AHLAM ABDULLAH ALSHAMMARI

Computer Engineering

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🌐 Saudi
👤 Single
in in/ahlamalshammari

LANGUAGES

Arabic ⭐⭐⭐⭐⭐

English ⭐⭐⭐☆☆

SKILLS

- 🪟 Use of Office Programs
- 👥 Interpersonal Skills
- 👥 leadership Spirit
- 🧍 The art of dialogue and persuasion
- ⏰ Time Management
- 🖥 Programming languages
  WordPress, MySQL ,Java, C, C ++

📄 SUMMARY

A graduate of the University of Hail holds a bachelor's degree in Computer Engineering. I have experience in several fields such as: banks and hospitals. I am looking for job opportunities that help me enhance my skills and gain new experiences that develop me in the practical and scientific field.

🎓 EDUCATION

Computer Engineering

Hail University

📍 Hail

GPA : 2.5 out of 4
Graduation Date: 27/12/2018

📋 WORK EXPERIENCE

Customer Service Specialist (Tamheer)   Sep **2022** - Mar **2023**

King Salman Specialist Hospital

📍 Hail

Main Tasks :

- Provide quick solutions to customer complaints
- Identify any problems or obstacles that may appear in the channels of communication with clients
- Offering solutions as required by the situation
- Collect customer feedback and comments through various communication channels

Customer Service (COOP Training)   Jun **2018** - Dec **2018**

Alinma Bank

📍 Hail

Main Tasks :

- Opening accounts for clients and companies
- Issuance of bank cards such as Visa, Platinum, Musafir and others
- Update and activate customer accounts
- Dealing with internal and external remittances
- Deposits and withdrawals
- Inventory of files, auditing and accounting

💾 TRAINING COURSES

Project Management Professional(PMP)

General Organization for Technical and Vocational Training

Number Of Training Hours: 36 hours

English Language

Learn English Academy

Number Of Hours: 144 hours
Level: Advanced