ARWA ALQAHTANI

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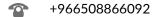
✉ Arwa.nasser.alqahtani@gmail.com

📍 Eastern Province, Saudi

in http://linkedin.com/in/arwa-al-gahtani-10943

PROFILE

Energetic graduate well-versed with strong communication and organization skills. Help Desk to seek solutions to Software and Hardware problems and apply extensive analytical knowledge to the findings. Pursuit a professional job to advance my career while handling responsibilities to exercise previous and newly success.

SKILLS

- Network troubleshooting
- call handing
- Software solution
- Front End Coding
- Problem-Solving
- System upgrades
- Project Management Tools
- Strong Communication

EXPERIENCE

IT SUPPORT TCHNICIAN

University Imam Abdulrahman bin Faisal
Oct 2019 - Mar 2020

- Maintained updated knowledge of software and hardware to offer best-possible service user support.
- Provided timely and professional line support, including identification and resolution of all hardware and software issues to end users.
- Improved service user experiences through effective communcation and efficient, accurate issue resolution

EDUCATION

ASSOCIATE DIPLOMA - INFORMATION TECHNOLOGY

2016 - 2019

University Imam Abdulrahman bin Faisal