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| PERSONAL INFORMATION |

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| Name |  | Emad Hamdy Elmihy |
| Nationality |  | Egyptian |
| City |  | Riyadh |
| Date of Birth |  | March 27, 1982 |
| Languages |  | English & Arabic |
| Mobile No. |  | +966544208518 |
| IQAMA |  | 2405038817 Transferable |
| Email |  | [almehy@gmail.com](mailto:almehy@gmail.com) |

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| PROFESSIONAL SUMMARY |

* SAP Netweaver Administration - Installations of new systems (ABAP+JAVA), Kernel Upgrade, SAP Notes, Support packages, Support pack stacks, System Copies, Add on Installations and Upgrades, EHP upgrades
* SAP BASIS - System Configuration, Administration and Troubleshooting.
* SAP Role and Authorization, Security Control, SAP License Management, User Administration.
* SAP Transport Manager Configuration.
* SAP Spool Configuration and Emailing.
* SAP Batch Job management.
* Performance monitoring and fine-tuning, maintaining profile parameters,
* Oracle Database Administration - Health Check, Performance Monitoring, Oracle upgrades.
* Oracle RMAN Backup, Restore and Recovery.
* UNIX, LINUX Administration.
* DB2 Database Administration, upgrading.

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| qualification |

Faculty of Engineering, Tanta University, Egypt

Very good (with honor), Communication Engineering 2005

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| Computer Skills |

* SAP SOLUTION MANAGER 7.1
* Oracle Database 11g Administration Full Track.
* SAP NetWeaver training course in PFS (Post for Systems).
* SUN SOLARIS 10.
* Red Hat Enterprise Linux 5.
* MCSA.
* CCNA.
* AIX 5.3
* DB2 LUW Administration for SAP.

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| Career History |

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| Organization Name |  | Technology Control Company |
| Client Name |  | General Investigation Department (GID) |
| Duration |  | **April 2016 – Present** |
| Role/Title |  | **SAP Basis Consultant** |
| Location |  | Riyadh, KSA |

**Roles & Responsibilities:**

* Install sap system ERP, BW, SRM, ADS and Solution Manager.
* Creating Authorization Roles for different Application Areas
* Initializing and configuring the TMS.
* Performing different types of Client Copies (Local, Remote, and so on)
* Creating and configuring different Output Devices for different Printing Methods
* Configuration of the SCOT For Sending E-Mails
* Configure ADS for Printing Proposal
* Applying Application Server Kernel Patches.
* Applying both AS ABAP and AS Java Support Packages and ADD-ONS
* Applying Support Package Stacks and Enhancement Packages with EHPI/SUM.

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| Organization Name |  | Egyptian Post |
| Project Name |  | ENPO ERP |
| Duration |  | **Dec. 2009 – Dec. 2015** |
| Role/Title |  | **SAP Basis Administrator** |
| Location |  | Smart Village, Cairo, Egypt |

**SAP Basis Roles & Responsibilities:**

* Create Background jobs and Job Scheduling Monitor.
* Resolving tickets which are created by end users and giving the support
* Configuring and Monitoring the Operation modes.
* Installing and configuring output devices and Managing spool database consistencies in Temse administration and capable of analyzing and solving printing error.
* IDES Installation and post installation.
* Setup local, Network, Front end printer and monitoring spool logs.
* Applying support packages using SPAM and SAINT.
* Client Copies and administration.
* Workbench and customizing transport request administration.
* Performing transports between the development server, Quality assurance server and Production servers.
* Expertise in performing daily monitoring of sap system and backups monitoring
* Transportation of request as defined in System Landscape (DEV-QAS-PDR).
* Administrate SAP License on SAP Systems.
* User Administration includes user creation, maintenance and user management with clear authorizations/access rights
* Authorization of Roles & Profile maintenance like creation/deletion and modification of existing roles.
* System Monitoring through various built-in tools, troubleshooting performance issues, monitoring SAP System through CCMS. Scheduling database backup and monitoring disk free space.
* Restore backup file system (RD1) DEV Server by using networker backup solution to another server (TEST) and restore the (offline DB & Log archive) to Build a new (SandBox) server.
* Add a new sap data container (sap data on application level on QAS Server and OS level (Linux RedHat 5.4) to increase the sap data space to make a new copy client from production server to QAS Server where there is any space available to make copy client.
* Working in upgrade solution manager 7.0 to 7.1

**LINUX OS Responsibilities:**

* Installing operating system and configure TCP/IPs and LAN network between the servers and san storage.
* Install and configure SAMBA server, NFS server, Router, Firewall, DNS, DHCP, MAIL, and LVM.
* Manage and troubleshooting Users Administration, Monitoring, Quota management, SSH, and FTP.
* Backup file system for all 16 servers in my SAP Landscape and for all 4 servers that belong to SANDBOX Servers.
* Troubleshooting the problems of OS

**Oracle DB Responsibilities:**

* Installation of oracle application 10g software.
* Plans and implements backup and recovery of the Oracle database.
* Backup of database both online, offline and through RMAN.

**DB2 DB Responsibilities:**

* Upgrade database DB2 from level 9.7 to 10.1 (required to upgrade Solution Manger)
* Manage and Maintain database backup & restore and roll forward.
* Install and manage DB2 License.
* DB2 Troubleshooting

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| Organization Name |  | Egyptian Post |
| Duration |  | **`** |
| Role/Title |  | **System Administrator** |
| Location |  | Smart Village, Cairo, Egypt |

**Roles & Responsibilities:**

* Install and configure File Server.
* Managing MacAfee antivirus server and troubleshooting all virus thirds.
* Administrate Active directory OU’s and appalling policies (Group Policy) for

Users and computers.

* Installing, configuring and administrating Events manager software that collect the events log and syslog of servers, routers, switches and Indicates to the solution.
* Installing and configuring and administrating the Kaspersky antivirus server and troubleshooting all virus thirds.
* Working as a team leader in 6 October Site by Installing, configuring, managing Earchive.com Domain Controller, Joining more than 150 pc and servers to the Earchive.com domain controller, and applying a group policy and Kaspersky antivirus to apply the organization policy.
* Zenoss Administrator for Monitor The ENPO network and critical servers
* Managing and Administer Cisco Switches, Access point, IP Phone Call Manager for ATTABA Building in CAIRO
* (Managing Network) Install & Troubleshoot Company's network system.
* Installing windows XP and printers configuration and join more than 500 PC to the egyptianpost.com Domain controller and troubleshooting the Egypt post Applications.

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| Certificates |  |

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| Exam ID |  | Certificate |
| 640-802 |  | CCNA CISCO; ID(CSCO11543824) |
| 70-270 |  | Managing and Maintaining a Microsoft Windows Server 2003  Environment ID (6781184) |
| 70-271 |  | Implementing, Managing, and Maintaining a Microsoft Windows  Server 2003 Network Infrastructure ID (6781184) |
| 70-350 |  | Implementing Microsoft Internet Security and Acceleration (ISA)  Server 2004 ID (6781184) |