Mohammed A. Alassali

Computer Engineer

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Professional Summary

A passionate team player, I have worked on multiple levels of an organization, from being a help-desk engineer to systems administrator for high performance computing (HPC) for aramco. I have learned a lot from these roles, notably communication and troubleshooting skills.

Experience

Aramco (High Performance Computing) - Abdulla Fouad | Dhahran, Saudi Arabia System Engineer

Feb – May 2022

Aramco has enabled me to work on HPC technologies and set up hardware (servers) from scratch. Maintaining and deploying applications and configurations to the production environment, alongside other important asks such as:

- Maintaining and deploying Puppet to production
- Job Scheduling using: UGE & SLURM
- Configured and modified GPFS
- Provisioning redhat (OS) images
- Creating shell scripts
- Utilizing Ansible

Ebttikar - Capital Marketing Authority | Riyadh, Saudi Arabia

April 2021 – October 2021

Technical Support Engineer

spent six months working as a technical support engineer for Ebttikar working on various customer issues and tickets.

- Take ownership of customer issues (tickets)
- Research, diagnose, troubleshoot, and identify solutions to resolve customer issues
- Provide prompt and accurate feedback to customers
- Documenting and knowledge sharing

Construction | Al Madinah, Saudi Arabia

March 2020 – April 2021

Full Technical Support

Construction was a realtor company in need of IT solutions and support, holding the only IT role in a medium sized company resulted in plenty of learning opportunities across the field, from system administration to installing hardware. Notable achievements:

- Building a network from scratch
- Ensuring the functioning and operation of the network infrastructure.
- workstation imaging and hardware changes
- General helpdesk support (account management, troubleshooting)

Education

Taibah University, Al Madinah, KSA

Bachelor of Computer Engineering

Red Hat Certified Engineer (Ansible)

Ongoing

A Red Hat Certified Engineer can automate Red Hat Enterprise Linux tasks, integrate Red Hat emerging technologies and apply automation for efficiency and innovation.

Red Hat Certified System Administrator (Linux)

January 2022 – January 2025

Graduated: August 2019

Certificate ID: 220-110-771

Red Hat Certified System Administrator (RHCSA) is an exam to evaluate the ability to perform the core system administration skills required in Red Hat Enterprise Linux environments.

Cisco Certified Network Associate

April 2022 - April 2024

ID: CSCO13725715

An information technology certification from Cisco Systems. It validates knowledge on fundamental networking concepts often requested in networking roles in IT positions.

Security+ September 2021

ID: COMP001021920465

A global certification that validates the baseline skills you need to perform core security functions.

Abilities:

Fast Learner

Problem Solving

Self-Learner

Time Management

Languages: English (Academic Level), Arabic (Native)