

U.S. Hospital Performance & Patient Experience

Quality Overview

Patient Experience

ED Performance

Hospital Quality Across the U.S. | How hospital ratings vary by state, ownership, and care type.

National Average Rating

3.05

Hospitals with Ratings

2869

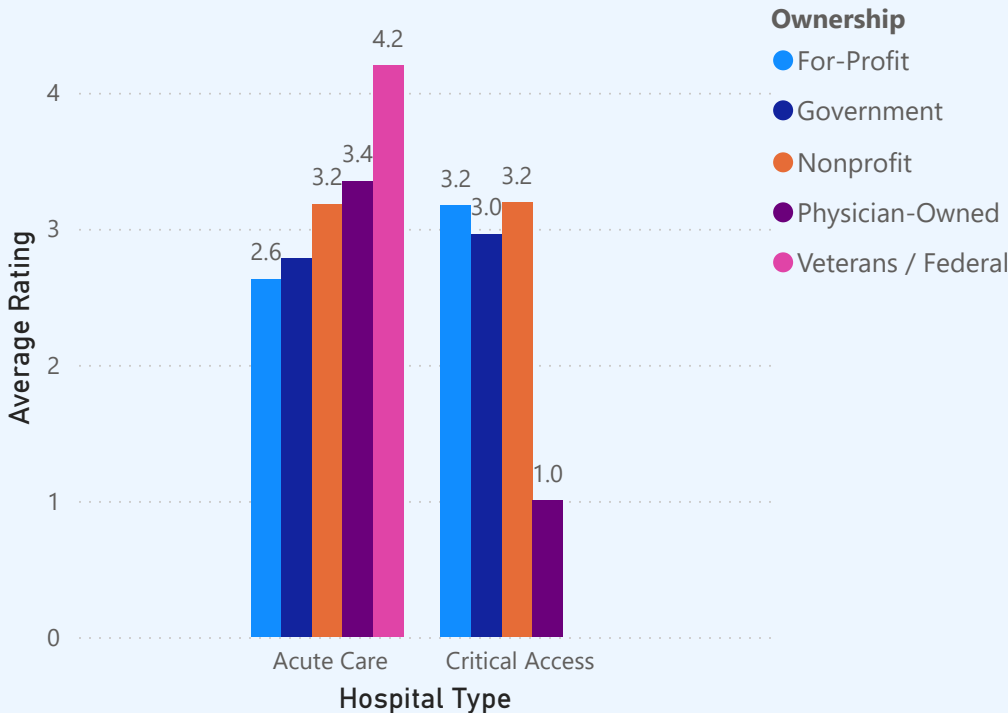
Highest-Rated State

4.09 UT

Lowest-Rated State

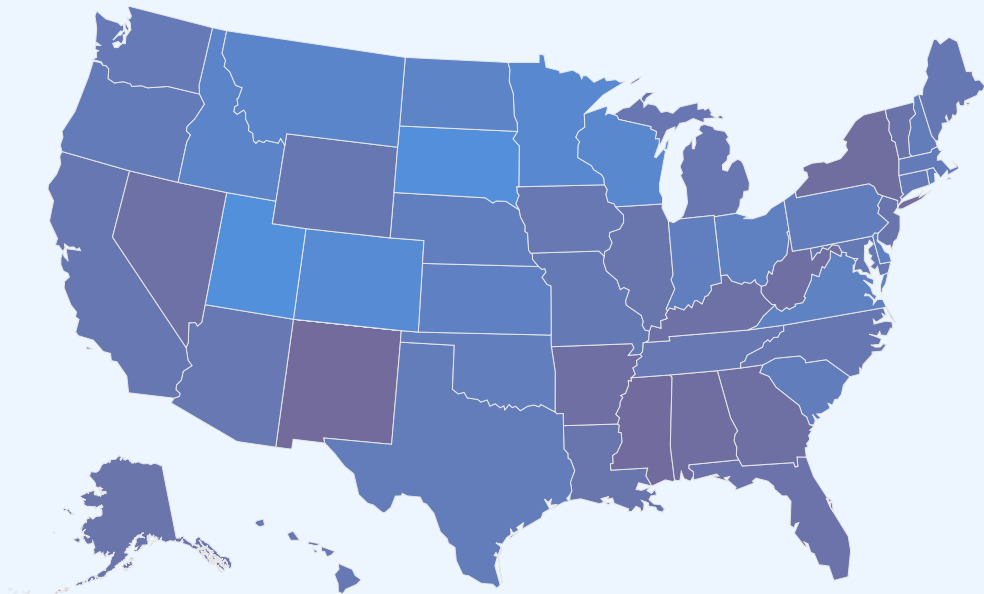
1.00 VI

Average Rating by Hospital Type and Ownership



Average Rating and Number of Hospitals by State

Darker blue = higher average rating



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Patient Experience vs Quality | Do higher-rated hospitals deliver better patient satisfaction?

State: All

Avg Patient Experience Rating

3.08



Avg Hospital Quality Rating

3.09



Quality-Experience Correlation

0.53

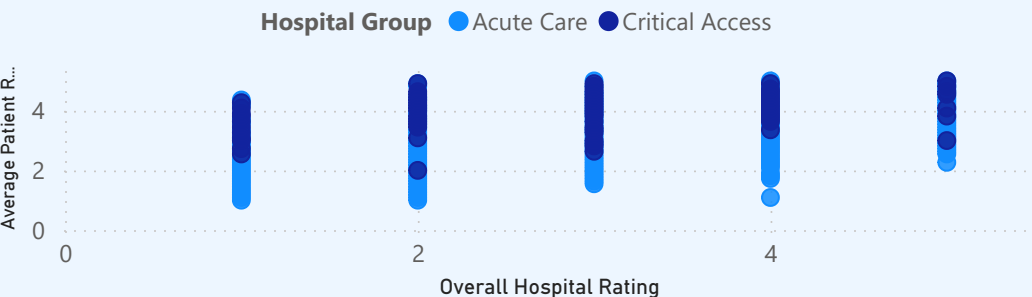


Hospitals with Large Rating Gaps

10.56%



Do higher-quality hospitals deliver better patient experience?

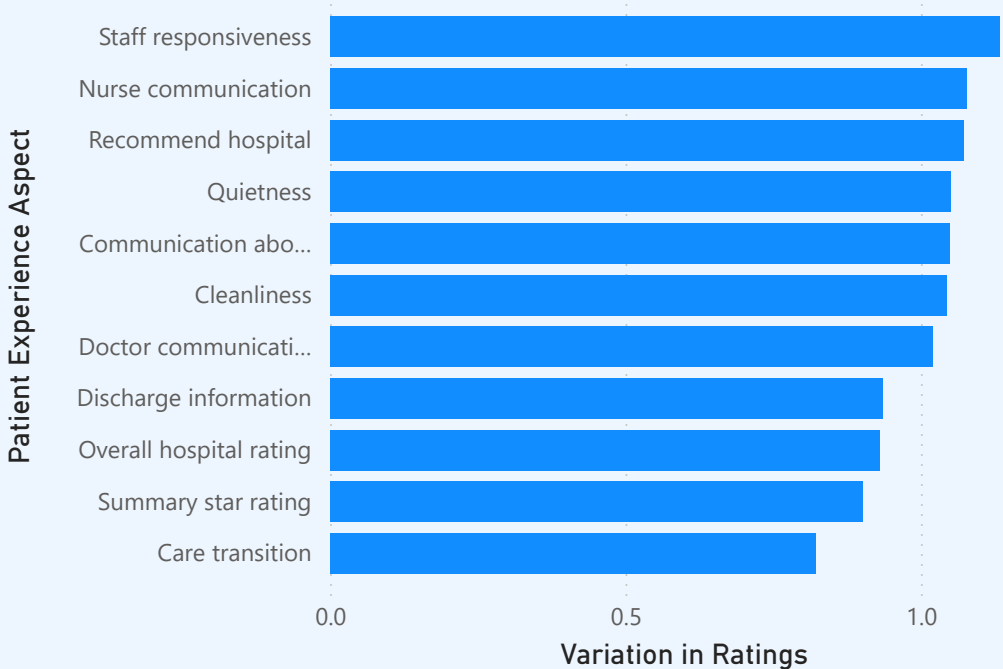


Hospitals Where Quality and Patient Experience Diverge

High quality does not always mean high patient satisfaction — and vice versa.

Facility Name	State	Hospital Type	Mismatch flag
ABBOTT NORTHWESTERN HOSPITAL	MN	Acute Care	Aligned / moderate gap
ABRAZO ARROWHEAD HOSPITAL	AZ	Acute Care	Aligned / moderate gap
ABRAZO CENTRAL CAMPUS	AZ	Acute Care	Aligned / moderate gap
ABRAZO SCOTTSDALE CAMPUS	AZ	Acute Care	Aligned / moderate gap
ABRAZO WEST CAMPUS	AZ	Acute Care	Aligned / moderate gap
Total			

Which aspects of patient experience vary the most across hospitals?



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Emergency Department Performance | How does ED wait times and performance vary across states?

State: All

Avg ED Performance Index

0.50



Avg ED Length of Stay (Minutes)

197.55



Top State (ED Performance)

0.80 SD

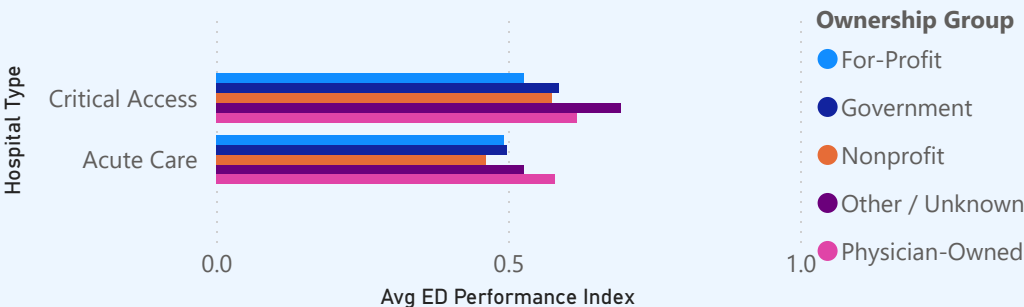


Bottom State (ED Performance)

0.09 DC

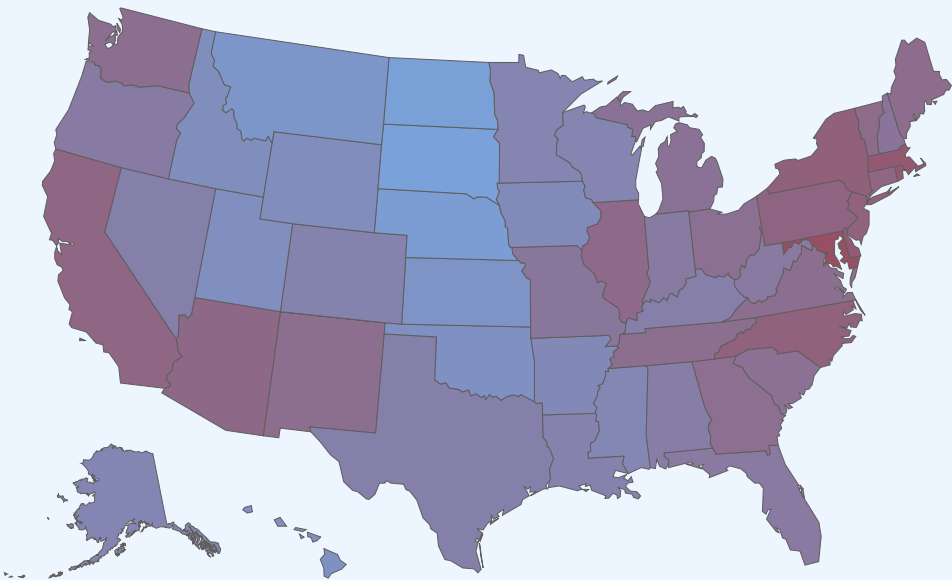


ED Performance by Hospital Type and Ownership



ED Performance Index by State

Darker blue = stronger ED operational performance



Which ED Measures Vary the Most Across Hospitals?

