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## Safa Omer

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Khartoum

0999891737 | safamar1996@gmail.com

in <https://www.linkedin.com/in/safa-omer>

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### Objective

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To utilize my technical skills and provide a professional service to customers by applying and honing my knowledge and working in a challenging and motivating working environment.

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### Experience

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- **Agricultural Bank** 2\2018 - 2\2019  
Network Administrator and Technical Support  
-Installing and administrating new software systems ( Windows 7,8,windows 10, windows server 2012) .  
-Configure Cisco's switches .  
-Maintenance and Difining "Printer,Scanners,ATM,Computer" .  
-Technical support for people using the network locally and remotely.  
-Inscribing the bills.  
-make daily reports.  
-make cable to networks.  
-solving network problems
- **Family Bank** 9\2019 - 3\2020  
Network Administrator and Technical Support  
-Technical support for people using the network locally and remotely.  
-make iso IMG.  
-Support conduct of routine tasks, such as backing up data, monitoring network and systems, servers, and peripherals.  
-Deal with VOIP systems.  
-maintinance computer.  
-Network Points Action.  
- Anti vairous  
-Working on Windows Server
- **Al-zaeem Pharmacy** 3\2021 - 4\2021  
beauty products seller
- **Senior Technology for Professional** 1\2022 - 2\2022  
Social Media Marketing  
online market of CCTV  
-Dealing with Hikvision , Dahua and PTZ cameras and other types of surveillance cameras.  
-negotiating prices.  
- explaining the systems and how to install them to the customer.  
-Solve all the dvr problems.

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## Education

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- **Sudan Academic For Banking and Financial Science**  
Bachelor Degree  
Banking Information System

2017

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## Skills

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- -High-Level IT Skills
- -Microsoft office
- -Customer service skills
- -Troubleshooting
- -Presentation Skills.
- -Analytical Skills
- -making plans
- -Make Reportes
- -Time management
- -Creativity
- -Organization
- -Team building
- -HTML
- -Fast learning
- -Ability to deal with the crowd
- -Bearing the pressures of work.

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## Personal Details

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- Date of Birth : 15/1/1996

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## Reference

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- **Zuhair Zaki - "Agricultural Bank"**  
Network Engineer  
0912180200
- **Shazli - "Family Bank"**  
Network Engineer  
0912421131

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## Technology Tools

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- MS Office
- Quick Book
- Sime
- Cisco Packet Tracer
- VNC
- SQL
- Illestrator