Mohammed Hamad AlMuhanna

System Analyst

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WORK EXPERIENCE

National Center for Government Resource Systems (NCGR), HCL Arabia LLC   **Sept. 2020 – Pres.**

Associate Consultant - Release Engineer   *Riyadh*

- Creating CI/CD pipelines with the Azure DevOps projects.
- Perform as technical liaison for Dev and Ops on every aspect associated with final deployment and control baseline issues.
- Resolve technical issues working with project teams associated with development and real-time fixes.
- Customizing Azure DevOps Server to fit business, development, and operation needs.
- Evaluated diverse organizational systems to identify workflow, communication and resource utilization issues.
- Compiled research data and gave professional presentations highlighting finds and recommended optimizations.
- Develop dashboards to quantify internal processes efficiency continuously.

Misk Academy, MCIT Programs   **Jan. 2020 – Apr. 2020**

Software Engineer - Participant   *Riyadh*

- Front-end development with JavaScript libraries using React.js and full-stack development using Ruby on Rails and MERN.
- Safely modeling and storing data by using SQL and NoSQL databases.
- Leveraging common design and architectural patterns like model–view–controller (MVC) and representational state transfer (RESTful).

Saudi Steel Pipe Company (SSP)   **July 2018 – Sept. 2019**

IT Applications Analyst / Developer   *Dammam*

- Gathered and defined customer requirements to develop clear specifications for project plans.
- Responsible for the QAD ERP system as administrator and customization developer.
- Prepared business and technical documentation for the QAD ERP system and various applications.
- Collaborated with other developers to identify and alleviate software errors and inefficiencies.
- Delivered SAP training, user support and knowledge transfer at end of project and followed up to verify successful implementation.

EDUCATION

King Faisal University   **Jan. 2018**

Bachelor of Computer Sciences and Information Technology   *AlAhsa*

- Major: Computer Information Systems
- Abet-Accredited by: Computing Accreditation Commission

PROJECTS

- WASHOSH, an aggregation platform - Ruby on Rails, PostgreSQL.
- Warehouse Solution, help optimize inventory storage - React.js.
- Patient Assistant System (PAS), a healthcare mobile application - Objective-C.
- Suggestion Box System, an online communication application - PHP, MySQL.

CERTIFICATIONS & ACCOMPLISHMENTS

- Certified Software Engineer, General Assembly - 2020
- Mobile Development, IMANDHI Software Solutions Pvt. Td – 2019
- Computer Networks & Communications, Zoom Technologies – 2016
  - Cisco CCNA, Microsoft MCSE, Unix/Linux system administration.