

Yousef Othman AlOmar

Industrial Engineer Fresh Graduate



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[Linkedin link](#)

Summary

I am highly enthusiastic, self-motivated, reliable, responsible also hard-working person. I am fantastic at operating as a team also I am versatile in any difficult circumstances. I can work effectively both in a collaborative atmosphere and with my own behaviour. I am able to work well under pressure.

Experience

Infrastructure Operation Engineer at stc, Riyadh

July 2021 — Present

- Manage contractors performance and govern work progress.
- Recorded all the incidents in our daily/weekly/monthly report to review SLA for managed services contractor that work with stc.
- Helped to introduce new applications services with stc vendors to solve the technical routine problems.
- Analyzed recurring incidents and find out the root cause of the incident to mitigate it permanently.
- Made a weekly report on the status of technical facilities and the number of alarms received during the period.

Business Development at ISNAAD Fulfillment, Riyadh

April 2020 — October 2020

- Worked as an operation associate to arrange on average more than 5000 shipments daily with shipping companies.
- Developed process to manage digital market orders and ensure that delivered on agreed KPIs.
- Built and maintained relationships with key contacts at potential clients.
- Developed new service offerings based on detailed and documented insights of market and client needs.

Education

Industrial Engineering, King Saud University, Riyadh

September 2016 — July 2021

- GPA 4.55/5

Business Analytics Nanodegree, Udacity, Riyadh

May 2020 — June 2020

- I learned descriptive statistics and Used spreadsheets to analyzing data.
- Used Tableau for querying data by using SQL and data visualization.

Volunteering and Activities

Leader of the Social committee IE club at King Saud University.

August 2020 — June 2021

- Organized and arranged several entertainment events for students of Industrial Engineering Department.
- Brainstormed and discussed the ideas to implement it for the students.
- Supervised on the whole IE sport Team.

Skills

- Leadership
- Teamwork
- Time Management
- Microsoft Office
- Problem solving
- Critical thinking

Courses

Project Management professional PMP 35 Hours

Sep 2019 — Sep 2019

Supply Chain Management

Jan 2020 — Jan 2020

Advanced Microsoft Skills

Sep 2022 — Sep 2022

Languages

- Arabic
- English

Graduation project

- Applications of lean six sigma in human resources management: case study in medical city.