KAZEM ALOMAISHY

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PROFESSIONAL SUMMARY

Practiced troubleshooter with excellent diagnostics and repair abilities, strong attention to detail, and methodical approach. Expert Windows and Linux user. Boost system performance by thoroughly evaluating and correcting different hardware and software issues. Familiar with security standards and usability optimization. Effectively operate alone to troubleshoot and fix concerns. Business and data analyst at entry-level.

WORK HISTORY

Senior Technical Support Engineer, 08/2016 – Current
Alshaya Group – Dammam

- Developed and tested new product offerings prior to release to assist the development team in bug identification
- Troubleshot and diagnosed problems to accurately resolve a wide range of technical issues
- Provide on-site support for local and remote area branch
- Install & configure Linux server for multiple services
- Build network environment including firewall, switch, router, AP
- Handling new rolled project for virtualization to transfer 9 production servers (Linux /windows) from physical to virtual machines on ESXi & Hyper-V
- Involved in Firewall exchanging rollout to configure and deploy
- Restaurant service system implementation

Technical Support Engineer, 08/2010 – 09/2016
Alshaya Group – Dammam

- Configured hardware, devices and software to set up workstations for employees
- Provide daily support for end user on ticketing system, email, and on call support
- Install hardware and configure software for new upcoming brand opening stores
- Terminate UTP & fiber data cables and design network map and diagram
- Install OS for servers and PC in both platform Linux and Windows
- Deploy servers with POS for stores sales operations
- Control and configure active directory domain for end user.

SKILLS

- Software solutions
- Backup solutions
- SQL
- Virtualization system
- POS system operation
- Cloud Computing

EDUCATION

Bachelor's degree: InformationTechnology Management, 05/2020
Saudi Electronic University - Dammam, Eastern Province

Diploma: Computer Networking, 04/2010
College of Telecom and Information - Riyadh, Riyadh Region

AFFILIATIONS

linkedin.com/in/engkazem github.com/Engkazem

CERTIFICATIONS

- Data Analysis
- Intro to Programming
- Fundamentals of Cloud Computing
- AZ-900 Microsoft Azure Fundamentals
- Programming for Data science
- Network Fundamentals

LANGUAGES

Arabic: Native language

English: C1

Advanced