

Abdulmanaf Mohamed

Curriculum Vitae



Personal Profile

Name: Abdulmanaf Mohamed.
Current Employment: **Manager IT Systems & Data Center**
Pervious employment: Assistant Manager IT Application HHC/POS/ERP Division
Contact Phone No: **KSA: +966550224942**, +917356297427
Email: mnn1979@yahoo.com, mnn1979@gmail.com
Nationality: Indian
Total IT Experience : 18 + Years Abroad Experience..

Interests: Physical exercise, testing of software's features, Reading books and manuals.
Driving License: Holding Two Wheel (India) and Light private vehicle (Oman/KSA/INDIA).
Place of Issue Passport: Riyadh, Saudi Arabia
Date of Issue Passport: 26/02/2018
Validity: 25/02/2028

Competency Profile

Recognized for implementation of best practices methodologies and continuous improvement programs. Eminent leadership expertise in driving large teams consisting of technical specialist and architects from different line of services. Successfully overseen large and complex projects with multiple clients and the successful initiation, execution & delivery of projects to organizations. Track record of conceptualizing and executing strategies, assessing market potential, understanding Stake holders, departmental & client preferences etc. to achieve key organizational targets. High-level leadership, handle complex interrelate, problem solving and mentoring ability. Recognized technical, team conflicts, operational issues and developed effective solutions to resolve issues successfully. Worked independently with minimal direction, self-starter. Excellent interpersonal and communication skills. Actively seemed opportunities for self-development, increased learning and knowledge sharing.

Areas of Expertise

✓ Strategic & Business Planning ✓ Organizational Development ✓ Budget Management ✓ Contract & Negotiations ✓ Process Improvement & Best Practices ✓ Project Management ✓ Data Center & Disaster Recovery Management ✓ Infrastructure, Systems, Network, Storage management ✓ Change Management ✓ Suppliers & Vendor management ✓ Team selection and motivation ✓ DSD, Retail, Warehouses, Logistics, Production Automation Management ✓ People Management ✓ Procurement, Inventory & Asset Management ✓ ICT and Robotic Process Automation ✓ SaaS, AWS, Cloud platforms

Skills

✓ **Management /Soft Skills:** Managed and supervised IT Teams size of 7 & Project team size of 4, Motivate team, Reinforcing and Redirecting Performance through Coaching to minimize disputes, strengthening performance, supporting your organizational goals & positive behaviors, Optimize OPEX /CAPEX /ROI, RFC, RFP, RFI, Manpower Requirement, KPI's Assessments. Build up team work to make least effort & cost savings. Problem Solving & Conflict Resolving, Prioritize & Flexibility to day to day tasks, Weekly Review Team Member, Manage Time to complete the tasks on time. Strategic thinking to get better revenue out of it. Quick Learner

Technology/Support Skills:

✓ **Business Application & ERP:** Installed, Setup, Configured HHC/HHT (Hand Held Computer) for Van sales automation DSD Mobility Solutions (Route pro, BMB, Tigris, Idesta, Mobis, Winnt) , ERP SAP [BASIS/SD/MM]), Sage, Quickbook, Microsoft Great Plan 10.x, Xtuple 4.x, Tally 9, **Foodics, Qoyod, Xero, Vom**), Warehouse Management Software [WMS] (ATMS, GP WM, OneSCM, Stock Pro), POS (MICROS ARS, Orion, Thunder Bird, Solver, ABC, Polaris, Rman, Squirrel, Sage, Quickbook) for Retail Counter and Sales Outlets, Time Attendance & Access Controls (ANVIZ, Spica, Termode, Finger Tec, Finger Star, TECHTIME, NETEYE), Fleet management software (MADAR, Vinity Soft), Vehicles GPS tracking [IVMS]
✓ **Report Developing Tools:** Crystal report, My SQL, TOAD, MS Excels, MS Report Builder, Business Objects, Sybase Power builder.
✓ **Data center:** Installed, Setups, Configured high-availability Clustered Data center Environment with Blade and Rack servers, EMC (Directors, Switches, Routers, HBA's, Storage (SAN/NAS), Disaster Recovery Sites (DSR) with Connectivity (Double Take) , Design for Live & Backup NLB auto failover ,UPS Backup power with auto failover, Data center temperature controlled Cooling System with auto failover, Data Center online security controlled by Access Control system with CCTV camera. Anywhere Secured Network Data access with Auto Failover Firewalls & DMZ's (Juniper, Sonic Firewall and Bluecoat, Darktrace, Fortinet,)

and . Structured Cabling Fiber Optics (Single/Multi Mode termination SC, ST, MMC), Coaxial termination (SMA, RF-TMC, BNC, RC), UTP (CAT6, CAT5e).

✓ **Virtualization:** VMware ESX/ESXi (vSphere), vCenter, Hyper-V, Citrix

✓ **Software/OS, System Administration:** Installed, Setups, Configured and System Administrated (MS Server AD/FTP/ IIS/.Net/ Webserver's/Terminal Server/MS Exchange. office 365,Sharepoint Office 365) Linux (Red hat, Ubuntu, SUSE) MAC, Database Administration (Oracle (10.x, 11.x,12.x above)/SQL (2000 above) /Sybase /Access Citrix (XenServer ,XenApp 6.), Virtualization (VMware ESX/ESXi (vSphere),vCenter, Hyper-V), MDAemon (Messaging Server , Relay Fax 7.x,6.x,Security Plus 4.x ,MDaemon Mail box Archive Server 8.x).Communication server (6920,Hermes,Skynex). Right Fax 9.x, IT Helpdesk (Manage Engine/ Zen desk). Antivirus Servers (Norton 360, Kaspersky Enterprise, Esset nod32 Business, MacAfee Enterprise). Microsoft System Center (WSUS, SCOM, SCCM, SMS, MDM). Project Management Tools (MS-Visio, MS-Projects).

✓ **Network Administration:** Installed, Setups, Configured and Network Administrated (Motorola, TP Link, Cisco, MikroTik) Long Range Wi fi, AP, Router Core 2900, 2800,1800 Series, Mikrotik 1000x,900x series, Switches core 3500, 1900 series, MPLS, P2P, ADSL, 3G, PMP, VPN, Port mapping, DMZ, DHCP, DNS, TCPIP, IP NAT, CUX, ASA, Call Manager (Cisco). Firewall (Bluecoat, Juniper, SonicWALL, Netgear)

✓ **HHT, HHC (Hand Held Computer)/Hardware/Infrastructure:** HHT/HHC Hardware's (Intermec/LXE/Symbol/Citizen/ Motorola, Honeywell), ELV (CCTV, Access Controls), Servers (HP ML/BL/DL series, Dell, Fujitsu Siemens 400,200 Series). Storage (HP /Dell/EMC's). Routers/Wi-Fi AP/Switch (Cisco, Mikrotik, Motorola, TP-Link, Linksys) . PABX (Panasonic, Nortel, NEC, Avaya). IP Phone (Cisco 79x, 78x, 39X, 88x Series)

✓ **Fiber Optic:** Fiber Optic Transceivers Assembled, Testing, Striping, Terminated of Optic cable both Single mode and Multimode Cables. Spliced (fusion Splicing) of Fibre Optic cables both multimode and single mode

✓ **Office Automation Maintenance:** Installed, Configured, Maintenance and Trouble shooting of Multifunction Printer (Cannon, Sharp, HP, Minolta, Kyocera, Brother), Plotters, Inkjet, LaserJet, Dot Matrix Printers and Copiers (Analogue & Digital) SHARP, Fax machine (Sharp)

Company Training Attended

1. HP Multifunction Printer HPd750 and 840C inkjet printer Series
2. Sharp Digital Copier AR 160 series, AR 5015 series, Multifunction AJ6110, AJ 6010, AL1217 series, SF 1118, 1020, 1120 series and Fax FO50, 55.
3. Cannon Laser Printer (LBP2000 series), Bubble jet printers BJ150 and Fax B155

Project Handled

1. HHT / HHC van sales DSD project for BALSHARAF GROUP, GOLFMULLER, BALSHARAF TRADING COMPANY, FAIRTRADE, SWITZ GROUP and WESTERN BAKERIES LTD
2. POS Retail Outlets for BALSHARAF GROUP/ FAIRTRADE LLC/SWITZ GROUP/ MAB SOULTIONS
3. WM Warehouse management software for BALSHARAF GROUP, GOLFMULLER, FAIRTRADE LLC/ MAB SOULTIONS
4. ERP for BALSHARAF GROUP/GOLFMULLER/BALSHARAF TRADING COMPANY/FAIRTRADE LLC/SWITZ GROUP/ MAB SOULTIONS
5. Time & Attendance & Access Controls (T&A/AC) for BALSHARAF GROUP/GOLFMULLER/BALSHARAF TRADING COMPANY/FAIRTRADE LLC/SWITZ GROUP/MAB SOLUTIONS and WESTERN BAKERIES LTD
6. CCTV Security System for BALSHARAF GROUP/ FAIRTRADE LLC/ MAB SOULTIONS
7. Disaster recovery Site (DRS) for BALSHARAF GROUP.
8. Wi-Fi Long range / Optic link for BALSHARAF GROUP/GOLFMULLER/FAIRTRADE LLC/SWITZ GROUP/ MAB SOLUTIONS
9. Fleet Management for BALSHARAF GROUP/FAIRTRADE LLC
10. Infrastructure Project for Luxury villa project (40 villas) with Data/Voice/Wifi/Security systems/ERP/POS (BALSHARAF GROUP/ MAB SOLUTIONS)
- 11.POS/ACCOUNTING Retail Outlet for Expressomobil (FOODICS, QOYOD, XERO) JAL FOOD SERVICES/MAB SOLUTIONS

Educational Qualification

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Sl.no	Examination Passed	Board/University
1.	Diploma in Computer Hardware (DCHE)	Little Flower Engineering Institute
2.	Associate Degree ITI (Electronic Mechanic) Industrial Training Institute	National Council For Vocational Training (NCVT)

3.	' T ' Level in Computer Hardware	Center For Electronics Design & Technology of India, Aurangabad.
4.	PMP	Project management (Under Exam Preparation)
5.	ITIL	Information Technology Infrastructure Library (Under Exam Preparation)

Appointments

Overseas experiences

1. Balsharaf Group **Manager IT Systems & Network from Jun 2010 to till date in Saudi Arabia.**

(Distributors of Ulker, India-Gate, Euro-cake, Junior, Lotte, Tiffany, Gullon, Krass, Baity, Al-mithali, Al-bustan, Saffana, Samba, Beбето, Freddi, Sweetoon, Jolie, Al-Wassam, Fiesta, Seedawi, Sweet House, Foody, Habiba, Candy, Marah, Golden, Panorama, Jasmine, Mello, Embrace, Golf-Muller, Unilever Catering, Baity, Nabil, Marah, Big-Pop, Shoo-Gum, Zeno, Delon, Hellema, Selva, Diamond, Millionair, Sinbad)

(Joined as Assistant Manager IT HHT/HHC Division and Promoted to Manager IT HHT/HHC/POS Division. Rewarded for best performer employee in the year 2012, 2015 promoted to Manager IT Systems & Data Center, 2020 Promoted to Manager IT Systems & Network)

Responsible:

‡. Primary responsibility is to oversee the streamlined operation of the Group IT department, IT Projects [**HHC/ HHT (Route Pro, Mobis)**]/ POS (ACP/Micros/ Squirrel/Foodics/Qoyod/Xero), WM (Stock Pro), **ERP (SAP R3 ECC6)**/Network/System/Basis, T&A operations and to ensure it aligns with the business objectives of the company. Plan, design, organize, evaluate, and control all operational activities as well as provide direction and support for IT solutions that enhance mission-critical business operations and work closely with decision makers in other departments to identify, update, review current IT systems and develop proposals with recommendations, implement for enhancing the business with speed improved process, cost-effective technology solutions for all aspects of the organization. Implements policies and procedures regarding how problems are identified, received, documented, distributed, and get corrected. Appropriate maintenance strategies to ensure uninterrupted systems usage and proper backup and recovery procedures are adhered to. Planned, ensured and verified log of daily backup integrity & full system restore drill every quarter in DSR sites. Involvement in globally-implemented software license management to ensure that application usage is properly licensed at the regional and local levels.

‡. Managed IT Carries out supervisory responsibilities in accordance with the organization's policies, interviewing, hiring, and trained employees, assigned work, appraising performance, KPI's, rewarded and disciplined employees, addressing complaints and resolving problems.

‡. Acted as the project manager to manage new implementation, upgrade of existing hardware & software and lead all full cycle projects, Track progress and review project tasks to make certain deadlines are met appropriately. Do RFI, RFP, RFQ, RFC for Projects, proactively communicate project status, issues, Work break down Structure & risks to management, assess project issues and identify solutions to meet productivity, quality establish clear ownership for project tasks, ensure that team members have the tools needed and provide timely feedback. Coordinate and facilitate delivery of project objectives, deliverables and goals, maintain timelines and target dates in Microsoft Project Organize and facilitate project planning, weekly stand up meetings, reviews, retrospectives, sprint and release planning, testing and other agile project related meetings. Successfully achieved all milestone of projects with good team work management.

‡. Managed IT department's & Project budgets, ROI, OPEX, CAPEX, SLA's and Control IT Projects with particular emphasis on supported the business strategy. Operations and management sourcing/service solutions availability, cost and effectiveness of applications and services, solution providers and managing the entire sourcing process. In rush to reduce costs, increase IT quality and increase competitiveness by way of selective IT sourcing and services. Development of innovative capabilities in terms of potential ROI, reducing investment overlaps in situations where reorganization or acquisition occurs, or complying with legal or regulatory mandates.

‡. Created and managed security groups, shares, and data volumes. Spliced and build servers to meet application and data requirements. Installed and maintained all server based applications, including patches, security updates, migrations, and other requirements. Monitored server and application logs for problems and imminent hardware failure alerts. Daily monitor & review IT Helpdesk Support pending ticket, Approvals PO's, Inventory updates status by technicians and conduct necessary follow up to complete all tasks on time.

‡. Procurement, Asset / Inventory Management and tracking, Office Automation (MFP) /PLC hardware, System Administration, Database Administration, Network Administration, Storage Administration, Virtualization Administration, Trouble Shoot Server,

Network & Connectivity, Hardware Maintenances, Electronic Device testing, CCTV/IP Phone/VOIP/SIP/**PABX**/Mail/Fax Device administration, Support of vendor /ISP Architect & Design entire Group Redundant Network over MPLS/PMP/Optic's for LAN/WAN. Branches auto failover over 3G/4G with ADSL, NLB, Cooling and DR with Auto fail over sites to minimize downtime on critical business operation & Customer Service Support activities.

‡. Managed, Monitored and administrated Anti-Virus server application to ensure all clients are up to date on anti-virus updates and clean up outbreaks. Managed services to make sure all data on the storage servers are on redundant volumes.

‡. Monitored and maintained wired and wireless network infrastructure (including wireless security, bandwidth usage, Audit Network and system access logs, and network port monitoring, network port trunking, DMZ, QoS, VPN and VLAN settings when needed). Created, modified, removed and supported all needed requested telephony extensions and hardware. Managed office security system, structured cable racks with Optics, Radio, UTP. Emergency 14/7 support for all systems & users.

‡. Structured Application OU, Configured, installed and tested all Customized Report Development, Application server, Back office and middle ware application, Front end application, Communication software's. Conducting training to Sales, IT, Finance, Logistics, Warehouse, HR department, End users on applications Software's, Managing Masters and reports usages. Setup & implementing work follow procedures in Logistics, Warehouse, and Depot, Branch Stores, Sales, Accounts according to business process to avoid errors and mistakes. Generate appropriate reports for information usage, ensuring those reports are utilized

‡. Analyzes the business case for developing an application or system. Using Software development lifecycle methodologies for new customize critical business application developments. Web based application development for Fleet management software, online GPS vehicles tracking system. Created SOP's, BPM, IT Policies and Work Procedures. ITIL, PMP tools are used for project management and process developments. Designed and integrated 3rd party application modules T&A, DSD Van Sales operation (HHT/HHC), WMS with ERP System.

‡.Managed Data Centre environment with 33 servers (HP DL 580/380/160 G5/G6/G7 Series with SAN storage Array fabric switch EVA), Cisco core routers (2800/3800 series)/Switches (6800/4600 series)/IP phones (7900 series)/Cisco Call Manager (CCX)/Cisco unified communication manager (CUCM),ASA, Juniper VPN, Bluecoat. Back devices HP tape Libraries (MSC-2024/4048) with HP data protector.

2. Fairtrade LLC  **Sr. System Administrator, Project Coordinator from Oct 2008 to Jun 2010 in Oman.**
(Distributors of Kraft, Napco, Unilever, Energizer, DANONE, Delicio, India-Gate, Doux, Al-Islami, Cream & fraiche, Kwaliti, Lactalis, SC-Johnson, Vileda, Emborg, Americana, Jergen, Baygon, Glade, Aatco ,Bahlsen, Coroli, Alwadi, Guard, Hoch-wald, Khong-guan, Toblerone, Polaris)

Responsible:

‡.Managed 2 Junior System administrators and assigning daily job tasks as per the call logged in helpdesk. Check & Follow up pending calls, Project tasks status log on daily basis (All sub-companies under the same group). Project Coordination & Implemented HHT Van Sales Automation (**Route pro, Tigris, BMB, Van-man**), Time & Attendance (T&A), POS (**Thunderbird /Micros/Polaris/ABC**), ERP **Microsoft Great Plain V10 [MSGP]** (Full Cycle implementation), WMS (**ATMS**), Vehicle GPS tracking modules, Fleet managements applications. ERP System Integrations T&A, HHT, WMS. Managed Report servers & settings, Database administration, Security, back up recovery plans, Monitored system activity, Version management, execution for HHC Van Sales Automation with **Intermec/LXE/Symbol/Citizen, Motorola**, HTC, Samsung brands in OS MS CE, WM, Android

‡. Conducting training on HHC/HHT Van sales (DSD), Retail POS, Warehouse WM front-end software and front end reports, middleware software's & reports, Communication software's and reports usages. OU Setups, configured Communication server, All master creation and updates, promotion, Special price, Upload / Download of all HHT/HHC / T&A/POS data's. Setup & implementing work follow procedures in Logistics, Warehouse, and Depot. Branch Stores, Sales, Accounts according to business process to avoid errors and mistakes. Generate appropriate reports for information usage, ensuring those reports are utilized. Request for RFI, RFQ, RFP and demo the product for the new business requirement and make comparison chart.

‡. Managed, Supported, Trouble shoot networks, Wi-Fi Long range project for Warehouse, Supported LANs, WANs, network segments, Internet, and intranet systems. Monitored server and application logs for problems and imminent hardware failure. Created and managed security groups, shares, and data volumes. Spliced and building servers to meet application and data requirements. Installed and maintained all server based applications, including patches, security updates, and migrations. Planning, administering and reviewing the acquisition, development, maintenance and use of computer and telecommunications systems at both the regional and local. Managed & Monitored CCTV security systems, Network bandwidth usage/Traffics in HO.

‡. Provides technical and analytical guidance to the project team, works with the project team to identify and find solutions for project issues, questions and problems. Coordinate outside contractors and consultants involved in system developmental efforts, keep close tables on project progress and ensure timetables and deadlines are met. Motivate the team to do their

responsibilities on time and provide better work environment. With support of IT Manager working out compensations and rewards based on performance Identifying problems, creating choices and providing alternatives courses of actions.

‡. Designed Centralized Infrastructure, Network, Connectivity, Storage, Data center servers, fire security system, Backups. Disaster recovery plans for all sites for Network, Databases, Storage, Applications, Virtualization and Connectivity. Managing Data Centre environment, Setup Servers, Ups, Relay fax, Exchange Server/Lotus Domino Servers/MDaemon, Billing System, SAN Storage, MS Cluster, Tape libraries, VMware Servers, VSphere, Hyper V Server and clients, NLB auto fail over, DMZ. ‡. Managed T1, E1, ADSL, SHDL, Cisco Routers (800, 1700, 2800 series), Cisco Crystal Switches (2950), Linksys/3com/Dlink. Installed, Configured & Trouble shooting of Mikrotik routers, Long/Short range Wi-Fi, Hotspots, VPN, PPoE /PPTP Server/Client , PABX Connectivity and trouble shooting. Works with vendors/ ISP to resolve complex network problems.

‡.. Installation of SQL 2005/2008 Server Clients, Patches update, Kaspersky Antivirus Corporation edition Servers and Clients, Servers and Clients, VMWare server, Net backup, Firewall servers. Daily monitored Uploading and Downloading of data from Hand held Computer to Server from remote and local locations, Data Backup of Database of SQL servers/ Tally9 server /User Data. Managed Bloomberg Trading Software.

‡. Supported over 2000 users/PCs/Networks Clients/ HHTs in remote (Depots)/local (HO) through Telephone/Email/Chat, PC anywhere, VNC. Purchasing for all IT Hardware and Software requirements

3. SWITZ GROUP - HHT-HHC Administrator, Project Coordinator from Dec 2005 to Oct 2008 in Oman

Responsible:

‡. Day to day troubleshoot and resolve technical issues. Request for RFI, RFQ, and RFP and demo the product for the new business requirement and make comparison chart. Project Coordination & Implemented HHT Van Sales Automation (**Route Pro**), OU Setups, configured Communication server, All master creation and updates, promotion, Special price, Upload / Download of all HHT/HHC / T&A/POS data's, Software tester for all new front-end, Middleware, back office & reports application. Time & Attendance (T&A), POS (**Orion/Solver/Polaris**), ERP [**Orion**]. ERP System Integrations T&A, HHT, WMS. Managed Report servers & settings, Database administration, Security, back up recovery plans, Monitored system activity.

‡. Conducting training on HHC/HHT Van sales (DSD), Retail POS, T&A, Warehouse WM front-end software and front end reports, middleware software's & reports, Communication software's and reports. Setup & implementing work follow procedures in Logistics, Warehouse, and Depot. Branch Stores, Sales, Accounts according to business process to avoid errors and mistakes. Generate appropriate reports for information usage, ensuring those reports are utilized

‡. Designed Centralized Infrastructure, Network, Connectivity, Storage, Data center servers, fire security system, Backups. Setup Servers, Ups, Relay fax, Lotus Domino Servers/MDaemon, Billing System, SAN/NAS Storage, MS Cluster, Tape libraries, Citrix Servers and clients, NLB auto fail over, DMZ. Installed, Configured & Trouble shooting AP, VPN, ISDN, PMP, ADSL, SHDL, DUN/WIFI Long/Short) LAN, WAN, VOIP, PABX Connectivity and trouble shooting. Works with vendors to resolve complex network problems.

‡. Creating, modifying, deleting, and managing access to employees and contractor accounts, user mailboxes, email addresses, distribution lists, and managing email archival. Building Server, Network, UPS, Desktop, laptop, HHC's and Smartphone's needed for company (including all required application suites) and monitoring these systems for needed patches, updates, and malware removal.

‡. Managed & Monitored bandwidth usage, Network Traffics in HO, Tested & Implemented, Hyper-V server. Web based application development (Fleet Management System).

‡. IT Store Inventory in charge. Supported over 1900 users/PCs/Networks Clients/ HHTs in remote (Depots)/local (HO) through Telephone/Email/Chat, PC anywhere, VNC. Purchase in charge for all IT Hardware & Software's.

4. Western Bakery Co. Ltd (Lusine) - HHT-HHC/System Administrator, Computer Hardware Technician from Nov 2003 to Dec 2005 in Saudi Arabia

Responsible:

‡. Day to Day IT Supports and routine tasks. Installed, Configured and Provided support to RP32/ IDESTA/VANMAN Middle ware software's & 6980 Communication software, RP32/ IDESTA/VANMAN Front end and middleware/Back office Software's, HHT project Implementation and updating of all HHT masters, promotions, special prices. Day to day Trouble shooting of communication problems from remote/local. Uploading and downloading of data from Hand held terminal /T&A to Server from remote and local locations, Daily database Backup of Oracle/SQL servers/User Data. Conducted Salesmen's training on HHC front-end software and front end reports. Provided training for HHT Coordinators on middleware, Communication software's and reports.

‡.System Administrated HP Based Client/Server (RAID 5 with SCSI Array Controllers) based systems with NT/2000 Advance

Servers OS with ADS, DNS, DHCP, WINS. Managed, trouble shoot on Technical issues for Email Servers (Mdaemon Ver 8), ISA Servers 2000/2003 and Proxy Servers. Database administration of Business Object Servers, Report Servers, Oracle/SQL Cluster Servers. Installed, Configured SQL 2000 Server /Clients/Oracle Clients, Norton Symantec Antivirus Corporation edition Servers and Clients, MAC servers Version10x, Updating security patches in Servers and Time & Attendance (Termode) devices & software's (TASS). Serviced and repaired all Intermec Hand Held Terminals (HHT's) 6110,600,700 Series, Palm Tops with touch screens, Multidocks, Singledock, Intermec Printers (4820, 6820).

‡. Network Administration, troubleshoot of Network Managers (Intermec 6985/6980 Controllers), ISDN network with Cisco Routers (1600, 1700 series), Cisco Crystal Switches (1900, 2950, 3500 Series) Bridges, Repeaters, Lease line Modems, RAS, DUN, Wireless, LAN/WAN, PPP, VPN from remote locations with the support from ISP and Vendor. Managed, Installed Structured Cabling, Fiber Optic cables, Patch Panel (UTP RJ 45 cat5/6 & Fiber optics Single/Multimode)

‡. Maintaining Backup devices in SCSI DLT Tape Drives. Installed, Configured, troubleshooting Siemens PLC Hardware Device (Profit Bus, S7, Mod bus) & Major Troubleshoot done with the help of Siemens Technical Support. Installed office automation product like HP plotter, Scanners, Laser/Inkjet/Dot Matrix Printers.

‡. IT Store Inventory in charge. Manage/Supports over 550 users/PCs/Networks Clients/HHTs in remote (Depots)/local (HO) through Telephone/Email/Chat, PC anywhere, VNC.

Local experiences

1. Best O Fine Systems – as a Computer Hardware Engineer from July 2002 to Nov 2003

Responsible: Assembled, Installed, Configured, Troubleshooting DUN, LAN/WAN and Repairing of PC's having OS like 95/98/WinME/XP/NT/2000 and varies Software's packages. Installation Structured Cabling and termination, Configure Routers (Webamp/Mutitech) LAN, WIFI devices, Software Proxies. Installation, Configuring and Repairing of Multifunction Printers (Sharp,HP,Cannon),Sharp Digital Copiers & Fax (Sharp,Cannon),Inkjet and Laser Printers (Sharp,HP,Cannon),HP Plotters. Cooperate and Individual Onsite Customer supports

2. Glider Technologies – as a Computer Technician from May 1999 to June 2002

Responsible: Assembled, Installed, Configured and Troubleshooting of DUN, LAN/WAN. Repaired PC's having OS like 95/98/WinME/2000Pro/NT with other varies Software's packages. Implemented Patch Panels, UTP termination, Configured Internet Cafes with proxy servers and café easy accounting software's with basic business suites with LAN. Processing Quotations, Purchasing and Inventory managements. Onsite Customer support

3. Photon Data Links Pvt Ltd. as a Trainee Technician from May 1998 to May 1999

Responsible: Assembled Fiber Optic Cable & Transceivers, Terminated Single & Multi Mode fiber optic cables. Testing of Optic Patch Panels (Single Mode and Multi-mode). Splicing (fusion Splicing) of Fibre Optic cables both multimode and single mode.

References

Available on request

Thanks & best Regards

Abdulmanaaf .V.M.

<http://sa.linkedin.com/in/abdulmanaaf>