Fatimah Alhamoud

IT Technical Support







Summary

To bring my strong sense of dedication, motivation, and responsibility to, and to utilize my IT Technical support qualifications obtained through ILEI College. I am a student in the College of Excellence (ILEI) from 2016 in the specialization (Network support) in the third year and I Graduated 2019.

LANGUAGE:

- Arabica
- English

Certifications:

- Digital Giving Initiative (Cyber Security)
- Cambridge International Certificate for ICT Skills Certificate
- Cambridge Preliminary
 English Test Certificate

Education

diploma of information Technique: Technical Support / network 2016-2019 from ILEI College (Interserve Learning an Employment International)

Work Experience

- IT Engineer in Ekhmad Tranding Co. 2021
- Administrative Officer (secretary for Operations Manager) Ekhmad Tranding Co. 2021
- IT Technical Support, OJT (on the Job training) in Security Forces Hospital Dammam hospital 2019
- IT Technical Support OJT (on the Job training) in ILEI College (Interserve Learning an Employment International) 2018

SKILLS

Organization | Network configuration (CISCO Packet Tracer)

Promptitude Office Programs

Time management Support

Accuracy in execution Linux Fundamentals

Drafting correspondence and reports

IT Helpdesk

System Administration Fundamentals

Courses

- Courses from Digital Giving Initiative (Cyber Security) 2022
- Courses from the Ministry of
 Communications and Information Technology
 Ander name Field of E training within the Future
 Skills Initiative, Career Path Technical Support for
 6 months in year 2021