

Zainab Taher Al Darwish

Computer Information Systems Graduated (CIS) | ITIL® Certified

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Education

Nanodegree in Business Analytics - MCIT (09/2022 - 12/2022)
Udacity

Bachelor's Degree in Computer Information Systems (08/2015 - 05/2021)
Imam Abdulrahman Bin Faisal University
Major Courses:

- IT Project Management
- Enterprise Architecture
- Operating Systems
- Business Strategy
- Data Mining and Warehousing
- System Analysis and Design
- Software Quality Assurance
- Communication and Network Fundamentals

Projects

Wateen Software Quality Assurance (2021)
Use the Wateen app of the Ministry of Health to Prepare a software test plan and test report following the IEEE standards to test the application.

King Fahd University Hospital Integrated System (2020)
The case is about implementing an integrated system for the hospital. Describe integrate system processes using the TOGAF framework and show the AS-IS and TO-BE state.

Netflix System Analysis (2019)
As a systems analyst, adding some fetchers to the Netflix system using our knowledge and skills in the course such as identifying the requirements and design diagrams.

IAU E-library Project Management (2019)
Managing a full project for IAU E-library from the planning phase throughout the budget and tasks to the implementation. The project was managed using the waterfall methodology.

Experience

IT internship (06/2020 - 08/2020)
Patent and Technology Transfer Office – IAU
Participating in preparing the planning documents for developing a website project, designing some of the website interfaces, and, discovering and fixing some code errors.

Summary

A self-motivated passionate computer information systems graduate and ITIL foundation certified looking to engage in an entry-level career at a reputable institution that will enable me to harness my knowledge and skills in the field, with the willingness to grow through continuous personal and professional development.

Technical skills

- System Development Lifecycle
- Project Management Methodologies
- Documentation
- Microsoft Office
- Presentations
- UI Design
- Weka

Soft skills

Leadership | Teamwork | Multitasking
| Communication | Problem Solving |
Time Management

Certificates

- ITIL® Foundation (10/2022)
Certificate in IT Service Management by AXELOS Global Best Practice. Passed the exam on the first attempt by self-studying.

Languages

Arabic (Native)

English (Professional)