



Hashim Al-Awami



Saudi



Eastern Province, Saudi Arabia



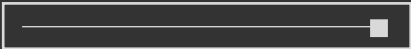
(+966) 566734322



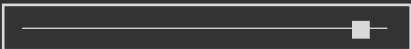
hashimmajedi.alawami@wmich.edu

SOFT SKILLS

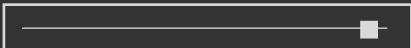
Teamwork



Communication



Fast Learning



Leadership



LANGUAGES

Arabic

English

OBJECTIVE

Seeking a challenging career with a progressive organization that provides an opportunity to capitalize my skills and abilities in the field of Computer Information Systems (CIS).

EDUCATION

Western Michigan University
Bachelor of Business Administration
Major: Computer Information Systems
Minor: Management, General Business
GPA: 3.75 with honor class

2019

EXPERIENCES

Business Intelligence Specialist
At Saline Water Conversion Corporation (SWCC)

- Gathering required BI system requirements.
- Analyzing business requirements
- Developing and managing business intelligence solutions using SAP Analytics Cloud.
- Presenting information through reports and visualization
- Identifying data quality issues and raise awareness to business and IT stakeholders.
- Provide support as required to ensure the availability and performance.
- Participation in business warehouse design (SAP BW).

June 2021 - Present

IT Support Engineer
At Axis Inspection, Al Khobar Saudi Arabia

- Installing and configuring computer software, systems, networks, printers, and scanners.
- Monitoring and maintaining computer systems and networks.
- Responding in a timely manner to service issues and requests.
- Providing technical support across the company (this may be in person or over the phone).
- Setting up accounts for new users.
- Testing new technology.
- Possibly training junior staff.

Feb 2021 - Jun 2021

SAP Young Professional Program
At SAP, Riyadh Saudi Arabia
October – December

Oct 2020 -Dec 2020

System Developer
at Diverse Lynx, Grand Rapids, MI

- Analyzed costumer’s requirements.
- Tested the software before delivering it to users.
- Maintained and upgraded existing systems.

Jul 2019 - Feb 2020

IT Help Desc
at Wester Michigan University, Kalamazoo, Mi

- Provided technical assistance.
- Maintained daily performance of computer systems.
- Installed, modified, and repaired computer hardware and software.
- Resolved technical problems with Local Area Networks (LAN).

Sep 2018 - Jun 2019



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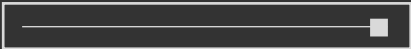
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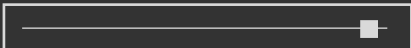
Teamwork



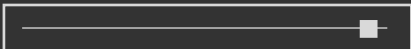
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CERTIFICATIONS

- SAP certified Application Associate - SAP Analytics Cloud.
- SAP certified Application Associate - SAP Predictive Analytics.
- SAP Enterprise Software Training Program Haworth College of Business / Nov 2015.
- WMU Dean's List Certificate / 2014 - 2019.
- IT Security Education for WMU Students.

TECHNICAL SKILLS

- SQL Management Studio
- HTML5
- Microsoft Project
- Microsoft Visual Studio
- Cisco Computer Networking
- PHP
- Rapid Miner
- Microsoft Visio
- SAP
- NetBeans
- PowerBI
- Microsoft Office Product