

AHMED SHAFIR K

SAP SOLUTION ARCHITECT

(SAP NW BASIS HANA / SAP ON CLOUD / HYBRID SOLUTIONS)

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PROFILE SUMMARY:

- SAP Certified Specialist with 14 Years of Hands-on experience in SAP technology, architecture, and delivery of applications.
- Expertise in SAP Hybrid Solutions, On-premises, Cloud - Design / Upgrades / Migrations / Maintenance of various business critical large-scale projects & Landscape using SAP & Web based technologies.
- SAP Consulting experience in Implementing SAP solutions using SAP Enterprise solutions, Business suites / HANA Analytics solutions.
- SAP Implementation experience in Oil/Gas, Electronics / Manufacturing, pharmacists, and Healthcare.
- Possess rich experience in Leading, Modeling, proposing architecture, evaluating third-party tools, and prototyping.
- A highly motivated and hardworking individual with strong organizational skills.
- Experience includes end to end Implementations, Migrations, Support, Upgrade, roll out projects as solution architect.

TECHNOLOGY SUMMARY:

SAP Products:	SAP on Cloud, SAP Hybrid Platform Solutions, S/4 HANA, SAP HANA 2.0, SAP Analytic Cloud (SAC), SAP Success Factor, HANA XSA, SAP Fiori, Solution Manager - 7.2 SP12, BI/BW 7.5, PI 7.1, 7.5, SAP NetWeaver 750, 752, 755, SAP BOBI 4.2 SP07 and Data Services 4, Enterprise Portal 7.5 ..
Databases	SAP HANA 1.0, 2.0 / SAP ASE (Sybase) / Oracle
Operating System	VM ware / Nutanix / SLES – SUSE Linux Enterprise server 12.3 / 15.3, Windows 2016/2019, R2, UNIX-AIX, HP-UX, RedHat Enterprise Linux.
Service Tools SAP Tools	Remedy, Service Center, Service Now, HPSM SAP SUM, SWPM, HANA COCKPIT

SAP EXPERIENCE – SUMMARY

Job Title	Company	Projects / Clients	Technology	Start	End
SAP Basis HANA Consultant	Premier Technologies Pvt Ltd	SIDF, Riyadh KSA	SAP	01-May-20	On-Going
SAP Specialist	DAR AL RIYADH	SIDF, Riyadh KSA	SAP	25-Sep-16	30-Apr-20
Senior Consultant - SAP BASIS	TATA Consultancy Services, India	Batelco Telecom, Bahrain	SAP	04-Feb-15	23-Sep-16
Senior Consultant - SAP ERP	Cognizant Technologies India Pvt Ltd.	Boots the chemist, London UK	SAP	24-Mar-14	31-Dec-14
Senior SAP Basis Consultant	Capgemini India Pvt Ltd	Molnly Health Care, Netherlands	SAP	14-Jan-13	14-Mar-14
Senior SAP Basis Consultant	Avows Technologies Sdn Bhd, Malaysia	T-Systems, SHELL Petroleum, Malaysia	SAP	16-Apr-12	21-Dec-12
SAP Basis Consultant	Defiance Technology Pvt Ltd, India	Gulf Oil, Sienna Corp, Tyco	SAP	06-Dec-10	05-Apr-12
System Analyst, SAP Basis	Flextronics Technology India Pvt Ltd.	Flextronics Manf. Milpitas US	SAP	22-Dec-08	29-Nov-10
Associate	MaFoi Management Consultant Ltd.	Standard Chartered Bank	Oracle HRMS (PeopleSoft)	06-Feb-06	22-Nov-07

SAP CERTIFICATIONS

1. SAP Certified Technology Associate - System Administration (SAP HANA) with SAP NetWeaver 7.5
2. SAP Certified Technology Specialist - SAP S/4HANA Conversion and SAP System Upgrade 2019
3. SAP Certified Technology Associate - SAP OS/DB Migration for SAP NetWeaver 7.52
4. SAP Certified Technology Associate - SAP Solution Manager 7.2 SP08 system configuration

EXPERIENCES IN DETAIL:

SAP TECHNOLOGY SPECIALIST / ARCHITECT – (NW BASIS, HANA, CLOUD, ON-PREMISES)

SIDF - SAUDI INDUSTRIAL DEVELOPMENT FUND

1. DEPUTED FROM PREMIER TECHNOLOGY COMPANY LIMITED (MAY 2020 – ON GOING) – RIYADH, KSA).
2. DEPUTED FROM DAR AL RIYADH CONSULTANT (SEP 2016 – APRIL 2020) – RIYADH, KSA).

Client: SIDF – Saudi Industrial Development Fund, Riyadh KSA.

Duration: SEP 2016 – On Going.

Environment: SAP HANA 1.0, 2.0/ ECC EHP8 / NW7.5x / SAP FIORI / PO/ SAP ASE(Sybase) / SLES12.3 / Win 2016, 2019.

Role: Onsite Technology Expert for SAP Hybrid Solutions (NW BASIS / SAP HANA / Hybrid Landscapes).

- Experience in SAP technology, architecture, and delivery of applications.
- Responsible for Solution design, Implementation, Upgrades of various Business critical Systems.
- Extensive experience in multiple computing platforms, including Hardware's, software's.
- Experience in wide range of SAP technologies and non-SAP technologies including key SAP strategic products, SAP Software as a Service (SaaS) offerings, partner products to SAP, public and private cloud solutions.
- Extensive experience in technical solution design through the delivery phases and responsible for working through the technical challenges and decisions in partnership with the functional leads as well as project and engagement management communities to safely deliver the solution into Live operation.
- Experience in Installing, configuring, migrating SAP business suites and Enterprise HANA based solutions.
- Experience in Integrating On-premises and Cloud solutions, CPI for Success Factor, SAP Analytics cloud.
- Experience in Installing, configuring analytics Solutions with SAP BO tools (majorly Lumira Designer) on SAP HANA.
- Expert in Operations / Project Systems with proposed timelines and deliverables various SAP Large scale Landscape.
- Installing, Configuring HALM for HANA TMS with CTS+.
- Installing, Configuring SAP Analytics Cloud (SAC), Integrate with On-premises HANA Business suites Databases.
- Installing, Configuring HANA XSA, Web IDE and integrate with SAP cloud platform.
- Expert in Performance tuning and optimizing HANA, SAP Applications.
- Expert in designing and implementing HANA Security models, Privileges, and roles.
- Expert in SAP HANA Release upgrades, Patches, Revision upgrades.
- Experience in HANA DB Crash / Recovery using HANA Studio for Production systems.
- Experience in Configuring SAP HANA System Replication (Multi-Tier, Multi-Target) & DR.
- SAP SolMan 7.2 - Upgraded from 7.1 SPS12 to 7.2 SP06.
- Performed SAP BIBO 4.2 SP07 upgrade.
- SAP ASE (Sybase) upgrades.
- Homogenous / Heterogenous SAP system copy, refresh with HANA DB (Backup/Restore), Export/Import.
- HANA version upgrade from 1.0 to 2.0
- HANA SPS patch upgrade 2.0 SPS02 to SPS04.
- SolMan SPS upgrade to SPS09 with SAP Support Backbone Connectivity configuration for entire SAP ABAP landscape.
- Actively participating in DR project Implementation for SIDF SAP environment.

- Responsibly delivered various SAP Applications for Project teams / Dual Landscape.

SAP TECHNOLOGY CONSULTANT – NW BASIS, HANA, SOLMAN
BATELCO – BAHRAIN TELECOMMUNICATION COMPANY, BAHRAIN.
 DEPUTED BY TCS - TATA CONSULTANCY SERVICES LIMITED, INDIA

Client: BATELCO, Bahrain
Duration: Feb 2015 – Sep 2016.
Environment: SAP HANA 1.0 / ORACLE 11.2, 12 /HP-Unix 11.31 / Linux / Win 2012 R2 / VM Ware.
Role: Onsite SAP Consultant for NW BASIS / HANA / SOLMAN

- BATELCO - Upgrade project which involves ECC EHP7/ NW7.4, EP 7.4 upgrade, HR System migration to SAP HCM, E-Recruitment Implementation.
- Solution Architect with experience in Design/Development and Consulting in SAP specializing in SAP HANA, SAP NW.
- Experience in designing and implementing Data Backups and retention strategies.
- Experience in working with large volumes of data.
- Upgraded ECC system from ECC 6.0 to ECC 6.0 EhP7,
- Upgraded Portal system from EP 7.0 to EP 7.4.
- Actively involved in Batelco HR implementation which is migration from ORACLE HRMS to SAP HCM system.
- NAKISA implementation which includes SAP STVN 4.3SP1 / Org visualization 4.3 integration.
- Oracle upgrade from 11.2.0.2 to 11.2.0.4.
- SAP E-Recruitment 617 - End to End Implementation (Win Server 2012 R2/Oracle 12c) with Standalone Landscape to support high number of resources.
- Solution Manager 7.1 SP14 Installation / Configuration / Manage system setup /RCA / EWA / BPM (Bus. Process Monitoring).
- Performance Tuning of ECC 6 EHP8 - Memory Parameter Reconfiguration.
- Oracle Upgrade from 11.2 to 12.1
- Planning / Executing: Migration from Oracle DB to HANA DB
- Implementing SAP Web Dispatcher for Entire landscape to remodel the load balancing environment.
- SAP Router Installation/ configuration / renewal of certificates.
- Test SAP HANA migration in isolated environment from oracle DB

Cognizant Technology Solutions, INDIA → March 2014 to Dec 2015 as Lead Consultant SAP Basis.

Project: BOOTS the Chemist, UK
Client: BOOTS pharmacy and Stores/ Boots Optical Na
Duration: March 2014 – Ongoing.
Environment: SAP/ORACLE/ HANA /HP-Unix / Windows 2012 R2
 Boots is a leading international pharmacy-led health and beauty group delivering a range of products and services to customers. Working in close partnership with manufacturers and pharmacists

- End to End HANA migration from SAP BW to SAP BW 7.3 HANA SPS6.
- Prepared Plan and execution Model for Implementing SAP HANA for entire Landscape like ECC / BW.
- Pro-actively Handling a Team of 25 resources from 3 different locations and activity allocations / managing a Support Team with 24/7 support.
- SAP SRM upgrade from 7.0 EHP1 to SRM 7.0 EHP3
- Planned & Performed Network outage for entire BOOTS SAP Landscape like during clock change activity.

- Preparing root cause analysis for all Basis Severity-1 issues and involving in calls with problem management team for resolution / technical planning for upcoming outages etc.
- Preparing technical planning document for all planned activities
- Planning and execution of Service Tool / RTCCTOOL / STPI / ST-API Update to latest Patch for entire Landscape.
- Working on SolMan 7.1 Alert configuration for all the Production Systems providing a report with BASIS analysis to Boots Apps management to improve the usage /Utilization of SolMan in the Landscape
- Worked on OAT Project for configuring RMAN TAPE backup, Scheduling BACKUP Job with scripts for Tivoli and
- Backup restore from TAPE to DISK with Point in Time Recovery for project systems.

Capgemini India Pvt Ltd, INDIA → Jan 2013 to March 2014 as Senior Consultant SAP Basis.

Project: NLMCT – Netherlands Multi Client Hosting
Client: Astellas Pharma EUROPE
Duration: Jan 2013 – March 2014
Environment: Sun Solaris / Oracle 11g

- CLO for Astellas Customer– Customer Landscape Owner.
- At present Preparing and Working on Astellas complete Landscape Data Center Migration (Homogenous) (SunOS / Oracle 11g).
- Incident Management – monitoring Tickets and providing solutions & inputs to close the ticket with giving SLA's
- Lead Resource with experience in handling team and direct interaction with Customers.
- Worked On Maintenance windows for SPs, Kernel, SAP Host Agent, JVM update and Upgrade.
- Worked on EWA and SLR analyzing reports with my findings and fixing the same to make it Green.
- Worked on Tablespace analysis and space requirement for PRD DEV QA.
- Worked on sap data utilization and usage analyze for Space Provisioning Request to Storage Team.
- Maintaining Incident tracker for Team Members to avoid crossing SLA's.

Project: NLMCT – Netherlands Multi Client SAP Hosting
Client: MHC – MolnlyCke Health Care, Netherlands
Duration: Jan 2013 – Sep2013
Environment: Sun Solaris / Oracle 11g
Responsible:

- Worked on Performance Issues throughout MHC Landscape.
- Configure SAP SolMan – Configuration & Setup (Managed System configuration, ChaRM, ITSM etc).
- Providing solutions and inputs to improve the Performance and fixing On-going Issue.
- Released Upgrade - Upgrading ECC 6.0 to EHP4
- Analyzing EWA & SLR Reports to find the performance related issues from various side like OS, DB and SAP level.
- Worked on SAP Service Tool Upgrade for all DEV, QA, PRD for MHC Customer, Netherlands.
- Worked on DVM (Data Volume Management) issues for MHC Customer.
- Generating Monthly reports in BMC for Monthly review.
- SPS Upgrade & Kernel Upgrade from 720 to 720_EXE, SAPhostagent upgrade
- ST/PI, ST / A-PI Upgrade for all MHC Landscape systems.
- Generation Performance Dashboard of MHC SAP Production systems for Daily, Weekly, Monthly.
- Production System Patching and Providing inputs to Junior members.

T Systems, Malaysia (Deputed by Avows Tech) → April, 2012 to Dec 2012 as SAP Basis Sr. Project Engineer.

Client: SHELL International Petroleum - Business Service Center, Cyberjaya- Malaysia.
Project: Implementation.
Environment: AppCom, UNIX – AIX 5.3, 6.1 / Oracle.

Responsible:-

- Onsite SAP Basis Technical consultant for the Shell BSC with upstream projects.
- Dedicated Resource for EHP upgrades of Complete ECC Landscape.
- Performed End to End EHP5 upgrade for ECC landscape including SolMan Configurations.
- Upgrade from IBM Java to SAP JVM 4 for Entire SHELL SAP Landscape.
- Installation and configuration of various SAP products based on client requirements.
- Responsible for Strategic Planning & Simulation, Operations and implementation
- Kernel & SP Upgrade for Project Systems.
- System copy and building new systems, Homogeneous System copy - ECC, BW.
- Configuration of ECC systems in Solution Manager Maintenance Optimizer for SPS download.
- Integration of ECC and BW with data Replication
- BW installation, JAVA ADD-IN Installation for ECC Systems.
- Export and Import tables and Java export & import for new system build.
- Maintenance of installation and upgrade documents up to date for Knowledge sharing with team.

Defiance Technologies Ltd India, Chennai → December, 2010 to April, 2012 as SAP Basis Consultant.

Clients: GULFOIL, TYCO, ARCIL, SIENNA CORP.

Project: Implementation.

Environment: Windows – 2003, 2008-R2, UNIX – AIX 5.3/ Oracle.

Responsible :-

- SAP Basis consultant for clients like, TYCO, GULFOIL, Sienna Corp, ARCIL for Implementation Projects.
- SAP Basis consultant for Defiance Internal Support requirements.
- Operations and implementation.
- Installation & Configuration of various SAP products based on Client requirements.
- EhP5 installation on ECC 6.0, EhP1 installation on CRM 7.0
- Installed and configured SAP BO components for BI competency resource systems.
- Installation of various NetWeaver components
- Activating MDM PI Adapter in PI adapter sever.
- Troubleshooting problems with Start/Stop (J2EE systems)
- Java System copy, Configurations using Visual Admin & Config tool.
- Single Sign-On Configuration, For Portal with Back-end Systems.
- Applying License for JAVA Systems, JSPM - upgrade, Deploying Patches through SDM/JSPM.
- Support & Maintenance.
- Support Pack and Kernel Upgrade, Transport Configuration, Note Administration.
- SMTP configuration in ECC 6.0 for Defiance Internal purpose.
- Implemented SAP DMS for client Sienna Corp.
- SAP Content Server installation & configuration with MaxDB database.

Flextronics Technologies India Pvt Ltd → December 2008 to November 2010 as SAP Basis & Security Consultant

Client: Flextronics Manufacturing -Milpitas US,

Project: Production Support.

Environment: Windows – 2003, UNIX – AIX 5.3/ Oracle 9i, 10g.

Responsible: –

- Complete Production Support
- System refresh.

- Support Packs Add-ons implementation.
- Migration activities: system copy, hardware migration for (FSP and NPP project).
- Ensure SAP instances and users are being properly secured.
- Client Administration, client copies (local client copy, remote client copy).
- Performance Tuning, Transport Management System.
- Background job & DB schedule and monitoring,
- Daily, Weekly Monitoring skills.
- Regular maintenance activities like kernel upgrade, support packs, System copy, client copy
- Creating single and composite role, Creating and maintaining internet users (in SCM ICH).
- Creating & Integrating Flextronics Internal & External Users in EP for different Applications.
- Troubleshooting Authorization related problem.

EDUCATIONAL PROFILE:

- Masters in (Information Technology), University of Madras
(2007 – 2008) – University of Madras, Chennai.
- Bachelor of science in (Computer Science), - The New College.
(2002 - 2005) – University of Madras, Chennai
- 12th HSC (Computer Science), - Govt. Boys Higher Secondary, Chennai
(1998-2000)
- 10th (SSLC), - Govt. Boys Higher Secondary, Chennai
(1997-1998)