AVF Customer Payments – Setup Guide

Innehåll

AVF CUSTOMER PAYMENTS (BUNDLE 20761)

General

This document describes the parameters to be set up for AVF Customer Payments Bundle.

Installation

Install Bundle "AVF - Automatic Customer Payments" – **ID 20761**
Role : Administrator
Meny: Customization -> SuiteBundles -> Search & Install Bundles
Search Keyword: 20761

Supported Formats

Following formats are supported by the bundle:
1- BGMAX (Swedish): as defined by the Swedish clearing house Bankgirot
2- TOTAL IN (Swedish): as defined by Nordea
3- C&I Online (Swedish): bank file extracted from SEB service C&I Online (see separate section about this format)
4- Telepay (Norway): as defined by Bankenes Standardiseringskontor version 2.1
5- OCR Giro (Norway): version 4.1
6- Incoming Reference Payments (Finland): version 2.1
7- Common Payment Card (Denmark): M604 - Adviseringsleverance

Folder for Customer Payment Files

Set up Folder ID in Setup – Company – General Preferences – Custom Preferences:

FOLDER ID

This is the folder where the payment files will be saved after upload.

Bank Account Parameters

Set up Bank File Sender Account and Currency
Go to Lists -> Accounting -> Accounts and Edit the Bank Account associated to the incoming payments.
BANK FILE SENDER ACCOUNT: Field used to associate the incoming bank file with the bank account. For example, the Bankgiro Number if the file is in BGMAX format.
BANK ACCOUNT CURRENCY: enter the currency of the bank account (usually the same as the related account).

AVF Customer Payments Parameters

Custom Record "AVF Customer Payment Parameters" is used to specify how the customer payments will be matched and created.
IMPORTANT: You must create one row for each Company.

Provide the following information:
1. Subsidiary: Mandatory, choose the company for the parameters
2. Tolerance Amount: Enter the tolerated difference between payment and invoice amount. (You may also enter a rounding account to account for the difference).
3. SO Match Line: check if the payments should also be matched to Sales Order Lines. This means that if the payment matches a Sales Order, but the amount does not match, the program will also try to match the payment amount to the Sales Order Lines.
4. SO Close Unmatched Lines: Only applicable if the customer payment has been matched to a Sales Order Line. In that case, check this flag if the not matching lines should be closed.
5. Search Record: enter the record internal ID to match against customer payments. Valid values are:
   a. transaction: customer payments will be matched against both Sales Orders and Invoices
   b. invoice: customer payments will be matched against customer invoices.
   c. Salesorder: customer payments will be matched against sales order.

   If not provided, the default value is "invoice".
6. Search Field 1: Field in Search Record to use for matching as first alternative. Default is externalidstring (usually containing OCR number)
7. Search Field 2: Search Record to use for matching as second alternative. Default is tranid (transaction/invoice number)

8. Receivables Account: enter a Receivables account to use when transforming a Sales Order into an Invoice to override the account assigned by the system (should be left empty in most cases).
9. Rounding Account: Enter the account to use for the difference between payment amount and invoice amount if a tolerance is permitted.
10. Rounding Department/Class/Location: used for the rounding accounting.

C&I Online (CSV Format)

C&I Online is a service provided by SEB. It can be used to create a CSV reconciliation report with a large number of columns.
In order to use this format you have to create a report with the following information:
Line 1: Headline must match the format we support
Bank,Type,Ccy,Account number,Account holder,Value date,Amount,Remitter/receiver name,Additional information,Instructed amount,Instructed amount currency,Exchange rate
From Line 2:
column 1 : Bank (not used)
column 2 : Type (not used)
column 3 : Account Currency
column 4 : Account Number
column 5 : Account Holder (not used)
column 6 : Value Date
column 7 : Payment Amount (in bank account's currency)
column 8 : Remitter Name
column 9 : Additional Information (payment reference: invoice number used for matching, if multiple invoices: invoice numbers comma separated)
column 10: Instructed Amount (in case an amount in a different currency was instructed, in that case the paid invoice is in that currency)
column 11: Instructed Currency (in case the payment was done in a different currency than the bank account's currency)
column 12: Exchange Rate