MUNIRAH ALABDAN

Riyadh, Saudi Aribia

0551220801

muneerahibrahim@gmail.com

https://www.linkedin.com/in/munirah-alabdan-a0067595/

EXPERIENCE

ICT Help Desk / Sultan Bin Abdelaziz Humanitarian City
Riyadh Since August 2018
Provides support to users in the areas of e-mail, directories, standard Windows desktop applications and other applications. Serves for troubleshooting hardware/software PC and printer/peripheral problems.

ICT System Analyst / Tata Consultancy Services
Riyadh from October 2015 to July 2018
Recommends policy for appropriate use of Information systems, ensures all assigned applications are working properly, troubleshoots any problems and works closely with contractor

Administrative / Riyad bank, Riyadh
From May 2014 to September 2015
Issuing encrypted devices and sending to branches.

EDUCATION

Bachelor in (Information Technology) at Saudi Electronic University Riyadh from 2019 to 2023 .

Science in (Computer Programming) Grade 4.76/5 at Institute of Public Administration Riyadh from 2011 to 2014.

SKILLS

- Technical Support
- Data base developer
- Microsoft 365
- active directory administration
- Teamwork
- Customer Service
- Analysis
- Computer Software Knowledge

- Problem solving

Programming Language:

- HTML and CSS
- Java
- C#
- Swift

COURSES:

- Security+ Abad net institute (40 hours for 30 days-June 2020)

- Full Stack Development Track f- 1million Arab coders initiative (June 2020)

- CompTIA A+ (220-1001) Cert Prep 1: The Basics - LinkedIn Learning (2020)