

Ranya Ahmed Alghamdi

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Career Objective

Management Information Systems Graduate, Services Specialist – Technical Support at Baker Hughes, Passionate in Cybersecurity and Networking, Skilled in Computer Languages and System Analysis, I seek to work in Cybersecurity, Networking.

Work Experience

Services Specialist – Technical Support

Baker Hughes

Real Time System Support:

- Identifying, resolving technical incidents and problems.
- Providing Real-Time monitoring of drilling activities.
- Developing technical knowledge and expertise to provide effective problem solving.
- Investigations and troubleshooting and diagnosing Real Time system issues.

Eastern Province, KSA

(Sep-2020-Present)

Network Operations

Seera Group Holding

- Fortinet Firewall Configuration.
- IP Phone on Switch and GUI Configuration.
- Monitoring Symantec Endpoint Protection.
- Installing Symantec Endpoint Protection.
- Troubleshooting.

Riyadh, KSA

(Jan-2020-Sep-2020)

SAP Support

Seera Group Holding

- SAP Support on SAP S/4 HANA Finance – October 2019.
- SAP Support on SAP Success Factors System – October 2018.

Riyadh, KSA

(Oct-2018-Dec-2019)

Education

Imam Abdulrahman Bin Faisal University.
Bachelor of Management Information Systems.
GPA (4.68 out of 5).

Eastern Province, KSA
(2013-2017)

Training

Young Professional Program

SAP KSA Software Trading Co.Ltd

SAP Training and Development Institute. The program, which lasts for 3 months, is designed to give recent graduates :

- The certifications for SAP Success Factors Employee Central and SAP Hybris Commerce Business Analyst.
- Empower.
- Advanced Communication and Presentation Skills Workshop.
- Design Thinking and Business Model Innovation Workshop.

Riyadh, KSA

(Fen-2018-May-2018)

Cooperative Training Program

Saudi Aramco

Information Security Department - GRC Team.

- Creating Compliance Data base using Microsoft Access.
- Safety Presentation.

Eastern Province, KSA

(Jul-2016-Sep-2016)

Summer Program for College Students

Saudi Aramco

Eastern Province, KSA

(Jun-2015-Aug-2015)

Summer Enrichment Program for High School Students

Saudi Aramco

Toastmasters program to improve public speaking, communication and presentation Skills.

Eastern Province, KSA

(Jun-2011-Jul-2011)

Courses

- Cyber Bootcamp L2 – TechCampus – Feb 2021.
- Cyber Bootcamp L1 – TechCampus – July 2020.
- CCNA Routing and Switching – Orbits Institute for Training – Nov 2019.
- Cybersecurity - Orbits Institute for Training - Oct 2019.

Languages

Native: Arabic.

Fluent: English.

Skills

- Computer Languages.
- Systems Analysis.
- Communication.
- Presentation.
- Teamwork.
- Leadership.
- Ability to Work Under Pressure.