***Modaher Al Hassan***

*Cellular (+966)-5949-66555*

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**OBJECTIVE**

A position that I can be actively involved in different management responsibilities and team working projects that lead to the highest development achievement and business growth.

**Professional Experience**

**Huawei Service Centre, Eastern Region**

Senior Service Engineer (July25th, 2019-current)

* Supporting engineers to ensure all steps followed during smartphone dissembling and assembling process.
* Train engineers on new equipments where can be used for a certain test, such as " water resistance unit"
* Make all necessary reports for defective parts and receiving or requesting new parts
* Communicating with higher management level to reduce and prevent obstacles of regulations and rules
* Attending on a daily course related to different smart devices for speciation and service purpose

**Axiom Telecom**

Senior Service Engineer (May 2017 –July20th,2019)

* Specialized in multiple area of Samsung devices, team leader and management support for technical difficulties / training new procedure for service engineers**.**
* Following all new regulations and rules from management to enhance work quality and goals achievements.
* Weekly meeting from the team and the management operation

Service Engineer (July 2016- April 2017)

* Apple Brand + Samsung Electronic
* Service providing for both Apple and Samsung mobile devices.
* Attending online courses provided by either Samsung, Apple, and Axiom Telecom

**Fehrer Automotive Manufacturer**

**Industrial Engineer** (March 2015 – May 2015)

* Ensure inventory process
* Time study theory application
* Quality and design applications
* Safety and health applications

**BJ Service Middle East Region, East Province, KSA**

**Dispatcher** (February-August 2010)

* Coordinator for heavy and light equipment
* Safety assistant
* Team member of quality and safety

**Certificates**

* Industrial Ergonomics
* Industrial Safety and Health Management
* Lean Manufacturing
* Managing Engineering Technology
* Quality Control in Industry
* Hazard Control Technology “ 30 hours OSHA card”
* General Industrial Safety & Health “ 10 hours OSHA card”
* Translator for non-English speaker (Arabic) and vice versa

**EDUCATION**

* JACKSONVILLE STATE UNIVERSITY, USA

*Bachelor of Since, Applied Manufacturing Engineering*

* Technology College at Alahsa

*Higher Diploma in Mechanical Technology Engineering*