

AMAL ALI ALFAIFI

EXPERINCE

APPLICATION SPECIALIST

ARTAR - Abdulrahman Saad Alrashid & Sons

Nov 2020 - Nov 2022

- Monitoring all performance aspects of the system (HR system, archive system and POS system) infrastructure, database, and network).
- Report the issues that appears in monitoring systems and collaborate with different department to solve the issues.
- Maintaining and upgrading, supporting the existing systems and software tools. Coordinating with different departments to achieve optimal work production across the board.
- Installs, configures, upgrade and tests the HR system with the new partner and assessment, monitoring the progress.

CERTIFICATE

ITIL® 4 Foundation - IT Service Management Certification
by AXELOX
2022\1443

TRAINING COURSES

Data Driven Decision Making (DDDM)
By: SDAIA Summer Champions Program
2022\1444

Database Administrator
By: Ministry of Communications and Information Technology
2021\1442

Key Technologies for Business
By: IBM on Coursera.
2021\1442

CONTACT DETAILS

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LinkedIn

EDUCATION

Bachelor's Information System

Princess Norah Bint Abdulrahman University
2020

SKILLS

- Data Analyst
- Team/Project
- Leader
- Researching
- communication
- Reporting
- Time Management

MEMBER

Ehtwa volunteer organization
2014 – present

Saudi Council of Engineers
2021 – present

REFERENCE

Available on request.