

LULUH ALKHAMSI

PROFILE

University IT graduate with cyber security background and hundreds of classroom hours in Network , windows OS, and Linux OS. Seeking to leverage newly-minted top secret security clearance and 4.61 GPA to become the next Cybersecurity analyst

CONTACT

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- al harameen St., Jeddah

EXPERIENCE

Sales Analyst

Solex Plus Jan 2022- Present

- Gather and analyze sales data
- Help improve sales processes
- Review sales history to determine productivity trends
- Compile and analyze data over time to forecast sales trends
- Manage the RFP process, report results and meet submission turnaround times

IT Customer Experience officer

Saudi Air Navigation Services Jul- Dec

- Manage relationships with key operations vendors
- Design and developed dashboard
- Ensures that the service catalog is complete and current
- Arranging awareness session
- handle IT service desk calls
- Monitor issues from start to resolution
- Escalate, if needed, unresolved problems to a higher level of support

EDUCATION

Bachelor Of Information Technology
King Abdulaziz University | 2015 - 2019

CyberPro-Beginner Level
National Cybersecurity Authority | 2019

CERTIFICATION

- COPC
- CompTIA CySA+
- CompTIA Security+
- CompTIA Network+

SKILL

- Multitasking
- Speaking
- organization
- Analytical
- writing

