

# MOBEEN FATEEL

## Contact

---

### Address

Eastern province

## Additional Skills

---

- Working with Windows 7, 8, 10
- Data Analysis
- Remedy system
- Microsoft office
- Configuring and troubleshooting software.
- SQL Database
- Android coding / Python
- System administrator

### TRAINING AND CERTIFICATES:

- CCNA
- ITIL4
- Lean Six Sigma Greenbelt.
- Global Leadership.
- Project Management
- Establishing IT Strategy.
- Project Management Fundamentals.

## Objective

---

To obtain a full time job in Information Technology field that will utilize my education and experience to grow as a professional and contribute to the goals and objectives presented by my employers.

## Work Experience

---

1/2022 – PRESENT

### TELEPERFORMANCE

#### SAP ANALYST:

- SAP accounts and roles
- SAP Authorizations
- HR SAP systems
- Travel and timesheet
- SAP transactions

9/2015 – 1/2022

### TELEPERFORMANCE

#### IT ANALYST:

- IT issues software / authorization / access
- Devices connectivity
- Software's Configuration
- Local admin privileges.
- Acting trainer Training newcomers Jobs responsibilities and authorities.

## Education

---

JANUARY/2014

### Indiana State University, IN

- Bachelor of science in Information Technology.
- GPA 3.10

## Languages

---

Arabic — Native

English — Fluent