**Mohd Abdul Sayeed**

**Sr Storage & Backup Engineer, Banque Saudi Fransi, Riyadh, KSA**

Mobile: +966-564199151 Email: sayeed.1010@gmail.com

###### VISION:

To pursue a challenging career predominantly in IT services, that tests my abilities and endurance to face up to tasks in this era of unprecedented growth while providing me exposure, sufficient responsibilities, independence of thought, Sharing of knowledge and an opportunity to learn in an environment, which promotes innovation.

###### PROFESSIONAL SUMMARY:

* Having 8.5 years of IT Experience Compraise of **SAN, NAS** and **Backup Administration.**
* Present working as a **Senior Storage and Backup Engineer** for **Banque Saudi Fransi.**
* Experience on **Dell EMC Storage Appliances** of PowerMAX, XtremIO, VMAX, VNX, Isilon, Centera, ECS, Clariions & VPLEX ( Local, Metro and Geo Cluster)
* Experience on **IBM Storage Technologies** of IBM SVC, DS8888 array
* Experience on **Hitach Vantara Storage** on different Series of HDS (From HusVM Box to F-Series) by using HCS.
* Experience of **NetApp** (7-Mode and C-Mode).
* Experience on Working of **Backup Technologies** like EMC Networker, Data Domain, Veritas NetBackup And LiveVault.
* Administrating & Troubleshooting of **Brocade** **Switches**.
* Experience on Monitoring Tools like **EMC ViPR SRM**, And **NetApp OnCommand Insight (OCI).**
* Experience of working in the multi-vendor Storage Environment like **EMC, Hitachi, Netapp, Veritas, LiveVault and Brocade.**
* Experience on **Replication technologies** of EMC Recovery Point,Metro Point, SRDF and NetApp SNAP Mirror
* Experience on Incidents, Problem Change management, reports collection etc using ticketing tools of **BMC Remedy** tool and **Service Now (SNOW)**.
* Experience on **Disastor Recovery** Management.
* Experience on **Capacity Management** (SAN, NAS and Switches) and Presenting and explaning the same to the client weekly and monthly.
* Experience on **Team Management** by assigning the day to day activities and planning the shift Managements and providing timely updates to the Managers.
* Having the Indepth Knowledge on Digital Technologies of Cloud Computing on Microsoft Azure.

###### Certifications:

* ITIL Certified (Internal)
* NETAPP NSO-161 Certified
* Microsoft Azure Administrator Certified
* Lean Six Sigma Brown Belt (Internal)
* Agile Practitioner (Internal)

###### ACHIVEMENTS

* Winner of **Best Caption** Award for TCS50 at **Tata Consultancy Services.**
* Got a **Client Appreciation Certificate** from my Client at **Tata Consultancy Services.**
* Got a **Runner up award** for participating in **Blitz** at **Happiest Minds Technologies** on the technologies of Cloud Computing.
* Got **Best Performance award** for working closely with customer from **NexiiLabs**.
* Participated in **g|india’s Technology Day** at Hyderabad conducted by **Google** on 22th August 2012
* Got **participation** certificate in **1st Windows 8 Camp & Hackathon** for developing Metro Style Apps conducted by **Microsoft** at **Hyderabad** on 2nd & 3rd March, 2012.
* Participated in **NIIT 8th NATIONAL IT APTITUDE TEST 2012** at **Warangal** and scored in **top 19% at National Level** and received a **Merit Recognition Certificate**.
* Got **participation** certificate in **Forza Event** conducted by **Mozilla Club Karimnagar** in the year 2012.

###### Roles And Responsibilities:

**As Storage Admin:**

* Enterprise Storage Installations, Migrations, Virtualization & Performance Analysis.
  + Disaster Recovery management and Drills.
* Planning and implementation of High Availability of data across data centers.
* Capacity Planning and Management.
* Responsible for any type of design which includes migration from same array or different arrays using storage migration.
  + Migrations of Storage by using the Mobility on Vplex and NDM Migrations on EMC and HDS Arrays.
  + Responsible for any type of addition or decommission design.
  + Performance Monitoring and troubleshooting issues.
  + Balancing the Pools Utilizations as per threasholds and future growths.
* Storage Provisioning and Storage Reclamations
* Performed all the Data Center Hardware Replacements by coordinating with the Vendor in case of failures.
* Worked inside the DataCenter for troubleshooting single path issues and Hardware un-response behaviour.
* Planning and upgrading the Storage and SAN Environment (Disk Shelves additions, Adding of New Blades etc)
* Storage Arrays management using Unisphere, Navisphere,HCS OCUM & DFM
* Experience working on different switches of Brocade.
* Experience on creating the New Zones adding zone members and also in performing the operations of Switch Clean-up.
* Experience on Working on Switch Migrations from Legacy to the latest switches.
* Experience on Troubleshooting the switch related issues.
* ONTAP Upgrades
* Volume, Q tree creation, quota management, NFS and CIFS share Administration and Management.
* Configuring Export policies.
* Snap vault and Snapshot configuration.
* Snap mirror schedules and policies.
* Monitoring/Management of the OCUM and DFM.
* Configuration of Alerts and Reports scheduling.
* Working on the scope of Automations.
* Successful in undertaking critical work stacks part of project deliverables, demanding sound people management skills.
* Self-motivated, proactive and highly adaptable to the demands of the project in terms of new requirements, meeting deadlines, delivering quality result.
* Perform regular checks on the storage array performance to avoid any potential impact.
* Conduct ITIL sessions for the team in order to understand the streamlined process for delivery.
* Perform monthly audit on changes and 4-eye tracker.
* Working as an active member of Learning and Development Department.
* Prepared & published several technical documents for Team reference.

**As Backup Admin**

* Day to day backup and restore activity which include configuration backup policy, adding new clients and defining backup and recovery in EMC Networker Legato software.
  + Responsible for all the successful backup and restores
  + Performing Tape Rotation activity on NetBackup
* Keep track of day to day monitoring and troubleshooting logs.
* Preparing and analyze the Monthly reports for tickets handled.
* Managing of required media for restoration.
* Scheduling networker groups and configuring new client.
* Troubleshooting the backup clients.
* Full command and scripts oriented administration on EMC networker environment.
* Responsible for all the tasks related to backup and recovery solutions for customer data.
* Monitoring backup jobs on each of the backup servers. If backup of any client/group fails, analyzing the reason for the failure. If it can be re-tribal, re-run the failed backups. If the problem persists troubleshooting the same. Testing the backup for success to ensure the problem is solved.
* Proper Data Retrieval from Backups through regular Data retrieval Check.
* Data Retrieval from Backups as per user Requests.
* Working on Data Domain disk failure, Data Domain OS upgrade, Data domain space utilization, coordinating with vendor about Data Domain Hardware failures.
* Having knowledge in Integration Backup for MS Exchange, NMM, Oracle (NMO, NMDA solution for Networker), DB2, MSSQL and SAP.
* Performing customized online and offline database backups in EMC Networker
* Monitoring the database, exchange and file system backups and troubleshoot the failed backups.
* Working on restore issues and helping system owners in all kind of restoration in our backup environments.
* Creating Policies, Groups & Schedules as per requirement
* Regular monitoring & maintenance of UNIX and windows based networker servers and Storage Node for multiple Networker Data zones.
* Performing client file index recovery for any data restoration request being cross its browse period.
* Monitoring &performing Backup jobs as per the schedule and Adhoc backup request.
* Preparing daily, weekly and monthly check report for all backup failures and status.
* Trouble-shooting the backup &recovery failure issue.
* Handling all L1 to L3 Level issue for EMC Networker along with maintaining SLA.
* Backup & Cloned media to offsite location for business continuity.
* Configuration of cross–platform Networker clients to current Data zones as per requirement and configuring.

**ITIL Activities:**

* Responsible for incident and change implementation and Problem ticket through Remedy and SNOW tools.
* Incident, Problem, Change Management.
* Reports Pulling for SLA Calaculations and team audits.
* Working on Changes/Service Requests and Incidents within SLA.
* Represenation of Changes in the CAB Meetings and Discussing the Change Impact etc.

###### EXPERIENCE SUMMARY:

**Current Employer:**

* Working as a Senior Storage and Backup Engineer with **Banque Saudi Fransi** from Feb 2022 to till date.

**Previous Employer:**

* Worked a Senior Consultant with **Infosys** from Oct 2021 to Feb 2022.
* Worked a IT Analyst with **Tata Consultancy Services,** from April 2016 to Oct 2021.
* Worked as Senior Test Engineer with **Happiest Minds Technologies Pvt. Ltd,** from December 2015 to March 2016.
* Worked as Junior Software Quality Engineer with **Nexii IT Labs Pvt Ltd,** from December 2013 to November 2015.

###### TECHNICAL SKILLS

* OS Platform : Windows, Linux, ESX
* I/O tools : Copa, IO Meter, PowerPath
* Ticketing Tools : CSE, Service Now, BMC Remedy.
* Arrays : Dell EMC Clariion, VNX, Isilon, ECS, Symmetrix Family, Xtrem IO, Hitachi Vantara Storage (HusVM to F-Series) IBM DS8888 and NetApp 7-Mode and C-Mode.
* Switches : Brocade FC Switches With Patch Panels
* Replication Technologies : Recover Point, Metro Point and SRDF
* Virtualization Product : Dell EMC VPLEX, IBM SVC
* Array management Tools : Unisphere, Navisphere, Navi CLI, SYMCLI, HCS, OCUM and DFM
* Backup Applications : EMC Networker, Net Backup, Live Vault, Acronis, Data Domain,
* Monitoring Tools : EMC ViPR SRM, NetAPP OCI.
* Exploring Microsoft Azure and Python for automations.

###### EDUCATIONAL QUALIFICATION

* Completed my Graduation (Bachelor Degree) with the background of Computer Science Engineering from Jawaharlal Nehru Technological University – Hyderabad in the Year 2012 with Distinction.

**Declaration:**

I hereby declare that the statements made above are true, complete and correct to the best of my knowledge and belief.

Place: Riyadh, Kingdom Of Saudi Arabia.

Date: ( Mohd Abdul Sayeed)