

# Montazar Al-Dakheel

## PROFESSIONAL SUMMERY

I am a self-motivated systems analyst keen to take up new challenges and responsibilities in information technology field, where I can utilize my potential and experience to assist the organization to achieving its objectives.

## WORK EXPERIENCE

### System Analyst, Teleperformance

**September 2014 – Present**

Work with Aramco as Computer & Communication Analyst

#### Responsibilities:

Technical support and computer troubleshooting

Applications testing

KPI and occupancy monitoring

Active Directory

Using SAP system

## EDUCATION

### Bachelor degree in Computer Information Systems

**King Faisal University 2008 - 2013**

- GPA 3.77 / 5
- Senior Project: Designing (*Saudi Employees Swapping System "SESS"*) to help government's employees to find suitable alternative for swapping process from area to another
- Coop training in **Aramco**  
**June 16, 2012 – September 5, 2012**

## HARD SKILLS

- CCNAv7 certificate
- Mobile technologies
- Cloud Computing knowledge
- IT Help Desk
- Database management such as create and update in Oracle, MS Access, SQL server, PHP my Admin
- Programming knowledge: JavaScript, HTML, JAVA, C, ASP.NET, Android Studio
- Familiar with SAP system



Saudi Arabia  
Eastern Province



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## SOFT SKILLS

Creative solutions for complex problems, team working and leadership, highly motivated, communication skills, work under pressure, and the ability to withstand long working hours

## LANGUAGES

Arabic: Native

English: Advanced