

Jens Nordgaard

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WORK EXPERIENCE

The Fin Exploration Company

Operations Agent

May 2017 - Present

San Francisco, CA

- Develop, strategize, and execute time-sensitive, detailed research requests for high net-worth international clients
- Lead independent and team-based internal projects, earning responsibilities from senior management to refine best practices, develop new workflows, handle escalated user concerns, and implement client-facing engagement tactics
- Consistently earn top-tier performance metrics at current position in speed, quality, and efficiency, additionally overseeing a variety of technical projects in software debugging, UI/UX, performance tracking, and data analysis
- Create, implement, and manage training tools for new hires, reducing traditional firm on-boarding time by one week
- Adapt quickly to company scaling and shifting team dynamics, contributing daily to a growing technology startup

Actualize Academy

Teaching Assistant

January 2017 – June 2017

San Francisco, CA

- Lead comprehensive assistance to head instructor in Winter and Spring 2017 cohorts of Actualize Academy
- Taught and assisted students with technical questions, homework problems, project management, and career advice, while calculating cohort grading for projects and assignments in Ruby, Rails, JS, Angular.js, and other languages
- Ranked #1 overall in technical and leadership qualities by my own cohort, earning the alumni TA position

Hopsy.

Web Developer

July 2016 - November 2016

El Cerrito, CA

- Collaborated directly with CEO, CTO, and COO in a small, dynamic startup environment, solving unique and unfamiliar problems daily while balancing responsibility for programming, IT, and customer service goals
- Expanded product website functionality and back-end commerce framework with PHP, AWS, and jQuery, testing for security flaws, content formatting, and design aesthetics, as well as implementing new sales tools and refactoring
- Generated, cataloged, executed, and visualized SQL queries on raw production data for marketing and sales efforts through Periscope, as well as compiling daily reports for our operations team and management fundraising efforts

Fisher Investments

Research Associate – Portfolio Evaluation Group

October 2014 – September 2015

San Mateo and Woodside, CA

- Calculated a diverse range of financial analysis in the research department for Fisher's clients, prospects, and traders, through portfolio asset evaluations, financial history research, simulations, and financial timetable planning
- Coordinated between departments to collect sensitive financial data for all sales deliverables and customer reports, producing scrupulous portfolio analysis involving high net worth individuals, estates, trusts, and institutional clients
- Researched equity securities as well as fixed income, mutual funds, REITs, annuities, derivatives, and currencies using tools like Morningstar, FactSet, and Bloomberg for effective strategies, trend assessment, and trading prices

Regional Economic Models, Inc. (REMI)

Assistant Economist

August 2013 – July 2014

Washington, D.C.

- Consulted public and private-sector clients regarding their economics objectives to develop effective policy
- Delivered presentations on contentious, topical economic issues while demonstrating simulation techniques for researchers, social scientists, and public policy groups through both online webinars and nationwide seminars
- Evolved strategies for successful sales pitches to regions, companies, and governments, to help them achieve large-scale economic initiatives like secure Federal grants, develop commercial districts, or transportation projects
- Earned distinction as fastest person in company history to make a model sale, and youngest to sell \$50,000+ model

EDUCATION

Bachelor of Science, Resource Economics

University of Massachusetts, Amherst, Isenberg School of Management

Cum Laude, GPA: 3.78

May 2013

SKILLS, ACTIVITIES, & INTERESTS

- **Computer:** AWS, Ruby on Rails, Python, SQL, SPSS, Morningstar, Bloomberg, CRM systems, Periscope Data, Slack
- **Language:** Working knowledge of Spanish (written and spoken)
- **Hobbies:** Photography, Trumpet, Guitar, Backpacking, Leatherworking, Cooking, Reading, Gardening, Surfing