

## Personal Information:

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## Education:

**From:** Imam Muhammad ibn Saud Islamic University  
**Degree:** Bachelor's degree in information systems  
**Collage:** Computer and Information sciences.  
**Graduation Date:** 01-Jun-2016

## Skills:

- 1 Oracle SCM Modules Consultant (Sourcing , iProcurement, Purchasing , Order Management)
- 2 Project Management and Agile Methodology
- 3 Bussiness Analyst.
- 4 Microsoft Office / MS Project / MS Visio.

## Languages:

	Language	Level
1	Arabic	Native Language
2	English	Fluent in writing, reading and conversation

## Certification & Training:

Name	Institute	From	To
PMP 2021 New Edition	PM-Tricks	1-Jan-2022	1-Mar-2022
Oracle EBS SCM Consultant	Solution Makers institute	Feb-2018	Jun-2018
ITIL® 2011 Edition Foundation	Skills Soft	Jul 23, 2017	Jul 23, 2017

**Jobs:**

	Company Name	Position	Role	From	To
1	<a href="#">Solutions by STC</a> <a href="#">/ Channels by STC Project</a>	ERP SCM Consultant / Business analyst / Project Management	Working as ERP SCM Consultant / Business analyst / Project Management  <b>1- ERP SCM Consultant in the below Modules:</b> Inventory, Order management, Purchasing, i-Procurement Advanced Pricing  <b>2- Business analyst:</b> Analyses of requirement, Development of new services / Changes, Testing and Quality insurance, Delivery the new Services / Changes , Training and Handover , Monitoring and support, improvement and performance  <b>3- Project Management</b> Using both Waterfall methodology and Agile.  <b>4- Working with BI Team</b> to develop dashboards using Oracle Data and business Processes using Microsoft power BI.	9-Oct-2018	Until now
2	<a href="#">TATA Consultancy Services / Ministry of Education Project</a>	Oracle SCM Consultant	Working as ERP SCM Consultant for following Module: 1- I-Procurement. 2- Purchasing. 3- Sourcing. Support and troubleshoot the Users on the daily activities and training new users and support shoulder to shoulder.	23-Nov-2016	8-Oct-2018
3	<a href="#">Alawwal Bank</a>	Call Center / Complaints Representative	-handling customer Calles, listening to customers' needs or issues and providing helpful solutions to their problems.	1-Jun-2012	1-Nov-2013
4	<a href="#">Jarir Bookstore</a>	Retail Sales Specialist	-help customer in purchase decision and present all the related products to customer attentions.	1-July-2010	1-Sep-2011
5	<a href="#">Alfanar</a>	Help desk Specialist	providing technical assistance and support related to computer systems, hardware, and software.	1-Jan-2009	1-Oct-2009