





Mohammed AlBahrani

Program and Project Management Professional

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Professional Profile	<p>Dynamic and motivated IT Professional with a solid skill-set in project management, troubleshooting issues to ensure streamlined operations, and leadership in the IT arena. Strong collaboration and team work ethic to drive projects forward toward completion in a timely manner. Innovative strategist with proven organizational ability handling multiple high-profile clients in a courteous manner.</p> <p>Effective preparation of system designs, user testing, and assessing project cost to ensure the best value for the result. Proficient in software project management including Waterfall and Agile Methodologies. Responsible self-starter, critical thinker, and team leader seeking to align skill set, and add value, with a forward-thinking organization.</p>	
Education	<div><div> Bachelor's Degree, Information and Computer Science  King Fahad University of Petroleum and Minerals</div><div>2006</div></div>	
Competencies	<div><div><ul style="list-style-type: none">• Project Management• Resource Management• Change Management• Leadership and Management</div><div><ul style="list-style-type: none">• Process Improvement• Strong IT Technical Background• Teamwork and Independent player• Results Oriented</div></div>	
Career Summary	<div><div><div><div> PPMO - Program Manager  Bank AlBilad – Riyadh, Saudi Arabia</div><div>Sep 2019 – Current</div></div><div><p>RESPONSIBILITIES</p><ul style="list-style-type: none">• Manages and oversees the execution and development of CRM projects• Apply change, risk and resource management on CRM Program while assessing the program's performance and aim to maximize the ROI• Develop and manage budget for the program, and be accountable for delivering against established business goals and objectives• Liaising with communication and support teams to increase the awareness of program's objectives and benefits• Reporting on program performance and presenting insights to executive management and directors• Strategize with senior leaderships and collaborating on strategic roadmaps• Mentoring and coaching junior project managers• Managed the assessment of the bank's SDLC and the maturity of applying DevOps and Test Automation.• Assist in producing the blueprints for DevOps and Test Automation frameworks with a proper roadmap and strategic implementation/execution plan• Initiate building the DevOps Pipelines and Test Automation frameworks and environments</div></div></div> <div><div><div><div> IT Project Manager  Saudi British Bank (SABB Bank) – Riyadh, Saudi Arabia</div><div>2015 – Sep 2019</div></div><div><p>RESPONSIBILITIES</p><ul style="list-style-type: none">• Manage high-profile projects working with Business and other stakeholders to understand solutions, prepare request for proposals, and understand deliverables• Work directly with all stakeholders to set project expectations, timelines, communications, identifying and manage the risks, and troubleshooting of issues until reconciliation</div></div></div>	

- Provide proper product support following implementation of projects to ensure productivity and efficiency
- Collaborate with senior management on the Data Management Programme including Data Foundation and Leverage
- Effectively oversee and coordinate logistics between multiple vendors and the business

PROJECTS

- **Enterprise Data Warehouse** – EDW is a mega three years project to initiate and launch DWH across departments in the bank. Started as key technical leader then end up managing the project from IT side
- **CIM (Customer Interaction Manager)** – Create and deploy data driven marketing solution that interact with the bank's customers through the integration with various channels including SMS, Email, ATM, Internet Banking, Branches and Contact Center.

 IT Team Leader

 Saudi British Bank, Saudi Arabia – Riyadh

2014 – 2015

RESPONSIBILITIES

- Led the Core Banking Front-End Services team who is responsible to implement and support the front-end services and systems
- Managing a team including scheduling, training, and evaluation of performance
- Oversaw high-profile and complex projects, including management of a project team, throughout the life-cycle of the project
- Collaborated with various business groups to understand project life-cycle and ensure efficiency

 IT Development Specialist

 Saudi British Bank, Saudi Arabia – Riyadh

2009 – 2014

RESPONSIBILITIES

- Collaborated directly with project managers to ensure project logistics and coordination were as scheduled
- Assisted in the support of front-end banking services to better streamline operations
- Worked directly with multiple business groups to drive proper policies and procedures
- Coordinated escalations and required supports regarding Subject Matter Experts from the business group
- Initiate and implement the ever-greening projects with local teams along with groups for supported systems

 IT Developer


 Saudi British Bank, Saudi Arabia – Riyadh

2007 - 2009

RESPONSIBILITIES

- Collaborated directly with corporate core banking front-end services regarding production support
- Ensured proper technical preparation and implementation of the systems as a project member
- Created processes and policies for troubleshooting industry-specific systems

 Site Readiness and Support

 Atos Origin, Alkhobar, Saudi Arabia

2006 - 2007

RESPONSIBILITIES

- Installed and supported new medical modules in SAP for contracted hospitals with ARAMCO
- Effectively trained staff including medical personnel, physicians, and pharmacists
- Collaborated with a diverse and multifaceted team to better streamline operations