REHAM KAMAL ALDUHAILAN

INFORMATION SYSTEM ANALYSTS

CONTACT

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✉ ree8.2053@gmail.com

📍 Dharhan , Saudi Arabia

SKILLS

- Data mining tools.
- Microsoft offices.
- Design Infographics and Diagrams.
- iOS and Android.
- JavaScript, PHP, C++, HTML5, CSS3.
- Asp.net, .net core framework
- WordPress, Shopify, Magneto platforms.
- Digital Marketing.

ACCOMPLISHMENTS

- Desktop and Mobile application for Al-Hussaini Charity

- Built a model for the Gulf Agency Company to find the qualified people for a position form a pile of CVs.

LANGUAGE

English ●●●●●●●○

Arabic ●●●●●○○○

PROFESSIONAL PROFILE

Information Technology analyst with 3+ year in Real-Time Data Processing Saudi Aramco rigs drilling and Wire-line data.
As an engineer my aim is to obtain long-term engineering position within diverse environments where my knowledge, skills and experience are aptly utilized and challenged to meet the needs of growing global-minded company.

EDUCATION

**Bachelor of Science
in Computer Information Systems (CIS)**   **2019**

Imam Abdulrahman Bin Faisal University - Dammam

EXPERIENCES

Baker Hughes   **Dhahran**

Real Time System Specialist   Jan, 2021 - Present

- Resolved escalated issues by serving as subject matter expert (SME) on wide-ranging issues.
- Prepared reports by collecting, analyzing and summarizing information.
- Developed and maintained strong client relationships to deliver exceptional customer service and problem resolution.
- Created support documentation that enabled user community to extend skills, leverage system features and find resolutions to questions without intervention from support team.
- Analyzed transactions to build logical business intelligence model for real-time reporting needs.
- Created successful test scripts to manage automated feature testing by using testing methodology's

Al-Rugaib Furniture Company   **Al-Khobar**

Business Analyst   Dec, 2019 - Jan, 2021

- Sales analysis weekly report.
- Determine the problems or how to improve the existing business processes.
- Identify all the steps for the implementation of new features.
- Design the new features to implement.
- Analyze the impact of implementing new features.
- Documenting all the processes

Petrolink - COOP Training   **Dhahran**

System Developer Trainee   May, 2018 - Jul, 2018

Real-Time system administration, WITSML Data Control , Client / Contractor Support, Raw data collection, Conversion to WITSML, Delivery to WITSML databases.