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| |  |  | | --- | --- | | **Hamzah Sulail** |  | | **Mobile:** +966-568433662 Linkedin Profile:  **Email:** Sulail1988@gmail.com <http://sa.linkedin.com/in/hsulail>  **Nationality**: Saudi |  | | **Summary** |  | | Highly driven Storage and Data Protection Professional with extensive experience in Enterprise Storage Systems, virtualization technologies, Cloud Computing. Well-Rounded Knowledge and experience in several storage Platforms. Looking for a career advancement within IT domains of infrastructure, operations, and project management. |  | | **Education** |  | | **Master’s degree in information technology**  **Jun 2013**  DePaul University, **GPA 3.91/4** **Chicago, IL – USA**    **Bachelor of Science in Business Information System (Minor MIS)** **May 2011**  California State University, **GPA 3.36/4**  **Chico, CA-USA** |  | | **Work Experience** |  | | |  |  | | --- | --- | | **Senior Storage and Backup Administrator April 2022-Present**  **King Abdulaziz Center for World Culture (Full-Time)**  **Managing The Backup and Storage Infrastructure at ITHRA**   * Managed, administrated, operated Storage and Backup Infrastructure, mainly Dell-EMC VMAX20K. * Acted as Solution Architect in terms of providing the Backup and Storage requirements for any upcoming project requirements, application deployments. * Provided full periodic reports on the current status of the storage capacity, utilization, holistic view as well as detailed forecast reports. * Assessed the current Backup environment to identify gaps in terms of Data to be backed up. * Worked with the Applications Teams to perform Backup Testing Scenarios and restoration. * Documented the Backup and Storage processes and procedures in order to adhere to ITHRA Standards. * Worked closely with Storage and Backup vendors to provide a compatible Backup solutions that covers all the application requirements.   **Storage and Backup Administration Specialist Sept 2018- Apr 2022**  **French Saudi Bank (Full-Time)**  Managing the Backup and Storage infrastructure of an enterprise organization.   * Supervised and manage daily operations tasks, assigned, and monitored the overall systems. * Insured that the storage and backups systems are following industry best practices as well the banking standards. * Acted as a point of escalation for any failure and issues within the systems. * Led Strategic Storage and Backup Project Lifecycle from the initiation, design, testing and implementation. * Worked closely with the Storage Vendor to design the required annual storage upgrade. * Acted as Subject-Expert Matter in selection of the right solution for Senior IT Executives and Architects. * Participated in Major Disaster Recovery exercises by failing-over and failing back major banking application. * Managed Brocade SAN Switches, performing the daily required tasks to connect new servers. * Provided Knowledge Transfer to Junior Team Members to perform the operation daily work. * Insured that the Storage Systems and Backup environment follow the audit requirements in terms by implementing security metrics in place. * Provided the budgetary figures and estimates for the senior management in terms of OPEX and CAPEX in the Storage and Backup Domain. * Participated in the technology risk assessments, insured that Storage Hardware components are complying within the security standards, availability requirements. * Addressed, assess the existing risks associated with all the hardware, software of the system, to identify and fulfill gaps. * Worked closely with control functions to enforce the security baselines, data availability requirements. * Conducted proactive system monitoring, periodic health checks to insure maximum uptime, system availability, as well as enhanced performance.   **Delivery Specialist Mar 2014-JULY 2018**  **EMC (**Full-Time)  A highly demanding role working within the Professional Services body of EMC. Assigned to technical engagements with enterprise clients working on their mission critical environments.   * Provided operational support to customers for implementations and management of EMC   solutions based on EMC standards procedures.   * Performed daily operational tasks and maintained availability at the customer sites,   and provisioned solutions based on standardized procedures outlined by EMC best practice  Documentation.   * Trained and certified in vBlock with operation, and administration experience. * Had an extensive a-7-week technical training, and development program in the United States with regular personal assessment. * Good experience in the implementation, configuration and management of EMC Backup solutions including Data Domains. * Trained in high-end storage systems VMAX, mid-range storage systems VNX.   **Quality Assurance Specialist** (Internship) **Aug-Dec 2013** |  | | **EXL Landa Chico, CA-USA** |  | | * Worked with the Release Engineering Team as a Quality Assurance Specialist, which is   responsible of releasing and packaging software updates, and schema changes for each major  software release.   * Developed a Library PL\SQL Procedures to handle basic schema DDL, and DML changes, along   with testing scripts for each procedure to identify most of the possible Oracle errors.   * Performed quality assurance tasks, such as code maintenance, and validation of schema change. | | | **Trainee (**Summer Training**)** |  | | **Saudi Aramco** |  | | * Monitored and tested the quality of the training program conducted for the security teams in   the company to have an efficient and high performance of the security teams.   * Observed the quality of resources, learning environment, and reported the observations. | | | **Arabic Tutor Jan 2007-May 2010** |  | | **California State University (Student Learning Center) Chico, CA-USA**  • Tutored students on one-on-one basis to increase language and cultural knowledge.  • Developed and implemented lesson plans   * Tutored students on one-on-one basis in the basics of Arabic readings, writing and pronunciations. * Developed and implemented lesson plans, and instructions for student learning Center in the University. |  | |  | | **Projects** |  | | **IT Project Manager Saudi French Bank**  **Archiving Consolidated Storage Platform JAN 2020- JUN 2021**  The project is strategic infrastructure that will aim to replace the out of support storage systems, DELL-EMC VNX with Scale-out Architecture Isilon, and replacing Email Archiving Storage Systems “Centera” with The ECS “Elastic Cloud Systems”. This project engagement involves full migration of more than 266TB with two sites replication.   * Worked as IT Project Manager throughout the life cycle of the project, from the initiation, design, implementation, to the closure. * Configured replication between Riyadh and Jeddah sites between the two appliances, through WAN. * Introduced new features that enhances the overall Storage and Backup Operations, such as Snapshot that can allow the end-user to perform a point-in-time restoration. * Managed the email archived data migration from the Centera to the ECS, which included a cutover from the Centera to the ECS. * Managed the migration of more than 5600 Shared-Drives and Folders from the VNX to the Isilon. * Managed the Migration of more than 23TB of Documentum from the SAN Storage to The Isilon. * Managed Data Migration of 9TB Voice and Recording Data from the SAN Storage to The Isilon. * Installed Superna-EyeGlass Software that can automate the replication of the Isilon. * Planned all the required change requests and influenced the technical leads to allocate resources to perform their assigned tasks of the project.   **IBM DS8888 with Storage Volume Controller (SVC)**   * Worked with the vendor to design, install and implement a two-site cluster virtualized enterprise level Storage System. * Configured replication between Riyadh and Jeddah utilizing SAN Volume Controller to automate the disaster and recovery purposes. * Acted as Project Manager from the on behalf of the Alfransi Bank to verify the design and implementation as well as the integration plan within BSF infrastructure. * Finalized the documentation and the operational procedures to hand it over to the operation team. * Migrated more than 200+ terabytes from the Hitachi Storage Systems to the SVC leveraging the migration tool, and replication to the Jeddah sites.   **DELL-EMC PowerMax Implementation**   * Worked with the DELL-EMC Implementation team to deliver the Enterprise level high-end storage system to be fully integrated into BSF Infrastructure. * Performed the required SAN Configuration to establish for Server to Storage connectivity as well as configuring replication zones through Brocade SAN Switches. * Installed and configured DELL-EMC PowerPath on the servers that needs to be integrated with The PowerMax. * Configured the SRDF replication between Riyadh and Jeddah sites for specific servers.   **Data Domain Implementation and Integration with Netbackup**   * Led the entire cycle of installation, design, implementation and configuration of the two Data Domain Appliances in Riyadh and Jeddah. * Configured Data Domain to support DDboost over IP protocol and DDBoost over SAN to support backup over the SAN Protocol. * Installed Ddboost agents on each media server to allow the deduplication and compression, which can reduce the required backup bandwidth. * Integrated the Netbackup with The Data Domain, by configuring the Data Domain as a Storage Server. |  | | **Soft Skills** |  | | * Strong Presentation Skills. * Excellent verbal and writing communication skills in both Arabic and English. * Strong Presentation Skills, Confident, articulate, and professional speaking abilities. * Enjoy working as a team member as well as independently. * Flexibility, Adaptability, Managing Multiple Priorities |  | | **Certification** |  | | * ToastMaster – Dynamic Leadership Path – November 2021. * Project Management Professional – PMP December 2020. * Prince2 Foundation – Project Management. * VMAX3 Storage Administration Specialist. * Vblock Certified Administration Specialist. * Data Domain Implementation Specialist. * VMware Certified Associate – Data Center Virtualization. * VNX Implementation Specialist. * Information Storage Management (ISM). * SQL Server Business Intelligence. * Oracle Certified Associate. * SQL Server Database Administration Program (DePaul University). * Advanced SQL Program, (DePaul University). * SAP Certificate (CSU, Chico). |  | | **Courses and Training** |  | | * Project Management Professional – PMP. * Prince2 Foundation. * Amazon Web Services – Cloud Guru, Self-Learning. * Azure Administration - Udemy, Self-Learning. * VCE Vblock Systems Administration and Management. * VMware vSphere: Install, Configure, and Manage. * VNX Unified Storage Implementation. * VMAX3 Configuration Management. * Data Domain System Administration. * Symmetrix VMAX Configuration Management * SAN Management. * UCS Cisco Blades Implementation, (Self-Study). |  | |