

## Current Location

Riyadh  
Saudi Arabia

Phone: 0540952792

## PERSONAL INFO

### Nationality/Passport:

Pakistani

### Saudi Iqama #:

2481277529 (Transferable)

## CONTACT DETIALS

**KSA Mobile:** 0540952792

**PAK Mobile:** +923035513800

### Email:

[ahmadbilal2011@live.com](mailto:ahmadbilal2011@live.com)

### LinkedIn:

<https://www.linkedin.com/in/ahmadbilal2011>

### Onsite Work Locations:

Pakistan (Islamabad)

United Arab Emirates (Dubai)

Saudi Arabia (Riyadh, Jeddah & Dammam)

### Remote Work:

UK, London

USA, TEXAS, Houston



# AHMAD BILAL

## INFORMATION TECHNOLOGY | LINUX SYSTEM ADMINISTRATION & SUPPORT | STORAGE | BACKUP AND RECOVERY | VCP-DCV 7

## OBJECTIVE

A highly career-oriented position where I could devote my knowledge, experience, and skills for the betterment of organization. Having up to 10 years of experience in total seeking to work in a professionally competent workplace. Where I can highlight my skills to improve IT Infrastructure (Operating Systems Linux/Unix/Windows, Storages Hypervisors, and others) for my employer. I wish to tackle difficult objectives with vigor and almost missionary zeal and zest.

## EXPERIENCE

(10 +Years)

### DETASAD Saudi-Arabia

(Datacenter Specialist)  
DEC-2019-Present

**Role:** National Grid (Saudi Electric) Project. Performing day to day Data Center Operation on Servers, Storage's, Backups, and Hypervisors). Routine Tasks of Monitoring IT Infrastructure, New Deployments and Upgrades, Backups and Recovery.

#### Products & Solutions on Job.

- Linux Servers (Redhat / Ubuntu / Oracle Solaris /HP-UX)
- Apache, Mysql, DNS, SSH, HA Proxy etc
- Windows Server (2008, 2016, 2019)
- Backup (EMC Avamar, EMC Recovery Point)
- Virtualization (VMware ESXi 6.7, Huawei Fusion Compute, Nutanix)
- Monitoring (Solar winds, Cacti, Nagios & etc)
- Ivanti Asset Management Solution / Snipe-it Warehouse Management
- PAM Solution, CyberArk, Arcon, Thycotic

### Gerry's Visa Pakistan

(IT Engineer)  
April-2019-Nov-2019.

**Role:** To lead IT operations team of 8 members, Design and deploy IT Infrastructure including data center. Responsible for designing data center and IT strategies. Key participant of IT in North Region in Gerry's Visa.

#### Achievements:

- Deployed Gerry's Contact center **VICIDIAL** / **Free PBX** with Backup.
- Upgraded Physical Server Infrastructure on Proxmox Virtualized Environment.
- Contributed in making of regional IT support teams and Call center.

### Mercurial Minds Pakistan

(IT Operations Engineer)  
April 2018- OCT 2018.

**Role:** Provide IT operations on & off premises. Professional services on Linux Debian based infrastructure. Data Center Infrastructure, Asterisk based IVR and reporting systems.

## **TECHNICAL SKILLS**

### **LINUX / UNIX**

- Red hat & Debian (ubuntu) Server administration
- Web Server  
Apache/Nginx/Tomcat
- FTP, SCP & Samba
- YUM, Aptitude, Snap & Scratch Install
- Nagios, Cacti, Log analyzer
- Nagios, prtgs, solar winds installation and configuration
- KVM, Xen, Proxmox VE

### **Microsoft WINDOWS**

- Installation and Configuration
- DNS / IIS / File Server / Active Directory

### **BACKUP & STORAGE**

- Dell EMC Storage
- EMC Avamar Backup
- Huawei Ocean Store
- Veeam backup

### **VIRTUALIZATION AND HYPERCONVERGED**

- Proxmox-ve
- VMware vSphere 7
- Nutanix
- Dell VxRail
- Containers (Docker, LXD)

## **EDUCATION**

- Bachelor Degree  
BA-Gomal University
- College - DAE (Electrical)  
(PBTE Lahore)
- Intermediate-Metric  
(BISE Rawalpindi)

## **GENERAL SKILLS**

- Team Management
- Conflict Management
- Multitasking
- Self-motivator
- Team worker
- Solution Provider
- Language (English, URDU, Punjabi)

### **Achievements:**

- Provided Support on Enterprise IVR Solution for Telenor
- Working on up to 1050 seats call center solution and Providing Support

## **Touchstone Communications**

**(System Engineer)**

**USA (Remote)/Pakistan**

**February 2015 - Nov 2018.**

**Role:** New Installation, Troubleshooting, up gradation of systems and resolving network issues. I was providing support & solution to USA Clients on demand. Successfully deployed opensource Sip based voip pbxes.

### **Achievements:**

- 12 top performer acknowledgments
- Business idea winner 2017
- Team Succession member

## **Headstart School Islamabad**

**(IT Officer)**

**Pakistan**

**AUG-2011 MAR-2015**

**Role:** IT infrastructure Support, Camera & PBX system, Bio Metric RFID Card based Security System, WAN Network & procurement of up to 14 Branches.

## **CERTIFICATIONS**

- VCP-Data Center Virtualization 2022
- RHCSA v8 (Training Completed – Exam Scheduled)
- Azure Administrator Associate AZ-104
- Azure Foundation AZ-900
- HCIA (Huawei Storage)
- HCIP (Huawei Routing and switching)
- HCIA (Data Center Facility)
- ICSI-CNSS certified network security specialist
- FORTINET NSE-1 & NSE-2
- Aviatrix Certified Engineer - Multi-Cloud Network Associate
- ALI BABA CLOUD CERTIFICATION
- Microsoft certified Specialist Hyper-V server 2012
- HCNA (Routing and Switching)

## **TRAININGS**

- ENTERPRISE MANAGEMENT AND SECURITY (COURSERA)
- Crash Course on Python google (COURSERA)
- Azure for DevOps: Designing a Strategy (LinkedIn Learning Course)
- Master Cloud-Native Infrastructure with Kubernetes (LinkedIn Learning Path)
- Prepare for the Docker Certified Associate (DCA) Certification (LinkedIn Learning Path)
- CCNA (routing and switching) Corvit Islamabad
- MCITP (windows Server 2008) Corvit Islamabad
- Computer Hardware (SDC Certified)
- Office Automation (SDC Certified)

## **REFERENCES**

- Saleem Akhtar (PC-House / Islamabad-Pakistan / London-UK)
- Zahid Hussain (Head of IT operations Mercurial Minds)
- Additional references will be shared based on requirement.