LAMYA ALGARNI

IT TECHNICAL SUPPORT (NETWORK)

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📍 Saudi Arabia,Dammam

PROFILE INFO

I got the Diploma Degree from the department of Computer technology in the field of IT Technical support(Network) from international technical female college at Al Khobar, looking to apply my knowledge of computer systems and technology trends.

EDUCATION

Diploma, International technical khobar female college

IT TECHNICAL SUPPORT (NETWORK)

75 High school   Jeddah

WORK EXPERIENCE

SUPERVISOR OF VOLUNTEERS   2020
Health Volunteering Center

QUARANTINE STATIONS   2020
Health Volunteering Center

CUSTOMERS SERVICE   2020
Bank Al-Jazira

IT NETWORK   2022
Saudi Global Ports Company

MY SKILLS

PROFESSIONAL SKILLS

- Operating Systems
- Windows Server
- Computer Networking
- Ticketing System
- Microsoft Office
- TCP/IP
- Switches
- Routers
- Hardware Troubleshooting
- Knowledge of Power Tools and Hand Tools
- DNS
- Information Security
- LAN-WAN

COURSES

- COMPUTER FUNDAMENTALS
- INTERNET BASICS AND CORRESPONDENCE
- INTRODUCTION TO MICROSOFT WORD
- INFORMATION TECHNOLOGY IN WORKPLACE
- INFORMATION CRIMES
- INFORMATION TECHNOLOGY USER SKILL
- SOCIAL ENGINEERING
- IELTS TEST PREPARATION PROGRAM
- CCNP ENTERPRISE, MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY
- IT USER SKILL, AL KHOBAR INTERNATIONAL TECHNICAL COLLEGE
- SYSTEMS DESIGN USING PHP AND MYSQL
- NETWORK SECURITY AND CYBER SECURITY
- INTERNATIONAL COMPUTER DRIVING LICENSE(ICDL)
- WRONG PRACTICES IN BANKING AND FINANCIAL
- TRANSACTIONS
- FUTURE SHIFTS IN FINANCIAL AND BANKING SERVICES
- DIGITAL FOOTPRINT AND PRIVACY IN THE DIGITAL WORLD
- CAMBRIDGE ENGLISH ENTRY LEVEL CERTIFICATE IN ESOL INTERNATIONAL (ENTRY2)
- CYBERSECURITY

PERSONAL SKILLS

- Team Work
- Leadership
- volunteering
- writing articles
- Creativity
- problem solving

LANGUAGES:

- Arabic
- English