1441

QUALIFICATIONS

Courses and Certification

1. Zoom Tool program
2. NDG Linux Essentials course

Personal Data

