

Abdulaziz Saleh Alkeraida

With a great aptitude to analyze information processing needs of a company and design relevant computer systems by using structured analysis and information engineering and Expertise with security and database information management tools.

EDUCATION

- Master of Cyber Security Engineering - Prince Sattam bin Abdulaziz University - 2020 -2022
- Bachelor Computer Engineering - QASSIM PRIVATE COLLEGE- 2010 - 2015

Certification & Training

- Saudi Council of Engineering Certified Member
- AXELOS - ITIL Foundation Certificate in IT Service Management.
- Microsoft - introduction to system administration
- Cisco -CCNA Routing and Switching.
- Commvault - EMEA Commvault Professional V11
- STC - Cyber Security
- STC - Data Analysis
- King Khalid University - English
- Saudi Human Resources Development Fund :
 1. Digital Transformation
 2. Leadership Essentials
 3. Fundamentals of management

Work Experience

Application Specialist

King Faisal Specialist Hospital International Holding Co.| 2021 - Present

IT Service Management

1. Manage and develop IT Service Management
2. Manage and develop Cyber security governance and compliance
3. Manage and develop Incident Management
4. Manage and develop Service Request & desk Management
5. Manage and develop IT Asset Management
6. Manage and develop Knowledge Management, Policy, and procedures
7. Manage and develop Change Management
8. Manage and develop IT Service Strategy
9. Manage and develop IT service improvement
10. Manage and develop IT Reports and Data analyst
11. Manage and develop Company security & firewall

ERP Enterprise Resource Planning (Microsoft Dynamics AX 2012)

Manage, follow-up and develop based on departments requirements and professional standards.

System Analyst

Sultan Bin Abdulaziz Humanitarian City | 2018 – 2019

Projects:

▪ ERP Enterprise Resource Planning (Microsoft Dynamics AX 2012)

Customization, implementation, and handover for:

- 1-Finance module
- 2- inventory module
- 3-Supply change module
- 4- applications privilege module.

Providing Requirement analysis and design of different reports for the company that gives value and benefit for different departments and management.

▪ Human Resource solutions

Customization, implementation, and handover all the solution and reports.

System Analyst

ALSALAM Medical Group Co.| 2015 - 2018

▪ Projects:

▪ ERP Enterprise Resource Planning

customization, implementation, and handover for

- 1- Billing Module.
- 2-accounting module.
- 3- Module configuration.
- 4-user's applications privileges

▪ Report and Analysis:

Providing requirement analysis and design of different reports for the company that gives value and benefit for different departments and the management.

▪ Testing and quality assurance:

Testing & evaluating each module based on different scenarios and to identify

▪ HIS Health information system

customization, implementation, and handover for

1. EMR Electronic medical record module
2. Radiology module
3. Laboratory module
4. Patent affairs & registration module
5. Emergency module
6. Admission module
7. Report and data analysis module

Skills & Abilities

- 1- Define requirements for a major section of the application.
- 2- Developed fundamental user training manuals and trained end users on different ERP & HIS Modules.
- 3- Work closely with Director to analyze & understand Business requirements, gathered User, Functional and Nonfunctional requirements & translated the requirements.
- 4- Generate System Requirement documents, Functional Specification design documents and Functional Requirement Documents.
- 5- Consistently demonstrated teamwork skills and eagerness to learn and take on new challenges.
- 6- Translate business needs into technical requirements for software applications.